Google Accessibility Conformance Report

International edition, based on VPAT® Version 2.5Rev[1]

Name of product/version:	Cloud Skills Boost
Report date:	05 June 2025
Product description:	Web application
Contact information:	gcp-accessibility@google.com
Evaluation methods used:	The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple browser platforms. The following applications were used as part of the audit to identify potential accessibility issues: ● Desktop browsers: Chrome (JAWS), Firefox (NVDA), and Safari (Voiceover) ● Assistive technologies: JAWS, NVDA, and Voiceover ● Accessibility testing tools: Axe Auditor, Axe Dev tools Pro and Color Contrast Analyser
Applicable standards/guidelines:	This report covers the degree of conformance for the following accessibility standards/guidelines: ● Web Content Accessibility Guidelines (WCAG) 2.0 Level A and AA ● Web Content Accessibility Guidelines (WCAG) 2.1 Level A and AA ● Web Content Accessibility Guidelines (WCAG) 2.2 Level A and AA ● Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018 ● EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) and EN 301 549

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[1] "Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

	[Accessibility requirements for ICT products and services - V3.2.1 (2021-03)](#)

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Terms

The terms used in the conformance level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially supports: Some functionality of the product does not meet the criterion.

Does not support: The majority of product functionality does not meet the criterion.

Not applicable: The criterion is not relevant to the product.

Not evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services

- Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.2 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance level	Remarks and explanations

1.1.1 Non-text Content (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.1.1.1 (Web)
  • 10.1.1.1 (Non-web document)
  • 11.1.1.1.1 (Open Functionality Software)
  • 11.1.1.1.2 (Closed Functionality Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
	Web: Partially Supports	Web: Most non-text content has text alternatives or a text alternate that serves an equivalent purpose. The following exceptions exist:
		
		• Some images do not have a text alternative that contains essential text from the visual image, so people who are blind and/or use a screen reader will not understand the information available in the image. This occurs on the following pages: Profile - badges tab; User Dashboard / Home Page (Authenticated users only).

Criteria	Conformance level	Remarks and explanations
● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) 　Also applies to: 　EN 301 549 Criteria 　● 9.1.2.1 (Web) 　● 10.1.2.1 (Non-web document) 　● 11.1.2.1.1 (Open Functionality Software) 　● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 　● 11.8.2 (Authoring Tool) 　● 12.1.2 (Product Docs) 　● 12.2.4 (Support Docs) 　Revised Section 508 　● 501 (Web)(Software) 　● 504.2 (Authoring Tool) 　● 602.3 (Support Docs)	Web: Not Applicable	Web: Prerecorded audio-only files are not present.
1.2.2 Captions (Prerecorded) (Level A) 　Also applies to: 　EN 301 549 Criteria 　● 9.1.2.2 (Web) 　● 10.1.2.2 (Non-web document)	Web: Not Applicable	Web: Prerecorded videos are not present.

Criteria	Conformance level	Remarks and explanations
11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Web: Not Applicable	Web: Prerecorded videos are not present, so audio description is not required.

Criteria	Conformance level	Remarks and explanations
● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		

1.3.1 Info and Relationships (Level A)
    Also applies to:
    EN 301 549 Criteria
    ● 9.1.3.1 (Web)
    ● 10.1.3.1 (Non-web document)
    ● 11.1.3.1.1 (Open Functionality Software)
    ● 11.1.3.1.2 (Closed Software) – Informative only
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
    Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Partially Supports	Web: Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. The following exceptions exist:
		
		● A heading level is out of order, so the structure of the content is not properly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following pages: Course Introduction; Landing page; User Dashboard / Home Page (Authenticated users only).
		
		● A layout table is incorrectly marked up as a data table, so people who are blind and/or use a screen reader will perceive the table as presenting relational data rather than simply positioning text on a page. This occurs on the following page: User Dashboard / Home Page (Authenticated users only).
		
		● Text that visually functions as a heading is not marked up as a heading, so the structure of the content is not properly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the

Criteria	Conformance level	Remarks and explanations
		following pages: User Dashboard / Home Page (Authenticated users only); Subscriptions page.
		● A group of navigation links is missing semantic markup, so people who are blind and/or use a screen reader may not understand how the links relate to each other or the page content. This occurs on the following component found in multiple pages: Footer.
		● An element's programmatic role requires one or more child element(s), but the child element(s) is/are missing, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose or content of the element or its related content. This occurs on the following component found in multiple pages: Header.
		● An element's programmatic role requires that the element have a parent element, but the parent element is missing, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose or content of the element without the context provided by the parent. This occurs on the following page:

Criteria	Conformance level	Remarks and explanations
		User Dashboard / Home Page (Authenticated users only). ● Content that is visually presented as a list is not marked up as a list, so the presence and structure of the list are not conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following page: Subscriptions page.

1.3.2 Meaningful Sequence (Level A)
    Also applies to:
    EN 301 549 Criteria
        ● 9.1.3.2 (Web)
        ● 10.1.3.2 (Non-web document)
        ● 11.1.3.2.1 (Open Functionality Software)
        ● 11.1.3.2.2 (Closed Software) – Informative only
        ● 11.8.2 (Authoring Tool)
        ● 12.1.2 (Product Docs)
        ● 12.2.4 (Support Docs)
    Revised Section 508
        ● 501 (Web)(Software)
        ● 504.2 (Authoring Tool)
        ● 602.3 (Support Docs)
	Web: Partially Supports	Web: The reading and navigation order of most content is logical and intuitive. The following exceptions exist:
		
		● Screen readers can read content outside the modal dialog, so people who are blind and/or use a screen reader may become disoriented or confused. This occurs on the following component found in multiple pages: Header.
		
		● The screen reader skips and does not announce informative static content (text or images), so the intended meaning of that content will be lost or changed for people who are blind and/or use a screen reader. This occurs on the following page: User Dashboard / Home Page (Authenticated users only).

Criteria	Conformance level	Remarks and explanations

1.3.3 Sensory Characteristics (Level A)
    Also applies to:
    EN 301 549 Criteria
        ● 9.1.3.3 (Web)
        ● 10.1.3.3 (Non-web document)
        ● 11.1.3.3 (Open Functionality Software)
        ● 11.1.3.3 (Closed Software)
        ● 11.8.2 (Authoring Tool)
        ● 12.1.2 (Product Docs)
        ● 12.2.4 (Support Docs)
    Revised Section 508
        ● 501 (Web)(Software)
        ● 504.2 (Authoring Tool)
        ● 602.3 (Support Docs)
	Web: Supports	Web: Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, and visual location.

1.4.1 Use of Color (Level A)
    Also applies to:
    EN 301 549 Criteria
        ● 9.1.4.1 (Web)
        ● 10.1.4.1 (Non-web document)
        ● 11.1.4.1 (Open Functionality Software)
        ● 11.1.4.1 (Closed Software)
        ● 11.8.2 (Authoring Tool)
	Web: Partially Supports	Web: For most content, color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements. The following exceptions exist:
		
		    ● Color is used as the only method to convey the state (such as "checked," "pressed," or "selected") of a control, so that information will not be available to people who are colorblind and people

Criteria	Conformance level	Remarks and explanations
● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		who are blind and/or use a screen reader. This occurs on the following pages: Course Overview; Landing page; Qwiklabs terms of service; Sign up; Explore / Search page and Header component found in multiple pages.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: A mechanism is provided to stop, pause, mute, or adjust volume for audio that automatically plays for more than 3 seconds.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.1 (Web)	Web: Partially Supports	Web: On most pages, all functionality is available using only the keyboard (unless that functionality cannot be accomplished in any known way using a keyboard). If shortcut keys

Criteria	Conformance level	Remarks and explanations
● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		and accesskeys are present, some may conflict with existing browser and screen reader shortcuts, and some functionality based on custom gestures may not be available when a screen reader is turned on. The following exceptions exist: ● A function cannot be performed using only the keyboard, so people who use the keyboard alone to navigate and operate content cannot use this function. This occurs on the following page: User Dashboard / Home Page (Authenticated users only).
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508	Web: Supports	Web: Keyboard focus is never locked or trapped in a particular area, and the user is able to navigate to and from all navigable elements using only a keyboard.

Criteria	Conformance level	Remarks and explanations
● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: If a single character key shortcut exists, then the single character key shortcut can be turned off or remapped, or it is only active when the relevant user interface component is in focus.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software)	Web: Supports	Web: If a time limit exists, the user is given options to turn off, adjust, or extend that time limit.

Criteria	Conformance level	Remarks and explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Moving, blinking, scrolling, or auto-updating information can be paused, stopped, hidden, or otherwise controlled by the user.

Criteria	Conformance level	Remarks and explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: The tested application does not contain flashing content.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply	Web: Supports	Web: A method is provided to skip navigation and other page elements that are repeated across web pages.

Criteria	Conformance level	Remarks and explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Web: Partially Supports	Web: Most pages have descriptive and informative titles. The following exceptions exist: The page's programmatic title does not identify the purpose of the page, so people who use a screen reader will not know the purpose of the page without reading its content. This occurs on the following pages: Paths - Workspace End User learning path; User Dashboard / Home Page (Authenticated users only).

Criteria	Conformance level	Remarks and explanations
● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: The navigation order of most interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability. The following exceptions exist: ● Keyboard focus does not follow the visual focus order, or it does not move to the intended target, so people who use the keyboard to navigate content (including screen reader users) may become disoriented on the page. This occurs on the following page: Landing page. ● Keyboard focus is not confined within a modal, so people who use the keyboard to navigate content (including screen reader users) will be able to navigate outside of the modal, which may cause them to become disoriented. This occurs on the following component found in multiple pages: subscriptions page; Header.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.4 (Web)	Web: Partially Supports	Web: The purpose of most links can be determined from the link text alone or from the link text and its programmatic context. The following exceptions exist:

Criteria	Conformance level	Remarks and explanations
● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		● Multiple links have identical link text but different destinations, and the context provided by the content that immediately surrounds each link does not provide any clarification, so people who are blind and/or use a screen reader will not know or may be confused about where each link goes. This occurs on the following pages: Subscriptions page; Profile - activities tab. ● The purpose of the link is not made clear by its text or the context provided by the content that immediately surrounds it, so people who are blind and/or use a screen reader will not know where the link goes. This occurs on the following pages: User Dashboard / Home Page (Authenticated users only); Subscriptions page.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software)	Web: Supports	Web: All functionality that can be operated with a pointer can be operated with single-point actions.

Criteria	Conformance level	Remarks and explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		

2.5.2 Pointer Cancellation (Level A 2.1 only)
     Also applies to:
     EN 301 549 Criteria
 ● 9.2.5.2 (Web)
 ● 10.2.5.2 (Non-web document)
 ● 11.2.5.2 (Open Functionality Software)
 ● 11.2.5.2 (Closed Software)
 ● 11.8.2 (Authoring Tool)
 ● 12.1.2 (Product Docs)
 ● 12.2.4 (Support Docs)
 Revised Section 508 – Does not apply
	Web: Supports	Web: For functionality that can be operated using a single pointer, at least one of the following is true:
		
		 ● The action is not triggered on the down event.
		 ● The action triggers on the up event, and a mechanism is available to abort the function before completion or to undo the function after completion.
		 ● The up-event reverses any outcome of the preceding down-event.
		 ● Completing the function on the down-event is essential.

2.5.3 Label in Name (Level A 2.1 only)
     Also applies to:
     EN 301 549 Criteria
 ● 9.2.5.3 (Web)
 ● 10.2.5.3 (Non-web document)
	Web: Partially Supports	Web: For most user interface components that include visible text labels, the accessible name matches (or includes) the visible text in the label. The following exceptions exist:
		
		 ● The accessible name of an interactive element (such as a link, button, or form input) does not contain the visible label, so people who use

Criteria	Conformance level	Remarks and explanations
● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) – Informative only ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		speech input to navigate and operate content will not be able to access the element. This occurs on the following pages: Explore / Search page; User Dashboard / Home Page (Authenticated users only). ● An interactive element (such as a link, button, or form input) does not have an accessible name because its visible label is not programmatically associated with the element, so people who use speech input to navigate and operate content will not be able to access the element. This occurs on the following pages: Course Introduction; Explore / Search page; User Dashboard / Home Page (Authenticated users only).
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs)	Web: Supports	Web: Functionality that can be triggered by device motion or user motion detected by a device can be disabled, and the functionality can be operated without using motion.

Criteria	Conformance level	Remarks and explanations
● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: The language of each page is correct and can be determined programmatically.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software)	Web: Supports	Web: When an element receives focus, a change in context (such as a substantial change to the page, the spawning of a pop-up window, or a change in focus) that may disorient the user does not occur.

Criteria	Conformance level	Remarks and explanations
11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: When a user inputs information or interacts with a control, it does not result in a substantial change to the page that could disorient the user unless the user is informed about the change ahead of time.

Criteria	Conformance level	Remarks and explanations
3.2.6 Consistent Help (Level A 2.2 only) 　EN 301 549 Criteria – Does not apply 　Revised Section 508 – Does not apply	Web: Supports	Web: On web pages that contain help features (including human or automated contact options or self-help options), those features occur in the same order relative to other page content unless the user changes that order.
3.3.1 Error Identification (Level A) 　Also applies to: 　EN 301 549 Criteria 　● 9.3.3.1 (Web) 　● 10.3.3.1 (Non-web document) 　● 11.3.3.1.1 (Open Functionality Software) 　● 11.3.3.1.2 (Closed Software) 　● 11.8.2 (Authoring Tool) 　● 12.1.2 (Product Docs) 　● 12.2.4 (Support Docs) 　Revised Section 508 　● 501 (Web)(Software) 　● 504.2 (Authoring Tool) 　● 602.3 (Support Docs)	Web: Supports	Web: For form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and describes the error.
3.3.2 Labels or Instructions (Level A) 　Also applies to: 　EN 301 549 Criteria 　● 9.3.3.2 (Web) 　● 10.3.3.2 (Non-web document)	Web: Partially Supports	For most form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is

Criteria	Conformance level	Remarks and explanations
● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		expected. The following exceptions exist: ● The label of an element is not persistent (always visible on the page), so the element's purpose may be difficult to discover. This occurs on the following page: Subscriptions page.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: If information previously entered by, or provided to, the user is required to be entered again in the same process, that information is either automatically populated or available for the user to select unless the previously entered information is no longer valid or re-entering the information is essential or required to ensure security.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software)	Web: Supports	Web: For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

Criteria	Conformance level	Remarks and explanations
● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool)	Web: Partially Supports	Web: The name, role, state, and value of most user interface components can be programmatically determined. The following exceptions exist: ● A breadcrumb region is missing one or more required attributes in its HTML code that provides its programmatic role, name, state, or another property to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or current state of the region and its contents or how to interact with the region and contents. This occurs on the following page: Course Overview. ● An element that appears and functions like a combo box

Criteria	Conformance level	Remarks and explanations
● 602.3 (Support Docs)		does not have the required attributes in its HTML code needed to provide its programmatic role, name, state, and other properties to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or content of the element or how to interact with it. This occurs on the following pages: Explore / Search page and the Header component found in multiple pages. ● An element that appears and functions like a modal dialog does not have the required attributes in its HTML code needed to provide its programmatic role, name, state, and other properties to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or content of the element or how to interact with it. This occurs on the following component found in multiple pages: Header. ● An element is missing or has an incorrect programmatic name, so people who are blind and/or use a screen reader or other assistive technology may not be able to determine the name of the

Criteria	Conformance level	Remarks and explanations
		element and may not understand its purpose or content or how to interact with it. This occurs on the following page: Course Introduction.
		● For an element that allows a user either to select or not select a single option (like a checkbox or radio buttons) or to select from among 2 or more options (like a select dropdown), the state (such as checked/unchecked or selected/not selected) is not conveyed to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose of the element, the options available, and whether the element or an option is currently checked. This occurs on the following pages: User Dashboard / Home Page (Authenticated users only); Subscriptions page.
		● The content of a tooltip cannot be accessed using a screen reader, so people who are blind and others who use a screen reader will not be able to read this content. This occurs on the following pages: User Dashboard / Home Page (Authenticated users only); Course Overview.
		● A form field does not have a programmatic name, so

Criteria	Conformance level	Remarks and explanations
		people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose of the form field or what input it requires. This occurs on the following page: Explore / Search page.
		● An element's programmatic role requires that the element have a parent element, but the parent element is missing, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose or content of the element without the context provided by the parent. This occurs on the following page: Explore / Search page.
		● An element does not have an attribute in its HTML code that will provide its programmatic state (such as "checked"/"not checked") to assistive technology or the state assigned is not correct, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the current state of the element or how to interact with it. This occurs on the following page: Explore / Search page.
		● An element that is focusable or contains one or more focusable elements is programmatically hidden, so

Criteria	Conformance level	Remarks and explanations
		people who use the keyboard to navigate as well as people who are blind and/or use a screen reader or other assistive technology will not be able to perceive or interact with the element. This occurs on the following component found in multiple pages: Header. ● A link does not have discernible text, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the destination or function of the link. This occurs on the following page: User Dashboard / Home Page (Authenticated users only). ● For an element that allows a user either to select or not select a single option (like a checkbox or radio buttons) or to select from among 2 or more options (like a select dropdown), the state (such as checked/unchecked or selected/not selected) is not conveyed to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose of the element, the options available, and whether the element or an option is currently checked.

Criteria	Conformance level	Remarks and explanations
		This occurs on the following page: Landing page.
		● A control that expands or collapses an accordion (to show or hide its content) is missing one or more attributes in its HTML code that provides its programmatic role, name, state, or another property to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or current state of the control or how to interact with it. This occurs on the following page: Landing page.
		● A button does not have a programmatic role, so its role (usually button, but sometimes link or something else) is not conveyed to screen readers and other assistive technologies and will not be available to people who use those technologies. This occurs on the following pages: Course Overview; Sign up.
		● Option values are not exposed for the combo box. This occurs on the following page: Landing page.

Table 2: Success Criteria, Level AA

Criteria	Conformance level	Remarks and explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: Live multimedia files with audio are not present, so synchronized captions are not required.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software)	Web: Partially Supports	Web: Most prerecorded multimedia files have audio descriptions where necessary. The following exceptions exist: ● A multimedia (video and audio) file does not have an audio description track, so the visual content presented by the video is not available to people who are blind or have low vision. This occurs on the

Criteria	Conformance level	Remarks and explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		following page: Course Introduction.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Orientation of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web)	Web: Partially Supports	Web: The purpose of most input fields that collect an individual's personal data are programmatically defined based on the WCAG list of Input Purposes for User Interface

Criteria	Conformance level	Remarks and explanations
● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Components. The following exceptions exist: ● No programmatic purpose is provided for an input element (like a text input field), so browsers or assistive technology are not able to automatically suggest information to fill in the input. This occurs on the following page: Sign up.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool)	Web: Partially Supports	Web: Most text and images of regular text have the required color contrast ratio with their backgrounds. The following exceptions exist: ● The color contrast ratio between text and its background is less than 4.5:1, so people who are colorblind or have low vision may have difficulty reading the text. This occurs on the following pages: Course Introduction; Sign up. ● The color contrast ratio on hover or focus between a control's text label and its background is less than 4.5:1, so people who are colorblind or have low vision may have difficulty reading the text label of the control. This occurs on the following page: Course Introduction.

Criteria	Conformance level	Remarks and explanations
● 602.3 (Support Docs)		
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Content is readable and functional when browser zoom is set to 200% of its initial size.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software)	Web: Supports	Web: When content can be presented visually using only text, an image of text is not used to present that text.

Criteria	Conformance level	Remarks and explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: The content of most pages is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide. The following exceptions exist: ● When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content does not fit horizontally, so it cannot be viewed without scrolling. People with low vision who increase the size of text and other content using the browser zoom may have difficulty accessing the content that can only be seen by horizontal scrolling. This occurs on the following page: Lab. ● When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content or functionality becomes unavailable, so

Criteria	Conformance level	Remarks and explanations
		people with low vision who increase the size of text and other content using the browser zoom will not be able to access all of the page's content and/or functionality. This occurs on the following components found in multiple pages: Footer; Header. ● When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content overlaps and cannot be seen or understood, so the overlapping content is not available to people with low vision who increase the size of text and other content using the browser zoom. This occurs on the following pages: Header; Explore / Search page.

1.4.11 Non-text Contrast
(Level AA 2.1 only)
  Also applies to:
  EN 301 549 Criteria
  ● 9.1.4.11 (Web)
  ● 10.1.4.11 (Non-web document)
  ● 11.1.4.11 (Open Functionality Software)
  ● 11.1.4.11 (Closed Software)
  ● 11.8.2 (Authoring Tool)
  ● 12.1.2 (Product Docs)
	Web: Partially Supports	Web: Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. The following exceptions exist:
		
		● The visual boundary of an interactive element (like a radio button or input field) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving the boundaries of

Criteria	Conformance level	Remarks and explanations
● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		the interactive element. This occurs on the following pages: Course Introduction; Sign up. ● An icon (or part of the icon required to understand its content) does not have a 3:1 color contrast ratio with the background or adjacent colors, so people who are colorblind or have low vision may not be able to understand the information presented by the icon. This occurs on the following page: Landing page. ● The indicator for the state of an interactive element (like a checkbox or radio button) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving the state of the interactive element. This occurs on the following pages: Course Introduction; Explore / Search page. ● The focus indicator of an interactive element (like a button or input field) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving when the interactive element is receiving focus. This occurs on the following pages: Course Introduction; Landing page; Profile - Path tab and

Criteria	Conformance level	Remarks and explanations
		Header component found in multiple pages.

1.4.12 Text Spacing (Level AA 2.1 only)
    Also applies to:
    EN 301 549 Criteria
      ● 9.1.4.12 (Web)
      ● 10.1.4.12 (Non-web document)
      ● 11.1.4.12 (Open Functionality Software)
      ● 11.1.4.12 (Closed Software)
      ● 11.8.2 (Authoring Tool)
      ● 12.1.2 (Product Docs)
      ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Supports	Web: The spacing between letters, words, lines of text and paragraphs can be adjusted with no loss of content or functionality.

1.4.13 Content on Hover or Focus (Level AA 2.1 only)
    Also applies to:
    EN 301 549 Criteria
      ● 9.1.4.13 (Web)
      ● 10.1.4.13 (Non-web document)
      ● 11.1.4.13 (Open Functionality Software)
      ● 11.1.4.13 (Closed Software)
      ● 11.8.2 (Authoring Tool)
	Web: Partially Supports	Web: In most cases when additional content is triggered by pointer hover or keyboard focus, additional content can be dismissed and hovered over, and the content persists until the user dismisses it. The following exceptions exist:
		
		    ● Content that appears on mouse hover or keyboard focus (such as tooltips, drop-down menus, or popups) is not dismissible, so it obscures all or part of the original content on the page. This occurs on the following pages: Course Overview;

Criteria	Conformance level	Remarks and explanations
● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Course Introduction; BigQuery Architecture & Resource Provisioning; Explore / Search page. ● Content that appears on mouse hover (such as tooltips, drop-down menus, or popups) disappears when the mouse pointer is moved over that content, meaning people with disabilities, especially people with low vision who need to magnify text, may not be able to read the additional content. This occurs on the following pages: Course Overview; Course Introduction; BigQuery Architecture & Resource Provisioning; User Dashboard / Home Page (Authenticated users only) and Header component found in multiple pages.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool)	Web: Supports	Web: Multiple ways are available to find other pages on the site.

Criteria	Conformance level	Remarks and explanations
● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Most headings and labels for form and interactive controls are informative. The following exceptions exist: ● A programmatic label for a control or form input field does not convey the purpose of the control or input, so people who are blind and/or use a screen reader may not understand what the control does or what data to enter. This occurs on the following pages: Paths - Workspace End User learning path; Profile - badges tab; Profile - Path tab; Explore / Search page. ● Multiple buttons have identical programmatic labels but different functionality, and there is no programmatic context, so people who are blind and/or use a screen reader will not know or may be

Criteria	Conformance level	Remarks and explanations
		confused or misled about what each button does. This occurs on the following page: Lab.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: In most cases, it is visually apparent which page element is currently receiving keyboard focus. The following exceptions exist: ● An interactive element (such as a link, button, or form input) does not have a visual focus indicator, so sighted people who use a keyboard to navigate content will not know when that element is receiving focus. This occurs on the following pages: Qwiklabs terms of service; Sign up.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Partially Supports	Web: When most user interface components receive keyboard focus, each component is not entirely hidden due to author-created content. The following exceptions exist: ● A focused element is completely covered by other author-created content, which may cause people who use the keyboard to navigate

Criteria	Conformance level	Remarks and explanations
		content to become disoriented. This occurs on the following page: User Dashboard / Home Page (Authenticated users only).

2.5.7 Dragging Movements (Level AA 2.2 only)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Web: Supports	Web: All functionality that uses a dragging movement can be achieved by a single pointer without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author.

2.5.8 Target Size (Minimum) (Level AA 2.2 only)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Web: Supports	Web: The size of the target for each clickable control is at least 24 by 24 CSS pixels, except where the target size is determined by the user agent; there is a different control with equivalent functionality; the target is in line with text; the presentation of the target is essential to the function or otherwise exempted under the rule; or each control is spaced such that a 24-pixel circle placed around the bounding box of the control will not intersect any similar circle for another control.

3.1.2 Language of Parts (Level AA)
    Also applies to:
    EN 301 549 Criteria
        ● 9.3.1.2 (Web)
        ● 10.3.1.2 (Non-web document)
        ● 11.3.1.2 (Open Functionality Software) – Does not apply
	Web: Partially Supports	Web: On most pages, the language of each section of content that is different from the default language of the page is correctly identified and can be determined programmatically. The following exceptions exist:
		
		        ● A portion of content on a page that is in a different language from the rest of the content on the page is not programmatically assigned the language for that portion of

Criteria	Conformance level	Remarks and explanations
● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		content, so screen readers may mispronounce that part of the content. This occurs on the following page: Explore / Search page.
3.2.3 Consistent Navigation (Level AA) 　Also applies to: 　EN 301 549 Criteria ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508	Web: Supports	Web: Navigation patterns that are repeated on web pages are presented in the same relative order each time they appear and do not change order when navigating through the site.

Criteria	Conformance level	Remarks and explanations
501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not	Web: Supports	Web: Labels, names, and text alternatives for content that have the same functionality across multiple web pages are consistently identified.

Criteria	Conformance level	Remarks and explanations
apply to non-web docs		
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: If input errors are automatically detected, suggestions are provided in text for correcting the input in a timely and accessible manner before the data is submitted to the server.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software)	Web: Supports	Web: If the user can change or delete legal transactions, financial transactions, student exam responses, or data transactions that are unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed.

Criteria	Conformance level	Remarks and explanations
11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		

3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Web: Supports	Web: A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process unless either another method is available that does not rely on a cognitive function test; help is available to assist the user in completing the test; or the test is to recognize objects or identify non-text content the user provided to the Web site.

4.1.3 Status Messages (Level AA 2.1 only)
    Also applies to:
    EN 301 549 Criteria   9.4.1.3 (Web)   10.4.1.3 (Non-web document)   11.4.1.3 (Open Functionality Software)
	Web: Partially Supports	Web: In most cases, status messages can be programmatically determined and presented by assistive technologies without receiving focus. The following exceptions exist: A status message is not automatically announced by the screen reader, so people who are blind and/or use a screen reader or other assistive technology may completely miss the status

Criteria	Conformance level	Remarks and explanations
● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		message or they may not hear it in a timely fashion. This occurs on the following pages: Explore / Search page; Subscriptions page and Header component found in multiple pages.

Table 3: Success Criteria, Level AAA

Notes: Level AAA success criteria are not within the scope of this conformance evaluation

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Chapter 3: [Functional Performance Criteria](#) (FPC)

Criteria	Conformance level	Remarks and explanations
302.1 Without Vision	Web: Partially Supports	Web: Most functionality is usable without vision. Exceptions are noted in: ● 1.1.1 Non-Text Content ● 1.2.5 Audio Description (prerecorded) ● 1.3.1 Info and Relationships ● 1.3.2 Meaningful Sequence ● 1.4.1 Use of Color ● 2.1.1 Keyboard ● 2.4.2 Page Titled ● 2.4.3 Focus Order ● 2.4.4 Link Purpose (in context) ● 2.4.6 Headings and Labels ● 3.1.2 Language of Parts ● 4.1.2 Name, Role, Value
302.2 With Limited Vision	Web: Partially Supports	Web: Most functionality is usable with limited vision. Exceptions are noted in: ● 1.1.1 Non-Text Content ● 1.2.5 Audio Description (prerecorded) ● 1.3.1 Info and Relationships ● 1.3.2 Meaningful Sequence ● 1.4.1 Use of Color ● 1.4.3 Contrast (minimum) ● 2.1.1 Keyboard ● 2.4.2 Page Titled ● 2.4.3 Focus Order ● 2.4.4 Link Purpose (in context) ● 2.4.6 Headings and Labels ● 2.4.7 Focus Visible ● 3.1.2 Language of Parts ● 3.3.2 Labels or Instructions ● 4.1.2 Name, Role, Value

Criteria	Conformance level	Remarks and explanations
302.3 Without Perception of Color	Web: Partially Supports	Web: Most functionality is usable without perception of color. Exceptions are noted in: ● 1.4.1 Use of Color ● 1.4.3 Contrast (minimum)
302.4 Without Hearing	Web: Partially Supports	Web: Most functionality is usable without hearing. Exceptions are noted in: ● 1.1.1 Non-Text Content ● 3.1.2 Language of Parts
302.5 With Limited Hearing	Web: Partially Supports	Web: Most functionality is usable with limited hearing. Exceptions are noted in: ● 1.1.1 Non-Text Content ● 3.1.2 Language of Parts
302.6 Without Speech	Web: Not Applicable	Web: The product does not require the use of speech.
302.7 With Limited Manipulation	Web: Partially Supports	Web: Most functionality is usable with limited manipulation and does not require fine motor control or simultaneous manual operations. Exceptions are noted in: ● 2.1.1 Keyboard ● 2.4.2 Page Titled ● 2.4.3 Focus Order ● 2.4.4 Link Purpose (in context) ● 2.4.6 Headings and Labels ● 2.4.7 Focus Visible ● 4.1.2 Name, Role, Value
302.8 With Limited Reach and Strength	Web: Supports	Web: All functionality is usable with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially Supports	Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work

Criteria	Conformance level	Remarks and explanations
		with assistive technology. Exceptions are noted in: ● 1.1.1 Non-Text Content ● 1.2.5 Audio Description (pre-recorded) ● 1.3.1 Info and Relationships ● 1.3.2 Meaningful Sequence ● 1.4.1 Use of Color ● 2.1.1 Keyboard ● 2.4.2 Page Titled ● 2.4.3 Focus Order ● 2.4.4 Link Purpose (in context) ● 2.4.6 Headings and Labels ● 2.4.7 Focus Visible ● 3.1.2 Language of Parts ● 3.3.2 Labels or Instructions ● 4.1.2 Name, Role, Value

Chapter 4: <u>Hardware</u>

Notes: Not applicable. The product is not a hardware product.

Chapter 5: Software

Notes: Cloud Skills Boost is a web application, so its compliance with some of this chapter's criteria is dependent on the accessibility features available in the browser and operating system used to access this application.

Criteria	Conformance level	Remarks and explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.2 section	See information in WCAG 2.2 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Web: Partially Supports	Web: The role, state(s), properties, boundary, name, and description of most objects can be programmatically determined, so those attributes can be perceived and conveyed by assistive technology. Exceptions are noted in: ● 4.1.2 Name, Role, Value
502.3.2 Modification of Object Information	Web: Partially Supports	Web: For most objects that allow the user to set their respective properties and state, the act of setting a property or state is available programmatically, so that it can be perceived and performed using assistive technology. Exceptions are noted in:

Criteria	Conformance level	Remarks and explanations
		● 4.1.2 Name, Role, Value
502.3.3 Row, Column, and Headers	Web: Partially Supports	Web: In most instances when a data table is present, all information in the data cells and the row and column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology. Exceptions are noted in: ● 1.3.1 Info and Relationships
502.3.4 Values	Web: Partially Supports	Web: For most objects that have a current value or have a set or range of values associated with the object, the value(s) is available programmatically, so it can be perceived and conveyed by assistive technology. Exceptions include: ● 4.1.2 Name, Role, Value

Criteria	Conformance level	Remarks and explanations
502.3.5 Modification of Values	Web: Partially Supports	Web: For most objects that allow the user to set or modify its value, the act of setting a value is available programmatically, so that it can be perceived and performed using assistive technology. Exceptions include: ● 4.1.2 Name, Role, Value
502.3.6 Label Relationships	Web: Partially Supports	Web: For most elements that act as a label for another element and elements that are labeled by another element, the labeling relationship is programmatically determinable, so it can be perceived and conveyed by assistive technology. Exceptions are noted in: ● 4.1.2 Name, Role, Value
502.3.7 Hierarchical Relationships	Web: Partially Supports	Web: Most of the pages contain elements that have a parent-child relationship, those relationships are programmatically determinable, so they

Criteria	Conformance level	Remarks and explanations
		can be perceived by assistive technology. Exceptions include: ● 1.3.1 Info and Relationships
502.3.8 Text	Web: Supports	The content of text objects, text attributes, and the boundary of text rendered to the screen, are programmatically determinable.
502.3.9 Modification of Text	Web: Supports	All text that can be set by the user is capable of being set programmatically, including through assistive technology.
502.3.10 List of Actions	Web: Supports	For objects, a list of all actions that can be executed on that object are programmatically determinable.
502.3.11 Actions on Objects	Web: Partially Supports	Web: For most of the elements on which one or more actions may be performed, all of those actions are available programmatically, so that each action can be performed using assistive technology. Exceptions include: ● 2.1.1 Keyboard Navigation

Criteria	Conformance level	Remarks and explanations
502.3.12 Focus Cursor	Web: Supports	The application exposes information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.
502.3.13 Modification of Focus Cursor	Web: Supports	All focus, text insertion point, and selection attributes that can be set by the user can be set programmatically, including using assistive technology.
502.3.14 Event Notification	Web: Partially Supports	Web: In most cases, status messages relevant to user interactions are available to, and presented by, assistive technology. Exceptions are noted in: ● 4.1.3 Status Messages
502.4 Platform Accessibility Features	Web: Supports	The application does not have independent accessibility features. It utilizes the accessibility features of the browser and operating system used to access it.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Web: Supports	The application permits user preferences from platform settings for color, contrast, font type, font size, and focus cursor.
503.3 Alternative User Interfaces	Not Applicable	

Criteria	Conformance level	Remarks and explanations
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance level	Remarks and explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Evaluated	The accessibility and compatibility features are used across multiple Google products and are evaluated in a separate ACR.
602.3 Electronic Support Documentation	Not Evaluated	The accessible documentation is used across multiple Google products and is evaluated in a separate ACR.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Evaluated	The accessibility and compatibility Documentation is used across multiple Google products and are evaluated in a separate ACR.
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Not Evaluated	The accessibility and compatibility information are used across multiple Google products and are evaluated in a separate ACR.
603.3 Accommodation of Communication Needs	Not Evaluated	

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Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Partially Supports	Web: Most functionality is usable without vision. Exceptions are noted in: ● 1.1.1 Non-Text Content ● 1.2.5 Audio Description (pre-recorded) ● 1.3.1 Info and Relationships ● 1.3.2 Meaningful Sequence ● 1.4.1 Use of Color ● 2.1.1 Keyboard ● 2.4.2 Page Titled ● 2.4.3 Focus Order ● 2.4.4 Link Purpose (in context) ● 2.4.6 Headings and Labels ● 3.1.2 Language of Parts ● 4.1.2 Name, Role, Value ● 4.1.3 Status Messages
4.2.2 Usage with limited vision	Web: Partially Supports	Web: Most functionality is usable with limited vision. Exceptions are noted in: ● 1.1.1 Non-Text Content ● 1.2.5 Audio Description (pre-recorded) ● 1.3.1 Info and Relationships ● 1.3.2 Meaningful Sequence ● 1.4.1 Use of Color ● 1.4.3 Contrast (minimum) ● 1.4.10 Reflow ● 1.4.11 Non-Text Contrast ● 1.4.13 Content on Hover or Focus ● 2.1.1 Keyboard ● 2.4.2 Page Titled ● 2.4.3 Focus Order ● 2.4.4 Link Purpose (in context) ● 2.4.6 Headings and Labels ● 2.4.7 Focus Visible

Criteria	Conformance Level	Remarks and Explanations
		● 3.1.2 Language of Parts ● 3.3.2 Labels or Instructions ● 4.1.2 Name, Role, Value
4.2.3 Usage without perception of color	Web: Partially Supports	Web: Most functionality is usable without perception of color. Exceptions are noted in: ● 1.4.1 Use of Color ● 1.4.3 Contrast (minimum) ● 1.4.11 Non-Text Contrast
4.2.4 Usage without hearing	Web: Partially Supports	Web: Most functionality is usable without hearing. Exceptions are noted in: ● 1.1.1 Non-Text Content ● 3.1.2 Language of Parts
4.2.5 Usage with limited hearing	Web: Partially Supports	Web: Most functionality is usable with limited hearing. Exceptions are noted in: ● 1.1.1 Non-Text Content ● 3.1.2 Language of Parts
4.2.6 Usage without vocal capability	Web: Not Applicable	Web: The product does not require the use of speech or other vocal output.
4.2.7 Usage with limited manipulation or strength	Web: Partially Supports	Web: Most functionality is usable by people with limited manipulation and does not require manipulation, simultaneous action, or hand strength. Exceptions are noted in: ● 1.3.5 Identify Input Purpose ● 1.4.13 Content on Hover or Focus ● 2.1.1 Keyboard ● 2.4.2 Page Titled ● 2.4.3 Focus Order ● 2.4.4 Link Purpose (in context) ● 2.4.6 Headings and Labels ● 2.4.7 Focus Visible ● 2.5.3 Label in Name ● 4.1.2 Name, Role, Value

Criteria	Conformance Level	Remarks and Explanations
4.2.8 Usage with limited reach	Web: Partially Supports	Web: All functionality is usable by people with limited reach. ● 1.3.5 Identify Input Purpose ● 1.4.13 Content on Hover or ● Focus ● 2.5.3 Label in Name
4.2.9 Minimize photosensitive seizure triggers	Web: Supports	Web: All functionality may be operated in a mode that minimizes the potential for triggering photosensitive seizures.
4.2.10 Usage with limited cognition	Web: Partially Supports	Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in: ● 1.1.1 Non-Text Content ● 1.2.5 Audio Description (pre-recorded) ● 1.3.1 Info and Relationships ● 1.3.2 Meaningful Sequence ● 1.3.5 Identify Input Purpose ● 1.4.1 Use of Color ● 1.4.10 Reflow ● 1.4.13 Content on Hover or Focus ● 2.1.1 Keyboard ● 2.4.2 Page Titled ● 2.4.3 Focus Order ● 2.4.4 Link Purpose (in context) ● 2.4.6 Headings and Labels ● 2.4.7 Focus Visible ● 2.5.3 Label in Name ● 3.1.2 Language of Parts ● 3.3.2 Labels or Instructions ● 4.1.2 Name, Role, Value ● 4.1.3 Status Messages

Criteria	Conformance Level	Remarks and Explanations
4.2.11 Privacy	Web: Supports	The Google Cloud Skills Boost webpages do not provide any privacy features.

Chapter 5: [Generic Requirements](#)

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.2 Auditory output delivery including speech	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.3 Auditory output correlation	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.4 Speech output user control	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.5 Speech output automatic interruption	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.6 Speech output for non-text content	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.7 Speech output for video information	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.8 Masked entry	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.9 Private access to personal data	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.10 Non-interfering audio output	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.11 Private listening	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.12 Speaker volume	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.13 Volume reset	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.14 Spoken languages	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.15 Non-visual error identification	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.4 Functionality closed to text enlargement	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from enlarging text.
5.1.5 Visual output for auditory information	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.1.5 Visual output for auditory information.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.

Criteria	Conformance Level	Remarks and Explanations
5.1.6.2 Input focus	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.
5.2 Activation of accessibility features	Not applicable	The product's documented accessibility features for specific needs can be activated without relying on a method that does not support that need.
5.3 Biometrics	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.3 Biometrics.
5.4 Preservation of accessibility information during conversion	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.4 Preservation of accessibility information during conversion.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.
5.5.2 Operable parts discernibility	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not applicable	The criterion is not relevant to the product. The product does not have a feature

Criteria	Conformance Level	Remarks and Explanations
		relevant to 5.6 Locking or toggle controls – 5.6.1 Tactile or auditory status.
5.6.2 Visual status	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.2 Visual status.
5.7 Key repeat	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.7 Key repeat.
5.8 Double-strike key acceptance	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.8 Double-strike key acceptance.
5.9 Simultaneous user actions	Supports	The product does not require simultaneous user actions. The product is compatible with system settings for sequential key presses, such as Sticky Keys.

Chapter 6: <u>ICT with Two-Way Voice Communication</u>

Notes: Not applicable. The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

Chapter 7: ICT with Video Capabilities

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	
7.1.2 Captioning synchronization	Supports	
7.1.3 Preservation of captioning	Not Applicable	The media does not convert or transmitted.
7.1.4 Captions characteristics	Supports	
7.1.5 Spoken subtitles	Supports	Captions and subtitles, when provided by the player, are programmatically determinable and verified working for assistive technologies designed to provide, create, and utilize spoken subtitles.
7.2.1 Audio description playback	Not Applicable	The player does not have an audio description track.
7.2.2 Audio description synchronization	Not Applicable	The player does not have an audio description track.
7.2.3 Preservation of audio description	Not Applicable	The player does not have an audio description track.
7.3 User controls for captions and audio description	Partially Supports	Audio description control is not provided for YouTube video player.

Chapter 8: Hardware

Notes: Not applicable. The product is not a hardware product.

Chapter 9: [Web](#)

Reference the [WCAG 2.2](#) Report for related issues, minus the issues for WCAG 2.2, which are out of scope for EN 301 549 guidelines:

2.4.11
2.5.7
2.5.8
3.2.6
3.3.7
3.3.8

Chapter 10: [Non-Web Documents](#)

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See [WCAG 2.2](#) section	See information in WCAG 2.2 section
10.5 Caption positioning	Not Applicable	
10.6 Audio description timing	Not Applicable	

Chapter 11: [Software](#)

Notes: Not applicable. The product is a web application and does not have authoring software tool functionality.

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Evaluated	The accessibility and compatibility features are used across multiple Google products and are evaluated in a separate ACR.
12.1.2 Accessible documentation	Not Evaluated	The accessible documentation is used across multiple Google products and is evaluated in a separate ACR.
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Evaluated	The accessibility and compatibility information are used across multiple Google products and are evaluated in a separate ACR.
12.2.3 Effective communication	Not Evaluated	
12.2.4 Accessible documentation	Not Evaluated	The accessibility and compatibility Documentation is used across multiple Google products and are evaluated in a separate ACR.

Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not applicable. The product does not provide relay or emergency service access.

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