

Relationship and goals matrix

Complete the relationship matrix

MARKETING OBJECTIVE GUIDE

Every business has objectives at different levels. To make sure these goals support each other, it's vital that the right people are involved in setting and following them – that includes everyone from senior decision makers to account managers. Without this integration and awareness, each team's work may become disconnected from the wider goals of the business.

Working with an agency?

They can help you build this relationship matrix.

- Who is responsible for business objectives, marketing objectives, media goals and campaign KPIs?
- Ø Are the right people involved to influence higher order goals?
- What are the goals and metrics each person is accountable to?

PERSON	ROLE	RESPONSIBILITIES	GOALS	STATUS OF INVOLVEMENT	MEETINGS
Oliver Smith	Chief marketing officer	Responsible for traditional and digital media efforts	Grow digital media 20% year over year	Involved	Joins annual business planning and QBRs

	BUSINESS OBJECTIVE	MARKETING OBJECTIVE	MEDIA & CAMPAIGN KPIs
Who are the stakeholders?			
Describe the objective.			
Quantify the objective.			
What measurement must be in place to qualify the success of this objective?			
Identify the timeline.			
Do these objectives work in service of one another? If not, identify the gap.			
Notes:			



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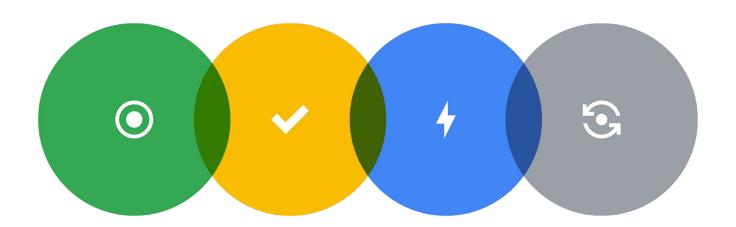
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