

# Certificate



**Certificate number: 2016-005d**

Certified by EY CertifyPoint since: December 18, 2018

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015, the Information Security Management System as defined and implemented by

**Google LLC\***

located in Mountain View, California, United States of America is compliant with the requirements as stated in the standard:

**ISO/IEC 27018:2019**

Issue date of certificate: December 18, 2018  
Re-issue date of certificate: November 17, 2020  
Expiration date of certificate: April 13, 2021

EY CertifyPoint will, according to the certification agreement dated April 8, 2019, perform surveillance audits and acknowledge the certificate until the expiration date noted above or the expiration of the corresponding ISO/IEC 27001:2013 certification with certificate number 2012-001e.

*\*The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability dated October 7, 2020.*

DocuSigned by: 17 November 2020 | 5:46:59 PM CET  
*Jatin Sehgal*  
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J. Sehgal | Director, EY CertifyPoint

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## Scope for certificate 2016-005d

The scope of this ISO/IEC 27018:2019 certification is bounded by the following product area and its offering(s) as listed below, along with the data contained or collected by those offering(s).

### Chrome

- Chrome Services
  - Chrome Education Upgrade
  - Chrome Enterprise Upgrade
  - Chrome Kiosk
  - Chrome Nonprofit Upgrade
  - Chromebook Enterprise
- Chrome Sync

The following locations are in scope:

### Data Centers:

- |   |  |
|---|--|
| ➤ Arcola (VA), United States of America             | ➤ Hamina, Finland                            |
| ➤ Ashburn (1) (VA), United States of America        | ➤ Henderson (NV), United States of America   |
| ➤ Ashburn (2) (VA), United States of America        | ➤ Hong Kong (1), Hong Kong                   |
| ➤ Ashburn (3) (VA), United States of America        | ➤ Hong Kong (2), Hong Kong                   |
| ➤ Atlanta (1) (GA), United States of America        | ➤ Jakarta, Indonesia                         |
| ➤ Changhua, Taiwan                                  | ➤ Koto-ku (1), Tokyo, Japan                  |
| ➤ Clarksville (TN), United States of America        | ➤ Koto-ku (2), Tokyo, Japan                  |
| ➤ Council Bluffs (1) (IA), United States of America | ➤ Las Vegas (NV), United States of America   |
| ➤ Council Bluffs (2) (IA), United States of America | ➤ Leesburg (VA), United States of America    |
| ➤ Dublin, Ireland                                   | ➤ Lenoir (NC), United States of America      |
| ➤ Eemshaven, Groningen, The Netherlands             | ➤ London (1), United Kingdom                 |
| ➤ Frankfurt (1), Hesse, Germany                     | ➤ London (2), United Kingdom                 |
| ➤ Frankfurt (2), Hesse, Germany                     | ➤ London (3), United Kingdom                 |
| ➤ Frankfurt (4), Hesse, Germany                     | ➤ Los Angeles (CA), United States of America |
| ➤ Ghlin, Hainaut, Belgium                           | ➤ Middenmeer, Noord-Holland, The Netherlands |
|   | ➤ Midlothian (TX), United States of America  |

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### Data Centers (continued):

- Moncks Corner (SC), United States of America
- Montreal, Quebec, Canada
- Mumbai, India
- New Albany (OH), United States of America
- Osaka, Japan
- Osasco, Brazil
- Pryor Creek (OK), United States of America
- Quilicura, Santiago, Chile
- Salt Lake City (UT), United States of America
- Seoul, South Korea
- Sydney (1), NSW, Australia
- Sydney (2), NSW, Australia
- Sydney (3), NSW, Australia
- The Dalles (1) (OR), United States of America
- The Dalles (2) (OR), United States of America
- Vinhedo, Brazil
- Wenya, Singapore
- Widows Creek (AL), United States of America
- Zurich, Switzerland

### Offices:

- Aarhus, Denmark
- Accra, Ghana
- Addison (TX), United States of America
- Alameda (CA), United States of America
- Amsterdam, The Netherlands
- Ann Arbor (MI), United States of America
- Athens, Greece
- Atlanta (GA), United States of America
- Auckland, New Zealand
- Austin (TX), United States of America
- Bangalore, India
- Bangkok, Thailand
- Beijing, China
- Bellevue (WA), United States of America
- Belo Horizonte, Brazil
- Berlin, Germany
- Beverly Hills (CA), United States of America
- Bogota, Colombia
- Boston (MA), United States of America
- Bothell (WA), United States of America
- Boulder (CO), United States of America
- Brisbane, Australia
- Brussels, Belgium
- Bucharest, Romania
- Budapest, Hungary
- Buenos Aires, Argentina
- Cambridge (MA), United States of America
- Cebu City, Philippines
- Chandler (AZ), United States of America
- Chapel Hill (NC), United States of America
- Charlotte (NC), United States of America
- Chicago (IL), United States of America
- Copenhagen, Denmark
- Detroit (MI), United States of America
- Dubai, UAE
- Dublin, Ireland
- Durham (NC), United States of America

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### Offices (continued):

- Edmonton, Canada
- Frankfurt, Germany
- Goleta (CA), United States of America
- Grenoble, France
- Guangdong Province, China
- Gurgaon, India
- Haifa, Israel
- Hamburg, Germany
- Helsinki, Finland
- Hong Kong, Hong Kong
- Hyderabad, India
- Irvine (CA), United States of America
- Istanbul, Turkey
- Johannesburg, South Africa
- Kansas City (MO), United States of America
- Kiev, Ukraine
- Kirkland (WA), United States of America
- Kitchener, Canada
- Krakow, Poland
- Kuala Lumpur, Malaysia
- Lagos, Nigeria
- Lima, Peru
- Lisbon, Portugal
- Livermore (CA), United States of America
- London, United Kingdom
- Los Angeles (CA), United States of America
- Madison (WI), United States of America
- Madrid, Spain
- Manchester, United Kingdom
- Manila, Philippines
- Melbourne, Australia
- Mexico City, Mexico
- Miami (FL), United States of America
- Milan, Italy
- Minneapolis (MN), United States of America
- Mitchell, Australia
- Montreal, Québec, Canada
- Moscow, Russia
- Mountain View (CA), United States of America
- Mumbai, India
- Munich, Germany
- Nairobi, Kenya
- Nashville (TN), United States of America
- New Taipei City, Taiwan
- New York (NY), United States of America
- Osaka, Japan
- Oslo, Norway
- Oxford, United Kingdom
- Palo Alto (CA), United States of America
- Paris, France
- Pittsburgh (PA), United States of America
- Playa Vista (CA), United States of America
- Portland (OR), United States of America
- Prague, Czech Republic
- Princeton (NJ), United States of America
- Pune, India
- Redmond (WA), United States of America
- Redwood City (CA), United States of America
- Reston (VA), United States of America
- Rome, Italy
- Salt Lake City (UT), United States of America

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### Offices (continued):

- San Antonio (TX), United States of America
- San Bruno (CA), United States of America
- San Diego (CA), United States of America
- San Francisco (CA), United States of America
- San Jose (CA), United States of America
- Santa Cruz (CA), United States of America
- Santiago, Chile
- Sao Paulo, Brazil
- Seattle (WA), United States of America
- Seoul, South Korea
- Shanghai, China
- Singapore, Singapore
- South Jakarta, Indonesia
- South San Francisco (CA), United States of America
- Stockholm, Sweden
- Sunnyvale (CA), United States of America
- Sydney, Australia
- Tainan City, Taiwan
- Taipei, Taiwan
- Taoyuan, Taiwan
- Tel Aviv, Israel
- Thornton (CO), United States of America
- Tokyo, Japan
- Toronto, Canada
- Vancouver, Canada
- Vienna, Austria
- Vilnius, Lithuania
- Warsaw, Poland
- Washington, United States of America
- Wroclaw, Poland
- Zagreb, Croatia
- Zhubei City, Taiwan
- Zurich, Switzerland

The ISMS is centrally managed out of the Google LLC headquarters in Mountain View, California, United States of America. The ISMS mentioned in the above scope is restricted as defined in the 'Google Cloud Services Information Security Management System (ISMS) Implementation Manual' (formal ISMS location listing document), reviewed on October 7, 2020, by the Director, Engineering Compliance.

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