Google Cloud

Help keep students learning

As schools across the globe adjust to new ways of working and learning due to COVID-19, Google is helping support educators, students and schools through our products, programs and training. From restoring old devices to security and support, here are a number of ways we can help support your district.

Remote work - Enable online meetings, move learning online and bring old devices back to life

- Premium features in Google Meet are now available to schools around the globe using G Suite for Education and G Suite Enterprise for Education, so that educators can continue connecting with students and facilitating remote learning. This includes the ability to record meetings, livestream up to 100,000 people, and add 250 people to a Hangout. These features are available at no additional cost to all G Suite for Education customers until September 30, 2020.
- We launched 'Teach from Home' in partnership with UNESCO, a central hub of information, tips, and training tools to help educators keep reaching students. For educators and IT administrators affected by COVID-19, explore ideas and resources for remote teaching to help save time and engage students.
- To help keep businesses and teams working together effectively, we published 10 G Suite tips to work with remote teams, best practices for IT admins and end users.
- Read about tips for successful video conferencing and check out this "how to" playlist for working remotely on YouTube.
- Our partner, Itopia, is waiving licensing fees for virtual desktops for 3 months so students can access the necessary software when they're not on campus.

Security - Secure your devices and extend your on site network

- Prisma Access, by Palo Alto Networks, is a SaaS security offering that protects globally distributed branch offices and remote users allowing them to safely access cloud and data center deployed applications while securing their internet traffic without impacting user experience.

Virtual support - Reach your students, faculty and staff with timely and accurate information via rapid response virtual assistants

- The Rapid Response Virtual Agent allows organizations to quickly provide multi-channel support (voice, chat, and social) to address the influx of questions related to COVID-19.
- The Agent is pre-trained with COVID-19 FAQs and your organization can customize questions and answers. Students, faculty and staff receive immediate, conversational answers to commonly asked questions related to COVID-19. With a virtual agent schools can triage, resolve, and offload standard questions without staff increases. This allows human staff to focus on responding to more critical cases without staff increases. Note: The Virtual Agent is built with Dialogflow and Contact Center AI.

Analytics - Gain insights to support decisions on campus closures, enrollment and student engagement

- Our partner, MTX, has built an application on top of Google Cloud to help governments track the spread of COVID-19. It will help campus leaders track COVID-19 exposure, and help them make decisions on whether to close or re-open campuses. MTX will provide free access to K12 schools and higher ed institutions.

- Education, research, and government need ways to quickly collect and visualize data. We've been supporting organizations with Google Forms and Data Studio, which allows them to securely collect and privately view key data and generate insights. As an example, see Eagle County's public COVID19 dashboard.

- Our partner, Now IMS, offers real time reporting and notifications to help institutions respond more quickly to pressing needs like health and safety, all built on Google Cloud.

- G Suite Reports in BigQuery allows admins to easily analyze the adoption and usage of G Suite Apps in their domain to understand usage trends, answers questions, and visualize with Data Studio. Our partners, like Five Star, are helping schools get started with dashboards visualizing G Suite adoption and usage across students and staff.

Training - Take advantage of online training to build educator and student skills

- As more and more people transition to remote work and learning in response to COVID-19, many are looking for ways to continue learning and building their skills while at home. To help, we're offering our Google Cloud learning resources such as our extensive catalog of training courses, hands-on labs on Qwiklabs, and interactive webinars at no cost.

- Grow with Google has gathered some free tools and resources to help keep you connected and productive while working remotely.

Get started

Our team of cross-functional experts across sales, engineering, and customer service is here to collaborate with you. Contact our sales team and speak to a Google Cloud representative: **goo.gle/contact-us**

Explore how Google is helping people and organizations across the globe by visiting **www.google.com/covid19**