



Business Associate Program

Supplementing your core role, you will participate in a two year developmental program which offers excellent training, equipping you with business, analytical and leadership skills. You'll work with a wide variety of SMB advertisers, developing a strong network within the Google community and a deep understanding of our products and customers - the real foundation of Google.

Responsibilities

- Implement creative ways to improve our customer relationships, tailor and share online marketing strategy suggestions, and promote other Google products.
- Communicate with customers proactively, via phone and email.
- Provide strategic advice and help our advertisers get the best experience from their advertising investment by working in a consultative role with customers.
- Share and collaborate with Specialists, Engineers, and Product team members on new feature development, through your direct relationship with SMB advertisers.

Area

When our millions of advertisers and publishers are happy, so are we! Our team of entrepreneurial, enthusiastic and client-focused team members are the "human face" of Google, helping entrepreneurs both individually and broadly build their online presence and grow their businesses. We are dedicated to growing the unique needs of small- and medium-sized businesses. Our teams of strategists, analysts, advisers and support specialists collaborate closely to spot and analyze customer needs and trends. Together, we create and implement business plans broadly for every type of small business.

Google Full-time University Graduate Job Description

Job Location: Google Dublin (EU HQ)
Team: SMB (Small and Medium Business) Sales
Role: Associate Account Strategist
Language: Multiple
Apply: g.co/SMBjobsEMEA

Role Description

Consulting with a wide variety of existing Small- and Medium-sized Business (SMB) advertisers you are committed to finding the optimal advertising solution for each client. Your interest in sales and the digital economy and your entrepreneurial drive enables SMB advertisers to expand their businesses with Google's latest advertising products and solutions. Your understanding of online media combined with your commercial know-how shape how new and existing businesses grow. Using your effective communication skills, you are the face of Google to a portfolio of clients whose needs you listen to, and help define the strategy for how their products and services can reach thousands or millions of users. As SMB Sales professional at Google, you are striving for quarterly performance goals.

In this position, you will proactively reach out and position advertising solutions spanning all Google offerings including, but not limited to, Mobile, YouTube, Google Display Network. As a member of a highly engaged team you will bring creativity to grow and transform the business. Working to provide real value for our customers, you will put their success front and centre in everything you do.

Minimum Qualifications

- BA/BS degree or equivalent practical experience.
- Experience or internship experience in sales support or market research.

Preferred Qualifications

- Experience or interest in sales, customer support, account management, marketing or consulting.
- Demonstrated experience in managing and customizing experience to a customer base.
- Proven ability to multi-task and manage multiple projects at a time while paying attention to detail.
- Proactive, independent worker who is highly organised and interested in the difference they can make through their individual contribution.
- Experience of leading, motivating and working well with others, a strong bias to teamwork is essential.
- Excellent written and verbal communication skills in English and in the language you would support.