

Certificate



Certificate number: 2016-004d

Certified by EY CertifyPoint since: December 18, 2018

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015, the Information Security Management System as defined and implemented by

Google LLC*

located in Mountain View, California, United States of America is compliant with the requirements as stated in the standard:

ISO/IEC 27017:2015

Issue date of certificate: December 18, 2018

Re-issue date of certificate: April 17, 2020

Expiration date of certificate: April 13, 2021

EY CertifyPoint will, according to the certification agreement dated April 8, 2019, perform surveillance audits and acknowledge the certificate until the expiration date noted above or the expiration of the corresponding ISO/IEC 27001:2013 certification with certificate number 2012-001e.

**The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability dated February 27, 2020.*

A handwritten signature in blue ink, appearing to read 'J. Sehgal'.

J. Sehgal | Director, EY CertifyPoint

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Scope for certificate 2016-004d

The scope of this ISO/IEC 27017:2015 certification is bounded by the following product and its offerings as listed below, along with the data contained or collected by those offerings.

Chrome

- Chrome Services
 - Chrome Education Upgrade
 - Chrome Enterprise Upgrade
 - Chrome Kiosk
 - Chrome Nonprofit Upgrade
 - Chromebook Enterprise
- Chrome Sync

The following locations are in scope:

Data Centers:

- | | |
|---|--|
| ➤ Arcola (VA), United States of America | ➤ Frankfurt (2), Hesse, Germany |
| ➤ Ashburn (1) (VA), United States of America | ➤ Ghlin, Hainaut, Belgium |
| ➤ Ashburn (2) (VA), United States of America | ➤ Hamina, Finland |
| ➤ Ashburn (3) (VA), United States of America | ➤ Hong Kong, Hong Kong |
| ➤ Atlanta (1) (GA), United States of America | ➤ Jakarta, Indonesia |
| ➤ Atlanta (2) (GA), United States of America | ➤ Koto-ku, Tokyo, Japan |
| ➤ Changhua, Taiwan | ➤ Las Vegas (NV), United States of America |
| ➤ Clarksville (TN), United States of America | ➤ Leesburg (VA), United States of America |
| ➤ Council Bluffs (1) (IA), United States of America | ➤ Lenoir (NC), United States of America |
| ➤ Council Bluffs (2) (IA), United States of America | ➤ London (1), United Kingdom |
| ➤ Dublin, Ireland | ➤ London (2), United Kingdom |
| ➤ Eemshaven, Groningen, The Netherlands | ➤ Los Angeles (CA), United States of America |
| ➤ Frankfurt (1), Hesse, Germany | ➤ Middenmeer, Noord-Holland, The Netherlands |
| | ➤ Moncks Corner (SC), United States of America |
| | ➤ Montreal, Quebec, Canada |
| | ➤ Mumbai, India |
| | ➤ Osasco, Brazil |
| | ➤ Osaka, Japan |
| | ➤ Pryor Creek (OK), United States of America |

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Data Centers (Continued):

- Quilicura, Santiago, Chile
- Salt Lake City (UT), United States of America
- Seoul, South Korea
- Sydney (1), NSW, Australia
- Sydney (2), NSW, Australia
- The Dalles (1) (OR), United States of America
- The Dalles (2) (OR), United States of America
- Vinhedo, Brazil
- Wenya, Singapore
- Widows Creek (AL), United States of America
- Zurich, Switzerland

Offices:

- Aarhus, Denmark
- Accra, Ghana
- Addison (TX), United States of America
- Amsterdam, The Netherlands
- Ann Arbor (MI), United States of America
- Atlanta (GA), United States of America
- Austin (TX), United States of America
- Bangalore, India
- Bangkok, Thailand
- Baudour, Belgium
- Beijing, China
- Bellevue (WA), United States of America
- Belo Horizonte, Brazil
- Berlin, Germany
- Beverly Hills (CA), United States of America
- Bogota, Colombia
- Boulder (CO), United States of America
- Bridgeport (AL), United States of America
- Brussels, Belgium
- Budapest, Hungary
- Buenos Aires, Argentina
- Cambridge (MA), United States of America
- Changhua, Taiwan
- Chapel Hill (NC), United States of America
- Chicago (IL), United States of America
- Clarksville (TN), United States of America
- Copenhagen, Denmark
- Council Bluffs (IA), United States of America
- Dubai, UAE
- Dublin, Ireland
- Eemshaven, The Netherlands
- Frankfurt, Germany
- Goleta (CA), United States of America
- Grenoble, France
- Guangdong Province, China
- Gurgaon, India
- Haifa, Israel
- Hamburg, Germany
- Hamina, Finland
- Helsinki, Finland
- Hong Kong, Hong Kong
- Hyderabad, India
- Irvine (CA), United States of America
- Istanbul, Turkey
- Johannesburg, South Africa
- Kiev, Ukraine
- Kirkland (WA), United States of America
- Kitchener, Canada
- Krakow, Poland
- Lagos, Nigeria
- Leesburg (VA), United States of America

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Offices (Continued):

- Lenoir (NC), United States of America
- Lithia Springs (GA), United States of America
- London, United Kingdom
- Los Angeles (CA), United States of America
- Madison (WI), United States of America
- Madrid, Spain
- Malaga, Spain
- Manila, Philippines
- Mexico City, Mexico
- Miami (FL), United States of America
- Milan, Italy
- Moncks Corner (SC), United States of America
- Montreal, Québec, Canada
- Moscow, Russia
- Mountain View (CA), United States of America
- Mumbai, India
- Munich, Germany
- Nairobi, Kenya
- New Taipei City, Taiwan
- New York (NY), United States of America
- Omaha (NE), United States of America
- Oslo, Norway
- Oude Meer, The Netherlands
- Palo Alto (CA), United States of America
- Paris, France
- Pittsburgh (PA), United States of America
- Playa Vista (CA), United States of America
- Prague, Czech Republic
- Portland (OR), United States of America
- Princeton (NJ), United States of America
- Pryor Creek (OK), United States of America
- Pune, India
- Redmond (WA), United States of America
- Redwood City (CA), United States of America
- Reston (VA), United States of America
- Rome, Italy
- San Bruno (CA), United States of America
- San Diego (CA), United States of America
- San Francisco (CA), United States of America
- Santiago, Chile
- Sao Paulo, Brazil
- Seattle (WA), United States of America
- Seoul, Korea
- Shanghai, China
- Singapore, Singapore
- South Jakarta, Indonesia
- Sterling (VA), United States of America
- Stockholm, Sweden
- Sunnyvale (CA), United States of America
- Sydney, Australia
- Tainan City, Taiwan
- Taipei, Taiwan
- Taoyuan, Taiwan
- Tel Aviv, Israel
- The Dalles (OR), United States of America
- Thornton (CO), United States of America
- Tokyo, Japan
- Toronto, Canada
- Warsaw, Poland
- Washington, United States of America
- Zhubei City, Taiwan
- Zurich, Switzerland

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The ISMS is centrally managed out of the Google LLC headquarters in Mountain View, California, United States of America. The ISMS mentioned in the above scope is restricted as defined in the 'Google Cloud Services Information Security Management System (ISMS) Implementation Manual' (formal ISMS location listing document), reviewed on February 24, 2020, by the Director, Engineering Compliance.



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