

# Google Accessibility Conformance Report

International Edition, Based on VPAT® Version 2.5Rev

## Product Information

- **Name of Product/Version:** Google Chat iOS
- **Report Date:** February 20, 2025
- **Product Description:** Native iOS application
- **Contact Information:** vpat-questions@google.com

## Evaluation Methods Used:

The [W3C Website Accessibility Conformance Evaluation Methodology](#) (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing and testing with assistive technology.

The following applications were used as part of the audit to identify potential accessibility issues:

- Platform: iOS
- Assistive technologies: VoiceOver and Voice Control
- Accessibility testing tools: Axe Auditor and Colour Contrast Analyser

## Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline                                       | Included In Report              |
|--|---------------------------------|
| <a href="#">Web Content Accessibility Guidelines 2.0</a> | Level A (Yes)<br>Level AA (Yes) |

| Standard/Guideline  | Included In Report              |
|---|---------------------------------|
| <a href="#">Web Content Accessibility Guidelines 2.1</a>  | Level A (Yes)<br>Level AA (Yes) |
| <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a> | (Yes)                           |

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## Tested Pages

- Space Creation
- Message Creation
- Verify that user is able to create unnamed flat spaces by starting a group conversation
- User is able to add members to existing spaces
- History ON/OFF Verify that user is able to turn history ON/OFF in DM & group DM's & Spaces
- Searching for DM/space should show relevant search results
- Verify browse spaces section shows the spaces that we are invited to and spaces that user left
- Verify Message Requests displays the chat invites
- Verify leave functionality works in spaces
- User should be able to upload & receive attachments, photos, gif's, Meet chip
- User should be able to upload & receive drive attachments
- Emoji Validate that user is able to search & send emojis in DM's & spaces
- Reactions Verify that user is able to add reactions
- Able to edit messages in DM & space
- Able to delete a message in DM & space
- User should get notified for "@" mention
- Verify that presence indicator is shown for users : Active, DND, Away
- Verify that drafts are saved when switching between spaces/DMs
- Search for any content using filters in space and DM to ensure results are shown correctly.

## Terms

The terms used in the conformance level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially supports:** Some functionality of the product does not meet the criterion.
- **Does not support:** The majority of product functionality does not meet the criterion.
- **Not applicable:** The criterion is not relevant to the product.
- **Not evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full screens/screens, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

| Criteria   | Conformance level  | Remarks and explanations  |
|--|--------------------|---|
| <p><b><u>1.1.1 Non-text Content</u></b> (Level A)<br/>           Also applies to:<br/>           EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> <li>● 10.1.1.1 (Non-web document)</li> <li>● 11.1.1.1.1 (Open Functionality Software)</li> <li>● 11.1.1.1.2 (Closed Functionality Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Partially Supports | <p>Most non-text content has text alternatives or a text alternate that serves an equivalent purpose. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● Text alternative for the active image missing. This occurs on the following pages: User should be able to upload &amp; receive attachments, photos, gif's, Meet chip.</li> </ul> |
| <p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b><br/>           (Level A)<br/>           Also applies to:<br/>           EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.1 (Web)</li> </ul>   | Not Applicable     | Prerecorded audio-only files are not present.   |

| Criteria   | Conformance level | Remarks and explanations            |
|--|-------------------|-------------------------------------|
| <ul style="list-style-type: none"> <li>● 10.1.2.1 (Non-web document)</li> <li>● 11.1.2.1.1 (Open Functionality Software)</li> <li>● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>  |                   |                                     |
| <p><b><u>1.2.2 Captions (Prerecorded)</u></b><br/>(Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.2 (Web)</li> <li>● 10.1.2.2 (Non-web document)</li> <li>● 11.1.2.2 (Open Functionality Software)</li> <li>● 11.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Not Applicable    | Prerecorded videos are not present. |

| Criteria   | Conformance level  | Remarks and explanations  |
|--|--------------------|---|
| <p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.3 (Web)</li> <li>● 10.1.2.3 (Non-web document)</li> <li>● 11.1.2.3.1 (Open Functionality Software)</li> <li>● 11.1.2.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Not Applicable     | Prerecorded videos are not present, so audio description is not required.   |
| <p><b><u>1.3.1 Info and Relationships</u></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.1 (Web)</li> <li>● 10.1.3.1 (Non-web document)</li> </ul>  | Partially Supports | Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. The following exceptions exist: <ul style="list-style-type: none"> <li>● Text that visually functions as a heading is not marked up as a heading, so the structure of the content is not properly conveyed to assistive technologies and</li> </ul> |

| Criteria   | Conformance level  | Remarks and explanations  |
|--|--------------------|---|
| <ul style="list-style-type: none"> <li>● 11.1.3.1.1 (Open Functionality Software)</li> <li>● 11.1.3.1.2 (Closed Software) – Informative only</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>   |                    | <p>people who are blind and/or use a screen reader. This occurs on the following pages: Searching for DM/space should show relevant search results; Space Creation; User is able to add members to existing spaces.</p>   |
| <p><b><u>1.3.2 Meaningful Sequence</u></b><br/>(Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.2 (Web)</li> <li>● 10.1.3.2 (Non-web document)</li> <li>● 11.1.3.2.1 (Open Functionality Software)</li> <li>● 11.1.3.2.2 (Closed Software) – Informative only</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Partially Supports | <p>The reading and navigation order of most content is logical and intuitive. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● The order that the screen reader announces static content does not match the visual order of the content and changes the meaning of that content, so the intended meaning of the content will be lost or changed for people who are blind and/or use a screen reader. This occurs on the following pages: Search for any content using filters in space and DM to ensure results are shown correctly.; Searching for DM/space should show relevant search results.</li> <li>● Screen reader focus is lost or misplaced due to user interaction or content update,</li> </ul> |

| Criteria | Conformance level | Remarks and explanations  |
|----------|-------------------|---|
|          |                   | <p>making navigation difficult or impossible for people who are blind and/or use a screen reader or other assistive technology. This occurs on the following pages: History ON/OFF Verify that user is able to turn history ON/OFF in DM &amp; group DM's &amp; Spaces.</p> <ul style="list-style-type: none"><li>● A hidden or empty interactive element receives screen reader focus, so people who are blind and/or use a screen reader will navigate to an element that is not intended to be part of the reading order on the page or has no content/functionality. This occurs on the following pages; Searching for DM/space should show relevant search results.</li><li>● When a modal is closed, screen reader focus is not returned to the control that opened the modal or to another logical location, making navigation difficult for people who are blind and/or use a screen reader. This occurs on the following pages: User should be able to upload &amp; receive attachments, photos, gif's, Meet chip.</li></ul> |

| Criteria  | Conformance level  | Remarks and explanations  |
|---|--------------------|---|
| <p><b><u>1.3.3 Sensory Characteristics</u></b><br/>(Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.3 (Web)</li> <li>● 10.1.3.3 (Non-web document)</li> <li>● 11.1.3.3 (Open Functionality Software)</li> <li>● 11.1.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Supports           | <p>Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, and visual location.</p>  |
| <p><b><u>1.4.1 Use of Color</u></b> (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.1 (Web)</li> <li>● 10.1.4.1 (Non-web document)</li> <li>● 11.1.4.1 (Open Functionality Software)</li> </ul>   | Partially Supports | <p>For most content, color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● Color is used as the only method to convey information, so that information will not be available to people who are colorblind and people who are blind and/or use a screen reader. This occurs</li> </ul> |

| Criteria  | Conformance level | Remarks and explanations  |
|---|-------------------|---|
| <ul style="list-style-type: none"> <li>● 11.1.4.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>   |                   | <p>on the following page: Emoji and reactions Validate that user is able to search &amp; send emojis in DM's &amp; spaces.</p> <ul style="list-style-type: none"> <li>● Color is the only visual method used to identify a link, and a link text's contrast ratio with the color of the surrounding text is less than 3:1, so people who are colorblind or have low vision may not be able to identify the link. This occurs on the following pages: Space Creation; Verify leave functionality works in spaces.</li> </ul> |
| <p><b><u>1.4.2 Audio Control</u></b> (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.2 (Web)</li> <li>● 10.1.4.2 (Non-web document)</li> <li>● 11.1.4.2 (Open Functionality Software)</li> <li>● 11.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Not Applicable    | The tested application does not contain audio content that plays automatically for more than 3 seconds.   |

| Criteria   | Conformance level  | Remarks and explanations   |
|--|--------------------|--|
| <p><a href="#">2.1.1 Keyboard</a> (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.1 (Web)</li> <li>● 10.2.1.1 (Non-web document)</li> <li>● 11.2.1.1.1 (Open Functionality Software)</li> <li>● 11.2.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Partially Supports | <p>On most pages, all functionality is available using only the keyboard. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● An action cannot be performed when using voice control, so people who rely on voice control to navigate and operate content cannot perform that action. This occurs on the following page: Reactions. Verify that user is able to add reactions.</li> </ul> |
| <p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.2 (Web)</li> <li>● 10.2.1.2 (Non-web document)</li> <li>● 11.2.1.2 (Open Functionality Software)</li> </ul>  | Supports           | Keyboard focus is never locked or trapped in a particular area, and the user is able to navigate to and from all navigable elements using only a keyboard.   |

| Criteria  | Conformance level | Remarks and explanations  |
|---|-------------------|---|
| <ul style="list-style-type: none"> <li>● 11.2.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>   |                   |   |
| <p><b><u>2.1.4 Character Key Shortcuts</u></b><br/>(Level A 2.1)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.4 (Web)</li> <li>● 10.2.1.4 (Non-web document)</li> <li>● 11.2.1.4.1 (Open Functionality Software)</li> <li>● 11.2.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Not Applicable    | This success criterion technically doesn't apply to iOS mobile applications.                      |
| <p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</p>   | Supports          | If a time limit exists, the user is given options to turn off, adjust, or extend that time limit. |

| Criteria  | Conformance level  | Remarks and explanations  |
|---|--------------------|---|
| <ul style="list-style-type: none"> <li>● 9.2.2.1 (Web)</li> <li>● 10.2.2.1 (Non-web document)</li> <li>● 11.2.2.1 (Open Functionality Software)</li> <li>● 11.2.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>   |                    |   |
| <p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.2 (Web)</li> <li>● 10.2.2.2 (Non-web document)</li> <li>● 11.2.2.2 (Open Functionality Software)</li> <li>● 11.2.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Partially Supports | <p>On most pages where moving, blinking, scrolling, or auto-updating information is present, that information can be paused, stopped, hidden, or otherwise controlled by the user. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● The user cannot pause, stop, or hide auto-updating content, so people who cannot read text quickly, have attention deficit disorders or other cognitive disabilities, or use a screen reader may not be able to read or understand the content before it updates. This occurs on the following page: User should be able</li> </ul> |

| Criteria   | Conformance level | Remarks and explanations   |
|--|-------------------|--|
|  |                   | to upload & receive attachments, photos, gif's, Meet chip.               |
| <p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.3.1 (Web)</li> <li>● 10.2.3.1 (Non-web document)</li> <li>● 11.2.3.1 (Open Functionality Software)</li> <li>● 11.2.3.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Not Applicable    | The tested application does not contain flashing content.                |
| <p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.1 (Web)</li> </ul>  | Not Applicable    | This success criterion technically doesn't apply to mobile applications. |

| Criteria  | Conformance level | Remarks and explanations                       |
|---|-------------------|--|
| <ul style="list-style-type: none"> <li>● 10.2.4.1 (Non-web document) – Does not apply</li> <li>● 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.1 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>                                       |                   |  |
| <p><b><u>2.4.2 Page Titled</u></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.2 (Web)</li> <li>● 10.2.4.2 (Non-web document)</li> <li>● 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>● 11.2.4.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> </ul> | Supports          | Pages have descriptive and informative titles. |

| Criteria  | Conformance level | Remarks and explanations  |
|---|-------------------|---|
| <ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>  |                   |   |
| <p><b><u>2.4.3 Focus Order</u></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.3 (Web)</li> <li>● 10.2.4.3 (Non-web document)</li> <li>● 11.2.4.3 (Open Functionality Software)</li> <li>● 11.2.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Supports          | The navigation order of interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability. |
| <p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.4 (Web)</li> <li>● 10.2.4.4 (Non-web document)</li> </ul>  | Supports          | The purpose of each link can be determined from the link text alone or from the link text and its programmatic context.                   |

| Criteria   | Conformance level | Remarks and explanations   |
|--|-------------------|--|
| <ul style="list-style-type: none"> <li>● 11.2.4.4 (Open Functionality Software)</li> <li>● 11.2.4.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>  |                   |  |
| <p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.1 (Web)</li> <li>● 10.2.5.1 (Non-web document)</li> <li>● 11.2.5.1 (Open Functionality Software)</li> <li>● 11.2.5.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Supports          | All functionality that can be operated with a pointer can be operated with single-point actions. |

| Criteria   | Conformance level  | Remarks and explanations  |
|--|--------------------|---|
| <p><b><u>2.5.2 Pointer Cancellation</u></b><br/>(Level A 2.1)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.2 (Web)</li> <li>● 10.2.5.2 (Non-web document)</li> <li>● 11.2.5.2 (Open Functionality Software)</li> <li>● 11.2.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Supports           | <p>For functionality that can be operated using a single pointer, at least one of the following is true:</p> <ul style="list-style-type: none"> <li>● The action is not triggered on the down event.</li> <li>● The action triggers on the up event, and a mechanism is available to abort the function before completion or to undo the function after completion.</li> <li>● The up-event reverses any outcome of the preceding down-event.</li> <li>● Completing the function on the down-event is essential.</li> </ul> |
| <p><b><u>2.5.3 Label in Name</u></b> (Level A 2.1)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.3 (Web)</li> <li>● 10.2.5.3 (Non-web document)</li> <li>● 11.2.5.3.1 (Open Functionality Software)</li> </ul>   | Partially Supports | <p>For most user interface components that include visible text labels, the accessible name matches (or includes) the visible text in the label. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● The accessible name of an interactive element (such as a link, button, or form input) does not contain the visible label, so people who use speech input to navigate and operate content will not be</li> </ul>   |

| Criteria   | Conformance level | Remarks and explanations   |
|--|-------------------|--|
| <ul style="list-style-type: none"> <li>● 11.2.5.3.2 (Closed Software) – Informative only</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>   |                   | <p>able to access the element. This occurs on the following page: Search for any content using filters in space and DM to ensure results are shown correctly.</p>            |
| <p><b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.4 (Web)</li> <li>● 10.2.5.4 (Non-web document)</li> <li>● 11.2.5.4 (Open Functionality Software)</li> <li>● 11.2.5.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Supports          | <p>Functionality that can be triggered by device motion or user motion detected by a device can be disabled, and the functionality can be operated without using motion.</p> |
| <p><b><u>3.1.1 Language of Page</u></b> (Level A)<br/> Also applies to:</p>  | Supports          | <p>The language of each page is correct and can be determined programmatically.</p>  |

| Criteria   | Conformance level | Remarks and explanations  |
|--|-------------------|---|
| <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.1 (Web)</li> <li>● 10.3.1.1 (Non-web document)</li> <li>● 11.3.1.1.1 (Open Functionality Software)</li> <li>● 11.3.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>   |                   |   |
| <p><b><u>3.2.1 On Focus</u></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.1 (Web)</li> <li>● 10.3.2.1 (Non-web document)</li> <li>● 11.3.2.1 (Open Functionality Software)</li> <li>● 11.3.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Supports          | When an element receives focus, a change in context (such as a substantial change to the page, the spawning of a pop-up window, or a change in focus) that may disorient the user does not occur. |

| Criteria   | Conformance level | Remarks and explanations   |
|--|-------------------|--|
| <p><b><u>3.2.2 On Input</u></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.2 (Web)</li> <li>● 10.3.2.2 (Non-web document)</li> <li>● 11.3.2.2 (Open Functionality Software)</li> <li>● 11.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Supports          | When a user inputs information or interacts with a control, it does not result in a substantial change to the screen that could disorient the user unless the user is informed about the change ahead of time. |
| <p><b><u>3.3.1 Error Identification</u></b><br/> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.1 (Web)</li> <li>● 10.3.3.1 (Non-web document)</li> <li>● 11.3.3.1.1 (Open Functionality Software)</li> </ul>   | Supports          | For form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and describes the error.                  |

| Criteria   | Conformance level  | Remarks and explanations  |
|--|--------------------|---|
| <ul style="list-style-type: none"> <li>● 11.3.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>  |                    |   |
| <p><b><u>3.3.2 Labels or Instructions</u></b><br/>(Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.2 (Web)</li> <li>● 10.3.3.2 (Non-web document)</li> <li>● 11.3.3.2 (Open Functionality Software)</li> <li>● 11.3.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Partially Supports | <p>For most form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is expected. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● The label of an element is not persistent (always visible on the page), so the element's purpose may be difficult to discover. This occurs on the following pages: User should be able to upload &amp; receive drive attachments; Emoji Validate that user is able to search &amp; send emojis in DM's &amp; spaces; Searching for DM/space should show relevant search results; Space Creation; Reactions Verify that user is able to add reactions; User is able to add members to existing spaces.</li> </ul> |

| Criteria  | Conformance level  | Remarks and explanations   |
|---|--------------------|--|
| <p><b><a href="#">4.1.1 Parsing</a></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.1 (Web)</li> <li>● 10.4.1.1 (Non-web document)</li> <li>● 11.4.1.1.1 (Open Functionality Software)</li> <li>● 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Supports           | For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> .   |
| <p><b><a href="#">4.1.2 Name, Role, Value</a></b> (Level A)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.2 (Web)</li> <li>● 10.4.1.2 (Non-web document)</li> <li>● 11.4.1.2.1 (Open Functionality Software)</li> </ul>   | Partially Supports | The name, role, state, and value of most user interface components can be programmatically determined. The following exceptions exist: <ul style="list-style-type: none"> <li>● A button does not have a programmatic role, so its role (usually button, but sometimes link or something else) is not conveyed to screen readers and other assistive technologies and will not be available to people who use those</li> </ul> |

| Criteria   | Conformance level | Remarks and explanations  |
|--|-------------------|---|
| <ul style="list-style-type: none"> <li>• 11.4.1.2.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> |                   | <p>technologies. This occurs on the following pages: Verify that presence indicator is shown for users: Active, DND, Away; Verify that drafts are saved when switching between spaces/DMs; Search for any content using filters in space and DM to ensure results are shown correctly.; Searching for DM/space should show relevant search results; Space Creation; Verify that user is able to create unnamed flat spaces by starting a group conversation.; ; ; User is able to add members to existing spaces; User should get notified for "@" mention.</p> |

**Table 2: Success Criteria, Level AA**

| Criteria   | Conformance level | Remarks and explanations   |
|--|-------------------|--|
| <p><a href="#">1.2.4 Captions (Live)</a> (Level AA)<br/>Also applies to:</p> | Not Applicable    | Live multimedia files with audio are not present, so synchronized captions are not required. |

| Criteria  | Conformance level | Remarks and explanations  |
|---|-------------------|---|
| <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.4 (Web)</li> <li>● 10.1.2.4 (Non-web document)</li> <li>● 11.1.2.4 (Open Functionality Software)</li> <li>● 11.1.2.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>  |                   |   |
| <p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.5 (Web)</li> <li>● 10.1.2.5 (Non-web document)</li> <li>● 11.1.2.5 (Open Functionality Software)</li> <li>● 11.1.2.5 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul> | Not Applicable    | Prerecorded multimedia files are not present, so audio descriptions are not required. |

| Criteria   | Conformance level  | Remarks and explanations  |
|--|--------------------|---|
| <ul style="list-style-type: none"> <li>● 12.2.4 (Support Docs)</li> </ul>  |                    |   |
| <p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.4 (Web)</li> <li>● 10.1.3.4 (Non-web document)</li> <li>● 11.1.3.4 (Open Functionality Software)</li> <li>● 11.1.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Partially Supports | <p>The orientation of most of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● When the display orientation is changed (from portrait to landscape or vice versa), the content does not adjust to the new orientation, so people who require a particular display orientation may not be able to access some of that content or functionality. This occurs on the following pages: App Wide.</li> </ul> |
| <p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.5 (Web)</li> <li>● 10.1.3.5 (Non-web document)</li> </ul>   | Not Applicable     | This success criterion technically doesn't apply to native mobile applications.   |

| Criteria  | Conformance level  | Remarks and explanations  |
|---|--------------------|---|
| <ul style="list-style-type: none"> <li>● 11.1.3.5.1 (Open Functionality Software)</li> <li>● 11.1.3.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>   |                    |   |
| <p><b><u>1.4.3 Contrast (Minimum)</u></b><br/>(Level AA)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.3 (Web)</li> <li>● 10.1.4.3 (Non-web document)</li> <li>● 11.1.4.3 (Open Functionality Software)</li> <li>● 11.1.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Partially Supports | <p>Most text and images of regular text have the required color contrast ratio with their backgrounds. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● The color contrast ratio between placeholder text in an input and the input's background is less than 4.5:1. This occurs on the following page: Space Creation.</li> <li>● The color contrast ratio between text and its background is less than 4.5:1. This occurs on the following pages: History ON/OFF Verify that user is able to turn history ON/OFF in DM &amp; group DM's &amp; Spaces; User should be able to upload &amp; receive drive attachments; Search for any content using filters in space and DM to ensure results are shown correctly; Emoji Validate that user is able to search &amp; send</li> </ul> |

| Criteria  | Conformance level | Remarks and explanations   |
|---|-------------------|--|
|   |                   | <p>emojis in DM's &amp; spaces; Reactions Verify that user is able to add reactions; Able to delete a message in DM &amp; space; Verify Message Requests displays the chat invites.</p> <ul style="list-style-type: none"> <li>The color contrast ratio between text placed over an image and that image is less than 4.5:1. This occurs on the following pages: User should be able to upload &amp; receive attachments, photos, gif's, Meet chip.</li> </ul> |
| <p><b><u>1.4.4 Resize text</u></b> (Level AA)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.4 (Web)</li> <li>10.1.4.4 (Non-web document)</li> <li>11.1.4.4.1 (Open Functionality Software)</li> <li>11.1.4.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> </ul> | Supports          | Text can be resized through the operating system's text size and/or magnification features without loss of content or functionality.   |

| Criteria   | Conformance level | Remarks and explanations  |
|--|-------------------|---|
| <ul style="list-style-type: none"> <li>● 12.2.4 (Support Docs)</li> </ul>  |                   |   |
| <p><b><a href="#">1.4.5 Images of Text</a></b> (Level AA)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.5 (Web)</li> <li>● 10.1.4.5 (Non-web document)</li> <li>● 11.1.4.5.1 (Open Functionality Software)</li> <li>● 11.1.4.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Supports          | When content can be presented visually using only text, an image of text is not used to present that text.                              |
| <p><b><a href="#">1.4.10 Reflow</a></b> (Level AA 2.1)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.10 (Web)</li> <li>● 10.1.4.10 (Non-web document)</li> </ul>   | Not Applicable    | This success criterion is based on browser viewport and zoom behavior, which does not directly translate to native mobile applications. |

| Criteria  | Conformance level  | Remarks and explanations   |
|---|--------------------|--|
| <ul style="list-style-type: none"> <li>● 11.1.4.10 (Open Functionality Software)</li> <li>● 11.1.4.10 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>   |                    |  |
| <p><b><u>1.4.11 Non-text Contrast</u></b><br/>(Level AA 2.1)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.11 (Web)</li> <li>● 10.1.4.11 (Non-web document)</li> <li>● 11.1.4.11 (Open Functionality Software)</li> <li>● 11.1.4.11 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Partially Supports | <p>Most of the boundaries and indicators of the visual states of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent colors or their background. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● An icon (or part of the icon required to understand its content) does not have a 3:1 color contrast ratio with the background or adjacent colors, so people who are colorblind or have low vision may not be able understand the information presented by the icon. This occurs on the following pages: Emoji Validate that user is able to search &amp; send emojis in DM's &amp; spaces; Reactions Verify that user is able to add reactions; Verify browse spaces</li> </ul> |

| Criteria  | Conformance level | Remarks and explanations  |
|---|-------------------|---|
|   |                   | <p>section shows the spaces that we are invited to and spaces that user left.</p> <ul style="list-style-type: none"> <li>The indicator for the state of an interactive element (like a checkbox or radio button) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving the state of the interactive element. This occurs on the following pages: History ON/OFF Verify that user is able to turn history ON/OFF in DM &amp; group DM's &amp; Spaces.; Space Creation; User is able to add members to existing spaces.</li> </ul> |
| <p><a href="#">1.4.12 Text Spacing</a> (Level AA 2.1)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.12 (Web)</li> <li>10.1.4.12 (Non-web document)</li> <li>11.1.4.12 (Open Functionality Software)</li> <li>11.1.4.12 (Closed Software)</li> </ul> | Not Applicable    | This success criterion technically doesn't apply to iOS mobile applications.  |

| Criteria  | Conformance level | Remarks and explanations   |
|---|-------------------|--|
| <ul style="list-style-type: none"> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>   |                   |  |
| <p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.13 (Web)</li> <li>● 10.1.4.13 (Non-web document)</li> <li>● 11.1.4.13 (Open Functionality Software)</li> <li>● 11.1.4.13 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Not Applicable    | This success criterion technically doesn't apply to iOS mobile applications. |
| <p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.5 (Web)</li> </ul>  | Not Applicable    | This success criterion technically doesn't apply to iOS mobile applications. |

| Criteria  | Conformance level  | Remarks and explanations   |
|---|--------------------|--|
| <ul style="list-style-type: none"> <li>● 10.2.4.5 (Non-web document) – Does not apply</li> <li>● 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.5 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>   |                    |  |
| <p><b><u>2.4.6 Headings and Labels</u></b><br/>(Level AA)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.6 (Web)</li> <li>● 10.2.4.6 (Non-web document)</li> <li>● 11.2.4.6 (Open Functionality Software)</li> <li>● 11.2.4.6 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul> | Partially Supports | <p>Most headings and labels for form and interactive controls are informative. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● Multiple buttons have identical programmatic labels but different functionality, and there is no programmatic context, so people who are blind and/or use a screen reader will not know or may be confused or misled about what each button does. This occurs on the following pages: Search for any content using filters in space and DM to ensure results are shown correctly.; User</li> </ul> |

| Criteria   | Conformance level     | Remarks and explanations   |
|--|-----------------------|--|
| <ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul>  |                       | <p>is able to add members to existing spaces.</p>  |
| <p><b><u>2.4.7 Focus Visible</u></b> (Level AA)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.7 (Web)</li> <li>10.2.4.7 (Non-web document)</li> <li>11.2.4.7 (Open Functionality Software)</li> <li>11.2.4.7 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> | <p>Supports</p>       | <p>Focus indicators are provided by the operating system and are not suppressed or overridden by the application.</p>  |
| <p><b><u>3.1.2 Language of Parts</u></b> (Level AA)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.1.2 (Web)</li> <li>10.3.1.2 (Non-web document)</li> </ul>  | <p>Not Applicable</p> | <p>The application's user interface is presented in a single language. There is no content in a language different from the default application language, therefore this success criterion does not apply.</p> |

| Criteria   | Conformance level | Remarks and explanations  |
|--|-------------------|---|
| <ul style="list-style-type: none"> <li>● 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>● 11.3.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>  |                   |   |
| <p><b><u>3.2.3 Consistent Navigation</u></b><br/>(Level AA)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.3 (Web)</li> <li>● 10.3.2.3 (Non-web document) – Does not apply</li> <li>● 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul> | Supports          | Navigation patterns that are repeated on web pages are presented in the same relative order each time they appear and do not change order when navigating through the site. |

| Criteria  | Conformance level | Remarks and explanations  |
|---|-------------------|---|
| <ul style="list-style-type: none"> <li>● 12.2.4 (Support Docs)</li> </ul>   |                   |   |
| <p><b><u>3.2.4 Consistent Identification</u></b><br/>(Level AA)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.4 (Web)</li> <li>● 10.3.2.4 (Non-web document) – Does not apply</li> <li>● 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.4 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Supports          | Labels, names, and text alternatives for content that have the same functionality across multiple web pages are consistently identified.  |
| <p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)<br/>Also applies to:<br/>EN 301 549 Criteria</p>   | Supports          | If input errors are automatically detected, suggestions are provided in text for correcting the input in a timely and accessible manner before the data is submitted to the server. |

| Criteria   | Conformance level | Remarks and explanations  |
|--|-------------------|---|
| <ul style="list-style-type: none"> <li>● 9.3.3.3 (Web)</li> <li>● 10.3.3.3 (Non-web document)</li> <li>● 11.3.3.3 (Open Functionality Software)</li> <li>● 11.3.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>  |                   |   |
| <p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.4 (Web)</li> <li>● 10.3.3.4 (Non-web document)</li> <li>● 11.3.3.4 (Open Functionality Software)</li> <li>● 11.3.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Supports          | If the user can change or delete legal transactions, financial transactions, student exam responses, or data transactions that are unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed. |

| Criteria  | Conformance level  | Remarks and explanations  |
|---|--------------------|---|
| <p><b><u>4.1.3 Status Messages</u></b> (Level AA 2.1)<br/> Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.3 (Web)</li> <li>● 10.4.1.3 (Non-web document)</li> <li>● 11.4.1.3 (Open Functionality Software)</li> <li>● 11.4.1.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> | Partially Supports | <p>In most cases, status messages can be programmatically determined and presented by assistive technologies without receiving focus. The following exceptions exist:</p> <ul style="list-style-type: none"> <li>● A status message is not automatically announced by the screen reader, so people who are blind and/or use a screen reader or other assistive technology may completely miss the status message or they may not hear it in a timely fashion. This occurs on the following pages: User should be able to upload &amp; receive attachments, photos, gif's, Meet chip; Emoji Validate that user is able to search &amp; send emojis in DM's &amp; spaces; Message Creation; Searching for DM/space should show relevant search results; Space Creation; Verify that user is able to create unnamed flat spaces by starting a group conversation.; Reactions Verify that user is able to add reactions; Verify browse spaces section shows the spaces that we are invited to and spaces that user left; A User is able to add members to existing spaces.</li> </ul> |

### Table 3: Success Criteria, Level AAA

Notes: Not evaluated

## EN 301 549 Report

### Chapter 4: Functional Performance Statements (FPS)

| Criteria                   | Conformance Level  | Remarks and Explanations   |
|----------------------------|--------------------|--|
| 4.2.1 Usage without vision | Partially Supports | <p>Most functionality is usable without vision.<br/>Exceptions are noted in:</p> <ul style="list-style-type: none"><li>• 1.1.1 Non-Text Content</li><li>• 1.3.1 Info and Relationships</li><li>• 1.3.2 Meaningful Sequence</li><li>• 1.4.1 Use of Color</li><li>• 2.1.1 Keyboard</li><li>• 2.4.6 Headings and Labels</li><li>• 4.1.2 Name, Role, Value</li><li>• 4.1.3 Status Messages</li></ul> |

| Criteria                                 | Conformance Level  | Remarks and Explanations  |
|--|--------------------|---|
| 4.2.2 Usage with limited vision          | Partially Supports | <p>Most functionality is usable with limited vision. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.1.1 Non-Text Content</li> <li>● 1.3.1 Info and Relationships</li> <li>● 1.3.2 Meaningful Sequence</li> <li>● 1.3.4 Device Orientation</li> <li>● 1.4.1 Use of Color</li> <li>● 1.4.3 Contrast (minimum)</li> <li>● 1.4.5 Images of Text</li> <li>● 1.4.11 Non-Text Contrast</li> <li>● 2.1.1 Keyboard</li> <li>● 2.4.6 Headings and Labels</li> <li>● 3.3.2 Labels or Instructions</li> <li>● 4.1.2 Name, Role, Value</li> </ul> |
| 4.2.3 Usage without perception of colour | Partially Supports | <p>Most functionality is usable without perception of color. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.4.1 Use of Color</li> <li>● 1.4.3 Contrast (minimum)</li> <li>● 1.4.11 Non-Text Contrast</li> </ul>  |
| 4.2.4 Usage without hearing              | Supports           | All functionality is usable without hearing.  |

| Criteria  | Conformance Level  | Remarks and Explanations   |
|---|--------------------|--|
| 4.2.5 Usage with limited hearing                  | Supports           | All functionality is usable with limited hearing.  |
| 4.2.6 Usage without vocal capability              | Supports           | All functionality is usable without vocal capability   |
| 4.2.7 Usage with limited manipulation or strength | Partially Supports | <p>Most functionality is usable by people with limited manipulation and does not require manipulation, simultaneous action, or hand strength. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.3.4 Device Orientation</li> <li>● 2.1.1 Keyboard</li> <li>● 2.4.6 Headings and Labels</li> <li>● 2.5.3 Label in Name</li> <li>● 4.1.2 Name, Role, Value</li> </ul> |
| 4.2.8 Usage with limited reach                    | Not Applicable     | Applies to freestanding or installed systems (kiosks, ATMs). Google Chat is a mobile app on portable devices users can hold and reposition.  |
| 4.2.9 Minimize photosensitive seizure triggers    | Not Applicable     | The product does not contain flashing content or media.  |

| Criteria                            | Conformance Level  | Remarks and Explanations  |
|-------------------------------------|--------------------|---|
| 4.2.10 Usage with limited cognition | Partially Supports | <p>Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.1.1 Non-Text Content</li> <li>● 1.3.1 Info and Relationships</li> <li>● 1.3.2 Meaningful Sequence</li> <li>● 1.3.4 Device Orientation</li> <li>● 1.4.1 Use of Color</li> <li>● 1.4.5 Images of Text</li> <li>● 2.1.1 Keyboard</li> <li>● 2.2.2 Pause, Stop, Hide</li> <li>● 2.4.6 Headings and Labels</li> <li>● 2.5.3 Label in Name</li> <li>● 3.2.2 On Input</li> <li>● 3.3.2 Labels or Instructions</li> <li>● 4.1.2 Name, Role, Value</li> <li>● 4.1.3 Status Messages</li> </ul> |
| 4.2.11 Privacy                      | Not Applicable     | The product does not provide any specific accessibility features that impact the user's privacy.  |

## Chapter 5: Generic Requirements

| Criteria                        | Conformance Level                   | Remarks and Explanations   |
|---------------------------------|-------------------------------------|--|
| <b>5.1 Closed functionality</b> | Heading cell – no response required | Heading cell – no response required  |
| <b>5.1.2 General</b>            | Heading cell – no response required | Heading cell – no response required  |
| 5.1.2.1 Closed functionality    | See 5.2 through 13                  | See information in 5.2 through 13  |
| 5.1.2.2 Assistive technology    | See 5.1.3 through 5.1.6             | See information in 5.1.3 through 5.1.6   |
| <b>5.1.3 Non-visual access</b>  | Heading cell – no response required | Heading cell – no response required  |
| 5.1.3.1 General                 | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |

| Criteria  | Conformance Level | Remarks and Explanations   |
|---|-------------------|--|
| 5.1.3.2 Auditory output delivery including speech | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.3 Auditory output correlation               | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.4 Speech output user control                | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.5 Speech output automatic interruption      | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.6 Speech output for non-text content        | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from   |

| Criteria                                    | Conformance Level | Remarks and Explanations   |
|---|-------------------|--|
|   |                   | attaching, installing, or using assistive technology.  |
| 5.1.3.7 Speech output for video information | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.8 Masked entry                        | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.9 Private access to personal data     | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.10 Non-interfering audio output       | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |

| Criteria                                 | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| 5.1.3.11 Private listening               | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.12 Speaker volume                  | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.13 Volume reset                    | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.14 Spoken languages                | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.15 Non-visual error identification | Not applicable    | The product does not contain functionality limited by characteristics that prevent a user from   |

| Criteria  | Conformance Level                   | Remarks and Explanations   |
|---|-------------------------------------|--|
|   |                                     | attaching, installing, or using assistive technology.  |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.4 Functionality closed to text enlargement        | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from enlarging text.                                       |
| 5.1.5 Visual output for auditory information          | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.1.5 Visual output for auditory information.          |
| <b>5.1.6 Operation without keyboard interface</b>     | Heading cell – no response required | Heading cell – no response required  |
| 5.1.6.1 Closed functionality                          | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.                       |

| Criteria  | Conformance Level                   | Remarks and Explanations   |
|---|-------------------------------------|--|
| 5.1.6.2 Input focus   | Not applicable                      | The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.                                 |
| 5.2 Activation of accessibility features                        | Not applicable                      | The product's documented accessibility features for specific needs can be activated without relying on a method that does not support that need.               |
| 5.3 Biometrics  | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.3 Biometrics.  |
| 5.4 Preservation of accessibility information during conversion | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.4 Preservation of accessibility information during conversion. |
| <b>5.5 Operable parts</b>                                       | Heading cell – no response required | Heading cell – no response required  |

| Criteria                              | Conformance Level                   | Remarks and Explanations   |
|---------------------------------------|-------------------------------------|--|
| 5.5.1 Means of operation              | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.                     |
| 5.5.2 Operable parts discernibility   | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.                     |
| <b>5.6 Locking or toggle controls</b> | Heading cell – no response required | Heading cell – no response required  |
| 5.6.1 Tactile or auditory status      | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.1 Tactile or auditory status. |
| 5.6.2 Visual status                   | Not applicable                      | The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.2 Visual status.              |

| Criteria                         | Conformance Level | Remarks and Explanations  |
|----------------------------------|-------------------|---|
| 5.7 Key repeat                   | Not applicable    | The criterion is not relevant to the product. The product does not have a feature relevant to 5.7 Key repeat.   |
| 5.8 Double-strike key acceptance | Not applicable    | The criterion is not relevant to the product. The product does not have a feature relevant to 5.8 Double-strike key acceptance.                         |
| 5.9 Simultaneous user actions    | Supports          | The product does not require simultaneous user actions. The product is compatible with system settings for sequential key presses, such as Sticky Keys. |

**Chapter 6: ICT with Two-Way Voice Communication**

| Criteria                                      | Conformance Level                   | Remarks and Explanations  |
|---|-------------------------------------|---|
| 6.1 Audio bandwidth for speech                | Not Applicable                      | The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication. |
| <b>6.2 Real-time text (RTT) functionality</b> | Heading cell – no response required | Heading cell – no response required   |
| 6.2.1.1 RTT communication                     | Not Applicable                      | The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication  |
| 6.2.1.2 Concurrent voice and text             | Not Applicable                      | The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication  |

| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
| 6.2.2.1 Visually distinguishable display                         | Not Applicable    | The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication  |
| 6.2.2.2 Programmatically determinable send and receive direction | Not Applicable    | The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication  |
| 6.2.2.3 Speaker identification                                   | Not Applicable    | The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication. |
| 6.2.2.4 Visual indicator of Audio with RTT                       | Not Applicable    | The product does not provide a means for RTT.   |
| 6.2.3 Interoperability   | Not Applicable    | The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication. |

| Criteria                                 | Conformance Level                   | Remarks and Explanations  |
|--|-------------------------------------|---|
| 6.2.4 RTT responsiveness                 | Not Applicable                      | The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication. |
| 6.3 Caller ID                            | Not Applicable                      | The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication. |
| 6.4 Alternatives to voice-based services | Not Applicable                      |   |
| <b>6.5 Video communication</b>           | Heading cell – no response required | Heading cell – no response required   |
| <b>6.5.1 General (informative)</b>       | Heading cell – no response required | Heading cell – no response required   |

| Criteria                                      | Conformance Level | Remarks and Explanations  |
|---|-------------------|---|
| 6.5.2 Resolution                              | Not Applicable    | The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication. |
| 6.5.3 Frame rate                              | Not Applicable    | The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication. |
| 6.5.4 Synchronization between audio and video | Not Applicable    | The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication. |
| 6.5.5 Visual indicator of audio with video    | Not Applicable    | The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication. |

| Criteria  | Conformance Level               | Remarks and Explanations  |
|---|---------------------------------|---|
| 6.5.6 Speaker identification with video (sign language) communication | Not Applicable                  | The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication. |
| <b>6.6 Alternatives to video-based services (advisory only)</b>       | Advisory – no response required | Advisory – no response required   |

## Chapter 7: [ICT with Video Capabilities](#)

| Criteria                                 | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| <b>7.1 Caption processing technology</b> | Heading cell – no response required | Heading cell – no response required |

| Criteria                         | Conformance Level | Remarks and Explanations   |
|----------------------------------|-------------------|--|
| 7.1.1 Captioning playback        | Does Not Support  | The product supports playback of media uploaded by users from iOS but lacks a native caption toggle. |
| 7.1.2 Captioning synchronization | Does Not Support  | Google Chat does not have closed captioning.   |
| 7.1.3 Preservation of captioning | Does Not Support  | Chat does not preserve caption data during transmitting, converting, or recording.                   |
| 7.1.4 Captions characteristics   | Does Not Support  | Chat does not provide a way for the user to adapt the display characteristics of captions.           |
| 7.1.5 Spoken subtitles           | Not Applicable    | Subtitles are not present  |
| 7.2.1 Audio description playback | Not Applicable    |  |

| Criteria   | Conformance Level | Remarks and Explanations                     |
|--|-------------------|--|
| 7.2.2 Audio description synchronization              | Not Applicable    |  |
| 7.2.3 Preservation of audio description              | Not Applicable    |  |
| 7.3 User controls for captions and audio description | Does Not Support  | Google Chat does not have closed captioning. |

## Chapter 8: [Hardware](#)

| Criteria                          | Conformance Level                   | Remarks and Explanations               |
|-----------------------------------|-------------------------------------|--|
| <b>8.1.1 Generic requirements</b> | Heading cell – no response required | Heading cell – no response required    |
| 8.1.2 Standard connections        | Not Applicable                      | The product is not a hardware product. |

| Criteria  | Conformance Level                   | Remarks and Explanations               |
|---|-------------------------------------|--|
| 8.1.3 Colour                                    | Not Applicable                      | The product is not a hardware product. |
| <b>8.2 Hardware products with speech output</b> | Heading cell – no response required | Heading cell – no response required    |
| 8.2.1.1 Speech volume range                     | Not Applicable                      | The product is not a hardware product. |
| 8.2.1.2 Incremental volume control              | Not Applicable                      | The product is not a hardware product. |
| 8.2.2.1 Fixed-line devices                      | Not Applicable                      | The product is not a hardware product. |
| 8.2.2.2 Wireless communication devices          | Not Applicable                      | The product is not a hardware product. |
| <b>8.3 Stationary ICT</b>                       | Heading cell – no response required | Heading cell – no response required    |
| 8.3.2.1 Unobstructed high forward reach         | Not Applicable                      | The product is not a hardware product. |

| Criteria                                      | Conformance Level | Remarks and Explanations               |
|---|-------------------|--|
| 8.3.2.2 Unobstructed low forward reach        | Not Applicable    | The product is not a hardware product. |
| 8.3.2.3.1 Clear space                         | Not Applicable    | The product is not a hardware product. |
| 8.3.2.3.2 Obstructed (< 510 mm) forward reach | Not Applicable    | The product is not a hardware product. |
| 8.3.2.3.3 Obstructed (< 635 mm) forward reach | Not Applicable    | The product is not a hardware product. |
| 8.3.2.4 Knee and toe clearance width          | Not Applicable    | The product is not a hardware product. |
| 8.3.2.5 Toe clearance                         | Not Applicable    | The product is not a hardware product. |
| 8.3.2.6 Knee clearance                        | Not Applicable    | The product is not a hardware product. |
| 8.3.3.1 Unobstructed high side reach          | Not Applicable    | The product is not a hardware product. |

| Criteria   | Conformance Level | Remarks and Explanations               |
|--|-------------------|--|
| 8.3.3.2 Unobstructed low side reach              | Not Applicable    | The product is not a hardware product. |
| 8.3.3.3.1 Obstructed ( $\leq 255$ mm) side reach | Not Applicable    | The product is not a hardware product. |
| 8.3.3.3.2 Obstructed ( $\leq 610$ mm) side reach | Not Applicable    | The product is not a hardware product. |
| 8.3.4.1 Change in level                          | Not Applicable    | The product is not a hardware product. |
| 8.3.4.2 Clear floor or ground space              | Not Applicable    | The product is not a hardware product. |
| 8.3.4.3.2 Forward approach                       | Not Applicable    | The product is not a hardware product. |
| 8.3.4.3.3 Parallel approach                      | Not Applicable    | The product is not a hardware product. |
| 8.3.5 Visibility                                 | Not Applicable    | The product is not a hardware product. |

| Criteria                                       | Conformance Level                   | Remarks and Explanations               |
|--|-------------------------------------|--|
| 8.3.6 Installation instructions                | Not Applicable                      | The product is not a hardware product. |
| <b>8.4 Mechanically Operable parts</b>         | Heading cell – no response required | Heading cell – no response required    |
| 8.4.1 Numeric keys                             | Not Applicable                      | The product is not a hardware product. |
| 8.4.2.1 Means of operation of mechanical parts | Not Applicable                      | The product is not a hardware product. |
| 8.4.2.2 Force of operation of mechanical parts | Not Applicable                      | The product is not a hardware product. |
| 8.4.3 Keys, tickets and fare cards             | Not Applicable                      | The product is not a hardware product. |
| 8.5 Tactile indication of speech mode          | Not Applicable                      | The product is not a hardware product. |

## Chapter 9: [Web](#)

Notes: Reference the WCAG 2.1 Report for related issues.

## Chapter 10: [Non-Web Documents](#)

| Criteria                          | Conformance Level                    | Remarks and Explanations            |
|-----------------------------------|--------------------------------------|-------------------------------------|
| <b>10.0 General (informative)</b> | Heading cell – no response required  | Heading cell – no response required |
| <b>10.1.1.1 through 10.4.1.3</b>  | See <a href="#">WCAG 2.1</a> section | See information in WCAG 2.1 section |
| 10.5 Caption positioning          | Not Applicable                       |                                     |
| 10.6 Audio description timing     | Not Applicable                       |                                     |

## Chapter 11: [Software](#)

| Criteria                          | Conformance Level                   | Remarks and Explanations            |
|-----------------------------------|-------------------------------------|-------------------------------------|
| <b>11.0 General (informative)</b> | Heading cell – no response required | Heading cell – no response required |

| Criteria  | Conformance Level                    | Remarks and Explanations                      |
|---|--------------------------------------|---|
| 11.1.1.1 through 11.4.1.3   | See <a href="#">WCAG 2.1</a> section | See information in WCAG 2.1 section           |
| <b>11.5 Interoperability with assistive technology</b>                                      | Heading cell – no response required  | Heading cell – no response required           |
| <b>11.5.1 Closed functionality</b>  | Heading cell – no response required  | Heading cell – no response required           |
| <b>11.5.2 Accessibility services</b>  | Heading cell – no response required  | Heading cell – no response required           |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17       | See information in 11.5.2.5 through 11.5.2.17 |

| Criteria   | Conformance Level                             | Remarks and Explanations   |
|--|---|--|
| 11.5.2.2 Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17                | See information in 11.5.2.5 through 11.5.2.17  |
| 11.5.2.3 Use of accessibility services                                     | See information in 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17  |
| 11.5.2.4 Assistive technology  | Not Applicable                                | The Product is not an assistive technology.  |
| 11.5.2.5 Object information  | Partially Supports                            | <p>The role, states, properties, boundary, name, and description of most objects can be programmatically determined, so those attributes can be perceived and conveyed by assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 4.1.2 Name, Role, Value</li> </ul> |

| Criteria                          | Conformance Level  | Remarks and Explanations   |
|-----------------------------------|--------------------|--|
| 11.5.2.6 Row, column, and headers | Supports           | <p>In all instances when a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology.</p>  |
| 11.5.2.7 Values                   | Partially Supports | <p>For most objects that have a current value or have a set or range of values associated with the object, the values is available programmatically, so it can be perceived and conveyed by assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 4.1.2 Name, Role, Value</li> </ul>                       |
| 11.5.2.8 Label relationships      | Partially Supports | <p>For most elements that act as a label for another element and elements that are labeled by another element, the labeling relationship is programmatically determinable, so it can be perceived and conveyed by assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 4.1.2 Name, Role, Value</li> </ul> |

| Criteria                            | Conformance Level  | Remarks and Explanations   |
|-------------------------------------|--------------------|--|
| 11.5.2.9 Parent-child relationships | Supports           | For all elements that have a parent-child relationship, those relationships are programmatically determinable, so they can be perceived by assistive technology.   |
| 11.5.2.10 Text                      | Partially Supports | <p>Most text, text attributes (such as whether text is static or editable), and text boundaries are programmatically determinable, so they can be perceived and conveyed by assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 1.3.2 Meaningful Sequence</li> </ul> |
| 11.5.2.11 List of available actions | Partially Supports | <p>For most objects programmatic role information and actions are programmatically determinable, so they can be conveyed by assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 4.1.2 Name, Role, Value</li> </ul>   |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--------------------|--|
| 11.5.2.12 Execution of available actions                 | Partially Supports | <p>For most of the elements on which one or more actions may be performed, all of those actions are available programmatically, so that each action can be performed using assistive technology. Exceptions include:</p> <ul style="list-style-type: none"><li data-bbox="1157 646 1549 678">• 2.1.1 Keyboard Navigation</li></ul> |
| 11.5.2.13 Tracking of focus and selection attributes     | Not Applicable     | This success criterion technically doesn't apply to iOS mobile applications.   |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable     | This success criterion technically doesn't apply to iOS mobile applications.   |

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--------------------|---|
| 11.5.2.15 Change notification                    | Partially Supports | <p>Most Status messages relevant to user interactions are available to, and presented by, assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"><li data-bbox="1157 581 1503 613">● 4.1.3 Status Messages</li></ul>                            |
| 11.5.2.16 Modifications of states and properties | Partially Supports | <p>For most objects that allow the user to set or modify its states or properties, modifications can be made using assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"><li data-bbox="1157 963 1524 995">● 4.1.2 Name, Role, Value</li></ul> |

| Criteria                                      | Conformance Level                   | Remarks and Explanations   |
|---|-------------------------------------|--|
| 11.5.2.17 Modifications of values and text    | Partially Supports                  | <p>For most objects that have a current value and text or have a set or range of value associated with the objects, the values and text is available programmatically, so it can be conveyed by assistive technology. Exceptions are noted in:</p> <ul style="list-style-type: none"> <li>● 4.1.2 Name, Role, Value</li> </ul> |
| 11.6 Documented accessibility usage           | Heading cell – no response required | Heading cell – no response required  |
| 11.6.1 User control of accessibility features | Not Applicable                      | The product is not platform software, so this clause does not apply.   |

| Criteria                                       | Conformance Level                   | Remarks and Explanations   |
|--|-------------------------------------|--|
| 11.6.2 No disruption of accessibility features | Supports                            | The product does not disrupt platform features that are defined in the platform documentation as accessibility features. |
| 11.7 User preferences                          | Supports                            | The website or application allows users to set or modify color, contrast, font type and size, and focus cursor.          |
| 11.8 Authoring tools                           | Heading cell – no response required | Heading cell – no response required  |
| 11.8.1 Content technology                      | Heading cell – no response required | Heading cell – no response required  |

| Criteria  | Conformance Level | Remarks and Explanations                     |
|---|-------------------|--|
| 11.8.2 Accessible content creation                                  | Not Applicable    | Google Chat is not a content authoring tool. |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable    | Google Chat is not a content authoring tool. |
| 11.8.4 Repair assistance  | Not Applicable    | Google Chat is not a content authoring tool. |
| 11.8.5 Templates  | Not Applicable    | Google Chat is not a content authoring tool. |

## Chapter 12: [Documentation and Support Services](#)

| Criteria   | Conformance Level                   | Remarks and Explanations  |
|--|-------------------------------------|---|
| <b>12.1 Product documentation</b>                              | Heading cell – no response required | Heading cell – no response required   |
| 12.1.1 Accessibility and compatibility features                | Not Evaluated                       | The accessibility and compatibility features are used across multiple Google products and are evaluated in a separate ACR.    |
| 12.1.2 Accessible documentation                                | Not Evaluated                       | The accessible documentation is used across multiple Google products and is evaluated in a separate ACR.                      |
| <b>12.2 Support Services</b>                                   | Heading cell – no response required | Heading cell – no response required   |
| 12.2.2 Information on accessibility and compatibility features | Not Evaluated                       | The accessibility and compatibility information are used across multiple Google products and are evaluated in a separate ACR. |

| Criteria                        | Conformance Level | Remarks and Explanations   |
|---------------------------------|-------------------|--|
| 12.2.3 Effective communication  | Not Evaluated     | The accessibility and compatibility information are used across multiple Google products and are evaluated in a separate ACR.  |
| 12.2.4 Accessible documentation | Not Evaluated     | The accessibility and compatibility Documentation is used across multiple Google products and are evaluated in a separate ACR. |

### Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not applicable. The product does not provide relay or emergency service access.

| Criteria                                | Conformance Level                   | Remarks and Explanations                                  |
|---|-------------------------------------|---|
| <b>13.1 Relay services requirements</b> | Heading cell – no response required | Heading cell – no response required                       |
| 13.1.2 Text relay services              | Not applicable                      | The product does not provide relay or emergency services. |

| Criteria                               | Conformance Level | Remarks and Explanations                                  |
|--|-------------------|---|
| 13.1.3 Sign relay services             | Not applicable    | The product does not provide relay or emergency services. |
| 13.1.4 Lip-reading relay services      | Not applicable    | The product does not provide relay or emergency services. |
| 13.1.5 Captioned telephony services    | Not applicable    | The product does not provide relay or emergency services. |
| 13.1.6 Speech to speech relay services | Not applicable    | The product does not provide relay or emergency services. |
| 13.2 Access to relay services          | Not applicable    | The product does not provide relay or emergency services. |
| 13.3 Access to emergency services      | Not applicable    | The product does not provide relay or emergency services. |

## Legal disclaimer

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