Search creative best practices guide with responsive search ads
Best practices

Below are more detailed recommendations to write text ads that are specific, relevant, attractive and empowering.

- Having trouble writing your first responsive search ad? Try using existing headlines and descriptions from other text ads that are relevant to the ad group and keywords.
  - Advertisers who have implemented this best practice may see up to 10% more clicks for their responsive search ads.
- Focus on providing as many assets as possible that are distinct from each other within an ad group.
  - Remember, your responsive search ad may show up to three headlines and two descriptions side by side.
- Try to phrase an idea in different ways: our system will avoid showing redundant text side-by-side.
- Try to provide two to three more headlines related to the keywords. For example, you can use synonyms of the keywords, or different phrase orders with the keywords present.
- Don’t try to maximise character counts in headlines. You can test both shorter and longer headlines. Google’s machine learning will assemble relevant ads for better performance.
- Try to add headlines with different meaning, for example “Call us now”, “Contact us now” and “Visit our shop” are all calls to action, so we recommend adding more assets with a different meaning, for example the name of your service, company, promotions, etc.

Here is a cheat sheet to come up with headlines and descriptions:

High query relevance

Keywords in your ad text show your ad’s relevance to what people want.

Tip: Search these keywords to see what results appear. Write text that appeals to what people will see in the results page.
Product or service

What are you offering? What are its features?

- **Certified Pre-Owned Cars**
- **Bouquets from Local Growers**

The problem that you're solving and the benefits

Step into your customers' shoes. How does your offering add value, solve their problems and improve their lives?

*Tip: Try testing different adjectives that would describe these benefits, like relaxing, luxurious or comfortable.*

- **Ad**
  - Hassle-Free Meals in 30 Minutes. No Cooking Required.
- **Ad**
  - Post your Job to Multiple Sites in Seconds.

Brand

If you have a strong brand, emphasise it.

- **Brand Name**
- **Brand.com Official Site**
Slogans and taglines
Short and striking phrase

Tip: Include approaches that define your brand, such as title/sentence case, punctuation or trademark symbols.

Call to action
What do you want your customers to do? Add urgency.

Tip: Think about what part of the customer journey the user may be in when searching for keywords in the ad group. Key benefits about your product/business may have more impact earlier in the process.

Trust
Why should customers trust you?
Inventory and selection
What categories, options and selections do you offer?

Support and customer service
How do you provide support? What are the costs and availability?

Warranties or guarantees
What assurances can you offer?
Delivery and returns
What delivery options do you provide and at what cost?
How do customers return products and what are the costs?

Free Shipping | Same-Day Delivery |
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Pricing and fees
Prices, taxes, processing and misc. fees
Tip: Think about what part of the customer journey the user may be in when searching for keywords in the ad group. Highlight pricing when they are closer to purchase.

Book from $100 | No Cancellation Fees |
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Incentives and discounts
Quantifiable and non-quantifiable discounts and deals

Up to 50% Off | Weekend Deals |
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Payment details

What payment options and schedules do you provide? How do you provide a better payment experience than your competitors?

Awards, ratings, reviews

Quantifiable as well as generic ratings and reviews

Tip: Look through your customer testimonials about how they describe your business and incorporate their voice in your ads