

Google Accessibility Conformance Report

International Edition, Based on VPAT® Version 2.5Rev

Product Information

- **Name of Product/Version:** Google Chat Android
- **Report Date:** 24 January 2025
- **Product Description:** Native Android application
- **Contact Information:** vpat-questions@google.com

Evaluation Methods Used:

The [W3C Website Accessibility Conformance Evaluation Methodology](#) (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing and testing with assistive technology.

The following applications were used as part of the audit to identify potential accessibility issues:

- Platform: Google Pixel 9
- Assistive technologies: TalkBack and Switch Access
- Accessibility testing tools: Axe Auditor and Colour Contrast Analyser

Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes)

Standard/Guideline	Included In Report
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

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Tested Pages

- Space Creation
- Message Creation
- Verify that user is able to create unnamed flat spaces by starting a group conversation
- User is able to add members to existing spaces
- History ON/OFF Verify that user is able to turn history ON/OFF in DM & group DM's & Spaces
- Searching for DM/space should show relevant search results
- Verify browse spaces section shows the spaces that we are invited to and spaces that user left
- Verify Message Requests displays the chat invites
- Verify leave functionality works in spaces
- User should be able to upload & receive attachments, photos, gif's, Meet chip
- User should be able to upload & receive drive attachments
- Emoji Validate that user is able to search & send emojis in DM's & spaces
- Reactions Verify that user is able to add reactions
- Able to edit messages in DM & space
- Able to delete a message in DM & space
- User should get notified for "@" mention
- Verify that presence indicator is shown for users : Active, DND, Away
- Verify that drafts are saved when switching between spaces/DMs
- Search for any content using filters in space and DM to ensure results are shown correctly.

Terms

The terms used in the conformance level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially supports:** Some functionality of the product does not meet the criterion.
- **Does not support:** The majority of product functionality does not meet the criterion.
- **Not applicable:** The criterion is not relevant to the product.
- **Not evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full screens/screens, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance level	Remarks and explanations
<p>1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none">• 9.1.1.1 (Web)• 10.1.1.1 (Non-web document)• 11.1.1.1.1 (Open Functionality Software)• 11.1.1.1.2 (Closed Functionality Software)• 11.8.2 (Authoring Tool)	Partially Supports	<p>Most non-text content has text alternatives or a text alternate that serves an equivalent purpose. The following exceptions exist:</p> <ul style="list-style-type: none">• Some images do not have a text alternative that contains essential text from the visual image, so people who are blind and/or use a screen reader will not understand the information available in the image. This occurs on the following screen: Verify leave functionality works in spaces.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Not Applicable	Prerecorded audio-only and video-only files are not present.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to:</p>	Not Applicable	Prerecorded videos are not present.

Criteria	Conformance level	Remarks and explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) 	Not Applicable	Prerecorded videos are not present, so audio description is not required.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>1.3.1 Info and Relationships</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) – Informative only ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Partially Supports	<p>Some information, structure, and relationships conveyed through presentation cannot be programmatically determined or are not available in text. The following issues exist:</p> <ul style="list-style-type: none"> ● Content that is visually presented as a list is not properly marked up as a list, so the structure of the list is not correctly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following screens: Reactions Verify that user is able to add reactions; Able to edit messages in DM & space. ● A block of text is marked up as a heading but is not a heading, so the structure of the content is misrepresented to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following screen: Space Creation. ● Some text that visually functions as a heading is not marked up as a heading, so the structure of the content is not properly conveyed to assistive

Criteria	Conformance level	Remarks and explanations
		<p>technologies and people who are blind and/or use a screen reader. This occurs on the following screens: Verify Message Requests displays the chat invites; Search for any content using filters in space and DM to ensure results are shown correctly; Searching for DM/space should show relevant search results; User should be able to upload & receive drive attachments.</p> <ul style="list-style-type: none"> Content that does not visually function as a list is marked up as a list, so the structure of the screen is misrepresented to and people who are blind and/or use a screen reader or other assistive technology. This occurs on the following screens: User should get notified for "@" mention; Search for any content using filters in space and DM to ensure results are shown correctly; Searching for DM/space should show relevant search results.
<p><u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: EN 301 549 Criteria</p>	<p>Supports</p>	<p>The reading and navigation order is logical and intuitive.</p>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) – Informative only ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) 	Supports	Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, and visual location.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) 		
<p>1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Partially Supports	<p>For most content, color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements. The following exceptions exist:</p> <ul style="list-style-type: none"> Color is used as the only method to convey information, so that information will not be available to people who are colorblind and people who are blind and/or use a screen reader. This occurs on the following screen: Emoji and reactions Validate that user is able to search & send emojis in DM's & spaces. Color is the only visual method used to identify a link, and the contrast ratio of some links' text with the color of the surrounding text is less than 3:1, so people who are colorblind or have low vision may not be able to identify those links. This occurs on the following screen: Space Creation.

Criteria	Conformance level	Remarks and explanations
<p><u>1.4.2 Audio Control</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Not Applicable	The tested application does not contain audio content that plays automatically for more than 3 seconds.
<p><u>2.1.1 Keyboard</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) 	Supports	All the functionality is operable by keyboard and switch control.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Supports	Switch control and Screen reader focus is never locked or trapped in a particular area, and the user is able to navigate to and from all navigable elements.
<p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.4 (Web) 	Not Applicable	This success criterion technically doesn't apply to Android mobile applications.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Partially Supports	<p>In most cases when a time limit exists, the user is given an option to turn off, adjust, or extend the time limit. The following exceptions exist:</p> <ul style="list-style-type: none"> ● Some content visually appears and disappears with no ability to adjust how long the content is visible, potentially preventing people who are blind, have low vision, or have mobility or cognitive disabilities from locating or reading the content. This occurs on the following screens: Verify browse spaces section shows the spaces that we are invited to and spaces that user left; Verify leave functionality works in spaces.

Criteria	Conformance level	Remarks and explanations
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Partially Supports	<p>On most screens where moving, blinking, scrolling, or auto-updating information is present, that information can be paused, stopped, hidden, or otherwise controlled by the user. The following exceptions exist:</p> <ul style="list-style-type: none"> ● The user cannot pause, stop, or hide content that automatically moves, blinks, or scrolls, so people who cannot read text quickly, have attention deficit disorders or other cognitive disabilities, or use a screen reader may not be able to read or understand the content. This occurs on the following screen: User should be able to upload & receive attachments, photos, gif's, Meet chip.
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) 	Not Applicable	The tested application does not contain flashing content.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Not Applicable	This success criterion technically doesn't apply to mobile applications.

Criteria	Conformance level	Remarks and explanations
<p><u>2.4.2 Page Titled</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Supports	Pages have descriptive and informative titles.
<p><u>2.4.3 Focus Order</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) 	Supports	The navigation order of interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Supports	The purpose of each link can be determined from the link text alone or from the link text and its programmatic context.
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1) Also applies to: EN 301 549 Criteria</p>	Supports	All functionality that can be operated with a pointer can be operated with single-point actions.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>2.5.2 Pointer Cancellation</u> (Level A 2.1) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Supports	<p>For functionality that can be operated using a single pointer, at least one of the following is true:</p> <ul style="list-style-type: none"> ● The action is not triggered on the down event. ● The action triggers on the up event, and a mechanism is available to abort the function before completion or to undo the function after completion. ● The up-event reverses any outcome of the preceding down-event. ● Completing the function on the down-event is essential.

Criteria	Conformance level	Remarks and explanations
<p><u>2.5.3 Label in Name</u> (Level A 2.1) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) – Informative only ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Partially Supports	<p>For most user interface components that include visible text labels, the accessible name matches (or includes) the visible text in the label. The following exceptions exist:</p> <ul style="list-style-type: none"> ● The accessible name of an interactive element (such as links, buttons, or form inputs) does not contain the visible label, so people who use speech input to navigate and operate content will not be able to access those elements. This occurs on the following screen: User should be able to upload & receive attachments, photos, gif's, Meet chip.
<p><u>2.5.4 Motion Actuation</u> (Level A 2.1) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) 	Supports	<p>Functionality that can be triggered by device motion or user motion detected by a device can be disabled, and the functionality can be operated without using motion.</p>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>3.1.1 Language of Page</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Supports	The language of each page is correct and can be determined programmatically.
<p><u>3.2.1 On Focus</u> (Level A) Also applies to:</p>	Supports	When an element receives focus, a change in context (such as a substantial change to the

Criteria	Conformance level	Remarks and explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		<p>screen, the spawning of a pop-up window, or a change in focus) that may disorient the user does not occur.</p>
<p><u>3.2.2 On Input</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	<p>Supports</p>	<p>When a user inputs information or interacts with a control, it does not result in a substantial change to the screen that could disorient the user unless the user is informed about the change ahead of time.</p>

Criteria	Conformance level	Remarks and explanations
<p><u>3.3.1 Error Identification</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Supports	<p>For form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and describes the error.</p>
<p><u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) 	Partially Supports	<p>For most form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is expected. The following exceptions exist:</p> <ul style="list-style-type: none"> ● The label of some elements is not persistent (always visible on the screen), so the element's purpose may be difficult to discover. This occurs on the following

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		<p>screen: Search for any content using filters in space and DM to ensure results are shown correctly.</p>
<p><u>4.1.1 Parsing</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Supports	<p>For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.</p>
<p><u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: EN 301 549 Criteria</p>	Partially Supports	<p>The name, role, state, and value of most user interface components can be programmatically determined. The following exceptions exist:</p>

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		<ul style="list-style-type: none"> ● When a button is selected, its selected state is not conveyed programmatically, so people who are blind and/or use a screen reader or other assistive technology will not be informed that the button is selected. This occurs on the following screen: Reactions Verify that user is able to add reactions.

Table 2: Success Criteria, Level AA

Criteria	Conformance level	Remarks and explanations
<p>1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria</p>	Not Applicable	Live multimedia files with audio are not present, so synchronized captions are not required.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Not Applicable	Prerecorded multimedia files are not present, so audio descriptions are not required.

Criteria	Conformance level	Remarks and explanations
<p><u>1.3.4 Orientation</u> (Level AA 2.1) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Supports	Orientation of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality.
<p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) 	Not Applicable	This success criterion technically doesn't apply to native mobile applications.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Partially Supports	<p>Most text and images of regular text have the required color contrast ratio with their backgrounds. The following exceptions exist:</p> <ul style="list-style-type: none"> ● The color contrast ratio between placeholder text in an input and the input's background is less than 4.5:1. This occurs on the following screen: Verify that user is able to create unnamed flat spaces by starting a group conversation. ● The color contrast ratio between text and its background is less than 4.5:1. This occurs on the following screens: User should be able to upload & receive attachments, photos, gif's, Meet chip. ● The color contrast ratio between text placed over an image and that image is less than 4.5:1. This occurs on the following screen: User should be able to upload & receive attachments, photos, gif's, Meet chip.

Criteria	Conformance level	Remarks and explanations
<p>1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Supports	Text can be resized through the operating system's text size and/or magnification features without loss of content or functionality.
<p>1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) 	Supports	When content can be presented visually using only text, an image of text is not used to present that text.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 11.1.4.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>1.4.10 Reflow</u> (Level AA 2.1) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Not Applicable	This success criterion is based on browser viewport and zoom behavior, which does not directly translate to native mobile applications.
<p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1) Also applies to: EN 301 549 Criteria</p>	Partially Supports	Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. The following exceptions exist:

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		<ul style="list-style-type: none"> ● The visual boundaries of some interactive elements (like a radio button or input fields) do not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving the boundaries of the interactive element. This occurs on the following screen: Reactions Verify that user is able to add reactions. ● Some icons (or parts of an icon required to understand its content) do not have a 3:1 color contrast ratio with the background or adjacent colors, This occurs on the following screen: Reactions Verify that user is able to add reactions.
<p><u>1.4.12 Text Spacing</u> (Level AA 2.1) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) 	Not Applicable	This success criterion technically doesn't apply to Android mobile applications.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Not Applicable	This success criterion technically doesn't apply to Android mobile applications.
<p><u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: EN 301 549 Criteria</p>	Not Applicable	This success criterion technically doesn't apply to Android mobile applications.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) 	Partially Supports	<p>Most headings and labels for form and interactive controls are informative. The following exceptions exist:</p> <ul style="list-style-type: none"> ● Multiple programmatic labels for controls or form input fields do not convey the purpose of the control or input, so people who are blind and/or use a screen reader may not understand what a control does or what data to enter. This occurs on the following screens: Search for any content using filters in space and DM to ensure

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		<p>results are shown correctly; Verify that user is able to create unnamed flat spaces by starting a group conversation; User is able to add members to existing spaces; Verify browse spaces section shows the spaces that we are invited to and spaces that user left</p> <ul style="list-style-type: none"> ● Multiple buttons have identical programmatic labels but different functionality, and there is not programmatic context, so people who are blind and/or use a screen reader will not know or may be confused or misled about what each button does. This occurs on the following screens: Verify browse spaces section shows the spaces that we are invited to and spaces that user left; User is able to add members to existing spaces.
<p><u>2.4.7 Focus Visible</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) 	Supports	Focus indicators are provided by the operating system and are not suppressed or overridden by the application.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Not Applicable	<p>The application's user interface is presented in a single language. There is no content in a language different from the default application language, therefore this success criterion does not apply.</p>

Criteria	Conformance level	Remarks and explanations
<p><u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Supports	Navigation patterns that are repeated on web screens are presented in the same relative order each time they appear and do not change order when navigating through the site.
<p><u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.4 (Web) 	Supports	Labels, names, and text alternatives for content that have the same functionality across multiple web screens are consistently identified.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		
<p><u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) 	Supports	If input errors are automatically detected, suggestions are provided in text for correcting the input in a timely and accessible manner before the data is submitted to the server.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) 		
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Supports	If the user can change or delete legal transactions, financial transactions, student exam responses, or data transactions that are unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed.
<p><u>4.1.3 Status Messages</u> (Level AA 2.1) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 	Partially Supports	<p>In most cases, status messages can be programmatically determined and presented by assistive technologies without receiving focus. The following exceptions exist:</p> <ul style="list-style-type: none"> Some status messages are not automatically announced by the screen reader, so people who are blind and/or

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 		<p>use a screen reader or other assistive technology may completely miss the status messages or they may not hear them in a timely fashion. This occurs on the following screens: Verify browse spaces section shows the spaces that we are invited to and spaces that user left; Verify leave functionality works in spaces; Search for any content using filters in space and DM to ensure results are shown correctly; Searching for DM/space should show relevant search results; Verify that user is able to create unnamed flat spaces by starting a group conversation.</p>

Table 3: Success Criteria, Level AAA

Notes: Not evaluated

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Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	<p>Most functionality is usable without vision. Exceptions are noted in:</p> <ul style="list-style-type: none"> ● 1.1.1 Non-Text Content ● 1.3.1 Info and Relationships ● 1.4.1 Use of Color ● 2.1.1 Keyboard ● 2.2.1 Timing Adjustable ● 2.4.6 Headings and Labels ● 4.1.2 Name, Role, Value ● 4.1.3 Status Messages
4.2.2 Usage with limited vision	Partially Supports	<p>Most functionality is usable with limited vision. Exceptions are noted in:</p> <ul style="list-style-type: none"> ● 1.1.1 Non-Text Content ● 1.3.1 Info and Relationships ● 1.4.1 Use of Color ● 1.4.3 Contrast (minimum) ● 1.4.5 Images of Text ● 1.4.11 Non-Text Contrast ● 2.1.1 Keyboard ● 2.2.1 Timing Adjustable ● 2.4.6 Headings and Labels ● 3.3.2 Labels or Instructions

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> ● 4.1.2 Name, Role, Value
4.2.3 Usage without perception of colour	Partially Supports	<p>Most functionality is usable without perception of color. Exceptions are noted in:</p> <ul style="list-style-type: none"> ● 1.4.1 Use of Color ● 1.4.3 Contrast (minimum) ● 1.4.11 Non-Text Contrast
4.2.4 Usage without hearing	Supports	All functionality is usable without hearing.
4.2.5 Usage with limited hearing	Supports	All functionality is usable with limited hearing.
4.2.6 Usage without vocal capability	Supports	All functionality is usable without vocal capability
4.2.7 Usage with limited manipulation or strength	Partially Supports	<p>Most functionality is usable by people with limited manipulation and does not require manipulation, simultaneous action, or hand strength. Exceptions are noted in:</p> <ul style="list-style-type: none"> ● 2.1.1 Keyboard ● 2.2.1 Timing Adjustable ● 2.4.6 Headings and Labels

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> ● 2.5.3 Label in Name ● 4.1.2 Name, Role, Value
4.2.8 Usage with limited reach	Not Applicable	Applies to freestanding or installed systems (kiosks, ATMs). Google Chat is a mobile app on portable devices users can hold and reposition.
4.2.9 Minimize photosensitive seizure triggers	Not Applicable	The product does not contain flashing content or media.
4.2.10 Usage with limited cognition	Partially Supports	<p>Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> ● 1.1.1 Non-Text Content ● 1.3.1 Info and Relationships ● 1.4.1 Use of Color ● 1.4.5 Images of Text ● 2.1.1 Keyboard ● 2.2.1 Timing Adjustable ● 2.2.2 Pause, Stop, Hide

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • 2.4.6 Headings and Labels • 2.5.3 Label in Name • 3.3.2 Labels or Instructions • 4.1.2 Name, Role, Value • 4.1.3 Status Messages
4.2.11 Privacy	Not Applicable	The product does not provide any specific accessibility features that impact the user's privacy.

Chapter 5: [Generic Requirements](#)

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.2 Auditory output delivery including speech	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.3 Auditory output correlation	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.4 Speech output user control	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.5 Speech output automatic interruption	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.6 Speech output for non-text content	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.7 Speech output for video information	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.8 Masked entry	Not applicable	The product does not contain functionality limited by characteristics that prevent a user

Criteria	Conformance Level	Remarks and Explanations
		from attaching, installing, or using assistive technology.
5.1.3.9 Private access to personal data	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.10 Non-interfering audio output	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.11 Private listening	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.12 Speaker volume	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.13 Volume reset	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.14 Spoken languages	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.15 Non-visual error identification	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.4 Functionality closed to text enlargement	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from enlarging text.

Criteria	Conformance Level	Remarks and Explanations
5.1.5 Visual output for auditory information	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.1.5 Visual output for auditory information.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.
5.1.6.2 Input focus	Not applicable	The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.
5.2 Activation of accessibility features	Not applicable	The product's documented accessibility features for specific needs can be activated without relying on a method that does not support that need.

Criteria	Conformance Level	Remarks and Explanations
5.3 Biometrics	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.3 Biometrics.
5.4 Preservation of accessibility information during conversion	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.4 Preservation of accessibility information during conversion.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.
5.5.2 Operable parts discernibility	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.6.1 Tactile or auditory status	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.1 Tactile or auditory status.
5.6.2 Visual status	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.2 Visual status.
5.7 Key repeat	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.7 Key repeat.
5.8 Double-strike key acceptance	Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.8 Double-strike key acceptance.
5.9 Simultaneous user actions	Supports	The product does not require simultaneous user actions. The product is compatible with system settings for sequential key presses, such as Sticky Keys.

Chapter 6: ICT with Two-Way Voice Communication

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.
6.2.1.2 Concurrent voice and text	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

Criteria	Conformance Level	Remarks and Explanations
6.2.2.1 Visually distinguishable display	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.
6.2.2.3 Speaker identification	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.
6.2.3 Interoperability	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

Criteria	Conformance Level	Remarks and Explanations
6.2.4 RTT responsiveness	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.
6.3 Caller ID	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.
6.4 Alternatives to voice-based services	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
6.5.2 Resolution	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.
6.5.3 Frame rate	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.
6.5.4 Synchronization between audio and video	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.
6.5.5 Visual indicator of audio with video	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

Criteria	Conformance Level	Remarks and Explanations
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Chapter 7: [ICT with Video Capabilities](#)

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Partially Supports	Caption is provided for videos shared from Google Drive. The following exception exists: Videos uploaded directly from the device.

Criteria	Conformance Level	Remarks and Explanations
7.1.2 Captioning synchronization	Partially Supports	Caption is provided for videos shared from Google Drive. The following exception exists: Videos uploaded directly from the device.
7.1.3 Preservation of captioning	Partially Supports	Caption is provided for videos shared from Google Drive. The following exception exists: Videos uploaded directly from the device.
7.1.4 Captions characteristics	Partially Supports	Caption is provided for videos shared from Google Drive. The following exceptions exist: Videos uploaded directly from the device.
7.1.5 Spoken subtitles	Not Applicable	Subtitles are not present
7.2.1 Audio description playback	Not Applicable	Videos with audio description can be uploaded.
7.2.2 Audio description synchronization	Not Applicable	Videos with audio description can be uploaded.
7.2.3 Preservation of audio description	Not Applicable	Videos with audio description can be uploaded.

Criteria	Conformance Level	Remarks and Explanations
7.3 User controls for captions and audio description	Partially Supports	Caption and caption control is provided for videos shared from Google Drive. The following exception exist: Videos uploaded directly from the device.

Chapter 8: [Hardware](#)

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not Applicable	The product is not a hardware product.
8.1.3 Colour	Not Applicable	The product is not a hardware product.
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
8.2.1.1 Speech volume range	Not Applicable	The product is not a hardware product.
8.2.1.2 Incremental volume control	Not Applicable	The product is not a hardware product.
8.2.2.1 Fixed-line devices	Not Applicable	The product is not a hardware product.
8.2.2.2 Wireless communication devices	Not Applicable	The product is not a hardware product.
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not Applicable	The product is not a hardware product.
8.3.2.2 Unobstructed low forward reach	Not Applicable	The product is not a hardware product.
8.3.2.3.1 Clear space	Not Applicable	The product is not a hardware product.

Criteria	Conformance Level	Remarks and Explanations
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	The product is not a hardware product.
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	The product is not a hardware product.
8.3.2.4 Knee and toe clearance width	Not Applicable	The product is not a hardware product.
8.3.2.5 Toe clearance	Not Applicable	The product is not a hardware product.
8.3.2.6 Knee clearance	Not Applicable	The product is not a hardware product.
8.3.3.1 Unobstructed high side reach	Not Applicable	The product is not a hardware product.
8.3.3.2 Unobstructed low side reach	Not Applicable	The product is not a hardware product.
8.3.3.3.1 Obstructed (\leq 255 mm) side reach	Not Applicable	The product is not a hardware product.

Criteria	Conformance Level	Remarks and Explanations
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not Applicable	The product is not a hardware product.
8.3.4.1 Change in level	Not Applicable	The product is not a hardware product.
8.3.4.2 Clear floor or ground space	Not Applicable	The product is not a hardware product.
8.3.4.3.2 Forward approach	Not Applicable	The product is not a hardware product.
8.3.4.3.3 Parallel approach	Not Applicable	The product is not a hardware product.
8.3.5 Visibility	Not Applicable	The product is not a hardware product.
8.3.6 Installation instructions	Not Applicable	The product is not a hardware product.
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	The product is not a hardware product.

Criteria	Conformance Level	Remarks and Explanations
8.4.2.1 Means of operation of mechanical parts	Not Applicable	The product is not a hardware product.
8.4.2.2 Force of operation of mechanical parts	Not Applicable	The product is not a hardware product.
8.4.3 Keys, tickets and fare cards	Not Applicable	The product is not a hardware product.
8.5 Tactile indication of speech mode	Not Applicable	The product is not a hardware product.

Chapter 9: [Web](#)

Notes: Not Applicable. The Product is not a Web application.

Chapter 10: [Non-Web Documents](#)

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.1 section	See information in WCAG 2.2 section
10.5 Caption positioning	Not Applicable	
10.6 Audio description timing	Not Applicable	

Chapter 11: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG 2.2 section

Criteria	Conformance Level	Remarks and Explanations
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17

Criteria	Conformance Level	Remarks and Explanations
11.5.2.4 Assistive technology	Not Applicable	The Product is not an assistive technology.
11.5.2.5 Object information	Partially Supports	<p>The role, state(s), properties, boundary, name, and description of most objects can be programmatically determined, so those attributes can be perceived and conveyed by assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> ● 4.1.2 Name, Role, Value
11.5.2.6 Row, column, and headers	Supports	In all instances when a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology.
11.5.2.7 Values	Partially Supports	<p>For most objects that have a current value or have a set or range of values associated with the object, the value(s) is available programmatically, so it can be perceived and conveyed by assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> ● 4.1.2 Name, Role, Value

Criteria	Conformance Level	Remarks and Explanations
11.5.2.8 Label relationships	Partially Supports	<p>For most elements that act as a label for another element and elements that are labeled by another element, the labeling relationship is programmatically determinable, so it can be perceived and conveyed by assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> ● 4.1.2 Name, Role, Value
11.5.2.9 Parent-child relationships	Supports	<p>For all elements that have a parent-child relationship, those relationships are programmatically determinable, so they can be perceived by assistive technology.</p>
11.5.2.10 Text	Partially Supports	<p>Most text, text attributes (such as whether text is static or editable), and text boundaries are programmatically determinable, so they can be perceived and conveyed by assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> ● 1.3.2 Meaningful Sequence

Criteria	Conformance Level	Remarks and Explanations
11.5.2.11 List of available actions	Partially Supports	<p>For most objects programmatic role information and actions are programmatically determinable, so they can be conveyed by assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> ● 4.1.2 Name, Role, Value
11.5.2.12 Execution of available actions	Partially Supports	<p>For most of the elements on which one or more actions may be performed, all of those actions are available programmatically, so that each action can be performed using assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> ● 2.1.1 Keyboard
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	This success criterion technically doesn't apply to Android mobile applications.
11.5.2.14 Modification of focus and selection attributes	Not Applicable	This success criterion technically doesn't apply to Android mobile applications.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.15 Change notification	Partially Supports	<p>Most Status messages relevant to user interactions are available to, and presented by, assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> 4.1.3 Status Messages
11.5.2.16 Modifications of states and properties	Partially Supports	<p>For most objects that allow the user to set or modify its states or properties, modifications can be made using assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> 4.1.2 Name, Role, Value
11.5.2.17 Modifications of values and text	Partially Supports	<p>For most objects that have a current value and text or have a set or range of value associated with the objects, the value(s) and text is available programmatically, so it can be conveyed by assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> 4.1.2 Name, Role, Value
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.6.1 User control of accessibility features	Not Applicable	The product is not platform software, so this clause does not apply.
11.6.2 No disruption of accessibility features	Supports	The product does not disrupt platform features that are defined in the platform documentation as accessibility features.
11.7 User preferences	Supports	The website or application allows users to set or modify color, contrast, font type and size, and focus cursor.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	The tested application is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
11.8.3 Preservation of accessibility information in transformations	Not Applicable	The tested application is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	The tested application is not an authoring tool.
11.8.5 Templates	Not Applicable	The tested application is not an authoring tool.

Chapter 12: [Documentation and Support Services](#)

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Not Evaluated	The accessibility and compatibility features are used across multiple Google products and are evaluated in a separate ACR.
12.1.2 Accessible documentation	Not Evaluated	The accessible documentation is used across multiple Google products and is evaluated in a separate ACR.
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Evaluated	The accessibility and compatibility information are used across multiple Google products and are evaluated in a separate ACR.
12.2.3 Effective communication	Not Evaluated	The accessibility and compatibility information are used across multiple Google products and are evaluated in a separate ACR.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 Accessible documentation	Not Evaluated	The accessibility and compatibility Documentation is used across multiple Google products and are evaluated in a separate ACR.

Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not applicable. The product does not provide relay or emergency service access.

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not applicable	The product does not have two-way communication
13.1.3 Sign relay services	Not applicable	The product does not have two-way communication

Criteria	Conformance Level	Remarks and Explanations
13.1.4 Lip-reading relay services	Not applicable	The product does not have two-way communication
13.1.5 Captioned telephony services	Not applicable	The product does not have two-way communication
13.1.6 Speech to speech relay services	Not applicable	The product does not have two-way communication
13.2 Access to relay services	Not applicable	The product does not have two-way communication
13.3 Access to emergency services	Not applicable	The product does not have two-way communication

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