

# Assured Workloads Quick Start Guide

## Assured Workloads Overview

[Assured Workloads](#) allows Google Cloud customers to easily configure and maintain controlled environments that operate within the parameters of a specific compliance program. Assured Workloads is a modern government cloud solution that allows public sector customers to run regulated workloads on Google Cloud's public cloud infrastructure. Assured Workloads uses a set of controls to create regulated boundaries on Google Cloud and support compliance workloads including, but not limited to: FedRAMP Moderate, FedRAMP High, IL2/4/5, IRS 1075, CJIS, and ITAR. Please review our [compliance programs](#) page for the full list of supported compliance frameworks.



## Purpose

This guide walks through the key steps on how to set up and evaluate the core capabilities of Assured Workloads in your Google Cloud environment. For a complete set of product how-to-guides and API reference, please visit the [Assured Workloads documentation](#).

## Step 0: Set Up Essential Contacts

Many Google Cloud services send out notifications to share important information with Google Cloud users. With [Essential Contacts](#), you can customize who receives notifications by providing your own list of contacts. This is important because different individuals and teams within your organization care about different types of notifications. To reduce the impact of personnel changes, we recommend adding groups as contacts, then managing the membership of those groups to determine who receives notifications. This practice helps ensure that notifications always go to active employees.

- To set up Essential Contacts, you need the following [Identity and Access Management \(IAM\) roles](#):
  - Essential Contacts Admin: roles/essentialcontacts.admin
- Enable the [Essential Contacts API](#)
- Visit the [Essential Contacts page](#)
- Ensure the Google Cloud Organization is selected
- [Add an Essential Contact](#) for **Legal**

We recommend adding three Contacts for the Legal category: representatives from your Legal, Compliance, and Security departments. **This group will receive notifications of compliance violations stemming from Assured Workloads Monitoring**, so this will ensure that Legal and Compliance remain informed, and acts as an immediate notification to Security for remediation actions.

Please visit [this page](#) for more information and [best practices](#) on Essential Contacts.

View by: **CATEGORY** CONTACT

 **Filter** Enter property name or value

### Category

#### Suspension

Messages related to imminent suspension

#### Security

Security/privacy issues, notifications and vulnerabilities

#### Technical

Technical events and issues, such as outages, errors, and bugs

#### Billing

Billing and payments notifications, price updates, errors, credits

#### Legal

Enforcement actions, regulatory compliance, government notices

#### Product updates

New versions, product terms updates, deprecations

#### All

All notifications from every other category

## Step 1: Set Up the Assured Workloads Prerequisites

- To set up Assured Workloads, you need the following IAM roles:
  - Access Transparency Admin: roles/axt.admin
  - Assured Workloads Admin: roles/assuredworkloads.admin
  - Resource Manager Organization Viewer: roles/resourcemanager.organizationViewer
- If you will use [Premium Compliance Programs](#):
  - Ensure you have [Enhanced or Premium Support](#) so Google can provide the Technical Support Services associated with each Premium Compliance Program
  - [Enable Access Transparency](#)
- Sign-up for a 60-day [Free Trial](#) to get started with [Premium Compliance Programs](#).

Watch this [video to view a set up of Assured Workloads](#).



### Prerequisites for folder creation

Before creating an Assured Workloads folder, confirm that the following systems are set up.



#### Access Transparency

Enable visibility and control over Google Cloud personnel via admin access logs.

[Learn more](#)



#### Private Preview access (optional)

You must be granted access to Preview in order to create Assured Workloads folders with certain compliance types. [Learn more](#)

## Step 2: Create an Assured Workloads Folder

Assured Workloads implements and enforces technical controls within your folders to help you comply with a particular [compliance framework](#) or set of requirements. Any folder or project created inside of one of your Assured Workloads folders will inherit the guardrails you specified.

- Visit the [Assured Workloads Console](#)
- [Create an Assured Workloads Folder](#) based on the desired Compliance type and desired jurisdiction
- Select a region based on the desired location
- Select your folder location and name your folder
- Configure your Key Management Project and Key Ring. This creates a storage location for your cryptographic keys, not the keys themselves.
  - Configuring a Key Management Project and Key Ring is **only** required for CJIS and ITAR workloads.
  - Creating an EU Regions and Support with Sovereignty Controls requires [enabling Key Access Justifications](#) **before** folder creation, and subsequently [enabling Signed Access Approval](#) **after** folder creation.
- Review the details of your folder and click “Create”



### Select a compliance type to be supported by your folder

Google Cloud services will implement and enforce technical controls so that your folder supports the compliance type you select. Existing folders and projects cannot be migrated to this Assured Workloads folder.

**Note: Adding a compliance type to your folder does not ensure full compliance.** Regulatory compliance controls are only supported by some Cloud services. It is your responsibility to ensure full compliance.

Origin of compliance type

Australia

#### Australia Regions with Assured Support

Assured Support provides customers 24/7 access to Google Cloud technical support from 5 specific countries (United States, Canada, Australia, United Kingdom, and New Zealand). Support is provided in English language. Sets data location controls to available Australia regions.

## Step 3: Monitor Access Transparency Logs

Access Transparency aims to provide customers progressively greater transparency and control over access to their content stored in Google Cloud.

- Set controls for who can access the Access Transparency logs by assigning a user or group the **Private Logs Viewer** role: roles/logging.privateLogViewer
- Visit [Cloud Logging](#). Use the Logs Explorer to filter for logs. Example queries are [highlighted here](#).
- Create a [logs-based metric](#) and then set up an [alerting policy](#) to give you timely awareness of issues surfaced by these logs.\* it's not possible to create log based metric in FedRamp

Watch this [video on using Cloud Logging](#) to understand how actions are logged.

The screenshot displays the Google Cloud Logs Explorer interface. At the top, it shows 'Logs Explorer' with a 'REFINE SCOPE' button and a 'Project' dropdown. Below this, a 'Query' section contains a search bar and a query filter: `logName="organizations/ORG-ID/logs/cloudaudit.googleapis.com%2Faccess_transparency"`, `AND NOT`, and `jsonPayload.reason.type="THIRD_PARTY_DATA_REQUEST"`. The interface includes 'Log fields' and 'Histogram' tabs. The 'Log fields' section shows a search bar and a list of fields: 'RESOURCE TYPE' (Google Organization, 30), 'SEVERITY' (Notice, 30), and 'Notice' (30). The 'Histogram' section shows a time range from Jan 1, 4:00 PM to Oct 1. The 'Query results' section shows 30 log entries. A message at the top of the results states: 'This query has been updated. Run it to view matching entries.' Below this, a table of log entries is visible, with columns for SEVERITY, TIMESTAMP, and SUMMARY. The entries are filtered to show 'Notice' severity logs from 2022-08-16 to 2022-12-14.

## Step 4: Discover Compliance Violations

Assured Workloads monitors a compliance program's [organization policy constraints](#), and highlights a violation if a change to a resource is non-compliant. You can then resolve these violations, or create exceptions for them where appropriate.

Monitor the organization policy constraints, and highlight violations if a change to a resource is non-compliant.

- Return to the Assured Workloads Console
- Navigate to [Monitoring](#) to view the status of your compliance violations
- To view these violations, click the [Violation ID](#) tab.
- Take action and remediate these violations by following the remediation steps in the [Violation Details](#)

Please visit this [page](#) for the complete list of Monitored Violations.

### Monitoring

Your folders are scanned in real time. [Essential Contacts](#) are notified by email if a violation is found. Select a violation to view details.

Select an Assured Workloads folder to view monitoring details

All folders

Compliance violations ⓘ

🔴 16 unresolved 🟡 1 exceptions 🟢 24 resolved

### Compliance violations

Filter by violation type	Filter	Status : Unresolved ✕ Ent
☰ All 16	☰ Filter	
📍 Location 14	Violation ID	
🛡️ Access 0	<a href="#">0c07777f-753c-41ef-83ec-af6c409e0acb</a>	
🔧 Service Usage 2	<a href="#">a35cd91b-cb44-4f87-aea2-6c88f52adeda</a>	
🔒 Encryption 0	<a href="#">1cf47fda-8cff-45f3-a48c-498dbf8f42c4</a>	
⚙️ Configuration 0	<a href="#">4bb0b9f9-a66b-471d-9671-2f88bab40fbc</a>	
	<a href="#">d98573f0-47eb-4e88-b1bd-6fe88136fa34</a>	
	<a href="#">95426e2e-9f1a-426d-b684-344bc39bbf1a</a>	
	<a href="#">d43f2c1b-fdbc-4ce5-a9ec-9893639bfce9</a>	
	<a href="#">77e1a9c5-def4-4db8-a3ab-c053bb383bd5</a>	
	<a href="#">a58bab01-237c-420f-8cfd-4d075e8ed65d</a>	
	<a href="#">153c45a6-f038-409f-bca6-f5e144ea8a30</a>	

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## Optional Steps

These steps should only be used as necessary, and are not required for most Assured Workloads customers.

### Step 5: Exceptions to Resource Usage Restrictions Policy

You can selectively disable restrictions that prevent the usage of resources that aren't compliant with certain compliance programs. **This is not recommended because it makes the Assured Workloads folder less restrictive and puts your environment in non-compliant scope.** However, it is available to customers who accept the risk of using non-compliant products.

- Ensure you have the appropriate IAM roles:
  - Org Policy Administrator: `roles/orgpolicy.policyAdmin`
  - Assured Workloads Admin: `roles/assuredworkloads.admin`
- Modify the policy based on [these instructions](#)
- [Add an Assured Workloads Monitoring Violation Exception](#) to ensure the change has a documented business justification and isn't reported as "Unresolved"

We recommend maintaining Organization Policy Restrictions in place, as they help restrict access to unauthorized services and regions. For an introduction on Organization Policy Restrictions, please [watch this video](#). For more information on Restriction Resource Usage for Assured Workloads, including limitations, please read this [guide](#).

#### Constraint details

Constraint ID	<code>constraints/gcp.restrictServiceUsage</code>
Description	This constraint defines the set of Google Cloud resource services that can be used within an organization, folder, or project, such as <code>compute.googleapis.com</code> and <code>storage.googleapis.com</code> . By default, all Google Cloud resource services are allowed. For more information, see <a href="https://cloud.google.com/resource-manager/help/organization-policy/restricting-resources">https://cloud.google.com/resource-manager/help/organization-policy/restricting-resources</a> .
Name	Restrict Resource Service Usage

## Step 5: Exceptions to the Resource Location Policy

You can selectively add additional Australian regions to ensure that your applications are more resilient.

- Ensure you have the appropriate IAM roles:
  - Org Policy Administrator: roles/orgpolicy.policyAdmin
  - Assured Workloads Admin: roles/assuredworkloads.admin
- Modify the policy based on [these instructions](#)
- [Add an Assured Workloads Monitoring Violation Exception](#) to ensure the change has a documented business justification and isn't reported as "Unresolved"

We recommend maintaining Organization Policy Restrictions in place, as they help restrict access to unauthorized services and regions. For an introduction on Organization Policy Restrictions, please [watch this video](#).

### Constraint details

<b>Constraint ID</b>	constraints/gcp.resourceLocations
<b>Description</b>	<p>This list constraint defines the set of locations where location-based Google Cloud resources can be created.</p> <p>By default, resources can be created in any location.</p> <p>Policies for this constraint can specify multi-regions such as <code>asia</code> and <code>europa</code>, regions such as <code>us-east1</code> or <code>europa-west1</code> as allowed or denied locations. Allowing or denying a multi-region does not imply that all included sub-locations should also be allowed or denied. For example, if the policy denies the <code>us</code> multi-region (which refers to multi-region resources, like some storage services), resources can still be created in the regional location <code>us-east1</code>. On the other hand, the <code>in:us-locations</code> group contains all locations within the <code>us</code> region, and can be used to block every region.</p> <p>We recommend using value groups to define your policy.</p>

## Step 6: Restrict TLS Versions

Google Cloud supports multiple TLS protocol versions. To meet compliance requirements, you may want to deny handshake requests from clients that use older TLS versions.

- Ensure you have the appropriate IAM role:
  - Org Policy Administrator: roles/orgpolicy.policyAdmin
- Follow this [guide to restrict certain TLS versions](#)

### Constraint details

<b>Constraint ID</b>	constraints/gcp.restrictTLSVersion
<b>Description</b>	<p>This constraint defines the set of TLS versions that cannot be used on the organization, folder, or project where this constraint is enforced, or any of that resource's children in the resource hierarchy. By default, all TLS versions are allowed. TLS versions can only be specified in the denied list, and must be identified in the form <code>TLS_VERSION_1</code> or <code>TLS_VERSION_1_1</code>. This constraint is only applied to requests using TLS. It will not be used to restrict unencrypted requests. For more information, see <a href="https://cloud.google.com/assured-workloads/docs/restrict-tls-versions">https://cloud.google.com/assured-workloads/docs/restrict-tls-versions</a>.</p>





## Step 7: Register Representative for the GDPR

If your organization is required to appoint a data protection officer (DPO), an EU representative, or both, in accordance with the European Union's (EU) General Data Protection Regulation (GDPR), register their details in your Google Admin console.

- Follow [this guide](#) to register your representatives.

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## Step 8: Control Access - Access Approvals and Key Access Justifications

Google Cloud aims to ensure that limits on administrative access are an integral part of how the products are designed to work. When Google personnel require access to customer data to fulfill a contractual obligation, they must submit a detailed approval request with a valid business justification.

Access Approval ensures that Cloud Customer Care and engineering require your explicit approval whenever they need to access your customer content. The approval is cryptographically verified to ensure the integrity of the access approval.

If you want the ability to directly manage access to your content by Google personnel, we recommend using Access Approval. To set up Access Approval, please follow this [guide](#).

You may also control key access using Key Access Justifications. Key Access Justifications provides a justification for every request to access keys stored in an external key manager. It lets you approve or deny the access request based on the provided justification. Using Key Access Justifications with Cloud External Key Manager provides visibility into requests for encryption keys that allows data to change state from at-rest to in-use. To set up Key Access Justifications, please follow this [guide](#).

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## Step 9: Move Existing Projects into an Assured Workloads Folder

We recommend you perform a compliance analysis before migrating an existing project to an Assured Workloads folder. This analysis compares the source project and the destination folder to determine what changes might be required before or after you initiate the migration. For example, if you have a project that you want to move to an Assured Workloads folder configured for FedRAMP Moderate, you can proactively address any potential compliance violations that might occur before moving the project.

To Migrate a Workload to Assured Workloads, please follow this [guide](#).

For more information visit [cloud.google.com/assured-workloads](https://cloud.google.com/assured-workloads)

