## **Google Accessibility Conformance Report**

International Edition, Based on VPAT® Version 2.5Rev

#### **Product Information**

Name of Product/Version: Google Calendar Web

• Report Date: July 22 2025

• **Product Description:** Web Application

• Contact Information: vpat-questions@google.com

#### **Evaluation Methods Used:**

The <u>W3C Website Accessibility Conformance Evaluation Methodology</u> (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers.

The following applications were used as part of the audit to identify potential accessibility issues:

- Desktop browsers: Chrome
- Assistive technologies: NVDA
- Accessibility testing tools: axe DevTools Pro, axe Auditor, Color Contrast Analyzer

### **Applicable Standards/Guidelines:**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes)

Standard/Guideline	Included In Report
Revised Section 508 standards published January 18, 2017 and corrected January	(Yes)
<u>22, 2018</u>	
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1	(Yes)
(2019-11) AND EN 301 549 Accessibility requirements for ICT products and services -	
<u>V3.2.1 (2021-03)</u>	

#### **Table of Contents**

Google Accessibility Conformance Report

**Table of Contents** 

**Tested Pages** 

**Terms** 

WCAG 2.1 Report

Table 1: Success Criteria, Level A

Table 2: Success Criteria, Level AA

Table 3: Success Criteria, Level AAA

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Chapter 4: Hardware

Chapter 5: Software

Chapter 6: Support Documentation and Services

EN 301 549 Report

Chapter 4: Functional Performance Statements (FPS)

**Chapter 5: Generic Requirements** 

Chapter 6: ICT with Two-Way Voice Communication

Chapter 7: ICT with Video Capabilities

Chapter 8: Hardware

Chapter 9: Web

Chapter 10: Non-Web Documents

Chapter 11: Software

Chapter 12: Documentation and Support Services

Chapter 13: ICT Providing Relay or Emergency Service Access

Legal disclaimer

### **Tested Pages**

- Header
- Left navigation
- Check what my day or this day or week or month looks like
- Signal availability (OOO) to others
- Cancel a meeting (recurrent)
- RSVP to a meeting (via email)
- Schedule 1 to 1 meeting
- Reschedule 1 to 1 meeting
- Schedule small group meeting
- Schedule a meeting with externals (email availability)
- Join meeting from anywhere

#### **Terms**

The terms used in the conformance level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially supports: Some functionality of the product does not meet the criterion.
- Does not support: The majority of product functionality does not meet the criteria.
- Not applicable: The criterion is not relevant to the product.
- Not evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

### WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1–10.4 of Chapter 10 Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation and Support Services
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation

**Note**: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.1 Conformance Requirements</u>.

**Table 1: Success Criteria, Level A** 

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria  9.1.1.1 (Web)  10.1.1.1 (Non-web document)  11.1.1.1.1 (Open Functionality Software)  11.1.1.1.2 (Closed Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Web: Non-text content has text alternatives or a text alternate that serves an equivalent purpose.

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria	Web: Not Applicable	Web: Prerecorded audio-only files are not present.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria	Web: Not Applicable	Web: Prerecorded videos are not present.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to:	Web: Not Applicable	Web: Prerecorded videos are not present, so audio description is not required.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria  9.1.2.3 (Web)  10.1.2.3 (Non-web document)  11.1.2.3.1 (Open Functionality Software)  11.1.2.3.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria  9.1.3.1 (Web)  10.1.3.1 (Non-web document)  11.1.3.1.1 (Open Functionality Software)  11.8.2 (Closed Software) – Informative only  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Partially Supports	Web: Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. The following exceptions exist:  • An element's programmatic role requires one or more child element(s) but the child element(s) is/are missing, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose or content of

Criteria	Conformance Level	Remarks and Explanations
		the element or its related content. This occurs on the following pages: Schedule 1 to 1 meeting; Schedule small group meeting; Check what my day or this day or week or month looks like.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria  9.1.3.2 (Web)  10.1.3.2 (Non-web document)  11.1.3.2.1 (Open Functionality Software)  11.1.3.2.2 (Closed Software) – Informative only  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Partially Supports	Web: The reading and navigation order of most content is logical and intuitive. The following exceptions exist:  • The screen reader skips and does not announce informative static content (text or images), so the intended meaning of that content will be lost or changed for people who are blind and/or use a screen reader. This occurs on the following page: Check what my day or this day or week or month looks like.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria	Web: Supports	Web: Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, and visual location.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria  9.1.4.1 (Web)  10.1.4.1 (Non-web document)  11.1.4.1 (Open Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Partially Supports	Web: For most content, color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements. The following exceptions exist:  • Color is used as the only method to convey the state (such as "checked," "pressed," or "selected") of a control, so that information will not be available to people who are colorblind and people who are blind

Criteria	Conformance Level	Remarks and Explanations
		and/or use a screen reader. This occurs on the following pages: Signal availability (OOO) to others; Schedule 1 to 1 meeting; RSVP to a meeting (via email) and the components found in multiple pages: Header; Left navigation.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria	Web: Supports	Web: A mechanism is provided to stop, pause, mute, or adjust volume for audio that automatically plays for more than 3 seconds.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria  • 9.2.1.1 (Web)  • 10.2.1.1 (Non-web document)	Web: Partially Supports	Web: On most pages, all functionality is available using only the keyboard (unless that functionality cannot be accomplished in any known

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>11.2.1.1.1 (Open Functionality Software)</li> <li>11.2.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		way using a keyboard). If shortcut keys and access keys present, some may conflict with existing browser and screen reader shortcuts, and some functionality based on custom gestures may not be available when a screen reader is turned on. The following exceptions exist:  • A function cannot be performed using only the keyboard, so people who use the keyboard alone to navigate and operate content cannot use this function. This occurs on the following pages: Signal availability (OOO) to others; RSVP to a meeting (via email); Schedule small group meeting and the Left navigation component found in multiple pages.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria	Web: Supports	Web: Keyboard focus is never locked or trapped in a particular area, and the user

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>9.2.1.2 (Web)</li> <li>10.2.1.2 (Non-web document)</li> <li>11.2.1.2 (Open Functionality Software)</li> <li>11.2.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		is able to navigate to and from all navigable elements using only a keyboard.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Web: Supports	Web: If a single character key shortcut exists, then the single character key shortcut can be turned off or remapped, or it is only active when the relevant user interface component is in focus.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria  • 9.2.2.1 (Web)  • 10.2.2.1 (Non-web document)  • 11.2.2.1 (Open Functionality Software)  • 11.2.2.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)	Web: Supports	Web: If a time limit exists, the user is given options to turn off, adjust, or extend that time limit.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria  9.2.2.2 (Web)  10.2.2.2 (Non-web document)  11.2.2.2 (Open Functionality Software)  11.2.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Web: Moving, blinking, scrolling, or auto-updating information can be paused, stopped, hidden, or otherwise controlled by the user.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria	Web: Not Applicable	Web: The tested application does not contain flashing content.

Criteria	Conformance Level	Remarks and Explanations
<ul><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria  • 9.2.4.1 (Web)  • 10.2.4.1 (Non-web document) – Does not apply  • 11.2.4.1 (Open Functionality Software) – Does not apply  • 11.2.4.1 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: A method is provided to skip navigation and other page elements that are repeated across web pages.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria  • 9.2.4.2 (Web)  • 10.2.4.2 (Non-web document)  • 11.2.4.2 (Open Functionality Software) - Does not apply  • 11.2.4.2 (Closed Software) - Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508	Web: Supports	Web: Pages have descriptive and informative titles.

Criteria	Conformance Level	Remarks and Explanations
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria	Web: Supports	Web: The navigation order of interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria	Web: Supports	Web: The purpose of each link can be determined from the link text alone or from the link text and its programmatic context.

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria  • 9.2.5.1 (Web)  • 10.2.5.1 (Non-web document)  • 11.2.5.1 (Open Functionality Software)  • 11.2.5.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: All functionality that can be operated with a pointer can be operated with single-point actions.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria  • 9.2.5.2 (Web)  • 10.2.5.2 (Non-web document)  • 11.2.5.2 (Open Functionality Software)  • 11.2.5.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Web: Supports	Web: For functionality that can be operated using a single pointer, at least one of the following is true:  • The action is not triggered on the down event.  • The action triggers on the up event, and a mechanism is available to abort the function before completion or to undo the function after completion.  • The up-event reverses any outcome of the preceding down-event.  • Completing the function on the

Criteria	Conformance Level	Remarks and Explanations
		down-event is essential.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria  • 9.2.5.3 (Web)  • 10.2.5.3 (Non-web document)  • 11.2.5.3.1 (Open Functionality Software)  • 11.2.5.3.2 (Closed Software) – Informative only  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: For most user interface components that include visible text labels, the accessible name matches (or includes) the visible text in the label. The following exceptions exist:  • The accessible name of an interactive element (such as a link, button, or form input) does not contain the visible label, so people who use speech input to navigate and operate content will not be able to access the element. This occurs on the following component found in multiple pages: Left navigation.  • The accessible name of an interactive element (such as a link, button, or form input) contains its visible label, but the words are in a

Criteria	Conformance Level	Remarks and Explanations
		different order, so the accessible name does not contain the visible label, and people who use speech input to navigate and operate content will not be able to access the element. This occurs on the following page: Cancel a meeting (recurrent).
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Web: Supports	Web: Functionality that can be triggered by device motion or user motion detected by a device can be disabled, and the functionality can be operated without using motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria  • 9.3.1.1 (Web)  • 10.3.1.1 (Non-web document)  • 11.3.1.1.1 (Open Functionality Software)  • 11.3.1.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)	Web: Supports	Web: The language of each page is correct and can be determined programmatically.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria  9.3.2.1 (Web)  10.3.2.1 (Non-web document)  11.3.2.1 (Open Functionality Software)  11.3.2.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Web: When an element receives focus, a change in context (such as a substantial change to the page, the spawning of a pop-up window, or a change in focus) that may disorient the user does not occur.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria  9.3.2.2 (Web)  10.3.2.2 (Non-web document)  11.3.2.2 (Open Functionality Software)  11.3.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508	Web: Supports	Web: When a user inputs information or interacts with a control, it does not result in a substantial change to the page that could disorient the user unless the user is informed about the change ahead of time.

Criteria	Conformance Level	Remarks and Explanations
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria	Web: Supports	Web: For form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and describes the error.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria	Web: Partially Supports	Web: For most form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is expected. The following exceptions exist:  • The label of an element is not persistent (always visible on the page),

Criteria	Conformance Level	Remarks and Explanations
		so the element's purpose may be difficult to discover. This occurs on the following pages: Signal availability (OOO) to others; RSVP to a meeting (via email).  The label for a form field is missing, so the field's purpose is not clear. This occurs on the following pages: Signal availability (OOO) to others; Reschedule 1 to 1 meeting.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria  • 9.4.1.1 (Web)  • 10.4.1.1 (Non-web document)  • 11.4.1.1.1 (Open Functionality Software)  • 11.4.1.1.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria  9.4.1.2 (Web)  10.4.1.2 (Non-web document)  11.4.1.2.1 (Open Functionality Software)  11.4.1.2.2 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Partially Supports	Web: The name, role, state, and value of most user interface components can be programmatically determined. The following exceptions exist:  • When a button is pressed, its pressed state is not conveyed programmatically, so people who are blind and/or use a screen reader or other assistive technology will not be informed that the button is pressed. This occurs on the following component found in multiple pages: Header.  • The content of a tooltip cannot be accessed using a screen reader, so people who are blind and others who use a screen reader will not be able to read this content. This occurs on the following page: RSVP to a meeting (via email).

Criteria	Conformance Level	Remarks and Explanations
		A set of form controls (such as a set of radio buttons or related checkboxes) are grouped programmatically but have no programmatic group label, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose of the form controls in the group or what input they require. This occurs on the following pages: Signal availability (OOO) to others; Cancel a meeting (recurrent).

# **Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria	Web: Not Applicable	Web: Live multimedia files with audio are not present, so

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>9.1.2.4 (Web)</li> <li>10.1.2.4 (Non-web document)</li> <li>11.1.2.4 (Open Functionality Software)</li> <li>11.1.2.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		synchronized captions are not required.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria	Web: Not Applicable	Web: Prerecorded multimedia files are not present, so audio descriptions are not required.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria  • 9.1.3.4 (Web)  • 10.1.3.4 (Non-web document)  • 11.1.3.4 (Open Functionality Software)	Web: Supports	Web: Orientation of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>11.1.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>		
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Web: Supports	Web: The purpose for each input field that collects an individual's personal data is programmatically defined based on the WCAG list of Input Purposes for User Interface Components.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria	Web: Supports	Web: Text and images of regular text have the required color contrast ratio with their backgrounds.

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria  9.1.4.4 (Web)  10.1.4.4 (Non-web document)  11.1.4.4.1 (Open Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Partially Supports	Web: Most content is readable and functional when browser zoom is set to 200% of its initial size. The following exceptions exist:  • Content is lost, clipped, or obscured when the page is zoomed to 200%, so people who have low vision and need to enlarge text to read it may not have access to that content. This occurs on the following component found in multiple pages: Header.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria  9.1.4.5 (Web)  10.1.4.5 (Non-web document)  11.1.4.5.1 (Open Functionality Software)  11.8.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Web: When content can be presented visually using only text, an image of text is not used to present that text.

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria  9.1.4.10 (Web)  10.1.4.10 (Non-web document)  11.1.4.10 (Open Functionality Software)  11.1.4.10 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Web: Does Not Support	Web: The content of most pages is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide. The following exceptions exist:  • When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content or functionality becomes unavailable, so people with low vision who increase the size of text and other content using the browser zoom will not be able to access all of the page's content and/or functionality. This occurs on the following page:  Day/Week/Month; OOO; Cancel a meeting; RSVP to a meeting; RSVP to a meeting; Reschedule 1:1 meeting; Reschedule small group meeting; Schedule Meeting with

Criteria	Conformance Level	Remarks and Explanations
		externals; Join meeting.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria  • 9.1.4.11 (Web)  • 10.1.4.11 (Non-web document)  • 11.1.4.11 (Open Functionality Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Web: Partially Supports	Web: Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. The following exceptions exist:  • The focus indicator of an interactive element (like a button or input field) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving when the interactive element is receiving focus. This occurs on the following component found in multiple pages: Left navigation.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to:	Web: Supports	Web: The spacing between letters, words, lines of text

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria  • 9.1.4.12 (Web)  • 10.1.4.12 (Non-web document)  • 11.1.4.12 (Open Functionality Software)  • 11.1.4.12 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply		and paragraphs can be adjusted with no loss of content or functionality.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria  • 9.1.4.13 (Web)  • 10.1.4.13 (Non-web document)  • 11.1.4.13 (Open Functionality Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: In most cases when additional content is triggered by pointer hover or keyboard focus, that additional content can be dismissed and hovered over, and the content persists until the user dismisses it. The following exceptions exist:  • Content that appears on mouse hover (such as tooltips, drop-down menus, or popups) disappears when the mouse pointer is moved over that content, meaning people with disabilities, especially people with low vision who need to magnify text, may not be able to read the additional

Criteria	Conformance Level	Remarks and Explanations
		content. This occurs on the following page: Schedule small group meeting.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria  9.2.4.5 (Web)  10.2.4.5 (Non-web document) – Does not apply  11.2.4.5 (Open Functionality Software) – Does not apply  11.2.4.5 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs) Revised Section 508  501 (Web)(Software) – Does not apply to non-web software  504.2 (Authoring Tool)  602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: Multiple ways are available to find other pages on the site.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria  • 9.2.4.6 (Web)  • 10.2.4.6 (Non-web document)  • 11.2.4.6 (Open Functionality Software)  • 11.2.4.6 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)	Web: Partially Supports	Web: Most headings and labels for form and interactive controls are informative. The following exceptions exist:  • A visible label for a control or form input field does not convey the purpose of the control or input, so people who have

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)		cognitive or learning disabilities may not understand what the control does or what data to enter. This occurs on the following component found in multiple pages: Header.  • Multiple buttons have identical programmatic labels but different functionality, and there is no programmatic context, so people who are blind and/or use a screen reader will not know or may be confused or misled about what each button does. This occurs on the following component found in multiple pages: Left navigation.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria  • 9.2.4.7 (Web)  • 10.2.4.7 (Non-web document)  • 11.2.4.7 (Open Functionality Software)  • 11.2.4.7 (Closed Software)	Web: Supports	Web: It is visually apparent which page element is currently receiving keyboard focus.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria	Web: Supports	Web: The language of each section of content that is different from the default language of the page is correctly identified and can be determined programmatically.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria  • 9.3.2.3 (Web)  • 10.3.2.3 (Non-web document) – Does not apply  • 11.3.2.3 (Open Functionality Software) – Does not apply  • 11.3.2.3 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)	Web: Supports	Web: Navigation patterns that are repeated on web pages are presented in the same relative order each time they appear and do not change order when navigating through the site.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria  • 9.3.2.4 (Web)  • 10.3.2.4 (Non-web document) – Does not apply  • 11.3.2.4 (Open Functionality Software) – Does not apply  • 11.3.2.4 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: Labels, names, and text alternatives for content that have the same functionality across multiple web pages are consistently identified.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software)	Web: Supports	Web: If input errors are automatically detected, suggestions are provided in text for correcting the input in a timely and accessible

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>11.3.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		manner before the data is submitted to the server.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria  9.3.3.4 (Web)  10.3.3.4 (Non-web document)  11.3.3.4 (Open Functionality Software)  11.3.3.4 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Web: If the user can change or delete legal transactions, financial transactions, student exam responses, or data transactions that are unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria  • 9.4.1.3 (Web)  • 10.4.1.3 (Non-web document)  • 11.4.1.3 (Open Functionality Software)  • 11.4.1.3 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)	Web: Supports	Web: Status messages can be programmatically determined and presented by assistive technologies without receiving focus.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>		

### **Table 3: Success Criteria, Level AAA**

Notes: Not evaluated. Google calendar was not assessed for WCAG 2.1 Level AAA conformance.

# **Revised Section 508 Report**

## **Chapter 3: Functional Performance Criteria** (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Partially Supports	Web: Most functionality is usable without vision. Exceptions are noted in:  1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 2.1.1 Keyboard 2.4.6 Headings and Labels

Criteria	Conformance Level	Remarks and Explanations
		4.1.2 Name, Role, Value
302.2 With Limited Vision	Web: Partially Supports	Web: Most functionality is usable with limited vision. Exceptions are noted in:  1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 1.4.4 Resize Text 2.1.1 Keyboard 2.4.6 Headings and Labels 3.3.2 Labels or Instructions 4.1.2 Name, Role, Value
302.3 Without Perception of Color	Web: Partially Supports	Web: Most functionality is usable without perception of color. Exceptions are noted in:  • 1.4.1 Use of Color
302.4 Without Hearing	Web: Supports	Web: All functionality is usable without hearing.
302.5 With Limited Hearing	Web: Supports	Web: All functionality is usable with limited hearing.
302.6 Without Speech	Web: Not Applicable	Web: The product does not require the use of speech.

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Web: Partially Supports	Web: Most functionality is usable with limited manipulation and does not require fine motor control or simultaneous manual operations. Exceptions are noted in:  • 2.1.1 Keyboard • 2.4.6 Headings and Labels • 4.1.2 Name, Role, Value
302.8 With Limited Reach and Strength	Web: Supports	Web: All functionality is usable with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially Supports	Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology.  Exceptions are noted in:  1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 2.1.1 Keyboard

Criteria	Conformance Level	Remarks and Explanations
		<ul> <li>2.4.6 Headings and Labels</li> <li>3.3.2 Labels or Instructions</li> <li>4.1.2 Name, Role, Value</li> </ul>

#### **Chapter 4: Hardware**

Notes: Not applicable. The product is not a hardware product.

#### **Chapter 5: Software**

Notes: Google Calendar is a web application, so its compliance with some of this chapter's criteria is dependent on the accessibility features available in the browser and operating system used to access this application.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section	See information in WCAG 2.1 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Web: Supports	Web: The website or application is not platform software, so this requirement does not apply.

Criteria	Conformance Level	Remarks and Explanations
502.2.2 No Disruption of Accessibility Features	Web: Supports	Web: The website or application does not disrupt platform (browser and OS) features that are defined in the platform documentation as accessibility features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Web: Partially Supports	Web: The role, states, properties, boundary, name, and description of most objects can be programmatically determined, so those attributes can be perceived and conveyed by assistive technology.  Exceptions are noted in:  • 4.1.2 Name, Role, Value
502.3.2 Modification of Object Information	Web: Partially Supports	Web: For most objects that allow the user to set their respective properties and/or state, the act of setting a property or state is available programmatically, so that it can be perceived and performed using assistive technology. Exceptions are noted in:

Criteria	Conformance Level	Remarks and Explanations
		4.1.2 Name, Role, Value
502.3.3 Row, Column, and Headers	Web: Supports	Web: When a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology.
502.3.4 Values	Web: Partially Supports	Web: For most objects that have a current value or have a set or range of values associated with the object, the values is available programmatically, so it can be perceived and conveyed by assistive technology.  Exceptions include:  • 4.1.2 Name, Role, Value
502.3.5 Modification of Values	Web: Partially Supports	Web: For most objects that allow the user to set or modify its value, the act of setting a value is available programmatically, so that it can be perceived and performed using assistive technology. Exceptions include:

Criteria	Conformance Level	Remarks and Explanations
		4.1.2 Name, Role, Value
502.3.6 Label Relationships	Web: Partially Supports	Web: For most elements that act as a label for another element and elements that are labelled by another element, the labelling relationship is programmatically determinable, so it can be perceived and conveyed by assistive technology.  Exceptions are noted in:  • 4.1.2 Name, Role, Value
502.3.7 Hierarchical Relationships	Web: Supports	Web: When a page contains elements that have a parent-child relationship, those relationships are programmatically determinable, so they can be perceived by assistive technology.
502.3.8 Text	Web: Supports	Web: The content of text objects, text attributes, and the boundary of text rendered to the screen, are programmatically determinable.

Criteria	Conformance Level	Remarks and Explanations
502.3.9 Modification of Text	Web: Supports	Web: All text that can be set by the user is capable of being set programmatically, including through assistive technology.
502.3.10 List of Actions	Web: Supports	Web: For objects, a list of all actions that can be executed on that object are programmatically determinable.
502.3.11 Actions on Objects	Web: Partially Supports	Web: For most of the elements on which one or more actions may be performed, all of those actions are available programmatically, so that each action can be performed using assistive technology.  Exceptions include:  • 2.1.1 Keyboard
502.3.12 Focus Cursor	Web: Supports	Web: The application exposes information and mechanisms necessary to track focus, text insertion point, and selection attributes of most user interface components.
502.3.13 Modification of Focus Cursor	Web: Supports	Web: All focus, text insertion point, and selection attributes that can be set by the user can be set programmatically,

Criteria	Conformance Level	Remarks and Explanations
		including using assistive technology.
502.3.14 Event Notification	Web: Supports	Web: Status messages relevant to user interactions are available to, and presented by, assistive technology.
502.4 Platform Accessibility Features	Web: Supports	Web: The application does not have independent accessibility features. It utilizes the accessibility features of the browser and operating system used to access it.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Web: Supports	Web: The application does not have independent accessibility features. It utilizes the accessibility features of the browser and operating system used to access it.
503.3 Alternative User Interfaces	Web: Supports	Web: The application does not have independent accessibility features. It utilizes the accessibility features of the browser and

Criteria	Conformance Level	Remarks and Explanations
		operating system used to access it.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Web: Not Applicable	Web: The website or application does not contain media with an audio component
503.4.2 Audio Description Controls	Web: Not Applicable	Web: The website or application does not contain media with a video component
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Web: Not Applicable	Web: The Application is not an Authoring tool
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Web: Not Applicable	Web: The Application is not an Authoring tool
504.2.2 PDF Export	Web: Not Applicable	Web: The Application is not an Authoring tool
504.3 Prompts	Web: Not Applicable	Web: The Application is not an Authoring tool

Criteria	Conformance Level	Remarks and Explanations
504.4 Templates	Web: Not Applicable	Web: The Application is not an Authoring tool

# **Chapter 6: Support Documentation and Services**

Criteria	Conformance level	Remarks and explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Web: Not Applicable	Web: Support documentation for this product exists but is verified in another Accessibility Conformance Report.
602.3 Electronic Support Documentation	Web: Not Applicable	Web: Support documentation for this product exists but is verified in another Accessibility Conformance Report.
602.4 Alternate Formats for Non-Electronic Support Documentation	Web: Not Applicable	Web: Support documentation for this product exists but is verified in another

Criteria	Conformance level	Remarks and explanations
		Accessibility Conformance Report.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Web: Not Applicable	Web: Support Services for this product exists but is verified in another Accessibility Conformance Report.
603.3 Accommodation of Communication Needs	Web: Not Applicable	Web: Support Services for this product exists but is verified in another Accessibility Conformance Report.

**EN 301 549 Report** 

## **Chapter 4: Functional Performance Statements (FPS)**

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Partially Supports	Web: Most functionality is usable without vision. Exceptions are noted in:  1.3.1 Info and Relationships  1.3.2 Meaningful Sequence  1.4.1 Use of Color  2.1.1 Keyboard  2.4.6 Headings and Labels  4.1.2 Name, Role, Value
4.2.2 Usage with limited vision	Web: Partially Supports	Web: Most functionality is usable with limited vision. Exceptions are noted in:  1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 1.4.4 Resize Text 1.4.10 Reflow 1.4.11 Non-Text Contrast 1.4.13 Content on Hover or Focus 2.1.1 Keyboard 2.4.6 Headings and Labels

Criteria	Conformance Level	Remarks and Explanations
		<ul> <li>3.3.2 Labels or Instructions</li> <li>4.1.2 Name, Role, Value</li> </ul>
4.2.3 Usage without perception of color	Web: Partially Supports	Web: Most functionality is usable without perception of color. Exceptions are noted in:  1.4.1 Use of Color 1.4.11 Non-Text Contrast
4.2.4 Usage without hearing	Web: Supports	Web: All functionality is usable without hearing.
4.2.5 Usage with limited hearing	Web: Supports	Web: All functionality is usable with limited hearing.
4.2.6 Usage without vocal capability	Web: Not Applicable	Web: The product does not require the use of speech or other vocal output.
4.2.7 Usage with limited manipulation or strength	Web: Partially Supports	Web: Most functionality is usable by people with limited manipulation and does not require manipulation, simultaneous action, or hand strength. Exceptions are noted in:  • 1.4.13 Content on Hover or Focus • 2.1.1 Keyboard • 2.4.6 Headings and Labels

Criteria	Conformance Level	Remarks and Explanations
		<ul><li>2.5.3 Label in Name</li><li>4.1.2 Name, Role, Value</li></ul>
4.2.8 Usage with limited reach	Web: Partially Supports	Web: All functionality is usable by people with limited reach. Exceptions are noted in:  • 1.4.13 Content on Hover or Focus • 2.5.3 Label in Name
4.2.9 Minimize photosensitive seizure triggers	Web: Supports	Web: All functionality may be operated in a mode that minimizes the potential for triggering photosensitive seizures.
4.2.10 Usage with limited cognition	Web: Partially Supports	Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology.  Exceptions are noted in:  1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color

Criteria	Conformance Level	Remarks and Explanations
		<ul> <li>1.4.10 Non-Text Contrast</li> <li>1.4.13 Content on Hover or Focus</li> <li>2.1.1 Keyboard</li> <li>2.4.6 Headings and Labels</li> <li>2.5.3 Label in Name</li> <li>3.3.2 Labels or Instructions</li> <li>4.1.2 Name, Role, Value</li> </ul>
4.2.11 Privacy	Web: Supports	Web: The Google Calendar web pages do not provide any privacy features

## **Chapter 5: Generic Requirements**

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13

Criteria	Conformance Level	Remarks and Explanations
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.2 Auditory output delivery including speech	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.3 Auditory output correlation	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.4 Speech output user control	Web: Not applicable	Web: The product does not contain functionality limited

Criteria	Conformance Level	Remarks and Explanations
		by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.5 Speech output automatic interruption	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.6 Speech output for non-text content	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.7 Speech output for video information	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.8 Masked entry	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that

Criteria	Conformance Level	Remarks and Explanations
		prevent a user from attaching, installing, or using assistive technology.
5.1.3.9 Private access to personal data	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.10 Non-interfering audio output	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.11 Private listening	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.12 Speaker volume	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from

Criteria	Conformance Level	Remarks and Explanations
		attaching, installing, or using assistive technology.
5.1.3.13 Volume reset	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.14 Spoken languages	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.15 Non-visual error identification	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.16 Receipts, tickets, and transactional outputs	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from

Criteria	Conformance Level	Remarks and Explanations
		attaching, installing, or using assistive technology.
5.1.4 Functionality closed to text enlargement	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from enlarging text.
5.1.5 Visual output for auditory information	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.1.5 Visual output for auditory information.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.
5.1.6.2 Input focus	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that

Criteria	Conformance Level	Remarks and Explanations
		prevent a user from operating a keyboard interface.
5.2 Activation of accessibility features	Web: Not applicable	Web: The product does not contain any accessibility feature.
5.3 Biometrics	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.3 Biometrics.
5.4 Preservation of accessibility information during conversion	Web: Not applicable	Web: The product does not have any feature for preserving accessibility information when converting content from one format to another.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.5

Criteria	Conformance Level	Remarks and Explanations
		Operable parts – 5.5.1 Means of operation.
5.5.2 Operable parts discernibility	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.1 Tactile or auditory status.
5.6.2 Visual status	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.2 Visual status.

Criteria	Conformance Level	Remarks and Explanations
5.7 Key repeat	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.7 Key repeat.
5.8 Double-strike key acceptance	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.8  Double-strike key acceptance.
5.9 Simultaneous user actions	Web: Supports	Web: The product does not require simultaneous user actions. The product is compatible with system settings for sequential key presses, such as Sticky Keys.

# **Chapter 6: ICT with Two-Way Voice Communication**

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not Applicable	The product does not have two-way voice communication.
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	The product does not have two-way voice communication.
6.2.1.2 Concurrent voice and text	Not Applicable	The product does not have two-way voice communication.
6.2.2.1 Visually distinguishable display	Not Applicable	The product does not have two-way voice communication.
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	The product does not have two-way voice communication.
6.2.2.3 Speaker identification	Not Applicable	The product does not have two-way voice communication.

Criteria	Conformance Level	Remarks and Explanations
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	The product does not have two-way voice communication.
6.2.3 Interoperability	Not Applicable	The product does not have two-way voice communication.
6.2.4 RTT responsiveness	Not Applicable	The product does not have two-way voice communication.
6.3 Caller ID	Not Applicable	The product does not have two-way voice communication.
6.4 Alternatives to voice-based services	Not Applicable	The product does not have two-way voice communication.
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not Applicable	
6.5.3 Frame rate	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
6.5.4 Synchronization between audio and video	Not Applicable	
6.5.5 Visual indicator of audio with video	Not Applicable	
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

# **Chapter 7: ICT with Video Capabilities**

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Web: Not Applicable	Web: The website or application does not contain any media
7.1.2 Captioning synchronization	Web: Not Applicable	Web: The website or application does not contain any media

Criteria	Conformance Level	Remarks and Explanations
7.1.3 Preservation of captioning	Web: Not Applicable	Web: The website or application does not transmit, convert, or record video that has synchronized audio.
7.1.4 Captions characteristics	Web: Not Applicable	Web: The website or application does not contain any media
7.1.5 Spoken subtitles	Web: Not Applicable	Web: The website or application does not contain any media
7.2.1 Audio description playback	Web: Not Applicable	Web: The website or application does not contain any media
7.2.2 Audio description synchronization	Web: Not Applicable	Web: The website or application does not contain an audio description control.
7.3 User controls for captions and audio description	Web: Not Applicable	Web: The website or application does not contain any media

## **Chapter 8: <u>Hardware</u>**

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not Applicable	The product is not a hardware product.
8.1.3 Color	Not Applicable	The product is not a hardware product.
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not Applicable	The product is not a hardware product.
8.2.1.2 Incremental volume control	Not Applicable	The product is not a hardware product.
8.2.2.1 Fixed-line devices	Not Applicable	The product is not a hardware product.
8.2.2.2 Wireless communication devices	Not Applicable	The product is not a hardware product.
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not Applicable	The product is not a hardware product.
8.3.2.2 Unobstructed low forward reach	Not Applicable	The product is not a hardware product.

Criteria	Conformance Level	Remarks and Explanations
8.3.2.3.1 Clear space	Not Applicable	The product is not a hardware product.
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	The product is not a hardware product.
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	The product is not a hardware product.
8.3.2.4 Knee and toe clearance width	Not Applicable	The product is not a hardware product.
8.3.2.5 Toe clearance	Not Applicable	The product is not a hardware product.
8.3.2.6 Knee clearance	Not Applicable	The product is not a hardware product.
8.3.3.1 Unobstructed high side reach	Not Applicable	The product is not a hardware product.
8.3.3.2 Unobstructed low side reach	Not Applicable	The product is not a hardware product.
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not Applicable	The product is not a hardware product.
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not Applicable	The product is not a hardware product.
8.3.4.1 Change in level	Not Applicable	The product is not a hardware product.
8.3.4.2 Clear floor or ground space	Not Applicable	The product is not a hardware product.

Criteria	Conformance Level	Remarks and Explanations
8.3.4.3.2 Forward approach	Not Applicable	The product is not a hardware product.
8.3.4.3.3 Parallel approach	Not Applicable	The product is not a hardware product.
8.3.5 Visibility	Not Applicable	The product is not a hardware product.
8.3.6 Installation instructions	Not Applicable	The product is not a hardware product.
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	The product is not a hardware product.
8.4.2.1 Means of operation of mechanical parts	Not Applicable	The product is not a hardware product.
8.4.2.2 Force of operation of mechanical parts	Not Applicable	The product is not a hardware product.
8.4.3 Keys, tickets and fare cards	Not Applicable	The product is not a hardware product.
8.5 Tactile indication of speech mode	Not Applicable	The product is not a hardware product.

#### **Chapter 9: Web**

Notes: The ICT covered by this report is a web application. As such, its accessibility requirements are covered in the WCAG 2.1 section.

#### **Chapter 10: Non-Web Documents**

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	'	Heading cell – no response required
10.1.1.1 through 10.4.1.3		See information in WCAG 2.1 section
10.5 Caption positioning	Not Applicable	
10.6 Audio description timing	Not Applicable	

#### **Chapter 11: Software**

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)		Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG 2.1 section

Criteria	Conformance Level	Remarks and Explanations
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Web: Not Applicable	Web: The Product is not an assistive technology.
11.5.2.5 Object information	Web: Partially Supports	Web: The role, states, properties, boundary, name, and description of most objects can be programmatically determined, so those attributes can be perceived and conveyed by assistive technology.  Exceptions are noted in:  • 4.1.2 Name, Role, Value

Criteria	Conformance Level	Remarks and Explanations
11.5.2.6 Row, column, and headers	Web: Supports	Web: In all instances when a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology.
11.5.2.7 Values	Web: Partially Supports	Web: For most objects that have a current value or have a set or range of values associated with the object, the value is available programmatically, so it can be perceived and conveyed by assistive technology.  Exceptions are noted in:  4.1.2 Name, Role, Value
11.5.2.8 Label relationships	Web: Partially Supports	Web: For most elements that act as a label for another element and elements that are labeled by another element, the labeling relationship is programmatically determinable, so it can be perceived and conveyed by assistive technology.  Exceptions are noted in:  • 4.1.2 Name, Role, Value

Criteria	Conformance Level	Remarks and Explanations
11.5.2.9 Parent-child relationships	Web: Supports	Web: For all elements that have a parent-child relationship, those relationships are programmatically determinable, so they can be perceived by assistive technology.
11.5.2.10 Text	Web: Partially Supports	Web: Most text, text attributes (such as whether text is static or editable), and text boundaries are programmatically determinable, so they can be perceived and conveyed by assistive technology.  Exceptions are noted in:
		1.3.2 Meaningful     Sequence
11.5.2.11 List of available actions	Web: Partially Supports	Web: For most objects programmatic role information and actions are programmatically determinable, so they can be conveyed by assistive technology. Exceptions are noted in:  • 4.1.2 Name, Role, Value

Criteria	Conformance Level	Remarks and Explanations
11.5.2.12 Execution of available actions	Web: Partially Supports	Web: For most of the elements on which one or more actions may be performed, all of those actions are available programmatically, so that each action can be performed using assistive technology.  Exceptions include:  • 2.1.1 Keyboard
11.5.2.13 Tracking of focus and selection attributes	Web: Supports	Web: Users can track focus, select items, and insert focus into editable text.
11.5.2.14 Modification of focus and selection attributes	Web: Supports	Web: Users are not prevented from programmatically modifying user interface elements involved with text editing.
11.5.2.15 Change notification	Web: Partially Supports	Web: Most Status messages relevant to user interactions are available to, and presented by, assistive technology. Exceptions are noted in:  • 4.1.3 Status Message
11.5.2.16 Modifications of states and properties	Web: Partially Supports	Web: For most objects that allow the user to set or modify its states or properties, modifications can be made using assistive technology.  Exceptions are noted in:  • 4.1.2 Name, Role, Value

Criteria	Conformance Level	Remarks and Explanations
11.5.2.17 Modifications of values and text	Web: Partially Supports	Web: For most objects that have a current value and text or have a set or range of value associated with the objects, the values and text is available programmatically, so it can be conveyed by assistive technology.  Exceptions are noted in:  4.1.2 Name, Role, Value
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Web: Not Applicable	Web: The product is not platform software, so this clause does not apply.
11.6.2 No disruption of accessibility features	Web: Supports	Web: The product does not disrupt platform features that are defined in the platform documentation as accessibility features.
11.7 User preferences	Web: Supports	Web: The website or application allows users to set or modify color, contrast, font type and size, and focus cursor.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.8.2 Accessible content creation	Web: Not Applicable	Web: The Application is not an Authoring tool
11.8.3 Preservation of accessibility information in transformations	Web: Not Applicable	Web: The Application is not an Authoring tool
11.8.4 Repair assistance	Web: Not Applicable	Web: The Application is not an Authoring tool
11.8.5 Templates	Web: Not Applicable	Web: The Application is not an Authoring tool

# **Chapter 12: Documentation and Support Services**

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Web: Not Applicable	Web: The Accessibility and compatibility features are used across multiple Google products and are evaluated in a separate ACR.
12.1.2 Accessible documentation	Web: Not Applicable	Web: The Accessibility and compatibility features are used across multiple Google products and are evaluated in a separate ACR.

Criteria	Conformance Level	Remarks and Explanations
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Web: Not Applicable	Web: The Accessibility and compatibility features are used across multiple Google products and are evaluated in a separate ACR.
12.2.3 Effective communication	Web: Not applicable	Web: The Accessibility and compatibility features are used across multiple Google products and are evaluated in a separate ACR.
12.2.4 Accessible documentation	Web: Not Evaluated	Web: The accessibility and compatibility Documentation is used across multiple Google products and are evaluated in a separate ACR.

#### **Chapter 13: ICT Providing Relay or Emergency Service Access**

Notes: Not applicable. The product does not provide relay or emergency service access.

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not applicable	The product does not provide relay or emergency services.
13.1.3 Sign relay services	Not applicable	The product does not provide relay or emergency services.
13.1.4 Lip-reading relay services	Not applicable	The product does not provide relay or emergency services.
13.1.5 Captioned telephony services	Not applicable	The product does not provide relay or emergency services.
13.1.6 Speech to speech relay services	Not applicable	The product does not provide relay or emergency services.
13.2 Access to relay services	Not applicable	The product does not provide relay or emergency services.
13.3 Access to emergency services	Not applicable	The product does not provide relay or emergency services.

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