

# Partner Advantage

## ERR\_BAD\_AUTH\_DATA

### Issue

You cannot be logged in at this time with the user account information provided.

### Troubleshooting

#### User

- Ensure you are using the correct account when attempting to login.
- This issue typically resolves itself by waiting a few minutes and trying to log in again. If you continue to receive this message please open a ticket utilizing the link below.

### Still Having Issues?

If you continue having issues, please [open a ticket here](#)