



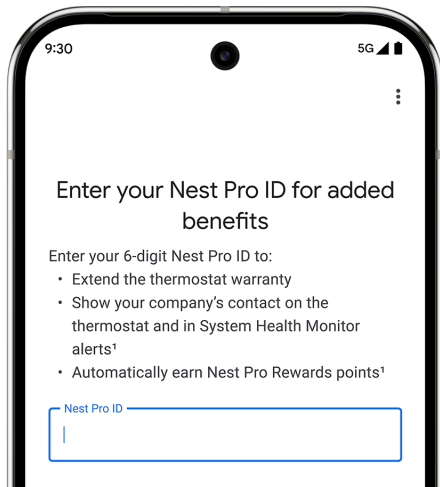
## Get to know the Nest Pro site.

From customer acquisition and retention to lowering costs and boosting your bottom line, the Nest Pro program is here to help you meet your business goals.

And it all starts with the Nest Pro site, your one stop shop for tools, tips, training, and more.



# Your Nest Pro ID is more than just a number.



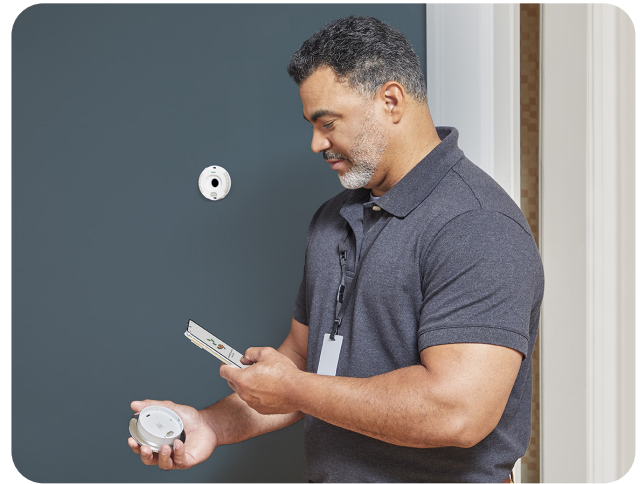
Find your Nest Pro ID in the top right corner of your dashboard.

It unlocks helpful benefits for your business, like rewards, exclusive warranties, and HVAC System Health Monitor (formerly HVAC monitoring).<sup>1,2</sup> Make sure all your employees, including technicians out in the field, know your Nest Pro ID and enter it on every Nest thermostat you install.

Sign up for Nest Pro Rewards on your dashboard.

Earn points for your installs and redeem them for merchandise, fun experiences, and Nest products to reinvest in your business.<sup>1</sup> Track your progress on your dashboard or follow the link to the Rewards Marketplace.

To claim your points for Nest thermostats, enter your Nest Pro ID at installation using the Google Home app on your phone. For other Nest devices, add your installs on the Claim Installations tab.



Opt in to HVAC System Health Monitor to build deeper customer connections.

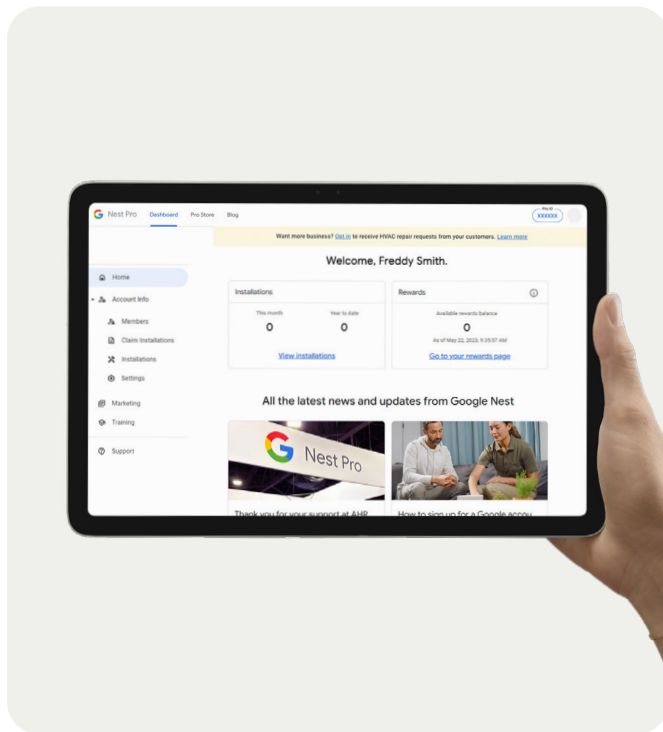
It looks out for issues with a customer's system and sends an alert with your contact info if something doesn't seem right, so they can easily book a repair with you.<sup>2</sup>

Select **"Receive HVAC monitoring repair requests from customers"** on your Settings page to opt in if you haven't already.



<sup>1</sup> Nest Pro Rewards available to Nest Pros in the US and Canada. To earn rewards points, you must first enroll in Nest Pro Rewards at [g.co/nestpro](http://g.co/nestpro). See <http://bit.ly/pro-rewards-terms> for terms and conditions. Availability of individual rewards not guaranteed. <sup>2</sup> List of eligible HVAC systems is available at [g.co/nest/hvac-monitoring](http://g.co/nest/hvac-monitoring). Alerts can notify users of a potential issue with an eligible HVAC system. They're meant to provide helpful information, not an endorsement, representation, or warranty of any kind about the health of an HVAC system. HVAC System Health

# Even more helpful tools.



**See your account at a glance on the Nest Pro dashboard.**

Quickly view your installations and rewards, update your settings, and check out the latest news from the Nest Pro team.

**Adjust roles on the Members tab.**

Add technicians to give them access to digital training and your Nest Pro ID. Make sure you have multiple administrators so you can still access your account if a team member leaves.

**Update your settings.**

View all your information – like company name, contact info, and Tax ID – and update it if your business changes.

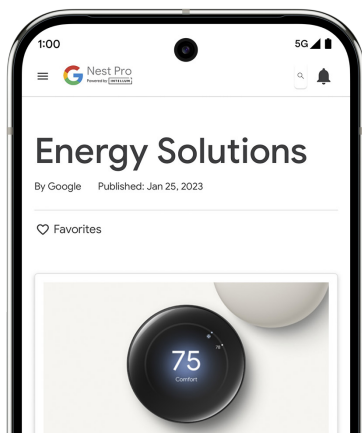
**Download marketing assets on our Partner Marketing Hub.**

Get access to approved Google Nest marketing materials, like logos, product images, and tech specs you can use in your marketing campaigns to attract new customers.



**Find free, pro-dedicated training on the Training tab.**

Take on-demand trainings, watch how-to videos, and download installation guides to help you and your team sell and install Nest products.





## Find help when you need it.

Get fast technical support when questions come up, even if you're working at a customer's home.

Call the dedicated pro number at 1-855-VIP-NEST. Or use the Support tab on your dashboard to send us an email or find answers on the pro Help Center.

Need more information or want training for your team? Get in touch at [info@nestprorep.com](mailto:info@nestprorep.com)

### Log in to the Nest Pro site.

Scan this code with your phone's camera or visit [g.co/nestpro](https://g.co/nestpro) to get started.



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