

# **Training**

# Supply your teams to optimize your cloud environment

## Why Training?

Ensuring your teams have the skills and expertise to get the most of Google Cloud services and applications is key to your success in the cloud. The best way to set your people up for success is to provide them with a comprehensive set of training and resources so they are equipped for whatever issues might arise. And why not leverage learning content used to train Google engineers?

With Premium Support, you have full access to the Google Cloud training library on Qwiklabs. Studies have found that investing in training during the onboarding process reduces need for support in the long term, further increasing your overall efficiency.

Navigating our vast library of trainings is easy with both the Support team and your TAM steering you towards the most relevant training for your questions, issues, and cases. We'll also proactively connect you to that training to improve your overall experience so that you can optimize your technology.



### The best solutions

Educate developers on Google Cloud so they can explore the best solutions for your organization.

#### **Avoid mistakes**

Provide developers the resources to find answers quickly, so they aren't testing out ideas in your live environment.

#### **Recover lost time**

Equip developers with relevant training so they don't waste time figuring things out in isolation.

## Constantly Engineering a Better Experience

The Cloud Customer Care team is constantly looking into new ways to provide a better customer experience.

Visit our website <u>cloud.google.com/support</u> and learn how we can help catalyze the digital transformation of your organization with our engineering-driven approach to achieve your business goals.

