

Chrome Enterprise Recommended Solution Overview with 8x8 Contact Center

8x8 Contact Center is a complete, reliable, and secure solution that helps businesses boost engagement, collaboration and operational effectiveness for customer success.

When business is not “business as usual,” the combination of 8x8 Contact Center and Chrome OS devices keeps you up and running from anywhere in the world. Making changes is easy and scaling up to meet increased demand is effortless.

With industry-leading uptime, global reach, platform flexibility, and fully optimized for Chrome OS, you can ensure that your contact center continues operating without interruption.

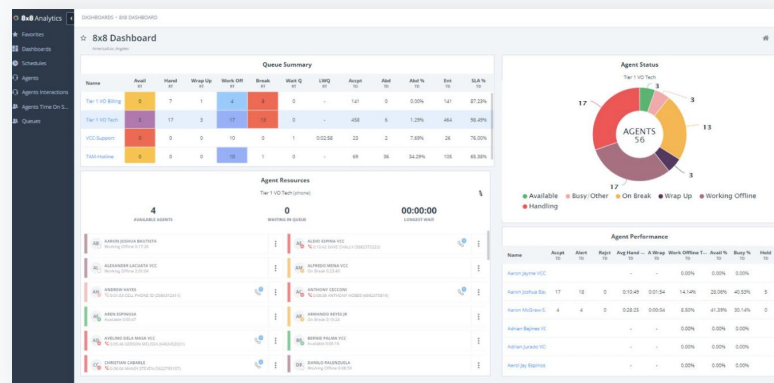
8x8 Contact Center is built on a single, resilient cloud communications platform enabling businesses to optimize agent/employee engagement, collaboration, and operational effectiveness for superior customer experience delivery.

With a highly secure, reliable and flexible platform, businesses are able to maximize growth potential through a solution that encourages mobility, agility and productivity.

Discover the benefits

With 8x8 and Chrome OS, users can deliver consistent, exceptional customer experiences & build lasting loyalty

- Enable flexibility in how you connect with your customers across voice and digital channels
- Chrome OS devices are simple to manage and fast to deploy to ensure agents are up and running quickly
- Equip supervisors with speech and text analytics to find what needs attention
- Maximize coaching impact with targeted quality management
- Ensure metrics are met and acted on using robust reporting and analytics



- Support new ways of working with unified collaboration tools and easy access from any device, anywhere
- Chrome OS devices are built to protect customer data against common threats like ransomware

