## **Google Accessibility Conformance Report**

International edition, based on VPAT® Version 2.5Rev1

| Name of product/version:         | Cloud CLI - gcloud command line tool  |  |
|----------------------------------|---|--|
| Report date:                     | April 1st, 2025   |  |
| Product description:             | Command Line Interface  |  |
| Contact information:             | gcp-accessibility@google.com  |  |
| Evaluation methods used:         | The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing and testing with assistive technology.  The following applications were used as part of the audit to identify potential accessibility issues:  Platform: Windows(Desktop), Mac(Desktop) & Chrome and Firefox(Desktop web)  Assistive technologies: NVDA, JAWS and VoiceOver Accessibility testing tools: Axe Auditor and Colour Contrast Analyser   |  |
| Applicable standards/guidelines: | This report covers the degree of conformance for the following accessibility standards/guidelines:  • Web Content Accessibility Guidelines (WCAG) 2.0 Level A and AA  • Web Content Accessibility Guidelines (WCAG) 2.1 Level A and AA  • Web Content Accessibility Guidelines (WCAG) 2.2 Level A and AA  • Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018  • EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) and EN 301 549  Accessibility requirements for ICT products and services - V3.2.1 (2021-03) |  |

<sup>&</sup>lt;sup>1</sup> "Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

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#### **Terms**

The terms used in the conformance level information are defined as follows:

**Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially supports: Some functionality of the product does not meet the criterion.

**Does not support**: The majority of product functionality does not meet the criterion.

**Not applicable**: The criterion is not relevant to the product.

**Not evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

### WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1–10.4 of Chapter 10 Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full screens/screens, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.2 Conformance Requirements.

**Table 1: Success Criteria, Level A** 

| Criteria  | Conformance<br>level                               | Remarks and explanations   |
|---|--|--|
| 1.1.1 Non-text Content (Level A)  Also applies to: EN 301 549 Criteria  9.1.1.1 (Web)  10.1.1.1 (Non-web document)  11.1.1.1.1 (Open Functionality Software)  11.1.1.1.2 (Closed Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) | Desktop: Partially Supports  Desktop web: Supports | <ul> <li>Desktop: Most non-text content has text alternatives or a text alternate that serves an equivalent purpose. The following exceptions exist:</li> <li>An image has a text alternative that is different than what the image represents, so people who are blind and use a screen reader will be given different information than sighted users. This occurs on the following pages in the Windows installer, Windows terminal or command shell, which are outside of Google's control: Installation In progress.</li> <li>An image does not have a text alternative, so people who are blind and use a screen reader will not be able to access the</li> </ul> |

| Criteria   | Conformance<br>level           | Remarks and explanations   |
|--|--------------------------------|--|
| <ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                     |                                | information available in the image and if it is an active image, will not understand its function. This occurs on the following pages in the Windows installer, Windows terminal or command shell, which are outside of Google's control: Install Type; Destination Folder.  • An image does not have a text alternative, so people who are blind and use a screen reader will not be able to access the information available in the image and if it is an active image, will not understand its function. This occurs on the following pages in the Windows installer, Windows terminal or command shell, which are outside of Google's control: Components to install; Completing Google Cloud CLI setup; Google Cloud CLI setup agreement; Install Type; Destination Folder.  Desktop web: Non-text content has text alternatives or a text alternate that serves an equivalent purpose. |
| 1.2.1 Audio-only and Video-only (Prerecorded)  | <b>Desktop:</b> Not Applicable | <b>Desktop:</b> Prerecorded audio-only files are not present.  |
| (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) | Desktop web: Not<br>Applicable | <b>Desktop web:</b> Prerecorded audio-only files are not present.  |

| Criteria   | Conformance level           | Remarks and explanations                         |
|--|-----------------------------|--|
| <ul> <li>11.1.2.1.1 (Open Functionality Software)</li> <li>11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>     |                             |  |
| 1.2.2 Captions (Prerecorded)   | Desktop: Not                | <b>Desktop:</b> Prerecorded videos are not       |
| (Level A) Also applies to:   | Applicable                  | present.   |
| <ul> <li>EN 301 549 Criteria</li> <li>9.1.2.2 (Web)</li> <li>10.1.2.2 (Non-web document)</li> <li>11.1.2.2 (Open Functionality Software)</li> <li>11.1.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> </ul> | Desktop web: Not Applicable | Desktop web: Prerecorded videos are not present. |

| Criteria   | Conformance<br>level                                       | Remarks and explanations   |
|--|--|--|
| <ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |  |  |
| 1.2.3 Audio Description or  Media Alternative (Prerecorded) (Level A)  Also applies to: EN 301 549 Criteria  9.1.2.3 (Web)  10.1.2.3 (Non-web document)  11.1.2.3.1 (Open Functionality Software)  11.1.2.3.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Desktop: Not<br>Applicable  Desktop web: Not<br>Applicable | Desktop: Prerecorded videos are not present, so audio description is not required.  Desktop web: Prerecorded videos are not present, so audio description is not required.   |
| 1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document)  | Desktop: Partially Supports  Desktop web: Supports         | Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. The following exceptions exist:  Desktop:  • Text that visually functions as a heading is not marked up as |

| Criteria   | Conformance level                                  | Remarks and explanations  |
|--|--|---|
| <ul> <li>11.1.3.1.1 (Open Functionality Software)</li> <li>11.1.3.1.2 (Closed Software) – Informative only</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |  | a heading, so the structure of the content is not properly conveyed to assistive technologies and people who are blind and use a screen reader. This occurs on the following pages in the Windows installer, Windows terminal or command shell, which are outside of Google's control: Completing Google Cloud CLI setup  Desktop web: Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.   |
| 1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) – Informative only • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508                            | Desktop: Partially Supports  Desktop web: Supports | The reading and navigation order of most content is logical and intuitive. The following exceptions exist:  Desktop:  The screen reader skips and does not announce informative static content (text or images), so the intended meaning of that content will be lost or changed for people who are blind and/or use a screen reader. This occurs on the following pages in the Windows installer, Windows terminal or command shell, which are outside of Google's control: Components to install; Completing Google Cloud CLI setup; Installation of Google CLI |

| Criteria   | Conformance<br>level   | Remarks and explanations   |
|--|--|--|
| <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |  | <b>Desktop web:</b> The reading and navigation order is logical and intuitive.   |
| 1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Desktop:<br>Supports  Desktop web:<br>Supports               | Desktop: Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, and visual location.  Desktop web: Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, and visual location. |
| 1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document)  | Desktop: Partially Supports  Desktop web: Partially Supports | Desktop: For most content, color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements. The following exceptions exist:  • Color is used as the only method to convey information,   |

| Criteria  | Conformance<br>level                     | Remarks and explanations  |
|---|--|---|
| <ul> <li>11.1.4.1 (Open Functionality Software)</li> <li>11.1.4.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |  | so that information will not be available to people who are colorblind and people who are blind and use a screen reader. This occurs on the following pages in the Windows installer, Windows terminal or command shell, which are outside of Google's control: Installation In progress  Desktop web: For most content, color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements. The following exceptions exist:  • Color is used as the only method to convey the state (such as "checked," "pressed," or "selected") of a control, so that information will not be available to people who are colorblind and people who are blind and/or use a screen reader. This occurs on the following page: Choose an Account. |
| 1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software)   | Desktop: Supports  Desktop web: Supports | Desktop: A mechanism is provided to stop, pause, mute, or adjust volume for audio that automatically plays for more than 3 seconds.  Desktop web: A mechanism is provided to stop, pause, mute, or adjust volume for audio that automatically plays for more than 3 seconds.  |

| Criteria   | Conformance<br>level                               | Remarks and explanations   |
|--|--|--|
| <ul> <li>11.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |  |  |
| 2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria  9.2.1.1 (Web)  10.2.1.1 (Non-web document)  11.2.1.1.1 (Open Functionality Software)  11.2.1.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Desktop: Partially Supports  Desktop web: Supports | Desktop: On most pages, all functionality is available using only the keyboard (unless that functionality cannot be accomplished in any known way using a keyboard). If shortcut keys and access keys present, some may conflict with existing browser and screen reader shortcuts, and some functionality based on custom gestures may not be available when a screen reader is turned on. The following exceptions exist:  • A function cannot be performed using only the keyboard, so people who use the keyboard alone to navigate and operate content cannot use this function. This occurs on the following pages in the Windows installer, Windows terminal or command shell, which are outside of Google's control: |

| Criteria  | Conformance<br>level                     | Remarks and explanations   |
|---|--|--|
|   |  | Google Cloud CLI setup agreement  Desktop web: Functionality is available using only the keyboard (unless that functionality cannot be accomplished in any known way using a keyboard), If shortcut keys and access keys are present, they do not conflict with existing browser and screen reader shortcuts, and functionality based on custom gestures is available when a screen reader is turned on. |
| 2.1.2 No Keyboard Trap (Level A)  Also applies to: EN 301 549 Criteria  9.2.1.2 (Web)  10.2.1.2 (Non-web document)  11.2.1.2 (Open Functionality Software)  11.2.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Desktop: Supports  Desktop web: Supports | Desktop: Keyboard focus is never locked or trapped in a particular area, and the user is able to navigate to and from all navigable elements using only a keyboard.  Desktop web: Keyboard focus is never locked or trapped in a particular area, and the user is able to navigate to and from all navigable elements using only a keyboard.   |

| Criteria  | Conformance<br>level                              | Remarks and explanations  |
|---|---|---|
| 2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Desktop: Not<br>Applicable  Desktop web: Supports | Desktop: This success criterion technically doesn't apply to Desktop applications.  Desktop web: If a single character key shortcut exists, then the single character key shortcut can be turned off or remapped, or it is only active when the relevant user interface component is in focus |
| 2.2.1 Timing Adjustable (Level A)  Also applies to: EN 301 549 Criteria  9.2.2.1 (Web)  10.2.2.1 (Non-web document)  11.2.2.1 (Open Functionality Software)  11.2.2.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  | Desktop: Supports  Desktop web: Supports          | Desktop: If a time limit exists, the user is given options to turn off, adjust, or extend that time limit.  Desktop web: If a time limit exists, the user is given options to turn off, adjust, or extend that time limit.  |

| Criteria   | Conformance<br>level                                | Remarks and explanations   |
|--|---|--|
| Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)   |   |  |
| 2.2.2 Pause, Stop, Hide (Level A)  Also applies to: EN 301 549 Criteria  9.2.2.2 (Web)  10.2.2.2 (Non-web document)  11.2.2.2 (Open Functionality Software)  11.2.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Desktop:<br>Supports  Desktop web:<br>Supports      | Desktop: Moving, blinking, scrolling, or auto-updating information can be paused, stopped, hidden, or otherwise controlled by the user.  Desktop web: Moving, blinking, scrolling, or auto-updating information can be paused, stopped, hidden, or otherwise controlled by the user. |
| 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document)  | Desktop: Not Applicable Desktop web: Not Applicable | Desktop: The tested application does not contain flashing content.  Desktop web: The tested application does not contain flashing content.   |

| Criteria   | Conformance level                                 | Remarks and explanations  |
|--|---|---|
| <ul> <li>11.2.3.1 (Open Functionality Software)</li> <li>11.2.3.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>            |   |   |
| 2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria  9.2.4.1 (Web)  10.2.4.1 (Non-web document) – Does not apply  11.2.4.1 (Open Functionality Software) – Does not apply  11.2.4.1 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs) Revised Section 508 | Desktop: Not<br>Applicable  Desktop web: Supports | Desktop: This success criterion technically doesn't apply to Desktop applications.  Desktop web: A method is provided to skip navigation and other page elements that are repeated across web pages |

| Criteria   | Conformance level           | Remarks and explanations   |
|--|-----------------------------|--|
| <ul> <li>501 (Web)(Software)         <ul> <li>Does not apply to non-web software</li> </ul> </li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>   |                             |  |
| 2.4.2 Page Titled (Level A) Also applies to:   | <b>Desktop:</b><br>Supports | <b>Desktop:</b> Screens have descriptive and informative titles.   |
| EN 301 549 Criteria  9.2.4.2 (Web)  10.2.4.2 (Non-web document)  11.2.4.2 (Open Functionality Software) - Does not apply  11.2.4.2 (Closed Software) - Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Desktop web:<br>Supports    | Desktop web: Pages have descriptive and informative titles.  |
| 2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria   | <b>Desktop:</b><br>Supports | <b>Desktop:</b> The navigation order of interactive elements (such as links, buttons, or form elements) is logical |

| Criteria  | Conformance<br>level                     | Remarks and explanations   |
|---|--|--|
| <ul> <li>9.2.4.3 (Web)</li> <li>10.2.4.3 (Non-web document)</li> <li>11.2.4.3 (Open Functionality Software)</li> <li>11.2.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Desktop web:<br>Supports                 | and preserves meaning and operability.  Desktop web: The navigation order of interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability.   |
| 2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria  • 9.2.4.4 (Web)  • 10.2.4.4 (Non-web document)  • 11.2.4.4 (Open Functionality Software)  • 11.2.4.4 (Closed Software  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  | Desktop: Supports  Desktop web: Supports | Desktop: The purpose of each link can be determined from the link text alone or from the link text and its programmatic context.  Desktop web: The purpose of each link can be determined from the link text alone or from the link text and its programmatic context. |

| Criteria   | Conformance<br>level                           | Remarks and explanations  |
|--|--|---|
| Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)   |  |   |
| 2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Desktop:<br>Supports  Desktop web:<br>Supports | Desktop: All functionality that can be operated with a pointer can be operated with single-point actions.  Desktop web: All functionality that can be operated with a pointer can be operated with single-point actions.  |
| 2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software)   | Desktop:<br>Supports  Desktop web:<br>Supports | <ul> <li>Desktop: For functionality that can be operated using a single pointer, at least one of the following is true:</li> <li>The action is not triggered on the down event.</li> <li>The action triggers on the up event, and a mechanism is available to abort the function before completion or to undo the function after completion.</li> </ul> |

| Criteria   | Conformance<br>level                     | Remarks and explanations  |
|--|--|---|
| <ul> <li>11.2.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>  |  | <ul> <li>The up-event reverses any outcome of the preceding down-event.</li> <li>Completing the function on the down-event is essential.</li> <li>Desktop web: For functionality that can be operated using a single pointer, at least one of the following is true:         <ul> <li>The action is not triggered on the down event.</li> <li>The action triggers on the up event, and a mechanism is available to abort the function before completion or to undo the function after completion.</li> <li>The up-event reverses any outcome of the preceding down-event.</li> <li>Completing the function on the down-event is essential.</li> </ul> </li> </ul> |
| 2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria  • 9.2.5.3 (Web)  • 10.2.5.3 (Non-web document)  • 11.2.5.3.1 (Open Functionality Software)  • 11.2.5.3.2 (Closed Software) – Informative only  • 11.8.2 (Authoring Tool) | Desktop: Supports  Desktop web: Supports | Desktop: For each user interface component that includes a visible text label, the accessible name matches (or includes) the visible text in the label.  Desktop web: For each user interface component that includes a visible text label, the accessible name matches (or includes) the visible text in the label.  |

| Criteria   | Conformance<br>level                           | Remarks and explanations   |
|--|--|--|
| <ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>   |  |  |
| 2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Desktop:<br>Supports  Desktop web:<br>Supports | Desktop: Functionality that can be triggered by device motion or user motion detected by a device can be disabled, and the functionality can be operated without using motion.  Desktop web: Functionality that can be triggered by device motion or user motion detected by a device can be disabled, and the functionality can be operated without using motion. |
| 3.1.1 Language of Page (Level A)  Also applies to: EN 301 549 Criteria  9.3.1.1 (Web)  10.3.1.1 (Non-web document)  11.3.1.1.1 (Open Functionality Software)   | Desktop: Supports  Desktop web: Supports       | Desktop: The language of each page is correct and can be determined programmatically.  Desktop web: The language of each page is correct and can be determined programmatically.   |

**Table 2: Success Criteria, Level AA** 

| Criteria  | Conformance<br>level                                    | Remarks and explanations   |
|---|---|--|
| 1.2.4 Captions (Live) (Level AA)  Also applies to: EN 301 549 Criteria  9.1.2.4 (Web)  10.1.2.4 (Non-web document)  11.1.2.4 (Open Functionality Software)  11.1.2.4 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Desktop: Not<br>Applicable  Desktop web: Not Applicable | Desktop: Live multimedia files with audio are not present, so synchronized captions are not required.  Desktop web: Live multimedia files with audio are not present, so synchronized captions are not required. |
| 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software)  | Desktop: Not<br>Applicable  Desktop web: Not Applicable | Desktop: Prerecorded multimedia files are not present, so audio descriptions are not required.  Desktop web: Prerecorded multimedia files are not present, so audio descriptions are not required.               |

| Criteria  | Conformance level                        | Remarks and explanations   |
|---|--|--|
| <ul> <li>11.1.2.5 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                       |  |  |
| 1.3.4 Orientation (Level AA 2.1 and 2.2)  Also applies to: EN 301 549 Criteria  9.1.3.4 (Web)  10.1.3.4 (Non-web document)  11.1.3.4 (Open Functionality Software)  11.1.3.4 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Desktop: Supports  Desktop web: Supports | Desktop: Orientation of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality.  Desktop web: Orientation of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality. |
| 1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to:  | <b>Desktop:</b> Not Applicable           | <b>Desktop:</b> This success criterion technically doesn't apply to Desktop applications.  |

| Criteria   | Conformance<br>level                           | Remarks and explanations   |
|--|--|--|
| EN 301 549 Criteria  9.1.3.5 (Web)  10.1.3.5 (Non-web document)  11.1.3.5.1 (Open Functionality Software)  11.1.3.5.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply   | Desktop web:<br>Supports                       | Desktop web: The purpose for each input field that collects an individual's personal data is programmatically defined based on the WCAG list of Input Purposes for User Interface Components.                        |
| 1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) | Desktop:<br>Supports  Desktop web:<br>Supports | Desktop: Text and images of regular text have the required color contrast ratio with their backgrounds.  Desktop web: Text and images of regular text have the required color contrast ratio with their backgrounds. |

| Criteria   | Conformance<br>level                     | Remarks and explanations   |
|--|--|--|
| <ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |  |  |
| 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria  9.1.4.4 (Web)  10.1.4.4 (Non-web document)  11.1.4.4.1 (Open Functionality Software)  11.1.4.4.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Desktop: Supports  Desktop web: Supports | Desktop: Content is readable and functional when browser zoom is set to 200% of its initial size.  Desktop web: Content is readable and functional when browser zoom is set to 200% of its initial size.                                     |
| 1.4.5 Images of Text (Level AA)  Also applies to: EN 301 549 Criteria  9.1.4.5 (Web)  10.1.4.5 (Non-web document)  11.1.4.5.1 (Open Functionality Software)  | Desktop: Supports  Desktop web: Supports | Desktop: When content can be presented visually using only text, an image of text is not used to present that text.  Desktop web: When content can be presented visually using only text, an image of text is not used to present that text. |

| Criteria  | Conformance<br>level                           | Remarks and explanations   |
|---|--|--|
| <ul> <li>11.1.4.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                     |  |  |
| 1.4.10 Reflow (Level AA 2.1 and 2.2)  Also applies to: EN 301 549 Criteria  9.1.4.10 (Web)  10.1.4.10 (Non-web document)  11.1.4.10 (Open Functionality Software)  11.1.4.10 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Desktop:<br>Supports  Desktop web:<br>Supports | Desktop: The content of each page is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide.  Desktop web: The content of each page is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide. |
| 1.4.11 Non-text Contrast<br>(Level AA 2.1 and 2.2)<br>Also applies to:  | <b>Desktop:</b> Partially Supports             | <b>Desktop:</b> Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand   |

| Criteria   | Conformance level               | Remarks and explanations   |
|--|---------------------------------|--|
| EN 301 549 Criteria  9.1.4.11 (Web)  10.1.4.11 (Non-web document)  11.1.4.11 (Open Functionality Software)  11.1.4.11 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Desktop web: Partially Supports | content have a 3:1 color contrast ratio with adjacent color(s) or their background. The following exceptions exist:  • The visual boundary of an interactive element (like a radio button or input field) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving the boundaries of the interactive element. This occurs on the following pages in the Windows installer, Windows terminal or command shell, which are outside of Google's control: Installation In progress.  Desktop web: Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. The following exceptions exist:  • The indicator for the state of an interactive element (like a checkbox or radio button) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty |

| Criteria  | Conformance<br>level  | Remarks and explanations  |
|---|---|---|
|   |   | perceiving the state of the interactive element. This occurs on the following page: Choose an Account.  • The focus indicator of an interactive element (like a button or input field) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving when the interactive element is receiving focus. This occurs on the following pages: Choose an Account; Access permissions.                         |
| 1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria  9.1.4.12 (Web)  10.1.4.12 (Non-web document)  11.1.4.12 (Open Functionality Software)  11.1.4.12 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs) Revised Section 508 – Does not apply | Desktop: Not<br>Applicable  Desktop web: Partially Supports | Desktop: This success criterion technically doesn't apply to Desktop applications.  Desktop web: For most content, the spacing between letters, words, lines of text and paragraphs can be adjusted with no loss of content or functionality. The following exceptions exist:  • When text spacing is adjusted to help people with vision, reading and cognitive disabilities, some content cannot be seen because it is cut off. This occurs on the following page: Choose an Account. |

| Criteria   | Conformance<br>level                              | Remarks and explanations   |
|--|---|--|
| 1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria  • 9.1.4.13 (Web)  • 10.1.4.13 (Non-web document)  • 11.1.4.13 (Open Functionality Software)  • 11.1.4.13 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Desktop:<br>Supports  Desktop web:<br>Supports    | Desktop: When additional content is triggered by pointer hover or keyboard focus, that additional content can be dismissed and hovered over, and the content persists until the user dismisses it.  Desktop web: When additional content is triggered by pointer hover or keyboard focus, that additional content can be dismissed and hovered over, and the content persists until the user dismisses it. |
| 2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria  9.2.4.5 (Web)  10.2.4.5 (Non-web document) – Does not apply  11.2.4.5 (Open Functionality Software) – Does not apply  11.2.4.5 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)   | Desktop: Not<br>Applicable  Desktop web: Supports | Desktop: This success criterion technically doesn't apply to Desktop applications.  Desktop web: Multiple ways are available to find other pages on the site.  |

| Criteria   | Conformance level                                  | Remarks and explanations   |
|--|--|--|
| <ul> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)  – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>   |  |  |
| 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria  9.2.4.6 (Web)  10.2.4.6 (Non-web document)  11.2.4.6 (Open Functionality Software)  11.2.4.6 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Desktop: Supports  Desktop web: Partially Supports | Desktop: Headings and labels for form and interactive controls are informative.  Desktop web: Most headings and labels for form and interactive controls are informative. The following exceptions exist:  • Multiple buttons have identical programmatic labels but different functionality, and there is no programmatic context, so people who are blind and use a screen reader will not know or may be confused or misled about what each button does. This occurs on the following page: Access permissions. |

| Criteria  | Conformance<br>level                           | Remarks and explanations   |
|---|--|--|
| 2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Desktop:<br>Supports  Desktop web:<br>Supports | Desktop: It is visually apparent which page element is currently receiving keyboard focus.  Desktop web: It is visually apparent which page element is currently receiving keyboard focus.   |
| 2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply   | Desktop: Supports  Desktop web: Supports       | Desktop: When a user interface component receives keyboard focus, the component is not entirely hidden due to author-created content.  Desktop web: When a user interface component receives keyboard focus, the component is not entirely hidden due to author-created content. |
| 2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply  | Desktop: Supports  Desktop web: Supports       | Desktop: Functionality that uses a dragging movement can be achieved by a single pointer without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author.   |

| Criteria  | Conformance<br>level                           | Remarks and explanations   |
|---|--|--|
|   |  | Desktop web: Functionality that uses a dragging movement can be achieved by a single pointer without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author.   |
| 2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Desktop:<br>Supports  Desktop web:<br>Supports | Desktop: The size of the target for each clickable control is at least 24 by 24 CSS pixels, except where the target size is determined by the user agent; there is a different control with equivalent functionality; the target is inline with text; the presentation of the target is essential to the function or otherwise exempted under the rule; or each control is spaced such that a 24-pixel circle placed around the bounding box of the control will not intersect any similar circle for another control.  Desktop web: The size of the target for each clickable control is at least 24 by 24 CSS pixels, except where the target size is determined by the user agent; there is a different control with equivalent functionality; the target is inline with text; the presentation of the target is essential to the function or otherwise exempted under the rule; or each control is spaced such that a 24-pixel circle placed around the bounding box of the control will not intersect any similar circle for another control. |

## 3.1.2 Language of Parts (Level AA)

Also applies to:

EN 301 549 Criteria

- 9.3.1.2 (Web)
- 10.3.1.2 (Non-web document)
- 11.3.1.2 (Open Functionality Software) – Does not apply
- 11.3.1.2 (Closed Software) – Does not apply
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

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- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

### Desktop:

Supports

#### Desktop web: Supports

**Desktop:** The language of each section of content that is different from the default language of the page is correctly identified and can be determined programmatically.

**Desktop web:** The language of each section of content that is different from the default language of the page is correctly identified and can be determined programmatically.

### 3.2.3 Consistent Navigation

(Level AA)

Also applies to: EN 301 549 Criteria

- 9.3.2.3 (Web)
- 10.3.2.3 (Non-web document) Does not apply
- 11.3.2.3 (Open Functionality Software) – Does not apply
- 11.3.2.3 (Closed Software) – Does not apply

## **Desktop:** Supports

Desktop web:

Supports

**Desktop:** Navigation patterns that are repeated on web screens are presented in the same relative order each time they appear and do not change order when navigating through the site.

**Desktop web:** Navigation patterns that are repeated on web screens are presented in the same relative order each time they appear and do not change order when navigating through the site.

| <ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)  – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>  |  |  |
|---|--|--|
| 3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria  9.3.2.4 (Web)  10.3.2.4 (Non-web document) – Does not apply  11.3.2.4 (Open Functionality Software) – Does not apply  11.3.2.4 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs) Revised Section 508  501 (Web)(Software) – Does not apply to non-web software | Desktop: Supports  Desktop web: Supports | Desktop: Labels, names, and text alternatives for content that have the same functionality across multiple web screens are consistently identified.  Desktop web: Labels, names, and text alternatives for content that have the same functionality across multiple web screens are consistently identified. |

| <ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>  |  |  |
|--|--|--|
| 3.3.3 Error Suggestion (Level AA)  Also applies to: EN 301 549 Criteria  9.3.3.3 (Web)  10.3.3.3 (Non-web document)  11.3.3.3 (Open Functionality Software)  11.3.3.3 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Desktop:<br>Supports  Desktop web:<br>Supports | Desktop: If input errors are automatically detected, suggestions are provided in text for correcting the input in a timely and accessible manner before the data is submitted to the server.  Desktop web: If input errors are automatically detected, suggestions are provided in text for correcting the input in a timely and accessible manner before the data is submitted to the server. |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software)   | Desktop: Supports  Desktop web: Supports       | Desktop: If the user can change or delete legal transactions, financial transactions, student exam responses, or data transactions that are unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed.  Desktop web: If the user can change or delete legal transactions, financial  |

| <ul> <li>11.3.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |  | transactions, student exam responses, or data transactions that are unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed.  |
|---|--|---|
| 3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply   | Desktop: Supports  Desktop web: Supports | Desktop: A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process unless either another method is available that does not rely on a cognitive function test; help is available to assist the user in completing the test; or the test is to recognize objects or identify non-text content the user provided to the Web site.     |
|   |  | Desktop web: A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process unless either another method is available that does not rely on a cognitive function test; help is available to assist the user in completing the test; or the test is to recognize objects or identify non-text content the user provided to the Web site. |
| 4.1.3 Status Messages (Level AA 2.1 and 2.2)  | <b>Desktop:</b> Partially Supports       | <b>Desktop:</b> In most cases, status messages can be programmatically  |

#### Also applies to:

EN 301 549 Criteria

- 9.4.1.3 (Web)
- 10.4.1.3 (Non-web document)
- 11.4.1.3 (Open Functionality Software)
- 11.4.1.3 (Closed Software) – Does not apply
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508 – Does not apply

# **Desktop web:** Supports

determined and presented by assistive technologies without receiving focus. The following exception exists:

> A status message is not automatically announced by the screen reader, so people who are blind and/or use a screen reader or other assistive technology may completely miss the status message or they may not hear it in a timely fashion. This occurs on the following pages in the Windows installer, Windows terminal or command shell, which are outside of Google's control: Installation In progress.

**Desktop web:** Status messages can be programmatically determined and presented by assistive technologies without receiving focus.

# **Table 3: Success Criteria, Level AAA**

Notes: Not evaluated

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**Chapter 3: Functional Performance Criteria** (FPC)

| Criteria                  | Conformance<br>level   | Remarks and explanations   |
|---------------------------|--|--|
| 302.1 Without Vision      | Desktop: Partially Supports  Desktop web: Partially Supports | Desktop: Most functionality is usable without vision. The issues occur on the Windows installer, Windows terminal or command shell, which are outside of Google's control. Exceptions are noted in:  1.1.1 Non-Text Content 1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 2.1.1 Keyboard 4.1.2 Name, Role, Value  Desktop web: Most functionality is usable without vision. Exceptions are noted in:  1.4.1 Use of Color 2.4.6 Headings and Labels 4.1.2 Name, Role, Value |
| 302.2 With Limited Vision | Desktop: Partially Supports  Desktop web: Partially Supports | Desktop: Most functionality is usable with limited vision. The issues occur on the Windows installer, Windows terminal or command shell, which are outside of Google's control. Exceptions are noted in:  • 1.1.1 Non-Text Content  • 1.3.1 Info and Relationships  • 1.3.2 Meaningful Sequence  • 1.4.1 Use of Color  • 2.1.1 Keyboard  • 4.1.2 Name, Role, Value  Desktop web: Most functionality is usable with limited vision. Exceptions are noted in:  • 1.4.1 Use of Color                      |

| Criteria                          | Conformance<br>level   | Remarks and explanations   |
|-----------------------------------|--|--|
|                                   |  | <ul><li>2.4.6 Headings and Labels</li><li>4.1.2 Name, Role, Value</li></ul>  |
| 302.3 Without Perception of Color | Desktop: Partially Supports  Desktop web: Partially Supports | Desktop: Most functionality is usable without perception of color. The issues occur on the Windows installer, Windows terminal or command shell, which are outside of Google's control. Exceptions are noted in: |
|                                   |  | 1.4.1 Use of Color   |
|                                   |  | <b>Desktop web:</b> Most functionality is usable without perception of color. Exceptions are noted in:   |
|                                   |  | • 1.4.1 Use of Color   |
| 302.4 Without Hearing             | Desktop:<br>Supports   | <b>Desktop:</b> All functionality is usable without hearing.   |
|                                   | Desktop web:<br>Supports                                     | <b>Desktop web:</b> All functionality is usable without hearing.   |
| 302.5 With Limited<br>Hearing     | Desktop:<br>Supports   | <b>Desktop:</b> All functionality is usable with limited hearing.  |
|                                   | Desktop web:<br>Supports                                     | <b>Desktop web:</b> All functionality is usable with limited hearing.  |
| 302.6 Without Speech              | Desktop: Not<br>Applicable                                   | <b>Desktop:</b> The product does not require the use of speech.  |
|                                   | Desktop web:<br>Not Applicable                               | <b>Desktop web:</b> The product does not require the use of speech.  |
| 302.7 With Limited Manipulation   | <b>Desktop:</b> Partially Supports                           | <b>Desktop:</b> Most functionality is usable with limited manipulation and does not require  |

| Criteria   | Conformance<br>level   | Remarks and explanations  |
|--|--|---|
|  | <b>Desktop:</b> Partially Supports                           | fine motor control or simultaneous manual operations. The issues occur on the Windows installer, Windows terminal or command shell, which are outside of Google's control. Exceptions are noted in:   |
|  |  | <ul> <li>2.1.1 Keyboard</li> <li>4.1.2 Name, Role, Value</li> <li>Desktop web: Most functionality is usable with limited manipulation and does not require fine motor control or simultaneous manual operations. Exceptions are noted in:</li> </ul>  |
|  |  | <ul><li>2.4.6 Headings and Labels</li><li>4.1.2 Name, Role, Value</li></ul>   |
| 302.8 With Limited Reach and Strength                          | <b>Desktop:</b><br>Supports                                  | <b>Desktop:</b> All functionality is usable with limited reach and strength.  |
|  | Desktop web:<br>Supports                                     | <b>Desktop web:</b> All functionality is usable with limited reach and strength.  |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Desktop: Partially Supports  Desktop web: Partially Supports | Desktop: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. The issues occur on the Windows installer, Windows terminal or command shell, which are outside of Google's control. Exceptions are noted in:  1.1.1 Non-Text Content 1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color |
|  |  | <ul><li>2.1.1 Keyboard</li><li>4.1.2 Name, Role, Value</li></ul>  |

| Criteria | Conformance<br>level | Remarks and explanations   |
|----------|----------------------|--|
|          |                      | Desktop web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in:  1.4.1 Use of Color 2.4.6 Headings and Labels 4.1.2 Name, Role, Value |

## **Chapter 4: <u>Hardware</u>**

Notes: Not applicable. The product is not a hardware product.

#### **Chapter 5: Software**

| Criteria  | Conformance level                   | Remarks and explanations   |
|---|-------------------------------------|--|
| 501.1 Scope – Incorporation of WCAG 2.0 AA        | See WCAG 2.2 section                | See information in WCAG 2.2 section  |
| 502 Interoperability with Assistive<br>Technology | Heading cell – no response required | Heading cell – no response required  |
| 502.2.1 User Control of Accessibility Features    |                                     |  |
| 502.2.2 No Disruption of Accessibility Features   |                                     |  |
| 502.3 Accessibility Services                      | Heading cell – no response required | Heading cell – no response required  |
| 502.3.1 Object Information                        | Partially Supports                  | The role, state(s), properties, boundary, name, and description of most objects can be programmatically determined, so those attributes can be perceived and conveyed by assistive technology. Exceptions are noted in:  • 4.1.2 Name, Role, Value |
| 502.3.2 Modification of Object Information        | Partially Supports                  | For most objects that allow the user to set their respective properties and/or state, the act of setting a property or state is available programmatically, so that it can be perceived and performed using  |

| Criteria                         | Conformance level  | Remarks and explanations   |
|----------------------------------|--------------------|--|
|                                  |                    | assistive technology.<br>Exceptions are noted<br>in:   |
|                                  |                    | • 4.1.2.a Name,<br>Role, Value   |
| 502.3.3 Row, Column, and Headers | Supports           | When a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology                                       |
| 502.3.4 Values                   | Partially Supports | For most objects that have a current value or have a set or range of values associated with the object, the value(s) is available programmatically, so it can be perceived and conveyed by assistive technology. Exceptions are noted in:  • 4.1.2 Name, Role, Value |
| 502.3.5 Modification of Values   | Partially Supports | For most objects that allow the user to set or modify its value, the act of setting a value is available programmatically, so that it can be perceived and performed using assistive technology. Exceptions are noted in:  |

| Criteria                           | Conformance level  | Remarks and explanations  |
|------------------------------------|--------------------|---|
|                                    |                    | 4.1.2 Name, Role, Value   |
| 502.3.6 Label Relationships        | Partially Supports | For most elements that act as a label for another element and elements that are labeled by another element, the labeling relationship is programmatically determinable, so it can be perceived and conveyed by assistive technology. Exceptions are noted in:  • 1.3.1 Info and Relationships |
| 502.3.7 Hierarchical Relationships | Supports           | When a page contains elements that have a parent-child relationship, those relationships are programmatically determinable, so they can be perceived by assistive technology  |
| 502.3.8 Text                       | Supports           |   |
| 502.3.9 Modification of Text       | Supports           | When text can be set by the user (such as by typing in an input field), the act of adding or modifying text is available programmatically, so that it can be perceived and performed using assistive technology.  |
| 502.3.10 List of Actions           | Supports           | For All objects programmatic role information and actions   |

| Criteria                              | Conformance level                   | Remarks and explanations   |
|---------------------------------------|-------------------------------------|--|
|                                       |                                     | are programmatically determinable, so they can be conveyed by assistive technology.  |
| 502.3.11 Actions on Objects           | Partially Supports                  | For most of the elements on which one or more actions may be performed, all of those actions are available programmatically, so that each action can be performed using assistive technology. Exceptions are noted in:  • 2.1.1 Keyboard |
| 502.3.12 Focus Cursor                 | Supports                            |  |
| 502.3.13 Modification of Focus Cursor | Supports                            |  |
| 502.3.14 Event Notification           | Partially Supports                  | In most cases, status messages relevant to user interactions are available to, and presented by, assistive technology. Exceptions are noted in:  • 4.1.3 Status Messages   |
| 502.4 Platform Accessibility Features | Not Applicable                      | The product is not platform software, so this requirement does not apply.  |
| 503 Applications                      | Heading cell – no response required | Heading cell – no response required  |
| 503.2 Preferences                     | Supports                            | Application allows users to set or modify color, contrast, font  |

| Criteria  | Conformance level                   | Remarks and explanations   |
|---|-------------------------------------|--|
|   |                                     | type and size, and focus cursor.   |
| 503.3 Alternative User Interfaces   | Not Applicable                      | The product does not offer an alternative user interface.                                |
| 503.4 User Controls for Captions and Audio Description                                    | Heading cell – no response required | Heading cell – no response required  |
| 503.4.1 Caption Controls  | Not Applicable                      | The product does not contain media with an audio component that has closed captions.     |
| 503.4.2 Audio Description Controls  | Not Applicable                      | The product does not contain media with a video component that offers audio description. |
| 504 Authoring Tools   | Heading cell – no response required | Heading cell – no response required  |
| 504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")         | Not Applicable                      | The tested application is not an authoring tool.   |
| 504.2.1 Preservation of Information<br>Provided for Accessibility in Format<br>Conversion | Not Applicable                      | The tested application is not an authoring tool.   |
| 504.2.2 PDF Export  | Not Applicable                      | The tested application is not an authoring tool.   |
| 504.3 Prompts   | Not Applicable                      | The tested application is not an authoring tool.   |
| 504.4 Templates   | Not Applicable                      | The tested application is not an authoring tool.   |

## **Chapter 6: Support Documentation and Services**

| Criteria   | Conformance<br>level                | Remarks and explanations   |
|--|-------------------------------------|--|
| 601.1 Scope  | Heading cell – no response required | Heading cell – no response required  |
| 602 Support  Documentation                                       | Heading cell – no response required | Heading cell – no response required  |
| 602.2 Accessibility and Compatibility Features                   | Not Applicable                      | The accessibility and compatibility features are used across multiple Google products and are evaluated in a separate ACR. |
| 602.3 Electronic Support Documentation                           | Not applicable                      | The accessible documentation is used across multiple Google products and is evaluated in a separate ACR.                   |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not applicable                      |  |
| 603 Support Services   |                                     |  |
| 603.2 Information on Accessibility and Compatibility Features    | Not applicable                      | The accessibility and compatibility features are used across multiple Google products and are evaluated in a separate ACR. |
| 603.3 Accommodation of Communication Needs                       | Not applicable                      |  |

## **EN 301 549 Report**

**Chapter 4: Functional Performance Statements (FPS)** 

| Criteria                        | Conformance<br>Level   | Remarks and Explanations   |
|---------------------------------|--|--|
| 4.2.1 Usage without vision      | Desktop: Partially Supports  Desktop web: Partially Supports | Desktop: Most functionality is usable without vision. The issues occur on the Windows installer, Windows terminal or command shell, which are outside of Google's control. Exceptions are noted in:  1.1.1 Non-Text Content 1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 2.1.1 Keyboard 4.1.2 Name, Role, Value 4.1.3 Status Messages  Desktop web: Most functionality is usable without vision. Exceptions are noted in:  1.4.1 Use of Color 2.4.6 Headings and Labels 4.1.2 Name, Role, Value |
| 4.2.2 Usage with limited vision | Desktop: Partially Supports  Desktop web: Partially Supports | Desktop: Most functionality is usable with limited vision. The issues occur on the Windows installer, Windows terminal or command shell, which are outside of Google's control. Exceptions are noted in:  1.1.1 Non-Text Content 1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 1.4.11 Non-Text Contrast 2.1.1 Keyboard 4.1.2 Name, Role, Value   |

| Criteria                                 | Conformance<br>Level   | Remarks and Explanations   |
|--|--|--|
|  |  | Desktop web: Most functionality is usable with limited vision. Exceptions are noted in:  1.4.1 Use of Color  1.4.11 Non-Text Contrast  1.4.12 Text Spacing  2.4.6 Headings and Labels  4.1.2 Name, Role, Value   |
| 4.2.3 Usage without perception of colour | Desktop: Partially Supports  Desktop web: Partially Supports | Desktop: Most functionality is usable without perception of color. The issues occur on the Windows installer, Windows terminal or command shell, which are outside of Google's control. Exceptions are noted in:  • 1.4.1 Use of Color • 1.4.11 Non-Text Contrast  Desktop web: Most functionality is usable without perception of color. Exceptions are noted in:  • 1.4.1 Use of Color • 1.4.1 Non-Text Contrast |
| 4.2.4 Usage without hearing              | Desktop:<br>Supports   | <b>Desktop:</b> All functionality is usable without hearing.   |
|  | Desktop web:<br>Supports                                     | <b>Desktop web:</b> All functionality is usable without hearing.   |
| 4.2.5 Usage with limited hearing         | Desktop:<br>Supports   | <b>Desktop:</b> All functionality is usable with limited hearing.  |
|  | Desktop web:<br>Supports                                     | <b>Desktop web:</b> All functionality is usable with limited hearing.  |
| 4.2.6 Usage without vocal capability     | <b>Desktop:</b> Not Applicable                               | <b>Desktop:</b> The product does not require the use of speech or other vocal output.  |

| Criteria  | Conformance<br>Level   | Remarks and Explanations   |
|---|--|--|
|   | Desktop web:<br>Not Applicable                               | <b>Desktop web:</b> The product does not require the use of speech or other vocal output.  |
| 4.2.7 Usage with limited manipulation or strength | Desktop: Partially Supports  Desktop web: Partially Supports | Desktop: Most functionality is usable by people with limited manipulation and does not require manipulation, simultaneous action, or hand strength. The issues occur on the Windows installer, Windows terminal or command shell, which are outside of Google's control. Exceptions are noted in:  • 2.1.1 Keyboard • 4.1.2 Name, Role, Value  Desktop web: Most functionality is usable by people with limited manipulation and does not require manipulation, simultaneous action, or hand strength. Exceptions are noted in:  • 2.4.6 Headings and Labels • 4.1.2 Name, Role, Value |
| 4.2.8 Usage with limited reach                    | Desktop: Supports  Desktop web: Supports                     | Desktop: All functionality is usable by people with limited reach.  Desktop web: All functionality is usable by people with limited reach.   |
| 4.2.9 Minimize photosensitive seizure triggers    | Desktop: Supports  Desktop web: Supports                     | Desktop: All functionalities may be operated in a mode that minimizes the potential for triggering photosensitive seizures.  Desktop web: All functionalities may be operated in a mode that minimizes the potential for triggering photosensitive seizures.   |

| Criteria                            | Conformance<br>Level   | Remarks and Explanations   |
|-------------------------------------|--|--|
| 4.2.10 Usage with limited cognition | Desktop: Partially Supports  Desktop web: Partially Supports | Desktop: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. The issues occur on the Windows installer, Windows terminal or command shell, which are outside of Google's control. Exceptions are noted in:  1.1.1 Non-Text Content 1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 2.1.1 Keyboard 4.1.2 Name, Role, Value 4.1.3 Status Messages  Desktop web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in:  1.4.1 Use of Color 1.4.12 Text Spacing 2.4.6 Headings and Labels 4.1.2 Name, Role, Value |
| 4.2.11 Privacy                      | Supports   | The Google CLI application does not provide any privacy features.  |

## **Chapter 5: Generic Requirements**

| Criteria  | Conformance<br>Level                | Remarks and Explanations   |
|---|-------------------------------------|--|
| 5.1 Closed functionality                          | Heading cell – no response required | Heading cell – no response required  |
| 5.1.2 General                                     | Heading cell – no response required | Heading cell – no response required  |
| 5.1.2.1 Closed functionality                      | See 5.2 through 13                  | See information in 5.2 through 13  |
| 5.1.2.2 Assistive technology                      | See 5.1.3 through 5.1.6             | See information in 5.1.3 through 5.1.6   |
| 5.1.3 Non-visual access                           | Heading cell – no response required | Heading cell – no response required  |
| 5.1.3.1 General                                   | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.2 Auditory output delivery including speech | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.3 Auditory output correlation               | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.4 Speech output user control                | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |

| Criteria                                     | Conformance<br>Level | Remarks and Explanations   |
|--|----------------------|--|
| 5.1.3.5 Speech output automatic interruption | Not applicable       | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.6 Speech output for non-text content   | Not applicable       | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.7 Speech output for video information  | Not applicable       | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.8 Masked entry                         | Not applicable       | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.9 Private access to personal data      | Not applicable       | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.10 Non-interfering audio output        | Not applicable       | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.11 Private listening                   | Not applicable       | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.12 Speaker volume                      | Not applicable       | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |

| Criteria  | Conformance<br>Level                | Remarks and Explanations   |
|---|-------------------------------------|--|
| 5.1.3.13 Volume reset                                 | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.14 Spoken languages                             | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.15 Non-visual error identification              | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.4 Functionality closed to text enlargement        | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from enlarging text.                                       |
| 5.1.5 Visual output for auditory information          | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.1.5 Visual output for auditory information.          |
| 5.1.6 Operation without keyboard interface            | Heading cell – no response required | Heading cell – no response required  |
| 5.1.6.1 Closed functionality                          | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.                       |

| Criteria  | Conformance<br>Level                | Remarks and Explanations   |
|---|-------------------------------------|--|
| 5.1.6.2 Input focus   | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.                                 |
| 5.2 Activation of accessibility features                        | Not applicable                      | The product's documented accessibility features for specific needs can be activated without relying on a method that does not support that need.               |
| 5.3 Biometrics  | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.3 Biometrics.  |
| 5.4 Preservation of accessibility information during conversion | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.4 Preservation of accessibility information during conversion. |
| 5.5 Operable parts  | Heading cell – no response required | Heading cell – no response required  |
| 5.5.1 Means of operation  | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.                   |
| 5.5.2 Operable parts discernibility                             | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.                   |
| 5.6 Locking or toggle controls                                  | Heading cell – no response required | Heading cell – no response required  |
| 5.6.1 Tactile or auditory status                                | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature  |

| Criteria                         | Conformance<br>Level | Remarks and Explanations  |
|----------------------------------|----------------------|---|
|                                  |                      | relevant to 5.6 Locking or toggle controls – 5.6.1 Tactile or auditory status.  |
| 5.6.2 Visual status              | Not applicable       | The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.2 Visual status.     |
| 5.7 Key repeat                   | Not applicable       | The criterion is not relevant to the product. The product does not have a feature relevant to 5.7 Key repeat.   |
| 5.8 Double-strike key acceptance | Not applicable       | The criterion is not relevant to the product. The product does not have a feature relevant to 5.8 Double-strike key acceptance.                         |
| 5.9 Simultaneous user actions    | Supports             | The product does not require simultaneous user actions. The product is compatible with system settings for sequential key presses, such as Sticky Keys. |

## **Chapter 6: ICT with Two-Way Voice Communication**

Notes: Not applicable. The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

| Criteria   | Conformance Level                   | Remarks and Explanations                               |
|--|-------------------------------------|--|
| 6.1 Audio bandwidth for speech                                   | Not Applicable                      | The product does not have two-way voice communication. |
| 6.2 Real-time text (RTT) functionality                           | Heading cell – no response required | Heading cell – no response required                    |
| 6.2.1.1 RTT communication  | Not Applicable                      | The product does not have two-way voice communication. |
| 6.2.1.2 Concurrent Gmail and text                                | Not Applicable                      | The product does not have two-way voice communication. |
| 6.2.2.1 Visually distinguishable display                         | Not Applicable                      | The product does not have two-way voice communication. |
| 6.2.2.2 Programmatically determinable send and receive direction | Not Applicable                      | The product does not have two-way voice communication. |
| 6.2.2.3 Speaker identification                                   | Not Applicable                      | The product does not have two-way voice communication. |
| 6.2.2.4 Visual indicator of Audio with RTT                       | Not Applicable                      | The product does not have two-way voice communication. |
| 6.2.3 Interoperability   | Not Applicable                      | The product does not have two-way voice communication. |
| 6.2.4 RTT responsiveness   | Not Applicable                      | The product does not have two-way voice communication. |

| Criteria  | Conformance Level                   | Remarks and Explanations                               |
|---|-------------------------------------|--|
| 6.3 Caller ID   | Not Applicable                      | The product does not have two-way voice communication. |
| 6.4 Alternatives to Gmail-based services                              | Not Applicable                      | The product does not have two-way voice communication. |
| 6.5 Video communication   | Heading cell – no response required | Heading cell – no response required                    |
| 6.5.1 General (informative)   | Heading cell – no response required | Heading cell – no response required                    |
| 6.5.2 Resolution  | Supports                            |  |
| 6.5.3 Frame rate  | Supports                            |  |
| 6.5.4 Synchronization between audio and video                         | Supports                            |  |
| 6.5.5 Visual indicator of audio with video                            | Supports                            |  |
| 6.5.6 Speaker identification with video (sign language) communication | Supports                            |  |
| 6.6 Alternatives to video-based services (advisory only)              | Advisory – no response required     | Advisory – no response required                        |

## **Chapter 7: ICT with Video Capabilities**

| Criteria   | Conformance<br>Level                | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| 7.1 Caption processing technology                    | Heading cell – no response required | Heading cell – no response required |
| 7.1.1 Captioning playback                            | Not Applicable                      |                                     |
| 7.1.2 Captioning synchronization                     | Not Applicable                      |                                     |
| 7.1.3 Preservation of captioning                     | Not Applicable                      |                                     |
| 7.1.4 Captions characteristics                       | Not Applicable                      |                                     |
| 7.1.5 Spoken subtitles                               | Not Applicable                      |                                     |
| 7.2.1 Audio description playback                     | Not Applicable                      |                                     |
| 7.2.2 Audio description synchronization              | Not Applicable                      |                                     |
| 7.2.3 Preservation of audio description              | Not Applicable                      |                                     |
| 7.3 User controls for captions and audio description | Not Applicable                      |                                     |

## **Chapter 8: <u>Hardware</u>**

Notes: Not applicable. The product is not a hardware product.

## Chapter 9: Web

Reference the <u>WCAG 2.2</u> Report for related issues, minus the issues for WCAG 2.2, which are out of scope for EN 301 549 guidelines:

2.4.11

2.5.7

2.5.8

3.2.6

3.3.7

3.3.8

## **Chapter 10: Non-Web Documents**

| Criteria                      | Conformance<br>Level                | Remarks and Explanations            |
|-------------------------------|-------------------------------------|-------------------------------------|
| 10.0 General (informative)    | Heading cell – no response required | Heading cell – no response required |
| 10.1.1.1 through 10.4.1.3     | See WCAG 2.2 section                | See information in WCAG 2.2 section |
| 10.5 Caption positioning      | Not Applicable                      |                                     |
| 10.6 Audio description timing | Not Applicable                      |                                     |

## **Chapter 11: Software**

| Criteria  | Conformance<br>Level                          | Remarks and Explanations                      |
|---|---|---|
| 11.0 General<br>(informative)   | Heading cell – no response required           | Heading cell – no response required           |
| 11.1.1.1 through 11.4.1.3   | See WCAG 2.2 section                          | See information in WCAG 2.2 section           |
| 11.5 Interoperability with assistive technology   | Heading cell – no response required           | Heading cell – no response required           |
| 11.5.1 Closed functionality   | Heading cell – no response required           | Heading cell – no response required           |
| 11.5.2 Accessibility services   | Heading cell – no response required           | Heading cell – no response required           |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17                | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.2 Platform accessibility service support for assistive technologies                  | See 11.5.2.5 through 11.5.2.17                | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services  | See information in 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.4 Assistive technology   | Not Applicable                                | The Product is not an assistive technology.   |

| Criteria                          | Conformance<br>Level | Remarks and Explanations   |
|-----------------------------------|----------------------|--|
| 11.5.2.5 Object information       | Partially Supports   | The role, state(s), properties, boundary, name, and description of most objects can be programmatically determined, so those attributes can be perceived and conveyed by assistive technology. Exceptions are noted in:  • 4.1.2 Name, Role, Value                                       |
| 11.5.2.6 Row, column, and headers | Supports             | When a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology.  |
| 11.5.2.7 Values                   | Partially Supports   | For most objects that have a current value or have a set or range of values associated with the object, the value(s) is available programmatically, so it can be perceived and conveyed by assistive technology. Exceptions are noted in:  • 4.1.2 Name, Role, Value                     |
| 11.5.2.8 Label relationships      | Partially Supports   | For most elements that act as a label for another element and elements that are labeled by another element, the labeling relationship is programmatically determinable, so it can be perceived and conveyed by assistive technology. Exceptions are noted in:  • 4.1.2 Name, Role, Value |

| Criteria   | Conformance<br>Level | Remarks and Explanations   |
|--|----------------------|--|
| 11.5.2.9 Parent-child relationships                      | Partially Supports   | For most elements that have a parent-child relationship, those relationships are programmatically determinable, so they can be perceived by assistive technology. Exceptions are noted in:  • 1.3.1 Info and Relationships                           |
| 11.5.2.10 Text   | Partially Supports   | Most text, text attributes (such as whether text is static or editable), and text boundaries are programmatically determinable, so they can be perceived and conveyed by assistive technology. Exceptions are noted in:  • 1.3.2 Meaningful Sequence |
| 11.5.2.11 List of available actions                      | Partially Supports   | For most objects programmatic role information and actions are programmatically determinable, so they can be conveyed by assistive technology. Exceptions are noted in:  • 4.1.2 Name, Role, Value   |
| 11.5.2.12 Execution of available actions                 | Partially Supports   | For most of the elements on which one or more actions may be performed, all of those actions are available programmatically, so that each action can be performed using assistive technology. Exceptions are noted in:  • 2.1.1 Keyboard             |
| 11.5.2.13 Tracking of focus and selection attributes     | Supports             |  |
| 11.5.2.14 Modification of focus and selection attributes | Supports             |  |

| Criteria   | Conformance<br>Level                | Remarks and Explanations   |
|--|-------------------------------------|--|
| 11.5.2.15 Change notification                    | Partially Supports                  | Most Status messages relevant to user interactions are available to, and presented by, assistive technology. Exceptions are noted in:  • 4.1.3 Status Messages   |
| 11.5.2.16 Modifications of states and properties | Partially Supports                  | For most objects that allow the user to set or modify its states or properties, modifications can be made using assistive technology.  Exceptions are noted in:  4.1.2 Name, Role, Value   |
| 11.5.2.17 Modifications of values and text       | Partially Supports                  | For most objects that have a current value and text or have a set or range of value associated with the objects, the value(s) and text is available programmatically, so it can be conveyed by assistive technology. Exceptions are noted in:  • 4.1.2 Name, Role, Value |
| 11.6 Documented accessibility usage              | Heading cell – no response required | Heading cell – no response required  |
| 11.6.1 User control of accessibility features    | Not Applicable                      | The product is not platform software, so this clause does not apply.   |
| 11.6.2 No disruption of accessibility features   | Supports                            | The product does not disrupt platform features that are defined in the platform documentation as accessibility features.   |
| 11.7 User preferences                            | Supports                            |  |
| 11.8 Authoring tools                             | Heading cell – no response required | Heading cell – no response required  |

| Criteria  | Conformance<br>Level                | Remarks and Explanations                         |
|---|-------------------------------------|--|
| 11.8.1 Content technology   | Heading cell – no response required | Heading cell – no response required              |
| 11.8.2 Accessible content creation                                  | Not Applicable                      | The tested application is not an authoring tool. |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable                      | The tested application is not an authoring tool. |
| 11.8.4 Repair assistance  | Not Applicable                      | The tested application is not an authoring tool. |
| 11.8.5 Templates  | Not Applicable                      | The tested application is not an authoring tool. |

## **Chapter 12:** Documentation and Support Services

| Criteria   | Conformance<br>Level                | Remarks and Explanations                         |
|--|-------------------------------------|--|
| 12.1 Product documentation                                     | Heading cell – no response required | Heading cell – no response required              |
| 12.1.1 Accessibility and compatibility features                | Supports                            | Support documentation is covered in another ACR. |
| 12.1.2 Accessible documentation                                | Supports                            | Support documentation is covered in another ACR. |
| 12.2 Support Services  | Heading cell – no response required | Heading cell – no response required              |
| 12.2.2 Information on accessibility and compatibility features | Not Applicable                      |  |
| 12.2.3 Effective communication                                 | Not applicable                      |  |
| 12.2.4 Accessible documentation                                | Not Applicable                      |  |

#### **Chapter 13: ICT Providing Relay or Emergency Service Access**

Notes: Not applicable. The product does not provide relay or emergency service access.

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