The Total Economic Impact™ Of **Google Chrome OS Devices For Knowledge Workers**

FORRESTER®

Through seven customer interviews and data aggregation, Forrester concluded that Google Chrome OS devices for knowledge workers have the following three-year financial impact.

SUMMARY OF BENEFITS

Three-year risk-adjusted

\$10.7M

Hardware And Software Savings

\$3.1M

Improved **Employee** Productivity

\$2.2M

IT Management **And Services** Savings

BEFORE 4 hours Deployment time per legacy device

AFTER 1 hour Deployment time for Chrome OS devices

GOOGLE CHROME OS DEVICES FOR KNOWLEDGE **WORKERS BY THE NUMBERS**



Knowledge workers with Chrome devices experience 30 minutes in time savings per week.





IT productivity improvement of 75% related to update policies and end user service desk tickets.



\$800 savings per knowledge worker device.

FINANCIAL SUMMARY



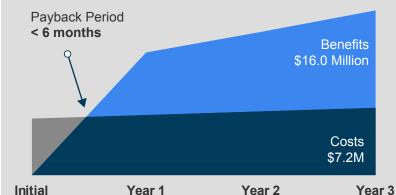
ROI 121%



\$8.7M



PAYBACK < 6 months





This document is an abridged version of a case study commissioned by Google titled: The Total Economic Impact Of Google Chrome OS Devices For Knowledge Workers, September 2018.