





Google Inc. Scoping for certificate 2012-001

The functional scope of this ISO/IEC 27001:2005 Certification is bounded by the Google Apps for Business (and Google Apps for Education), Google Cloud Platform, Google Helpouts, Google Plus, Google Now, Google Analytics and Analytics Premium offerings and the data contained or collected by those offerings and specified facilities. The ISMS is centrally managed out of Google Inc. headquarters in Mountain View, California USA.

The in-scope applications, systems, people and processes are globally implemented and operated by teams out of an explicit set of offices and data centers that comprise the functional scope as specifically defined in the 'Google ISO 27001 Implementation Manual.' The listing below indicates which offerings by product are included in the scope of the ISMS.

- Google Apps for Business and Google Apps for Education: Gmail, Calendar, Drive, Docs, Sheets, Slides, Talk, Vault, Sites, Groups, Tasks, Contacts, Admin Console (formerly Control Panel or CPanel), Directory API (formerly Directory Sync tool and Provisioning API), Reports API (formerly Reporting and Audit API), SAML-based SSO API;
- Google Cloud Platform: Compute Engine, App Engine, Cloud SQL, Cloud Storage, Cloud Datastore, BigQuery;
- Google Helpouts;
- Google Plus: Plus, Hangouts;
- Google Now; and
- > Google Analytics and Google Analytics Premium.

The ISMS mentioned in the above scope is restricted as defined in the 'Google ISO 27001 Implementation Manual' document, version 2.4, signed on March 10, 2014, by the Senior Manager Engineering Compliance as well as the 'Google ISO 27001 Scope and Bounds Assertion' (formal ISMS location listing document), version 1.0, signed on April 7, 2014 by the Senior Manager Engineering Compliance.

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