

# **CITRIX**®

# Manage the complexity of remote work the secure, people-centric way

# Use Citrix and Chrome Enterprise to enhance the experience of working remotely

As remote working becomes the new normal for so many workers, organizations need proven ways to enhance productivity and engagement, without compromising enterprise security. Together, Citrix and Chrome Enterprise give you and your employees the tools needed for successful, secure remote working.

# **Citrix Workspace**

Provide your remote workers with a user-centric experience that enhances productivity and engagement, all from one unified app. With Citrix Workspace's IT-designed policies and user context, conditional access and performance is made simple. Fully aggregate all of your apps and data—both on-premises and cloud—to deliver the right experience to the right user at the right time.

# **Citrix Endpoint Management**

Manage your Chrome devices, along with your other devices, through a single endpoint management platform. Citrix Endpoint Management assists IT Admins with device provisioning, policy configuration, access privileges, app distribution and more.

# **Chrome Enterprise**

Chrome Enterprise is a modern, secure platform that empowers remote workers to be productive from any location. Chrome Enterprise Upgrade unlocks the built-in business capabilities, allowing IT to manage devices remotely and power the cloud workforce.







# 5 ways to keep your remote workforce empowered & secure with Citrix & Chrome Enterprise

# Configure device security settings

Make sure devices have the right policies for the best security posture. Control OS updates, disable guest user mode, and limit user content with Chrome Enterprise and Citrix Endpoint Management.



# Enhance the user experience wherever work happens

Create a consumer-like experience for your employees' work applications, from any location, with Citrix High Definition User Experience (HDX) technologies.



### Give access to any app

Keep your workforce productive with remote access to all business critical apps and data from a unified application.



# Enable remote access to office devices

Connect your remote workforce to office PCs via their Chromebooks using Citrix Remote PC Access. IT can centrally automate the installation of a lightweight client to all business PCs located in the office in a matter of minutes.



# Identify, analyze, and respond to threats fast

With Citrix Analytics, you can aggregate data to generate actionable insights. Administrators can proactively handle user and application security threats, improve app performance, and support continuous operations.





# 🔘 chrome enterprise

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# Quick Guide: Deploy Citrix Workspace via Managed Guest Sessions with Chrome Enterprise

Citrix Workspace can be accessed via the web browser or the Chrome App. Most Chrome Enterprise customers deploy the Chrome app which allows a more feature rich experience, but others prefer the simplicity of the browser option. In this quick guide we will highlight how to deploy either option with managed guest sessions.

# Login into your Google Admin Console

Before continuing be sure to have your Chrome Enterprise trial started, domain verified, and devices enrolled, and an OU configured to launch a managed guest session.

Access http://admin.google.com with an administrative account. Learn more

Decide to use the web browser or Chrome application For the web browser go to the yellow section below.

For the Chrome App go to the green section below.

Learn more with the video tutorial





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# Using the Chrome App to launch Citrix Workspace

# Open your Apps and Extension Policy

Access Chrome Management | Devices | Apps and Extensions and select your newly created OU on the left. Now make sure the Managed Guest Session Tab is highlighted near the top. <u>Go there now</u> or <u>Learn more</u>

# Install Citrix Workspace Chrome App

Click the Yellow "+" icon and select "Add from Chrome Web Store". Search for "Citrix Workspace" and select "Citrix Workspace App for Chrome". <u>Link to App</u>

### Add an Icon to the users launcher dock

Find the arrow next to the words "Force Install" and change to "Force Install + PIN". This will "pin" an icon to the launcher bar located at the bottom of the users screen. <u>Learn more</u>

# Create a JSON configuration

Citrix provides the ability to pre configure connection settings via a JSON object that can be attached to this application.

Citrix provides a tool to create your first JSON that can be found <u>here</u>. The tool will create a .txt file. Open that file and copy the contents to your clipboard.

### Paste your JSON text into the application settings

Back inside the admin console with your application settings still open focus on the right half of the screen and scroll down to find. "Policy for Extensions" and paste your JSON object.

### Don't forget to Save

When finished, the save button will pop up near the top right hand side of the admin console.

# Test your Chrome device

Allow your Chrome device a bit of time to update the policy and then restart to see the new behavior. The session should and soon after an icon should appear for Citrix Workspace. After clicking that icon the user should be prompted to enter username and password to the Workspace portal.



Learn more about <u>Citrix Workspace</u>



# **CITRIX**®

# Using the Chrome Browser to launch Citrix Workspace

# Open your Managed Guest Session Policy

Access Chrome Management | Devices | Settings and select your newly created OU on the left and make sure the Managed Guest Session Tab is highlighted. <u>Go there now</u> or <u>learn more</u>

### Enable Web URL to launch at Startup

Under the Managed Guest Session Policy tab scroll down to the section labeled "Startup". Place a direct URL to your Workspace portal in the "Pages to load on Startup". Then directly below that make sure to change the browser to automatically launch on startup.

### Don't forget to Save

Feel free to explore other settings like adding bookmarks to this or other URLs. When finished the save button always pops up near the top right side of the admin console.

### Test your Chrome device

Allow your Chrome device a bit of time to update the policy and then restart to see the new behavior.

The session should automatically start and launch your Citrix URL. This behavior will repeat after the user closes each session.



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