![Mandiant logo]

# Cyber Risk Management Operations Service

**Benefits**

- Improve analysis of cyber risks relevant to your organization

- Identify essential program needs for effective cyber risk management

- Advance cyber threat visibility for your organization with integrated threat intelligence

- Align cyber threats relevant to your organization with critical business assets

- Increase effectiveness of cyber risk controls across your organization

**Identify and manage relevant cyber risks to enable effective, risk-based decision-making for your business**

## Overview

To advance business processes and mature security effectiveness, organizations must move beyond the assumption- and intuition-based decision-making found across most cyber risk management programs. The shift to better informed and risk-based decision making can help align an organization's critical assets with the most relevant, harmful threats.

Mandiant Cyber Risk Management Operations Services helps your organization design solutions, improve capabilities, and implement operational capacity to drive real-world risk mitigation practices at scale.

This service helps to build your cyber risk management program from the ground up or enhance the operations of your existing program.

## Our methodology

Mandiant experts review documentation and conduct workshops to deeply understand your organization's existing cyber risk management capabilities. They focus on the following domains:

- **Governance.** Understand how cyber risk is articulated and managed across your specific organization and effectively reported.

- **Measurement and performance.** Realize how results-oriented metrics are managed, qualified and quantified for various stakeholders, from tactical operations to the Board of Directors.

- **Technology risk.** Validate the impact of existing and rapidly consumed technology connected to the overall risk profile and risk mitigation practices across your organization.

- **Threat intelligence.** Identify the threats most relevant to your organization and understand how proper context can better inform your cyber risk program.

- **Incident response.** Examine how your existing response capabilities and remediation gaps impact your organization's risk profile.

With these findings, Mandiant experts recommend best practices, improvements, and operational support across the security spectrum of your organization.

Our experts propose the addition, modification, or removal of cyber risk management processes, policies, stakeholders and technical controls to ultimately advance your organization's risk management maturity and reduce future risk.

**Why Mandiant**

Mandiant has been at the forefront of cybersecurity and cyber threat intelligence since 2004. Our incident responders are on the frontlines of the most complex breaches worldwide. We have a deep understanding of both existing and emerging threat actors, as well as their rapidly changing tactics, techniques and procedures.



**FIGURE 1.** Service domain overview and workflow.

## Engagement outcomes

- **Executive briefing.** Overview of the service scope and critical findings

- **Risk assessment report.** Documentation of relevant cyber risks and associated residual control strategies

- **Recommendations roadmap.** Actions that can reduce risk, improve security posture and enable remediation for short- and long-term success

- **Cyber risk operations framework**. Methodology to ensure business actions are continuously aligned to strategic objectives for mitigation of new and residual risks

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