



Pro Program Portal User Manual

GGL23315 | 23H078x013

November 2023

Expand your business as a Nest Pro.

Whatever your business goals, the Nest Pro program is here to help you meet them. From customer acquisition and retention to lowering costs and boosting your bottom line, we've got you covered.

We also offer digital and in-person training to ensure that your team feels comfortable selling and installing Nest products. And with dedicated VIP support, your technicians can get the help they need, whenever they need it.

The screenshot shows the Nest Pro dashboard for a user named Freddy Smith. The dashboard includes a navigation menu on the left with options like Home, Account Info, Members, Claim Installations, Installations, Settings, Marketing, Training, and Support. The main content area features a 'Welcome, Freddy Smith.' message, followed by two summary cards: 'Installations' showing 0 for 'This month' and 6 for 'Year to date', and 'Rewards' encouraging the user to earn points. Below these are two news articles: 'Thank you for your support at AHR...' dated March 24, 2023, and 'How to sign up for a Google accou...' dated February 27, 2023. The footer contains links for COMMUNITY (Blog, Community, Developer), COMPANY (Legal, Press), VIP SUPPORT, and JOIN THE CONVERSATION (LinkedIn).



Business goals

Here's how the Nest Pro program can help you with your company's business goals.

Customer acquisition – Use Google Nest logos and product images in your marketing campaigns to attract new customers and help you sell whole system packages.

Customer retention – HVAC monitoring connects you to your customers for the long term – from maintenance to repairs to eventual replacement. So it's easier to get more qualified leads and expand your business in every season.¹



Pro Tip: The Nest Protect smoke and CO alarm works with Nest thermostats to automatically shut off the furnace if it detects carbon monoxide. And Nest Hub lets a customer control their Nest thermostat with their voice.

Growing your bottom line – Adding Nest products to your portfolio makes bundling and upselling simple. The Google Home app works with Google and Matter devices, plus thousands of other brands you're already installing.

Lowering your costs – Send the right technician out for the job every time. HVAC monitoring makes it easy for customers to share alert details with you, so you can better understand the issue.¹

¹ List of eligible HVAC systems is available at g.co/nest/hvac-monitoring. Alerts can notify users of a potential issue with an eligible HVAC system. They're meant to provide helpful information, not an endorsement, representation, or warranty of any kind about the health of an HVAC system. Alerts aren't intended to replace a diagnosis by a qualified HVAC professional.

Find helpful tools on the Nest Pro site.

It's your one-stop shop for tools, tips, training, and more. And your Nest Pro ID unlocks all the **benefits of being a Google Nest Pro**.

HVAC monitoring – Opt in to receive alerts so you can stay connected to your customers through the life of their system.

Extended warranties – Enter your Nest Pro ID at installation to activate exclusive warranties, only available on devices installed by Nest Pros.

Rewards – Earn points for installations and redeem them for merchandise or fun experiences.

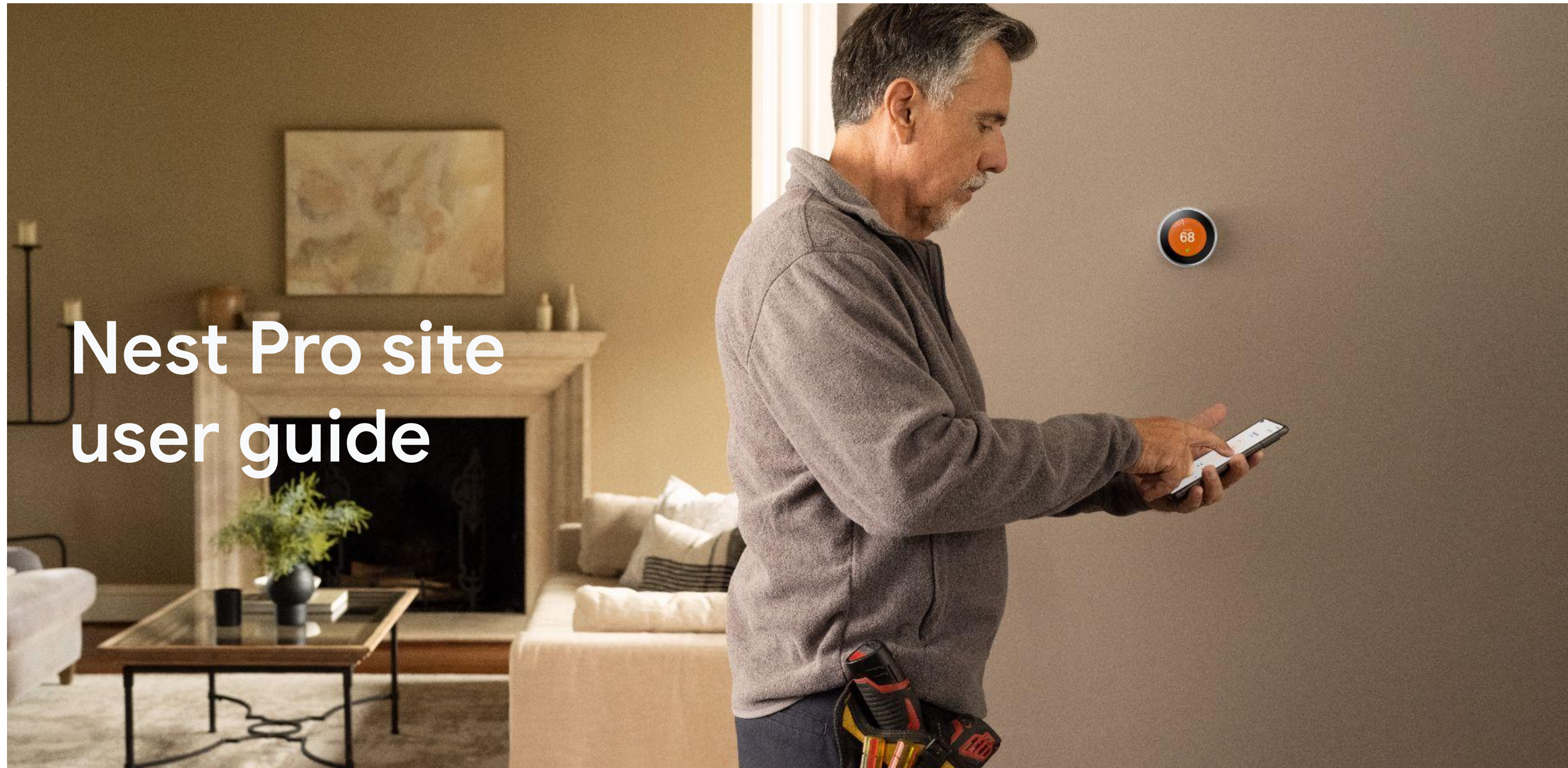
Google Nest brand – Stand out from the crowd with marketing materials that can be used in digital, social, and print assets.

Dedicated pro support and training – Stay updated on Nest products and be ready to go during all of your installations.

The screenshot displays the Nest Pro dashboard for a user named Freddy Smith. The dashboard includes a navigation menu on the left with options like Home, Account Info, Members, Claim Installations, Installations, Settings, Marketing, Training, and Support. The main content area features a 'Welcome, Freddy Smith.' message, a 'Nest Pro Reps' section for 'Four Nine Solutions' in Austin, TX, and two summary cards: 'Installations' showing 0 for this month and 6 year-to-date, and 'Rewards' encouraging users to earn points. Below these are news updates, including 'Thank you for your support at AHR...' and 'How to sign up for a Google accou...'. The footer contains links for Community, Company, VIP Support, and Join the Conversation.

User Manual

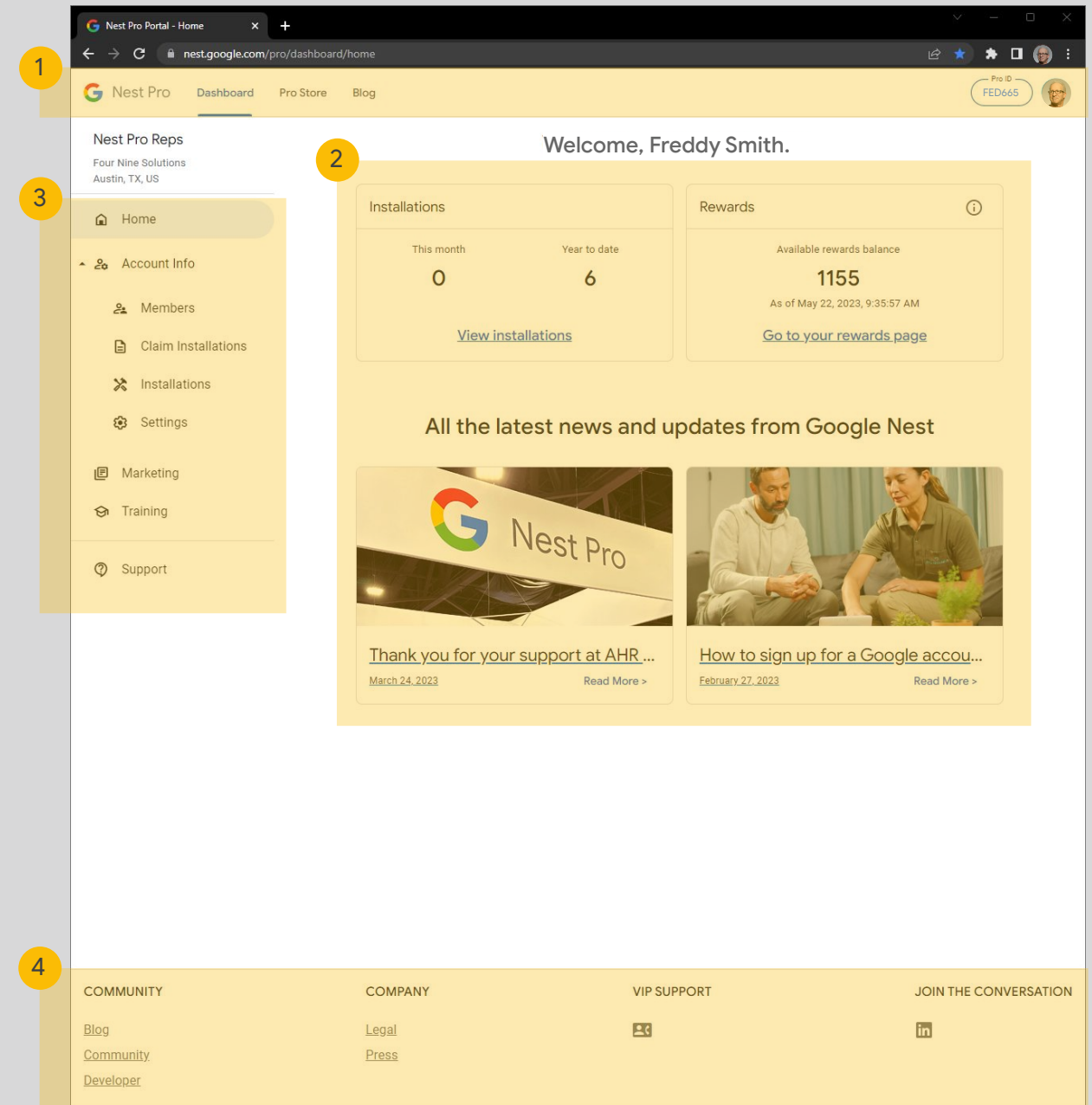
Nest Pro site user guide



Nest Pro site tour

Nest Pro Landing Page

- 1 Top navigation
- 2 Dashboard
- 3 Left-hand navigation
- 4 Bottom navigation



Top navigation

Top navigation

[Nest Pro ID](#)

[Nest Pro Blog and Pro Store](#)

The screenshot shows the Nest Pro dashboard for a user named Freddy Smith. The top navigation bar includes 'Nest Pro', 'Dashboard', 'Pro Store', and 'Blog'. The user's profile information is 'Nest Pro Reps', 'Four Nine Solutions', 'Austin, TX, US'. The dashboard features two main cards: 'Installations' showing 0 for this month and 6 year-to-date, and 'Rewards' encouraging users to earn points. Below these are two news articles: 'Thank you for your support at AHR...' and 'How to sign up for a Google account...'. The footer contains links for 'COMMUNITY', 'COMPANY', 'VIP SUPPORT', and 'JOIN THE CONVERSATION'.

Category	This month	Year to date
Installations	0	6

[View installations](#)

[Sign up here](#)

All the latest news and updates from Google Nest

- [Thank you for your support at AHR...](#) (March 24, 2023) [Read More >](#)
- [How to sign up for a Google account...](#) (February 27, 2023) [Read More >](#)

COMMUNITY
[Blog](#)
[Community](#)
[Developer](#)

COMPANY
[Legal](#)
[Press](#)

VIP SUPPORT
[Support](#)

JOIN THE CONVERSATION
[LinkedIn](#)



Nest Pro ID

In the top right of the dashboard, you'll find your [Nest Pro ID](#).

This unique identifier for your company unlocks some of the most valuable benefits of being a Nest Pro when you enter it during each Nest thermostat installation.

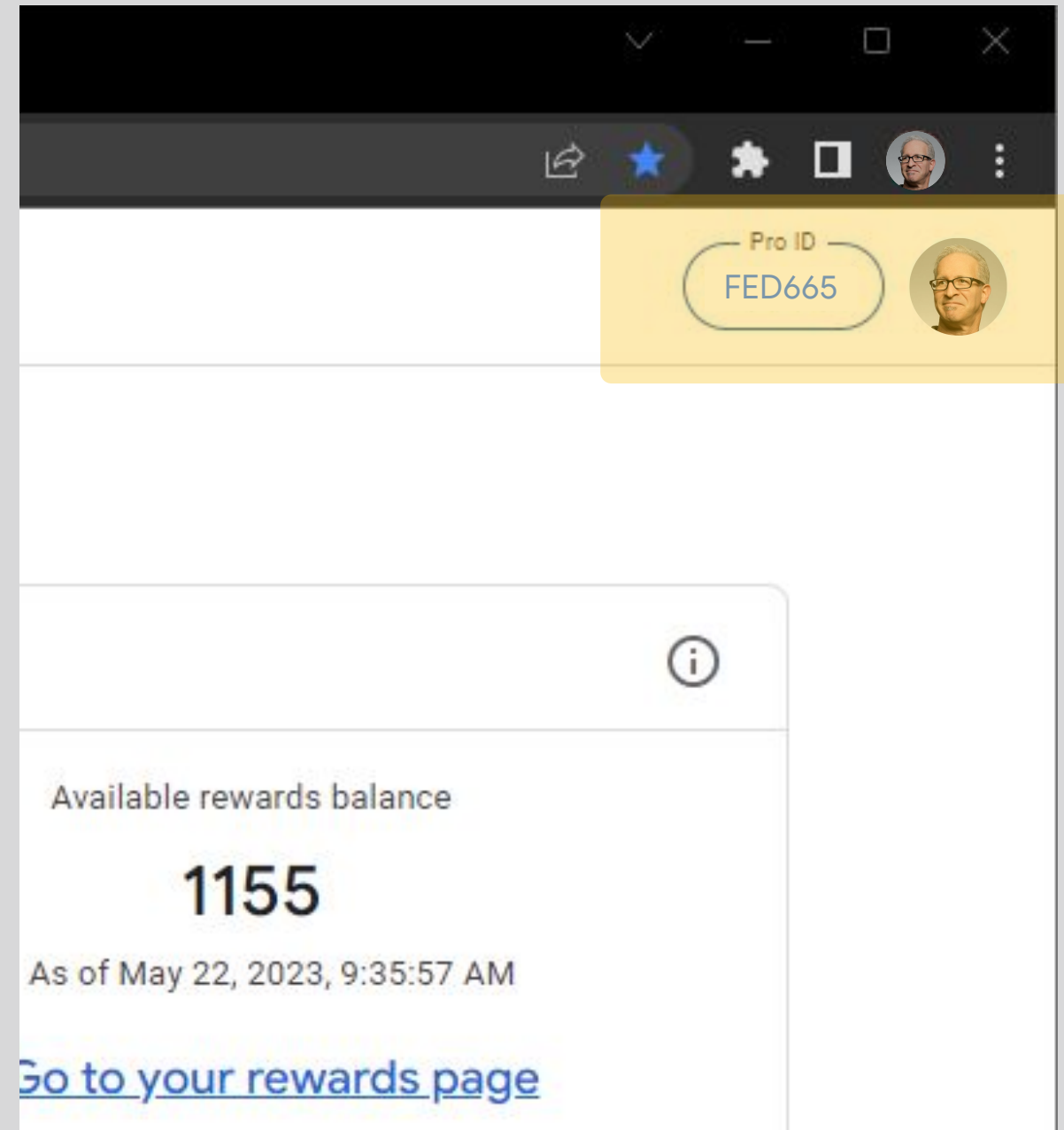
- If you've opted in to HVAC monitoring, your company's contact info will be displayed on Nest thermostats and in HVAC monitoring alerts, so customers can easily get in touch when they need service¹
- If you're enrolled in Nest Pro Rewards, you can automatically earn rewards points²
 - Use the Claim Installations tab to earn rewards points for other Nest products
- Automatically extend warranties on all Nest thermostats purchased from and installed by your company

Make sure all your employees, including technicians out in the field, know your [Nest Pro ID](#) and enter it during every Nest thermostat installation.



Pro Tip: Ask every employee to save a contact in their phone with the Nest Pro support number and Nest Pro ID so it's always available when they need it.

¹ List of eligible HVAC systems is available at g.co/nest/hvac-monitoring. Alerts can notify users of a potential issue with an eligible HVAC system. They're meant to provide helpful information, not an endorsement, representation, or warranty of any kind about the health of an HVAC system. Alerts aren't intended to replace a diagnosis by a qualified HVAC professional. ² Reward items may vary by region. Availability of individual rewards items not guaranteed. Nest Pro Rewards available to Nest Pros in the US and Canada. See <http://bit.ly/pro-rewards-terms> for terms and conditions.



Nest Pro Blog and Pro Store

Get familiar with all things Nest Pro on the blog.

Check in regularly to learn about new products, services, and more relevant updates for you and your business. Share posts with your team to make sure everyone is informed and confident when they're selling and installing Nest products.

Shop Nest products on the Pro Store.

The full portfolio of Nest products is available on the Pro Store, so it's easy to stock up on all the products when you need them. Plus, take advantage of promotional offers and seamlessly navigate between the Nest Pro site and ProStoreUSA when you sign in using your Google account.

The screenshot displays the Nest Pro dashboard for a user named Freddy Smith. The dashboard is organized into several sections:

- Header:** Includes the Nest Pro logo, navigation tabs for Dashboard, Pro Store, and Blog, and a user profile for Freddy Smith (Pro ID: FED665).
- Account Info:** A sidebar menu with options: Home, Account Info, Members, Claim Installations, Installations, Settings, Marketing, Training, and Support.
- Welcome Message:** "Welcome, Freddy Smith."
- Installations:** A summary card showing 0 installations this month and 6 year-to-date, with a link to "View installations".
- Rewards:** A summary card showing an available rewards balance of 1155, as of May 22, 2023, with a link to "Go to your rewards page".
- News and Updates:** A section titled "All the latest news and updates from Google Nest" featuring two article cards:
 - "Thank you for your support at AHR..." dated March 24, 2023.
 - "How to sign up for a Google accou..." dated February 27, 2023.
- Footer:** A grid of links categorized into COMMUNITY (Blog, Community, Developer), COMPANY (Legal, Press), VIP SUPPORT (with a chat icon), and JOIN THE CONVERSATION (with a LinkedIn icon).



Dashboard

Dashboard

[Installations](#)

[Rewards](#)

[Latest news](#)

Nest Pro Portal - Home
nest.google.com/pro/dashboard/home

Nest Pro Dashboard Pro Store Blog

Pro ID FED665

Nest Pro Reps
Four Nine Solutions
Austin, TX, US

Home

Account Info

- Members
- Claim Installations
- Installations
- Settings

Marketing

Training

Support

Welcome, Freddy Smith.

Installations		Rewards
This month	Year to date	Available rewards balance
0	6	1155
View installations		As of May 22, 2023, 9:35:57 AM
		Go to your rewards page

All the latest news and updates from Google Nest

[Thank you for your support at AHR...](#)
March 24, 2023 [Read More >](#)

[How to sign up for a Google accou...](#)
February 27, 2023 [Read More >](#)

COMMUNITY

- [Blog](#)
- [Community](#)
- [Developer](#)

COMPANY

- [Legal](#)
- [Press](#)

VIP SUPPORT

JOIN THE CONVERSATION

Google 2023 | Confidential and Proprietary | Do not distribute



Installations

Here's where you can track monthly and year-to-date installations.

You can monitor Nest Pro ID usage with the serial number and zip code for each Nest thermostat. This will help you verify that your technicians are entering your Nest Pro ID on every installation, so you won't miss out on rewards, and you can stay connected to every customer.

The screenshot shows the Nest Pro dashboard for a user named Freddy Smith. The dashboard includes a navigation menu on the left with options like Home, Account Info, Members, Claim Installations, Installations, Settings, Marketing, Training, and Support. The main content area features a 'Welcome, Freddy Smith.' message, followed by an 'Installations' summary card showing 0 installations this month and 6 year-to-date, with a 'View installations' link. To the right is a 'Rewards' card showing an available rewards balance of 1155, as of May 22, 2023, with a 'Go to your rewards page' link. Below these are two news cards: 'Thank you for your support at AHR...' dated March 24, 2023, and 'How to sign up for a Google accou...' dated February 27, 2023. The footer contains links for COMMUNITY (Blog, Community, Developer), COMPANY (Legal, Press), VIP SUPPORT, and JOIN THE CONVERSATION (LinkedIn).



Rewards

You and your technicians are already installing Nest products. Make sure you're signed up for Nest Pro Rewards so you can start racking up points.

Signing up is free, and points don't expire. Be sure to have your Tax ID handy when you enroll – points earned over \$600 in value in a calendar year are taxable.

Track your balance right on the dashboard and click on “Go to your rewards page” to redeem them.



Pro Tip: Signing up for Nest Pro Rewards is an easy way to get paid back for installing Nest products, so don't let your points slip away.

The screenshot shows the Nest Pro Rewards dashboard for a user named Freddy Smith. The dashboard includes a navigation menu on the left with options like Home, Account Info, Members, Claim Installations, Installations, Settings, Marketing, Training, and Support. The main content area features a 'Welcome, Freddy Smith.' message, an 'Installations' summary table, and a 'Rewards' summary card. The 'Installations' table shows 0 installations for 'This month' and 6 for 'Year to date'. The 'Rewards' card shows an available rewards balance of 1155 points, as of May 22, 2023, 9:35:57 AM. Below these are news updates from Google Nest, including 'Thank you for your support at AHR...' and 'How to sign up for a Google accou...'. The footer contains links for COMMUNITY (Blog, Community, Developer), COMPANY (Legal, Press), VIP SUPPORT, and JOIN THE CONVERSATION.

Installations	This month	Year to date
	0	6

Available rewards balance: **1155**
As of May 22, 2023, 9:35:57 AM

News updates:
- Thank you for your support at AHR... (March 24, 2023)
- How to sign up for a Google accou... (February 27, 2023)



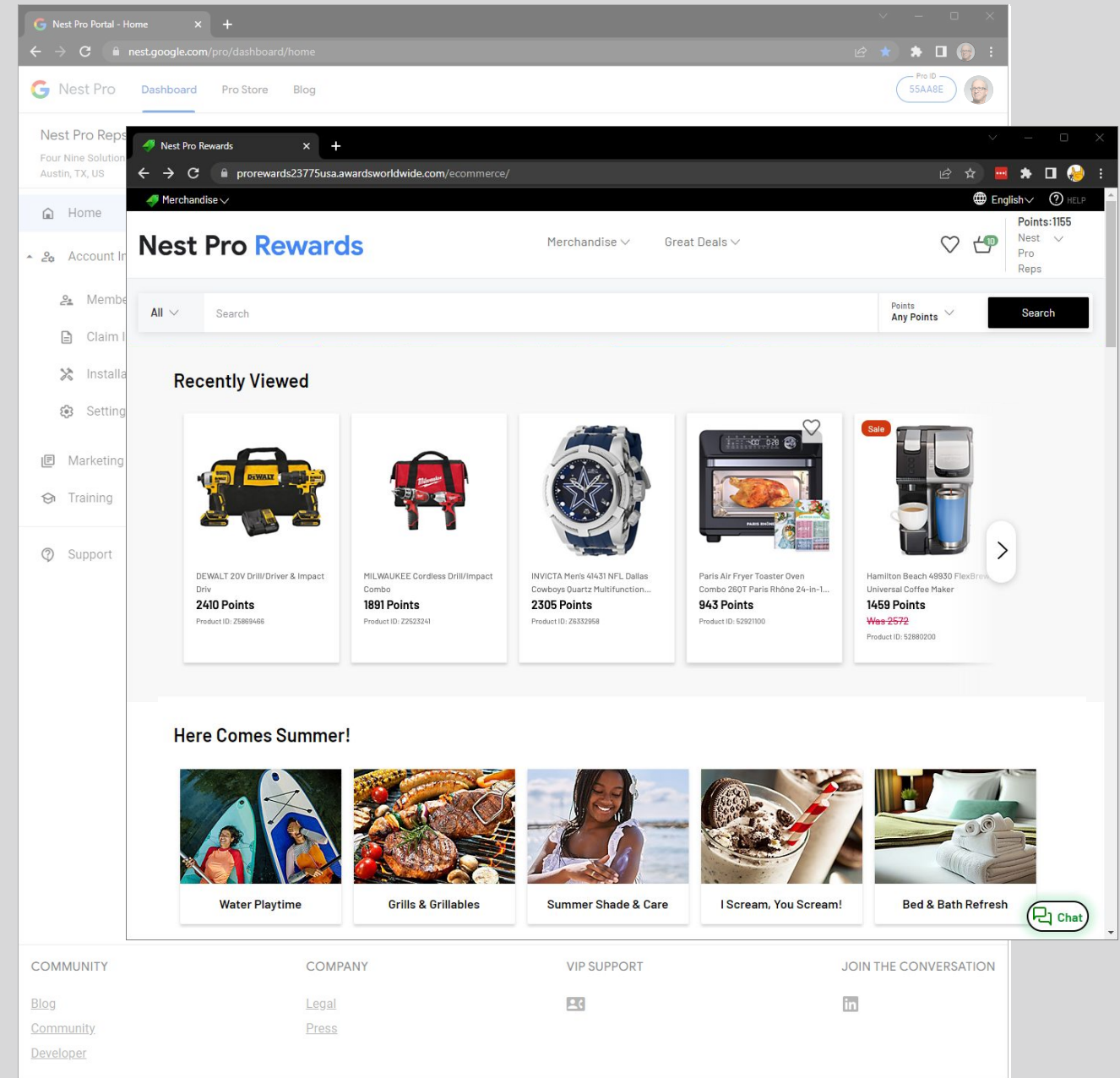
Rewards Marketplace

Shop the Rewards Marketplace to redeem your points. You'll find a wide variety of products and experiences.

Reinvest in your business by redeeming points for Nest products to use on your next installation. Or stock up on office supplies or tools for your technicians to use on the job.

Treat yourself or your top performers to name-brand merchandise, concerts, tours, and even travel. You can even give back with charitable donations to your favorite causes.

Note: Following the "Go to your rewards" page link will take you out of the Nest Pro site.



Nest Pro blog

Preview the Nest Pro news on your dashboard for the latest on:

- Nest products and accessories
- Services
- Updates for Nest Pros

The screenshot shows the Nest Pro dashboard for a user named Freddy Smith. The dashboard includes a navigation menu on the left with options like Home, Account Info, Members, Claim Installations, Installations, Settings, Marketing, Training, and Support. The main content area features a 'Welcome, Freddy Smith.' message, two summary cards for 'Installations' (0 this month, 6 year to date) and 'Rewards' (1155 available balance), and a news section titled 'All the latest news and updates from Google Nest'. The news section contains two articles: 'Grow customer loyalty with HVAC monitoring.' (dated November 14, 2022) and 'Introducing Google's fastest Wi-Fi yet.' (dated October 11, 2022). The footer contains links for COMMUNITY (Blog, Community, Developer), COMPANY (Legal, Press), VIP SUPPORT, and JOIN THE CONVERSATION (LinkedIn).



Left-hand navigation

Left-hand navigation

Account Info

[Members](#)

[Claim Installations](#)

[Installations](#)

[Settings](#)

[Marketing](#)

[Training](#)

[Support](#)

The screenshot displays the Nest Pro dashboard for a user named Freddy Smith. On the left, a yellow navigation menu is open, listing options: Home, Account Info, Members, Claim Installations, Installations, Settings, Marketing, Training, and Support. The main content area features a welcome message, two summary cards for 'Installations' (0 this month, 6 year to date) and 'Rewards' (earn points on every product), and a news section with two articles: 'Thank you for your support at AHR...' and 'How to sign up for a Google account...'. The footer contains links for COMMUNITY (Blog, Community, Developer), COMPANY (Legal, Press), VIP SUPPORT, and JOIN THE CONVERSATION (LinkedIn).



Members

This is where you can add, remove, and adjust roles for all members of your organization.

Admin + Rewards - Has full administrator access and is able to redeem Nest Pro rewards points. Limited to one person per company.

Admin - Has full access to everything on the Pro site. Can view reward points, but not redeem them.

Technician - Has access to everything except the installation history, account settings, and member management. Adding technicians as members gives them access to digital training and your Nest Pro ID. If you choose not to add them, they still need to know your Nest Pro ID and enter it at every installation.

Your pending invitations are located at the bottom of the page (people you've invited who have not yet accepted).



Pro Tip: Make sure to have more than one Admin designated, so you can still make changes even if someone leaves the company.

The screenshot displays the 'Members' management interface in the Nest Pro portal. The page title is 'Members' and the URL is 'nest.google.com/pro/dashboard/members'. The user is logged in as 'Pro ID FED665'. The page shows a list of members with the following details:

Name	Role	Action
Zulfie Hai	Admin	Remove
Fernando Ramirez	Admin	Remove
Unknown User	Admin	Remove
Bryan Edwards	Admin	Remove
Austin Simmons	Admin	Remove
EJ Jalli	Admin	Remove

Below the members list is a 'Pending invitations' section, which currently shows 'No data found'. The footer of the page includes links for 'COMMUNITY' (Blog, Community, Developer), 'COMPANY' (Legal, Press), 'VIP SUPPORT', and 'JOIN THE CONVERSATION' (LinkedIn).

Claim installations

When you enter your **Nest Pro ID** on a Nest thermostat, it automatically registers as an installation.

To earn your rewards points for other **Google Nest devices** (cameras, locks, smoke alarms, etc.), you can manually claim installations on this page.

Simply enter the product type, serial number, and zip code to register it and earn rewards points. Points will be earned after installation is confirmed. You must claim installations within 60 days before or after the activation.

Note: For floodlights and bundles (2 or 3 packs), use the serial number printed on the physical device or what's listed in Technical Information in the Google Home app. Do not use serial numbers on the packaging.



Pro Tip: Download a barcode scanner app to keep track of the serial numbers. Just make sure your technicians capture the serial number, not the UPC code, and keep track of what device they installed.



Nest Pro Portal - Claim rewards

nest.google.com/pro/dashboard/rewards-claim

Nest Pro Dashboard Pro Store Blog

Pro ID FED665

Nest Pro Reps
Four Nine Solutions
Austin, TX, US

Claim installations

Thermostat installations will earn points when your Pro ID is entered. For non-thermostat devices you can manually submit installation claims here and earn rewards points. Once submitted, you can view all confirmed and pending claims on the [Installations](#) page. Reward points will be earned after installation is confirmed.

Note: For Floodlights and bundles (2 or 3 packs), use serial number printed on the physical device or listed in Technical Information within Google Home App. Do not use serial numbers on the packaging.

Claim form

You must claim installations within 60 days before or after the activation. Coming soon, you'll be able to upload multiple claims at the time.

Product Category * Device Model * Serial # * Zip Code X Add device

Submit

COMMUNITY: [Blog](#), [Community](#), [Developer](#)

COMPANY: [Legal](#), [Press](#)

VIP SUPPORT:

JOIN THE CONVERSATION:

Installations

Once claims are submitted, you can view all confirmed and pending claims on the installations page. **Keep track of your installs to ensure that techs are entering the Nest Pro ID**, so you can earn rewards points and confirm that your contact information appears in HVAC monitoring alerts.

You can easily do this by matching the serial number and zip code for each thermostat.

All of the Nest thermostats you've installed with your **Nest Pro ID** will appear here.

You can view the model, serial number, date installed, zip code, and claim date.

Note: Claimed rewards will stay on the "Pending installations" page until installation is confirmed. If they aren't confirmed within 60 days, they will drop off the page.

The screenshot shows the Nest Pro Portal 'Installations' page. The left sidebar contains navigation options: Home, Account Info, Members, Claim Installations, Installations (highlighted), Settings, Marketing, Training, and Support. The main content area is titled 'Installations' and includes a note: 'This section lists all the Google Nest devices your company has installed. Thermostat installations are tracked when your technicians enter your company's Nest Pro ID. Non-thermostat device installations are tracked by manual claims submitted on the [Claim Installations page](#). Please note that the Pro ID is at a company level, not technician level. Learn more about the Nest Pro ID [here](#).' Below this, there are two tabs: 'Confirmed installations' (active) and 'Pending installations'. The 'Confirmed installations' section contains a table with the following data:

Product category	Device model	Serial #	Installation date	Location	Claim date
Thermostat	Nest Thermostat E	****000JH	Apr 4, 2023, 5:14:57 PM	94565	
Thermostat	Nest Learning Thermostat	****00LXQ	Oct 4, 2021, 3:41:46 PM	07014	
Thermostat	Nest Thermostat	****2CG2M	Mar 24, 2023, 5:17:23 PM	77066	
Thermostat	Nest Thermostat	****0L45P	Mar 24, 2023, 5:17:23 PM	27539	
Thermostat	Nest Learning Thermostat	****205DP	Mar 24, 2023, 1:23:16 PM	27539	
Thermostat	Nest Thermostat	****1HW8R	Mar 7, 2023, 4:15:40 PM	78721	
Thermostat	Nest Learning Thermostat	****206NW	Mar 1, 2023, 8:19:36 PM	33131	
Thermostat	Nest Thermostat E	****100ZK	May 14, 2022, 5:09:58 PM	07014	
Thermostat	Nest Learning Thermostat	****10MZR	Aug 2, 2022, 1:10:30 PM	07014	
Thermostat	Nest Learning Thermostat	****1046E	Jul 16, 2022, 1:08:14 AM	33131	
Thermostat	Nest Learning Thermostat	****000A1	Sep 13, 2021, 3:37:51 PM	46208	
Thermostat	Nest Learning Thermostat	****001FG	Oct 14, 2021, 1:35:11 PM	85383	
Thermostat	Nest Learning Thermostat	****00NZ5	Sep 20, 2021, 2:26:35 PM	78256	
Thermostat	Nest Thermostat	****2E1MA	Oct 19, 2022, 3:00:00 AM	85140	Oct 18, 2022, 12:25:26 PM
Thermostat	Nest Learning Thermostat	****00MB0	May 3, 2022, 11:11:47 AM	22304	
Thermostat	Nest Thermostat	****2E1JV	Oct 12, 2022, 5:13:47 PM	94520	
Thermostat	Nest Thermostat E	****706F9	Aug 1, 2018, 3:17:20 PM	78721	
Thermostat	Nest Learning Thermostat	****00M5B	Aug 25, 2022, 1:13:54 PM	32250	
Thermostat	Nest Learning Thermostat	****10L8J	Jun 13, 2022, 1:10:52 PM	07014	
Thermostat	Nest Thermostat	****1UUN3	May 6, 2022, 1:02:45 AM	46208	

At the bottom right of the table, it says '1 - 20 of 39' with navigation arrows.

Settings – Business information

Under the Settings tab, you can see all of your business information and edit as your business changes.

Company legal name

If your company's legal name has changed, please contact VIP support to update. (Your company's legal name is what shows up on your W-9 or federal tax documentation.)

Company name

If your company's name is different from its legal name, this is where you can edit it. This is the name customers will see in HVAC monitoring alerts and on their Nest Learning Thermostat or Nest Thermostat E.

Industry

Select any and all that apply for personalized emails.

Company website

Number of technicians

Description

Use this field for any additional information you want to add about your company.

Tax ID

Enter your Tax ID to be eligible for Nest Pro Rewards.

The screenshot shows the 'Settings' page for a Nest Pro account. The page is titled 'Settings' and is part of the 'Nest Pro Portal'. The left sidebar contains navigation options: Home, Account Info (expanded), Members, Claim Installations, Installations, Settings (highlighted), Marketing, Training, and Support. The main content area is divided into several sections:

- Business Information:** A yellow-highlighted section containing fields for:
 - COMPANY LEGAL NAME: Four Nine Solutions (Note: A name of your company used in legal files. You can't change this field.)
 - COMPANY NAME: Nest Pro Reps (with an edit icon)
 - INDUSTRY: Smart Home (with an edit icon)
 - COMPANY WEBSITE: Add website (with an edit icon)
 - HOW MANY TECHNICIANS DO YOU HAVE AT YOUR COMPANY?: 2 - 5 (with an edit icon)
 - DESCRIPTION: Add description (with an edit icon)
 - TAX ID: 00-0000000
- HVAC Monitoring Repair Requests:** A section with a field for 'HVAC MONITORING REPAIR REQUESTS' set to 'ayazghusain@gmail.com' (with an edit icon) and a status of 'Opted-in'.
- Contact Information:** A section with fields for 'ADDRESS' (2204 Amur Dr, Austin, TX 78745, United States) and 'PHONE (FOR SCHEDULING)' (+1 512-740-6422), both with edit icons.
- License Agreement:** A section with a 'Download Agreement' button.

At the bottom of the page, there are four links: COMMUNITY, COMPANY, VIP SUPPORT, and JOIN THE CONVERSATION.

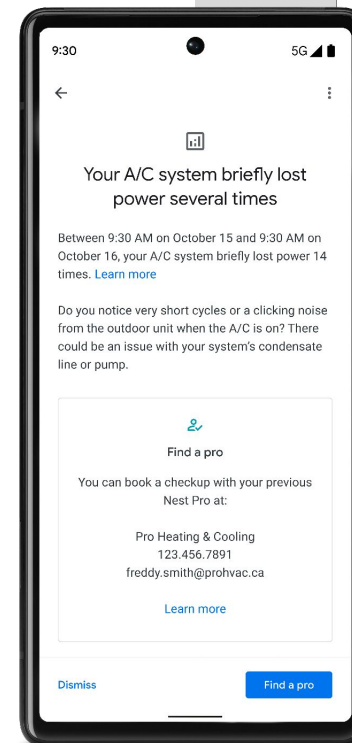
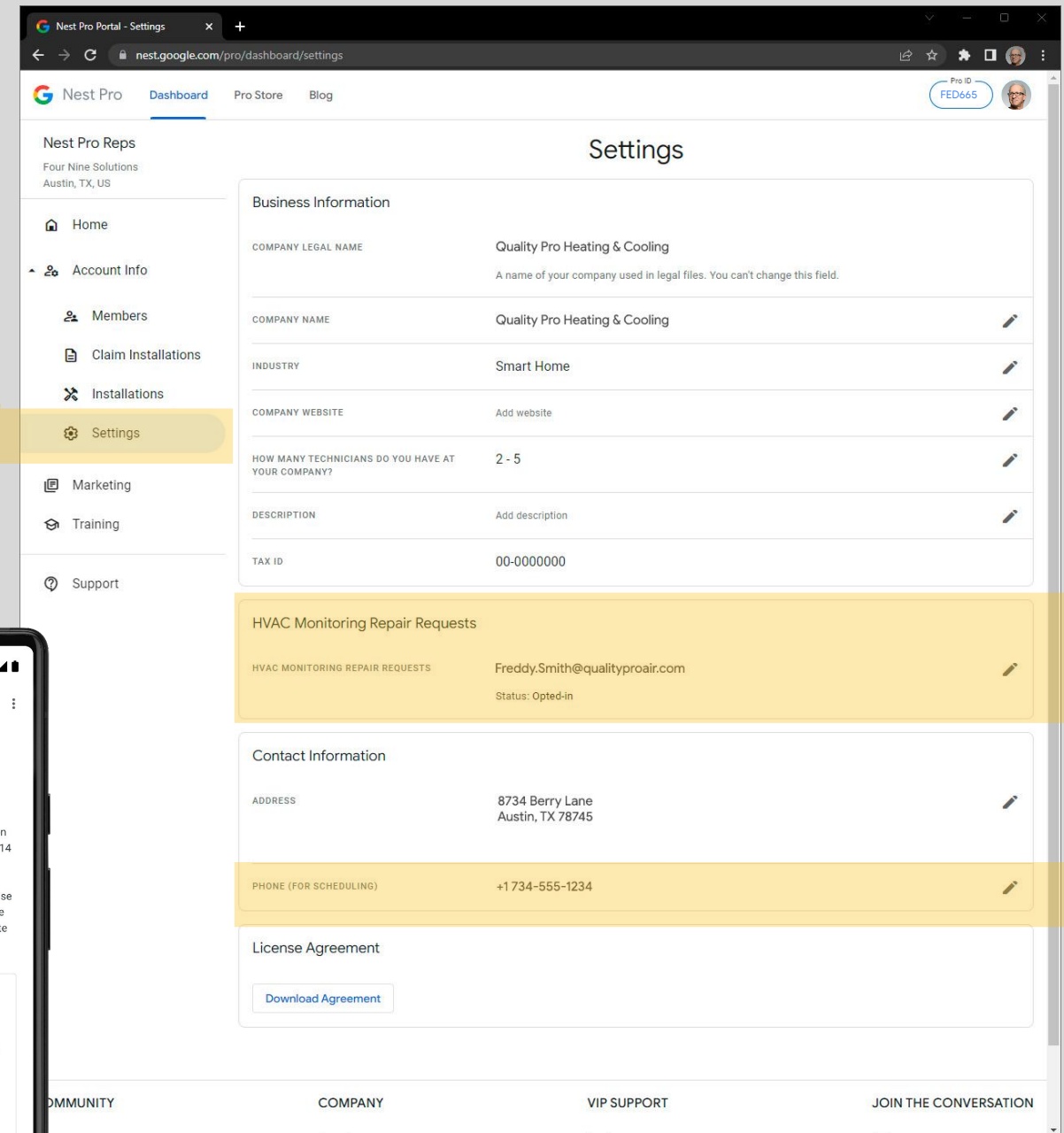
Settings - HVAC monitoring

HVAC monitoring looks out for issues with a customer's system and sends an alert with your contact info if something doesn't seem right, so they can easily book a repair with you.^{1,2} In the HVAC monitoring section of the Settings page, you can opt in and out for HVAC service calls or update the contact info for your business.

In order for your contact information to be surfaced in the alert, you must be opted in to HVAC monitoring, and your Nest Pro ID needs to be entered into the thermostat that detected the issue.

The email and phone number is what will show up in the customer's alert for scheduling. You can add an email, a phone, or both, depending on your preferred method of communication. Make sure they are routed to your scheduling department.

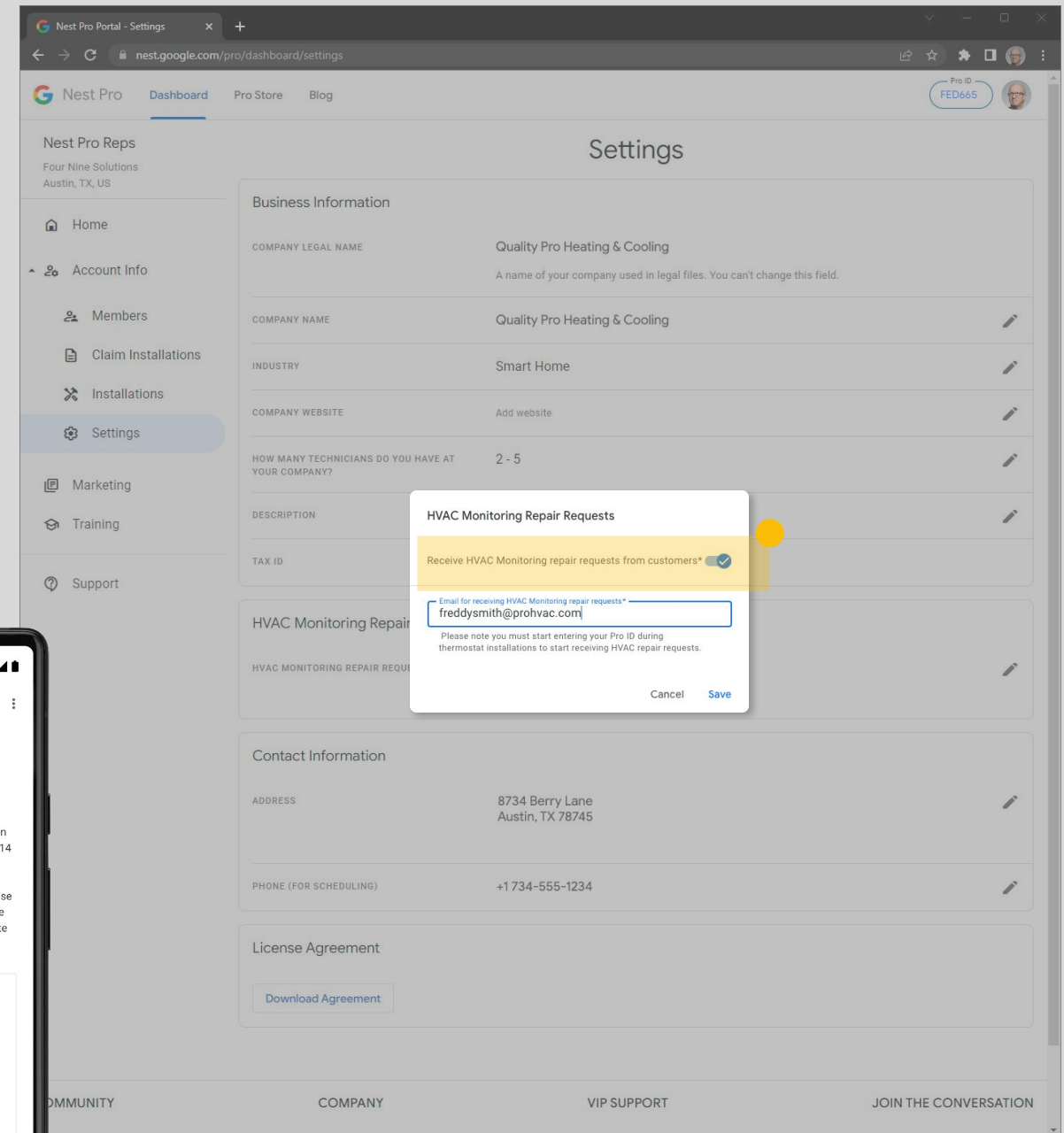
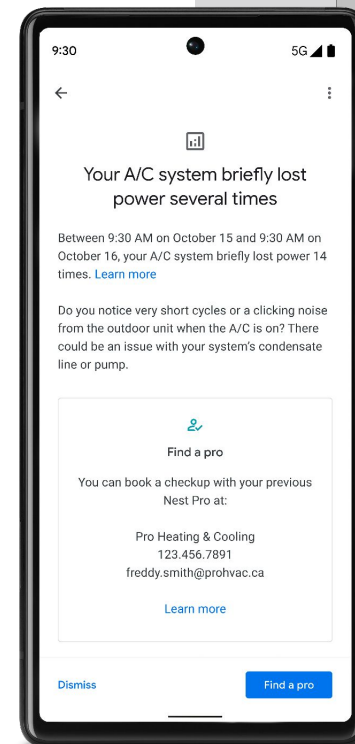
¹ List of eligible HVAC systems is available at g.co/nest/hvac-monitoring. Alerts can notify users of a potential issue with an eligible HVAC system. They're meant to provide helpful information, not an endorsement, representation, or warranty of any kind about the health of an HVAC system. Alerts aren't intended to replace a diagnosis by a qualified HVAC professional. ² Contact information will only be provided if the Nest Pro has opted into HVAC Monitoring in the Nest Pro Site and entered their Nest Pro ID on the customer's thermostat during installation.



Settings - HVAC monitoring

Opt in to HVAC monitoring by selecting **“Receive HVAC monitoring repair requests from customers”** on your Settings page.

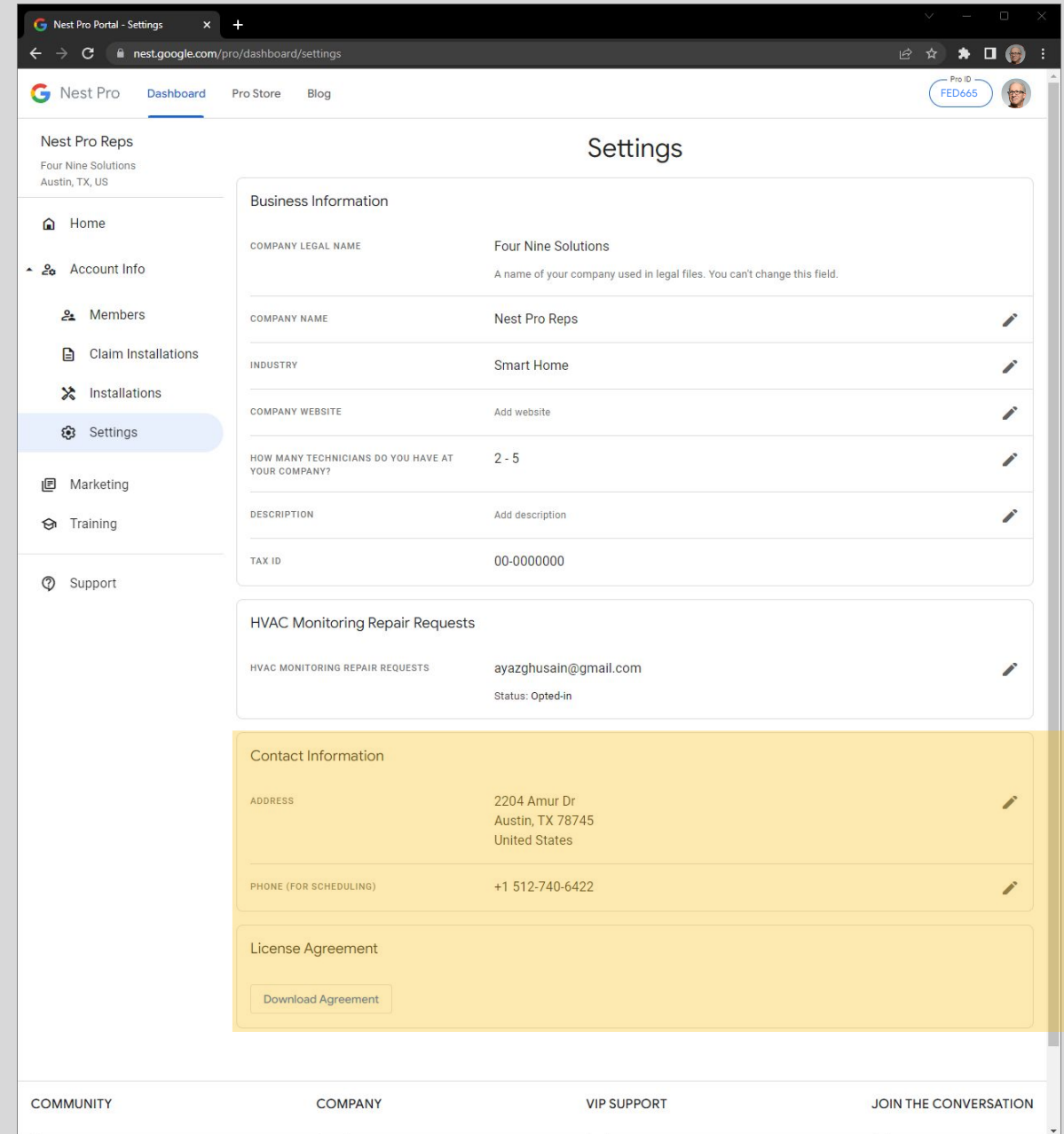
Customers will only see your contact info if your Nest Pro ID has been added to the thermostat, so make sure your technicians know your Nest Pro ID and enter it at every installation or service request.



Settings - Contact information

On this page, you can update your address and phone number. Your phone number will be sent to your customer's app or email with each HVAC monitoring alert they receive.

You can also download the full license agreement for your records.



The screenshot displays the 'Settings' page for a Nest Pro account. The page is titled 'Settings' and is part of the 'Nest Pro Portal'. The user's profile is identified as 'Pro ID FED665'. The page is divided into several sections:

- Business Information:** This section contains fields for 'COMPANY LEGAL NAME' (Four Nine Solutions), 'COMPANY NAME' (Nest Pro Reps), 'INDUSTRY' (Smart Home), 'COMPANY WEBSITE' (Add website), 'HOW MANY TECHNICIANS DO YOU HAVE AT YOUR COMPANY?' (2 - 5), 'DESCRIPTION' (Add description), and 'TAX ID' (00-0000000).
- HVAC Monitoring Repair Requests:** This section shows 'HVAC MONITORING REPAIR REQUESTS' set to 'ayazghusain@gmail.com' with a status of 'Opted-in'.
- Contact Information:** This section is highlighted in yellow and contains fields for 'ADDRESS' (2204 Amur Dr, Austin, TX 78745, United States) and 'PHONE (FOR SCHEDULING)' (+1 512-740-6422).
- License Agreement:** This section contains a 'Download Agreement' button.

The page also features a navigation menu on the left with options like Home, Account Info, Members, Claim Installations, Installations, Settings (selected), Marketing, Training, and Support. At the bottom, there are links for 'COMMUNITY', 'COMPANY', 'VIP SUPPORT', and 'JOIN THE CONVERSATION'.

Marketing

Our [Partner Marketing Hub](#) makes it easy for you to leverage the trusted Google Nest brand and include Nest products in your acquisition and marketing campaigns – including digital, social, and print.

This page is where you can access a variety of approved marketing materials that can help you grow your business.

Note: Following the link to the Partner Marketing Hub will take you out of the Nest Pro site.



Pro Tip: Pairing a Nest Hub or speaker with your smart home installation or a Nest thermostat with your HVAC system can help your company stand out in a crowded market.

Nest Pro Portal - Home
nest.google.com/pro/dashboard/home

Nest Pro Dashboard Pro Store Blog Pro ID FED665

Nest Pro Reps
Four Nine Solutions
Austin, TX, US

Welcome, Freddy Smith.

Installations	
This month	Year to date
0	6

[View installations](#)

Rewards
Available rewards balance
1155
As of May 22, 2023, 9:35:57 AM

[Go to your rewards page](#)

All the latest news and updates from Google Nest

[Thank you for your support at AHR...](#)
March 24, 2023 [Read More >](#)

[How to sign up for a Google accou...](#)
February 27, 2023 [Read More >](#)

COMMUNITY: [Blog](#), [Community](#), [Developer](#)

COMPANY: [Legal](#), [Press](#)

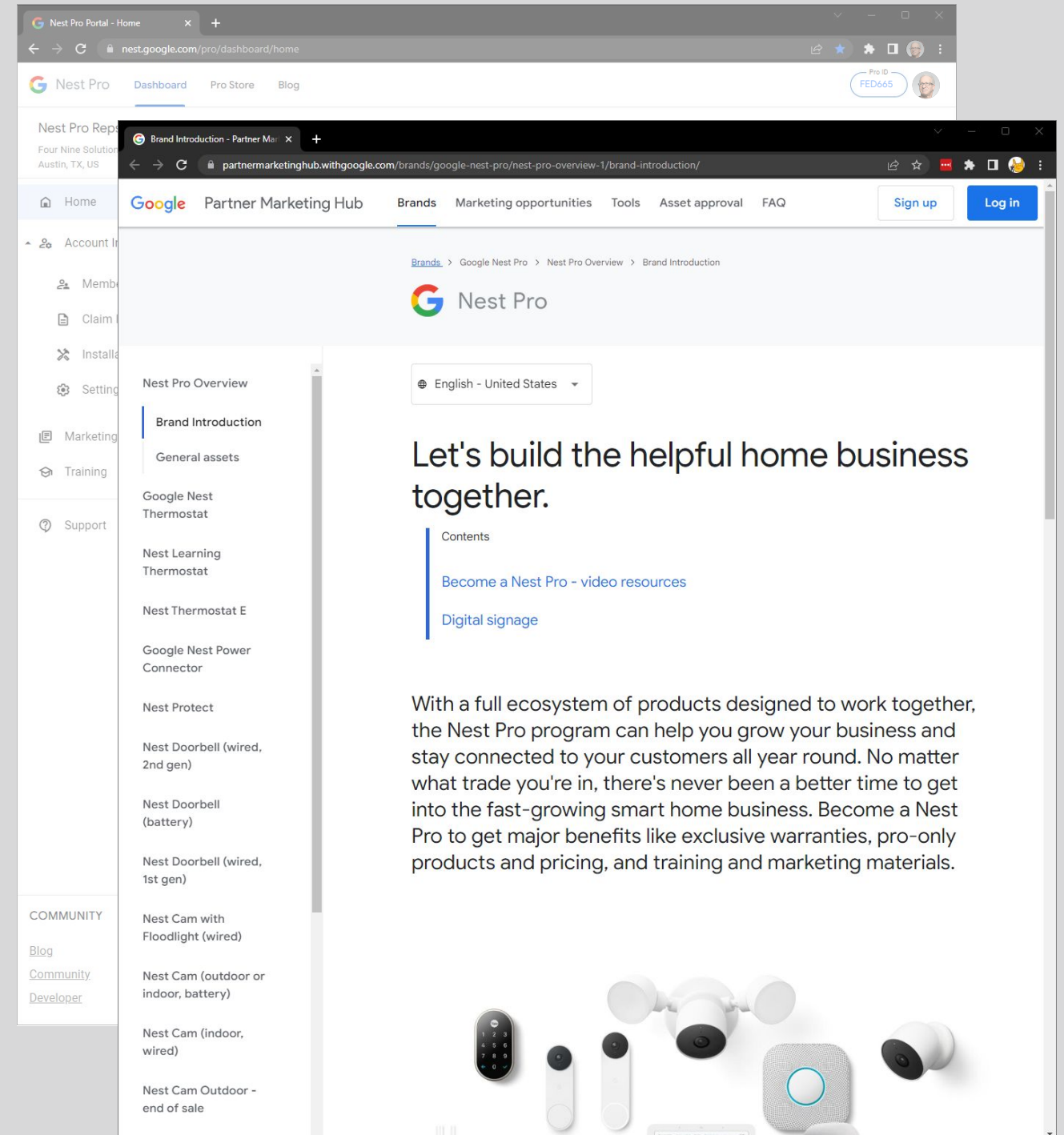
VIP SUPPORT:

JOIN THE CONVERSATION:

Partner Marketing Hub

Here are some of the **pro-dedicated** assets you can find to help you leverage the Google Nest brand in your marketing.

- Logos
- Product images
- Tech specs
- Ready-made, Google-approved marketing materials



Partner Marketing Hub

Marketing opportunities

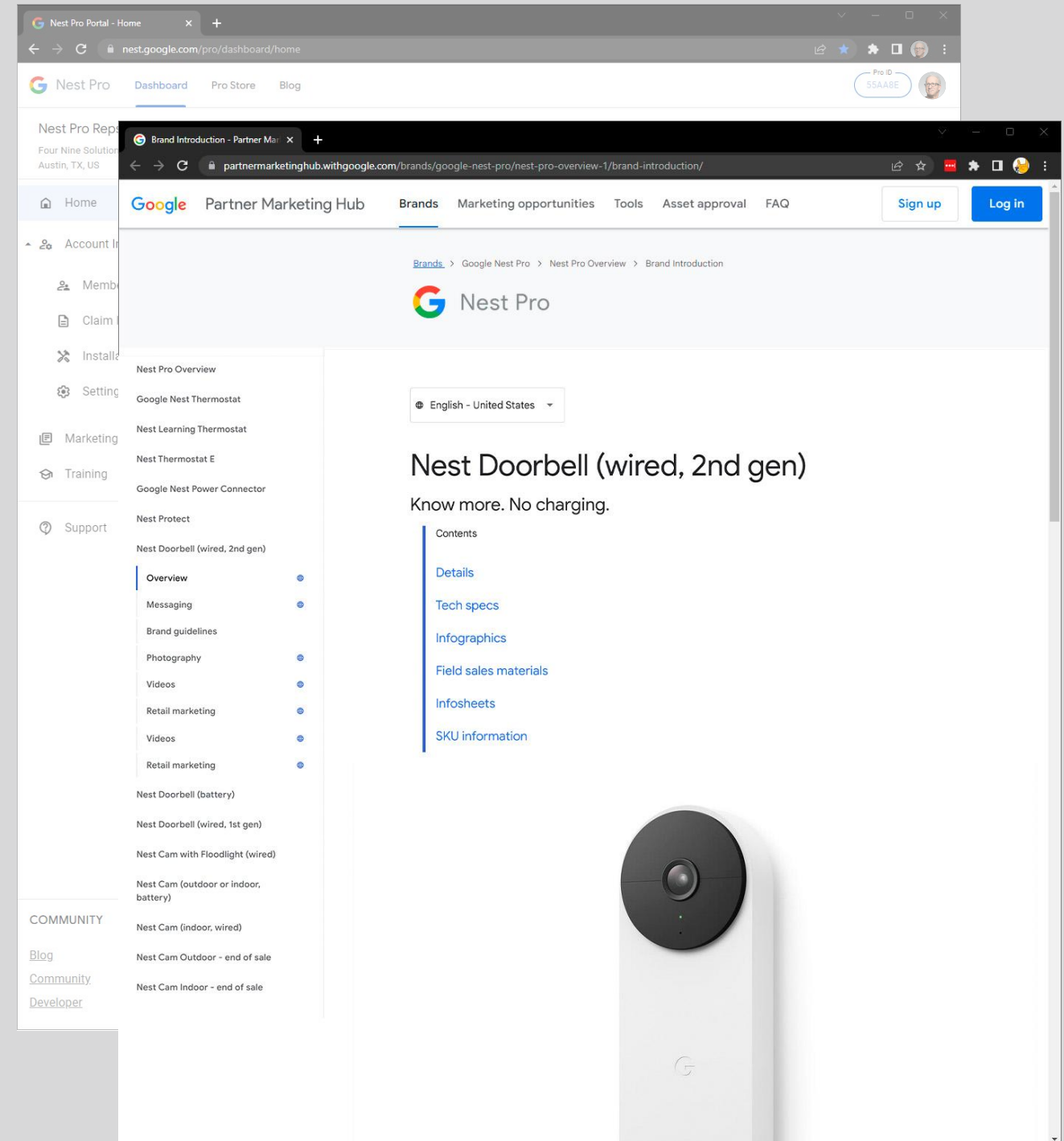
You can sign up to get ready-made solutions and processes for co-marketing campaigns.

Asset approval

Here you can submit and learn about the process for creating assets.

FAQ

Find basic information on Nest Pro marketing standards, rules, and copy examples.



Training

This tab takes you to our dedicated training [website](#) for Nest Pros. It's the best way to find all the latest information on Google hardware – and learn how to unlock the value of being a Google Nest Pro.

These trainings will help your team get familiar with Nest products, so they'll feel more comfortable installing them and recommending them to your customers.

Note: Following this link will take you out of the Nest Pro site.

For in-field support, email info@nestprorep.com.

The screenshot displays the Nest Pro dashboard for a user named Freddy Smith. The dashboard includes a navigation menu on the left with options like Home, Account Info, Members, Claim Installations, Installations, Settings, Marketing, Training (highlighted), and Support. The main content area shows a welcome message, installation statistics (0 this month, 6 year to date), a rewards balance of 1155, and a section for news updates. The footer contains links for Community, Company, VIP Support, and Join the Conversation.

Category	This month	Year to date
Installations	0	6

Metric	Value
Available rewards balance	1155

As of May 22, 2023, 9:35:57 AM

News updates include: "Thank you for your support at AHR..." (March 24, 2023) and "How to sign up for a Google accou..." (February 27, 2023).



Training

Here is where you'll find free, **pro-dedicated**, on-demand trainings, how-to videos, installation guides, and technical specs for Nest smart home products and services.

Take a look at some of our current course offerings below.

Energy Solutions

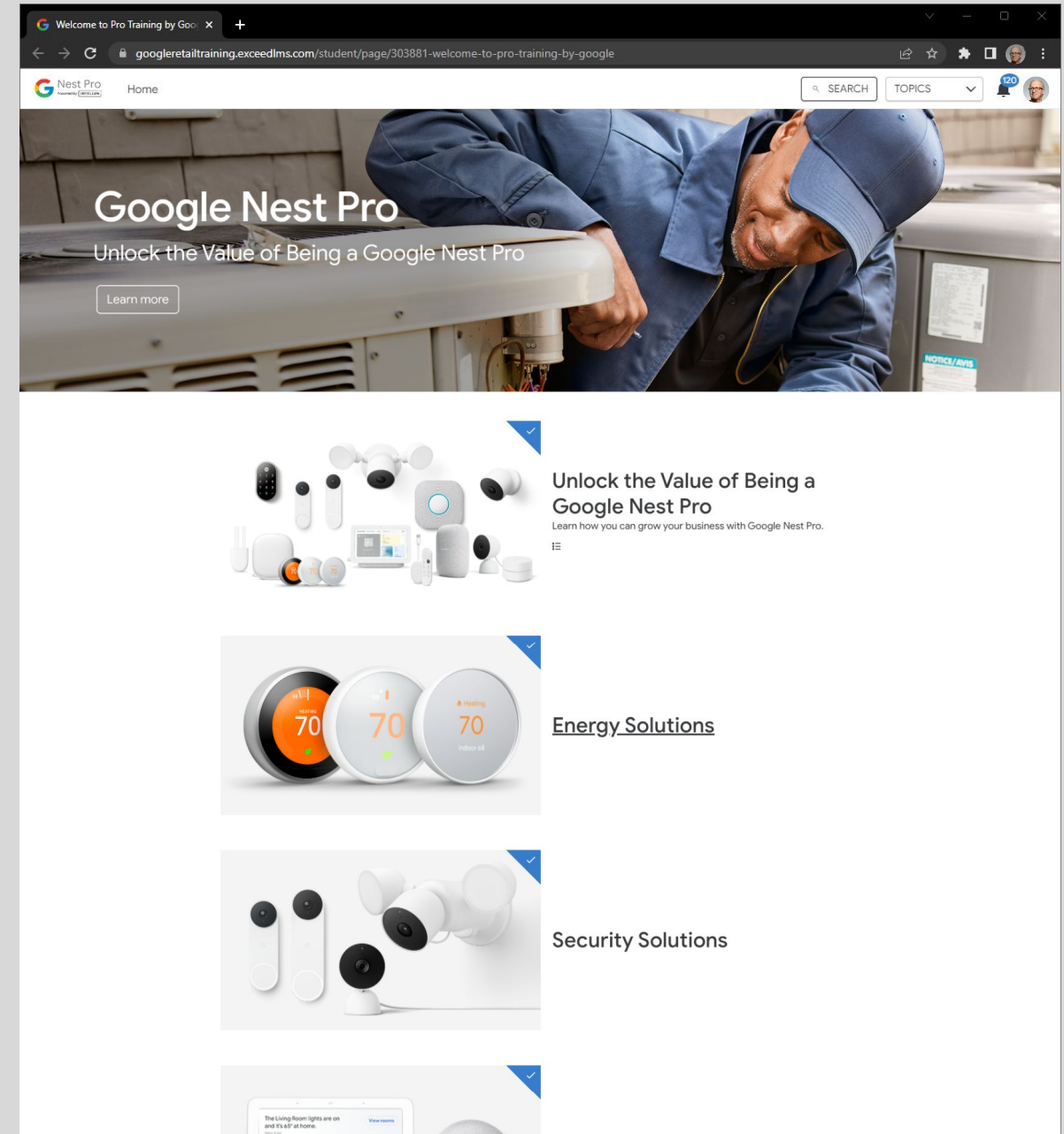
- Nest Thermostat
- Nest Thermostat E
- Nest Thermostat Power Connector
- HVAC monitoring
- Nest Protect

Security Solutions

- Nest Doorbell (Battery)
- Nest Doorbell (Wired, 2nd Gen)
- Nest x Yale Lock
- Nest Hub Max & Nest Hub (2nd Gen)
- Nest Cam (Battery)
- Nest Cam Indoor
- WiFi Pro (6E)

Helpful Home

- Google Home app
- Google Assistant
- Nest Aware
- Smart Home Is Smart Business



Support

Have a question? Your technicians can get fast technical help from our VIP support team when questions come up – even when they're working at a customer's home.

In the Support tab, you can call the [pro support number](#) at 1-855-VIP-NEST, [email us](#), or [visit the pro help center](#).

Dedicated support is available 7 days a week, 5:00 AM to 6:00 PM PST.

The screenshot displays the Nest Pro dashboard for a user named Freddy Smith. The page is organized into several sections:

- Header:** Includes the Nest Pro logo, navigation links for Dashboard, Pro Store, and Blog, and a user profile for Freddy Smith (Pro ID: FED665).
- Left Sidebar:** A navigation menu with options: Home (selected), Account Info, Members, Claim Installations, Installations, Settings, Marketing, Training, and Support (highlighted with a yellow circle).
- Main Content Area:**
 - Welcome, Freddy Smith.**
 - Installations:** A table showing 0 installations this month and 6 year-to-date. A link to "View installations" is provided.
 - Rewards:** Shows an available rewards balance of 1155, as of May 22, 2023, 9:35:57 AM. A link to "Go to your rewards page" is provided.
 - All the latest news and updates from Google Nest:** Two news cards are shown:
 - Thank you for your support at AHR...** (March 24, 2023) with a "Read More >" link.
 - How to sign up for a Google accou...** (February 27, 2023) with a "Read More >" link.
- Footer:** A grid of links categorized into:
 - COMMUNITY:** Blog, Community, Developer
 - COMPANY:** Legal, Press
 - VIP SUPPORT:** A support icon
 - JOIN THE CONVERSATION:** LinkedIn icon



Help articles

You can also access the Nest Pro Help Center from the Support tab. It's full of articles that cover a wide range of information for Nest Pros, including:

- Nest Pro services
- Extended warranties
- Thermostat compatibility
- Zoned system compatibility
- Installation guides and videos
- Installation help
- Configuration help

The screenshot shows the Nest Pro Help Center interface. At the top, there's a search bar with the text "Describe your issue" and a "Nest Pro" logo. The main content area features a large article titled "Nest Pro support" with a welcome message and several links for further assistance, such as "Google Nest Thermostat installation help for Pros" and "Download the Nest Thermostat Pro Installation Guide". To the right, a sidebar titled "Support Content" lists various articles, including "Creating a G Suite account for Google Retail Training (GRT)" and "Installing the Nest Thermostat to a low voltage PTAC or fan coil system with multiple fan wires". At the bottom, there's a "Need more help?" section with a "Contact us" button.



Bottom navigation

Bottom navigation

[Community – Developer](#)

[Join the conversation](#)

The screenshot shows the Nest Pro dashboard for a user named Freddy Smith. The dashboard includes a navigation sidebar on the left with options like Home, Account Info, Members, Claim Installations, Installations, Settings, Marketing, Training, and Support. The main content area features a 'Welcome, Freddy Smith.' message, two summary cards for 'Installations' (0 this month, 6 year to date) and 'Rewards' (earn points on every product), and a news section titled 'All the latest news and updates from Google Nest' with two article teasers. A bottom navigation bar is highlighted in yellow, containing links for COMMUNITY (Blog, Community, Developer), COMPANY (Legal, Press), VIP SUPPORT, and JOIN THE CONVERSATION (with a social media icon).



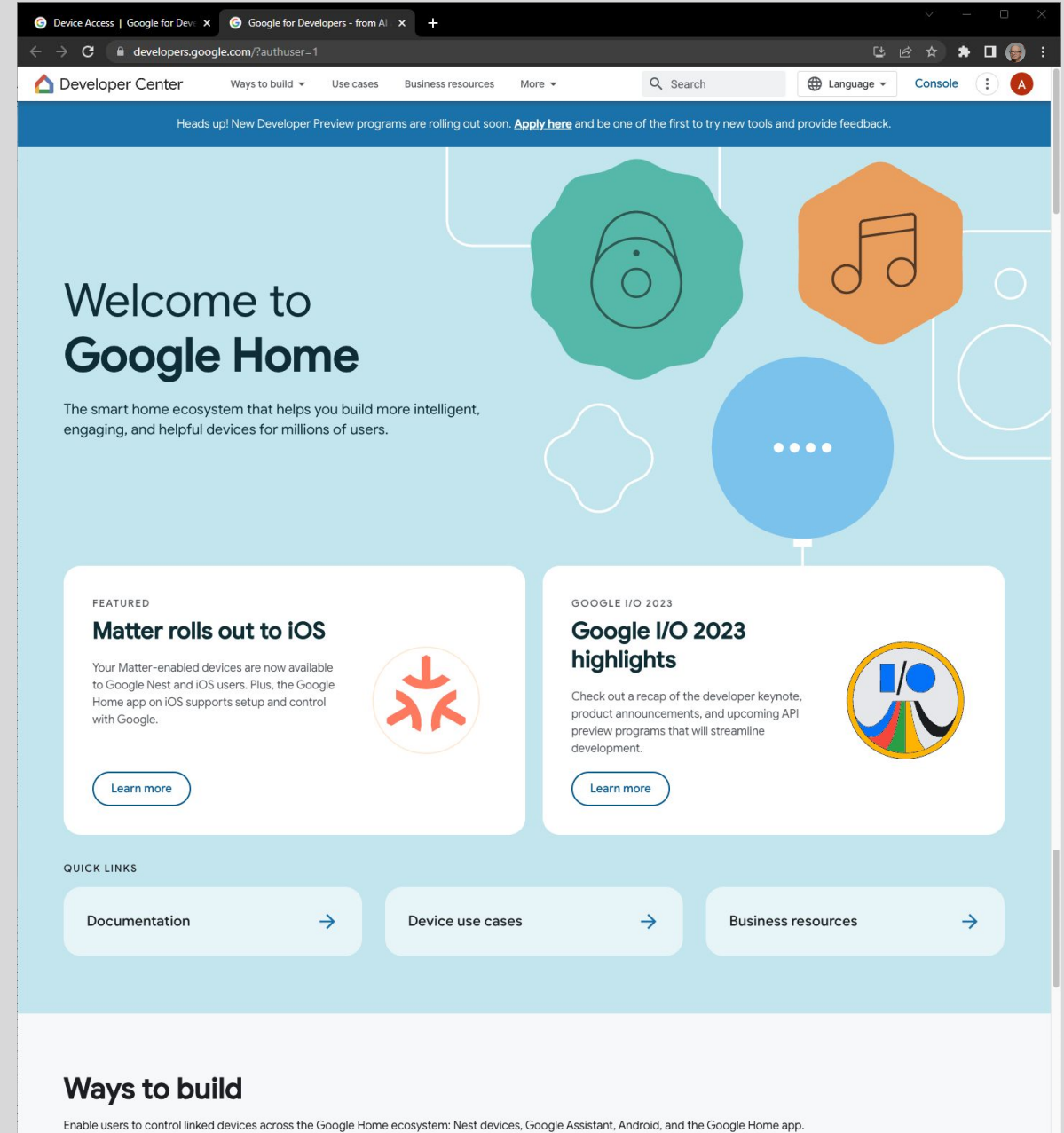
Community - Developer

Want to stay up to date on the latest from Google Home?
Visit our Developer site.

Create a developer profile to make **your own integrations** and understand how the APIs work.

Access the **Device Control Console** to manage and develop integrations.

Or use the **Device Access Sandbox** to evaluate and create personal use integrations.



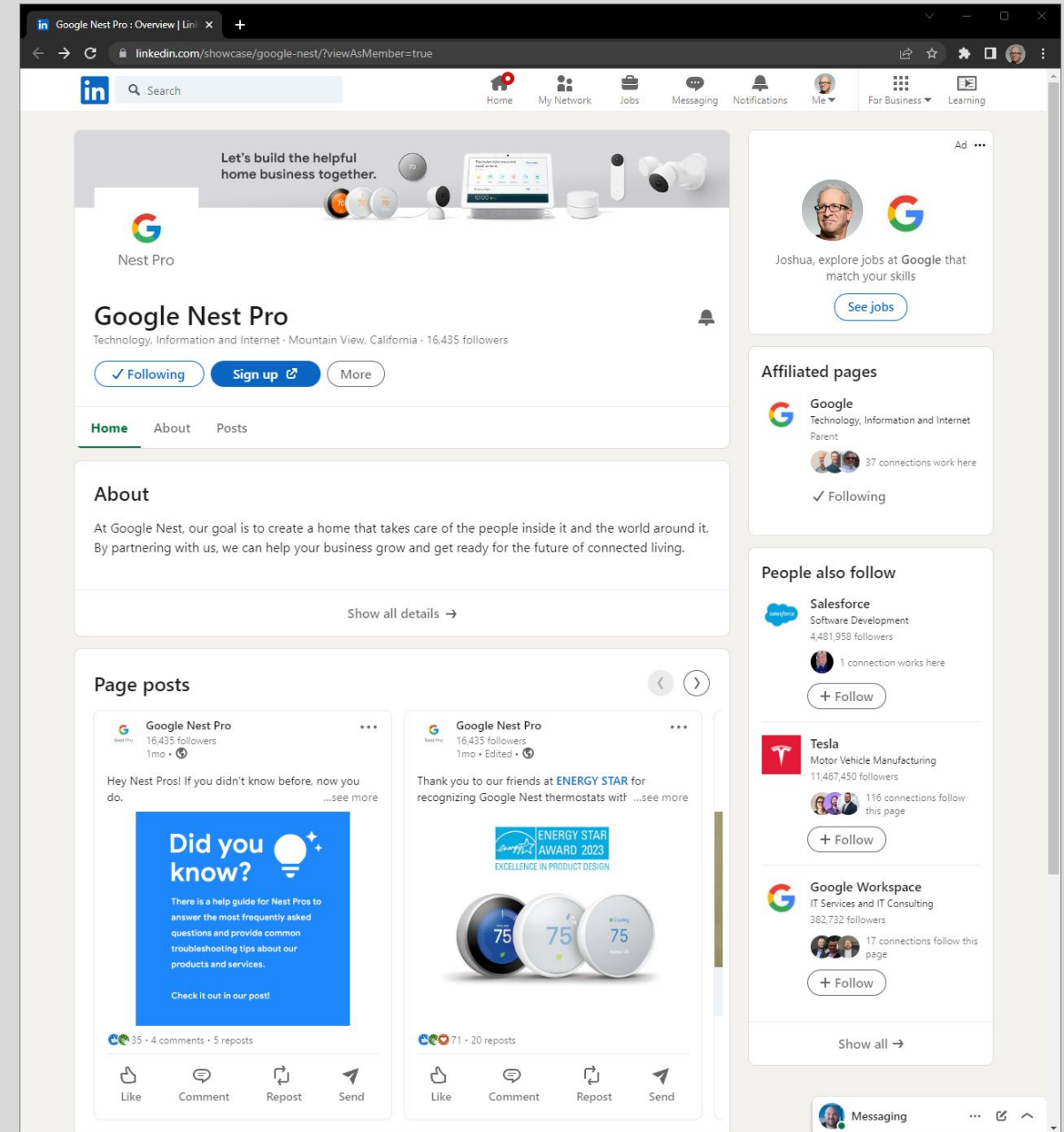
The screenshot shows the Google Developer Center page for Google Home. The page features a navigation bar with 'Developer Center', 'Ways to build', 'Use cases', 'Business resources', and 'More'. A search bar and a 'Console' button are also visible. The main content area has a blue header with the text 'Welcome to Google Home' and a sub-header 'The smart home ecosystem that helps you build more intelligent, engaging, and helpful devices for millions of users.' Below this, there are two featured articles: 'Matter rolls out to iOS' and 'Google I/O 2023 highlights'. At the bottom, there is a 'QUICK LINKS' section with buttons for 'Documentation', 'Device use cases', and 'Business resources'. The page also includes a 'Ways to build' section at the bottom.



Join the conversation

Follow us to stay up to date on the [Google Nest Pro LinkedIn](#) page.

You'll be the first to know about Nest Pro updates and upcoming trade shows and events. Plus, you can connect with other colleagues and stay on top of the latest industry trends.



Thank you