

Wellness Summit





Critical Conversations: Establishing a Wellness Centered Culture

Damien Vaught Sr. Program Manager, Online Safety Team Microsoft "We are not born with a set amount of resilience. Resilience is a muscle that can be developed and strengthened. We will do that together."

Ale toulate

Talk to yourself (in a good way)

- Can you do this work?
- Do you want to do this work?
- Should you do this work?
- How will you derive satisfaction from doing this work?
- How will you balance this work with your life?



Talk to Candidates

- Bad hires have disastrous consequences:
- Informed Consent
- Explicit Wellness Program buy off
- Interview Questions



Talk to your colleagues

Establishing a culture based on wellness is vital:

- How do you want to be supported?
- How do you not want to be supported?
- Is there specific content that will be particularly difficult?
- What efforts will we make to be resilient?



Talk to your colleagues (cont)

How are we going to disagree:

- Can you disagree without challenging a colleagues ability?
- How do you describe content to each other?
- Am I my siblings keeper?
- How do you want to receive feedback?



Wellness Conversation in writing

While I am working:

- 1. Take breaks
- 2. Stand up and stretch
- 3. Take five deep breaths
- 4. Watch a cute/funny video
- 5. Implement 20-20-20 process
- 6. Play Tetris

At home:

- 1. Be honest with myself about what kind of day I have had
- 2. Call ahead to find out what is going on at home before I arrive
- 3. Tell my wife it was "a bad content day"
- 4. Go sit in hot tub for 10 minutes
- 5. If appropriate, play with Liam
- 6. Go for a walk and phone a friend
- 7. Find a home improvement project
- 8. Sleep
- 9. Seek out happy and supportive people

Personal Wellness Plan

On the Job Toolkit Take a break | Go out for lunch | Talk to someone | Plan next vacation Watch a funny show | Listen to an audio book | Take a walk

Transition from Work to Home Listen to music/audio book | Go to the gym | Drive a scenic route

After Work

Exercise | Walk my dog | Go out to dinner | Go shopping | Read Get a manicure/pedicure | Visit family/friends | Cook/clean | Meditate Travel | Practice yoga | Watch TV/movies | Go hiking

How I like to be supported

Talking it out - over food !



Talk to the boss

Wellness and resilience is a core business advantage

- How will you support your people?
- What trade offs will we make to support wellness and resilience?



Talk to your family and support group

Who has your back?

- Can your family support you doing this work?
- Are there trade-offs that you will need to make as a family to support this work?
- Do you have an "empowered friend" to call you out?



Talk to your partner

- Hey Hon, how was your day?
- Do you/ how do you communicate when you are being triggered by work?
- How much does your partner know about what you do?



Phone a friend



Wellness plan best practices in social settings

Living with odd questions:

- What do you do for a living?
- Why would you do that for a living?
- Whats the worst thing you've seen? Responding:
- The taped loop
 - Discuss, deflect, or disengage
- Have a signal to get out of unwelcome conversations
- Have a signal for your partner to moderate your intensity



Sharing Your Wellness Plan

Daily resilience ilience

Breathe

- Five complete breaths, inhale then exhale
- Shut your eyes, feel your bre
- Sense where the stress is in you

Take a break

- Two to three minute guided
- Take a lap around the office
- Go to the bathroom
- Go get a snack or coffee

Get creative		
Cultivate supportive	ime, turn away	
• Engage in physical ex	ercise daily et away for 20 seconds	
Practice good sleep h	eally works)	
reduce electronics us	epriororkmatea big glass of water	
 Drink plenty of water 		
• Participate in hobbie	s and interestse your right hand, th	ien shake your le

- Unplug from electronics
- Have fun and laugh

- Share your best recipe
- Celebrate the accomplishments of the team 0

and focus 20

Share a snack with a workmate ightarrow



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