Certificate



Certificate number: 2016-005a

Certified by EY CertifyPoint since: April 15, 2016

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015, the Information Security Management System as defined and implemented by

Google LLC*

located in Mountain View, California, United States of America is compliant with the requirements as stated in the standard:

ISO/IEC 27018:2014

Issue date of certificate: April 13, 2018 Expiration date of certificate: April 13, 2021 Last certification cycle expiration date: April 14, 2018

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EY CertifyPoint will, according to the certification agreement dated December 17, 2015, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

*The certification is applicable for the assets, services and locations as described in the scoping section on the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability, version 3.3, dated February 20, 2018.

J. Sehgal | Director, EY CertifyPoint

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Scope for certificate 2016-005a

The scope of this ISO/IEC 27018:2014 certification is bounded by the following products and their offerings as listed below, along with the data contained or collected by those offerings.

G Suite Core Services

- Calendar
- Classic Sites
- Classroom (Only for G Suite for Education)
- Chrome Sync (Only for G Suite for Education)
- Cloud Search
- Contacts
- Docs
- Drive
- > Forms
- Gmail
- ➤ Google+
- Groups
- Hangouts Meet
- > Hangouts
- > Hangouts Chat
- Jamboard
- > Keep
- > Sheets
- > Sites
- > Slides
- > Talk
- > Vault

G Suite Non-Core Services

- > Admin Console
- App Maker
- Cloud Identity
- Google Apps Script
- Google Earth
- Google Now
- Google Translate
- > Hire
- > Inbox by Gmail
- Mobile Device Management
- > Tasks
- > Voice

Google Product APIs

- Apps Activity API
- Calendar API
- Contacts API
- Drive Rest API
- Gmail Rest API
- Sheets API
- > Sites API
- > Tasks API

Products continued on next page.

Scope for certificate 2016-005a

Products (continued)

G Suite Admin SDK

- > Admin Settings API
- > Apps Email Audit API
- Directory API
- Domain Shared Contacts API
- Email Settings API
- Enterprise License Manager API
- Groups Migration API
- Groups Settings API
- Reports API
- > Reseller API
- SAML-based SSO API

Service / Dependency

- Gmail Delivery
- Gmail Frontend / Middleware
- Gmail Medley
- ➤ Gmail Spam

The following locations are in scope:

Data Centers:

- Atlanta (1) (GA), United States of America
- Atlanta (2) (GA), United States of America
- Changhua, Taiwan
- Council Bluffs (1) (IA), United States of America
- Council Bluffs (2) (IA), United States of America
- The Dalles (OR), United States of America
- > Dublin, Ireland
- Eemshaven, Groningen, Netherlands
- > Ghlin, Hainaut, Belgium
- > Hamina, Finland
- Lenoir (NC), United States of America

- Moncks Corner (SC), United States of America
- Pryor Creek (OK), United States of America
- Quilicura, Santiago, Chile
- Wenya, Singapore
- Koto-ku, Tokyo, Japan
- Ashburn (VA), United States of America
- London, United Kingdom
- Frankfurt, Hesse, Germany
- Sydney, NSW, Australia
- Montreal, Quebec, Canada
- Sao Paulo, Brazil
- Mumbai, India

Scope for certificate 2016-005a

Offices:

- Mountain View (CA), United States of America
- Sunnyvale (CA), United States of America
- > Irvine (CA), United States of America
- Boulder (CO), United States of America
- New York (NY), United States of America
- Kirkland (WA), United States of America
- Seattle (WA), United States of America
- > Sydney, Australia
- ➤ Belo Horizonte, Brazil
- > Hyderabad, India
- > Bangalore, India
- > Tokyo, Japan
- > Krakow, Poland
- > Zurich, Switzerland
- ➤ London, United Kingdom
- Los Angeles (CA), United States of America
- > Shanghai, China
- Manila, Philippines
- ➤ Gurgaon, India
- San Bruno (CA), United States of America
- Madison (WI), United States of America
- > Aarhus, Denmark
- > Singapore, Singapore
- > Tel Aviv, Israel
- Pittsburgh (PA), United States of America
- > Kitchener, Canada
- ➤ Munich, Germany
- Palo Alto (CA), United States of America
- > Chicago (IL), United States of America
- Beijing, China

- Pryor Creek (OK), United States of America
- > Birmingham, United Kingdom
- > Brussels, Belgium
- Beverly Hills (CA), United States of America
- Bangkok, Thailand
- > Taipei, Taiwan
- > Haifa, Israel
- Montreal, Canada
- Mumbai, India
- > Prague, Czech Republic
- St. Louis Park (MN), United States of America
- Melbourne, Australia
- > Wroclaw, Poland
- > Istanbul, Turkey
- > Seoul, South Korea
- Ann Arbor (MI) United States of America
- Portland (OR), United States of America
- > Sao Paulo, Brazil
- Thornton (CO), United States of America
- Chapel Hill (NC), United States of America
- > Reston (VA), United States of America
- Durham (NC), United States of America
- ➤ Goleta (CA), United States of America
- Playa Vista (CA), United States of America
- Washington DC, United States of America
- Atlanta (GA), United States of America
- ➤ Bothell (WA), United States of America
- ➤ Hong Kong, Hong Kong
- Nairobi, Kenya
- ➤ Mexico City, Mexico

Scope for certificate 2016-005a

Offices (continued):

- > Paris, France
- > Austin (TX), United States of America
- > Warsaw, Poland
- > Rennes, France
- > Berlin, Germany
- > Buenos Aires, Argentina
- ➤ Milan, Italy
- Dubai, United Arab Emirates
- Moscow, Russia
- The Dalles (OR), United States of America
- > Amsterdam, Netherlands
- Council Bluffs (IA), United States of America
- > Madrid, Spain
- ➤ Kuala Lumpur, Malaysia
- Moncks Corner (SC), Unites States of America
- Waltham (MA), United States of America
- > Copenhagen, Denmark
- Addison (TX), United States of America
- > Helsinki, Finland
- > Stockholm, Sweden
- Lagos, Nigeria
- San Francisco (CA), United States of America

- ➤ Miami (FL), United States of America
- > Toronto, Canada
- > Hamburg, Germany
- Lenoir (NC), United States of America
- > Edmonton, Canada
- San Jose (CA), United States of America
 - Lithia Springs (GA), United States of America
 - Kansas City (MO), United States of America
 - Livermore (CA), United States of America
 - ➤ Jakarta, Indonesia
 - Dakar, Senegal
 - > Oslo, Norway
 - > Cairo, Egypt
 - White River Junction (VT), United States of America
 - Nashville (TN), United States of America
 - Cambridge (MA), United States of America
 - Cambridge, United Kingdom
 - > Dublin, Ireland
 - South San Francisco (CA), United States of America
 - San Diego (CA), United States of America

The Information Security Management System (ISMS) is centrally managed out of the Google LLC headquarters in Mountain View, California, United States of America. The ISMS mentioned in the above scope is restricted as defined in the 'Information Security Management System (ISMS) Implementation Manual' (formal ISMS location listing document), version 3.7, signed on March 23, 2018, by the Director, Engineering Compliance.