# Cloud Support API

## One integrated management solution across all systems

Why Cloud Support API?

Google Cloud Support API is a case management solution that unifies your systems with both Google and your partners' systems. The API enables you to automatically sync case information between your own internal ticketing system and Google's case management system. Your named Technical Account Manager (TAM) grants access to the API to aid a simple setup with step-by-step instructions. Once up and running, you will be optimally positioned to simplify the management of your support cases as each one progresses. This simplification is due to a centralized management process that allows data to cascade across platforms, creating one source of information and improving your visibility into the status of your cases.
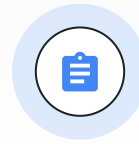
Integrated case management process

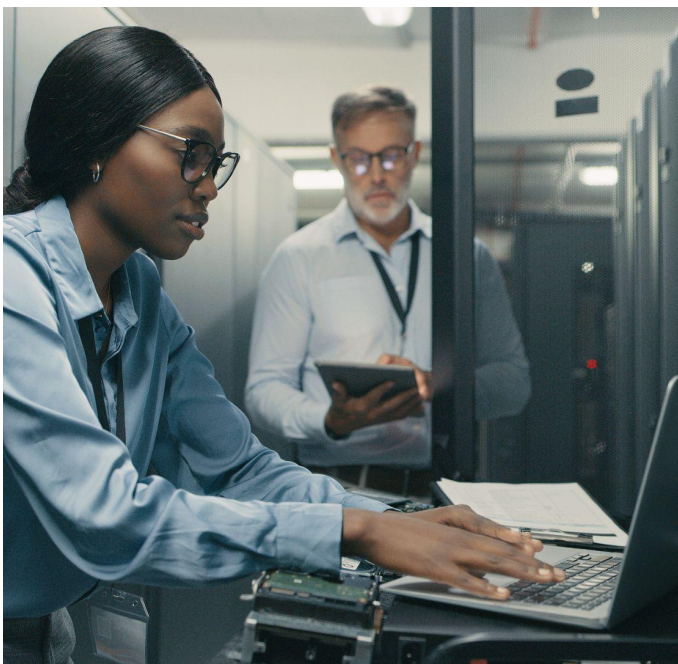Simplify support case management across your systems and all partners.
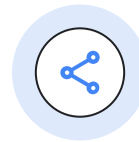
Data integration

Connect data endpoints with ease and make efficient API calls.

Work across multiple Google Cloud products

Integrate your systems using one API from Premium Support.

Support designed to optimize your critical business processes

Google Cloud Premium Support delivers the technical guidance, hands-on assistance, and comprehensive support you need to successfully manage your business-critical workloads while extracting the full benefits of cloud. When failure isn't an option, Premium Support enables strengthened business continuity, ensures proactive system optimization, and provides the desired technical expertise to reduce concerns about any cloud unknowns.

To learn more about how Premium Support can meet the needs of your business, talk to your Google Cloud sales representative or visit https://cloud.google.com/support.