



Chrome Enterprise Recommended Solution Overview with **Dialpad Ai Contact Center**

Dialpad Contact Center + Chrome OS = A smarter customer experience

With Dialpad's cloud contact center on Chrome OS, support teams gain a single platform to engage and resolve customer inquiries from anywhere in the world.

Dialpad Contact Center helps companies of all sizes deliver AI-powered customer support and sales outreach, across all popular channels, to improve CX and employee success.

Connect your existing ticketing and CRM systems using your Chrome OS device to offer omnichannel support, automated self-service, surface real-time metrics with analytics and dashboards, and guide live agents with AI powered recommendations and answers.

Discover the benefits

Dialpad on Chrome OS enables smarter customer service from anywhere.

- Get up and running quickly - Deploy contact centers and scale agents anywhere in minutes.
- Monitor Performance - Drive better performance and productivity with access to deep analytics, reports, and heatmaps.
- Voice Intelligence Vi™ - Give agents advanced guidance with real-time AI-powered coaching, sentiment analysis, transcriptions, and notetaking.

