

Google Forms Accessibility Conformance Report

VPAT® 2.2 Revised Section 508 Edition Version 1.0

Information	Description
Name of product/version:	Google Forms Web Application
Product description:	Web application
Date:	19 July 2019
Contact information:	apps-accessibility@google.com
Notes:	
Evaluation methods used:	<p>The following applications were used to evaluate this product:</p> <ul style="list-style-type: none">• Desktop browsers: Firefox, Chrome, Internet Explorer, and Safari.• Assistive technologies: JAWS, NVDA, and VoiceOver.• Accessibility testing tools: Colour Contrast Analyser, Web Accessibility Toolbar, browser developer tools, and aViewer.
Applicable standards/guideline :	<p>This report covers the degree of conformance for the following accessibility standards/guidelines:</p> <ul style="list-style-type: none">• Web Content Accessibility Guidelines (WCAG) 2.0 - Level A and Level AA, but not Level AAA.• Revised Section 508, as published by the U.S. Access Board in the Federal Register on January 18, 2017.• Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018

Terminology

The terms used in the conformance level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially supports:** Some functionality of the product does not meet the criterion.
- **Does not support:** The majority of product functionality does not meet the criterion.
- **Not applicable:** The criterion is not relevant to the product.
- **Not evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Web Content Accessibility Guidelines (WCAG) 2.0 Success Criteria, Level A

Criteria	Conformance level	Remarks and explanations
1.1.1 Non-text Content	Partially supports	<p>The Google Forms web application provides text alternatives for non-text items, with minor exceptions:</p> <ul style="list-style-type: none">● Graphs in the responses have generic text alternatives of, “a chart”, but the equivalent information in the chart is available for assistive technologies using visually hidden data tables.

Criteria	Conformance level	Remarks and explanations
		<ul style="list-style-type: none"> Some decorative SVG content is not hidden from assistive technologies.
1.2.1 Audio-only and Video-only (Prerecorded)	Not applicable	The Google Forms web application does not have prerecorded audio-only or prerecorded video-only media.
1.2.2 Captions (Prerecorded)	Not applicable	The Google Forms web application does not have prerecorded audio content.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not applicable	The Google Forms web application does not have prerecorded video content.
1.3.1 Info and Relationships	Partially supports	<p>The Google Forms web application exposes most semantics, with some exceptions:</p> <ul style="list-style-type: none"> Some headings do not expose heading semantics. Some data tables do not identify the column and row headers. Some lists do not expose list semantics. Dialogs for uploading images and videos use nested tables for layout purposes.

Criteria	Conformance level	Remarks and explanations
1.3.2 Meaningful Sequence	Supports	The correct reading sequence is meaningful throughout the Google Forms web application.
1.3.3 Sensory Characteristics	Supports	The Google Forms web application does not rely on sensory characteristics for instructions.
1.4.1 Use of Color	Partially supports	<p>The Google Forms web application does not rely on color alone to convey information, with some exceptions:</p> <ul style="list-style-type: none"> ● In bar charts for grid questions in responses, keyboard-only users not using other assistive technologies receive the information in tooltips by color alone. ● Unless moused over, which causes links to be underlined, links in the form submissions feedback dialog are visually evident by color alone.
1.4.2 Audio Control	Not applicable	The Google Forms web application does not have audio content.
2.1.1 Keyboard	Partially supports	All functionality is operable using the keyboard alone in

Criteria	Conformance level	Remarks and explanations
		<p>the Google Forms web application, with some exceptions:</p> <ul style="list-style-type: none"> ● Tooltips for bar charts in responses cannot be displayed using the keyboard alone. ● Some tab controls are not switchable using the SPACE key. ● Some buttons are only operable using the ENTER key.
2.1.2 No Keyboard Trap	Supports	The Google Forms web application does not cause a keyboard trap.
2.2.1 Timing Adjustable	Not applicable	The Google Forms web application does not include content with a timeout.
2.2.2 Pause, Stop, Hide	Not applicable	The Google Forms web application does not have content that blinks, scrolls, or updates regularly.
2.3.1 Three Flashes or Below Threshold	Supports	The Google Forms web application does not have flashing content.
2.4.1 Bypass Blocks	Partially supports	Google Forms provides a set of shortcuts that allow keyboard users to skip to various locations of the user interface.

Criteria	Conformance level	Remarks and explanations
2.4.2 Page Titled	Supports	The Google Forms web application uses the name of the form for the page title to ensure a descriptive title is provided.
2.4.3 Focus Order	Partially supports	<p>The Google Forms web application has a meaningful focus order, with some exceptions:</p> <ul style="list-style-type: none"> ● When images are deleted in the form builder, focus is reset to the start of the page. ● Focus is reset to the start of the page when some dialogs are dismissed. ● Some non-interface elements are included in the keyboard tab order. ● Focus is not constrained to some modal dialogs, and can go into content masked by the dialog.
2.4.4 Link Purpose (In Context)	Supports	The Google Forms web application has meaningful link phrases.
3.1.1 Language of Page	Supports	
3.2.1 On Focus	Supports	The Google Forms web application does not cause

Criteria	Conformance level	Remarks and explanations
		a change of context on focus.
3.2.2 On Input	Supports	The Google Forms web application does not cause an unexpected change of context when interacting with elements.
3.3.1 Error Identification	Supports	If an input error is detected in the Google Forms web application, the error is described to the user in text.
3.3.2 Labels or Instructions	Partially supports	The Google Forms web application has visible labels for most form controls, but some edit fields do not have a permanently visible label (they are correctly labeled for screen readers, though).
4.1.1 Parsing	Supports	The Google Forms web application has some minor parsing errors, but none that adversely affect accessibility.
4.1.2 Name, Role, Value	Partially supports	The Google Forms web application provides the correct name, role, state, and other important accessibility information for

Criteria	Conformance level	Remarks and explanations
		<p>most form controls, with some exceptions including the following (not all issues listed):</p> <ul style="list-style-type: none"> ● The search combobox does not indicate the expanded state. The combobox is identified as a popup menu. ● Disclosure buttons do not indicate the expanded state or the associated panel. ● Some buttons do not have a button role. ● Some cues are not programmatically associated with the form controls. ● Some interface elements do not have an accessible name.

Table 2: Web Content Accessibility Guidelines (WCAG) 2.0 Success Criteria, Level AA

Criteria	Conformance level	Remarks and explanations
1.2.4 Captions (Live)	Not applicable	The Google Forms web application does not have live audio content.
1.2.5 Audio Description (Prerecorded)	Not applicable	The Google Forms web application does not have video content.
1.4.3 Contrast (Minimum)	Partially supports	<p>The Google Forms web application has sufficient contrast between the foreground and background colors, with some exceptions including the following (not all issues listed):</p> <ul style="list-style-type: none"> ● Placeholder text has insufficient contrast. ● Some buttons and tabs have insufficient contrast. ● Some instructional text has insufficient contrast. ● Some chart color combinations have insufficient contrast.
1.4.4 Resize text	Supports	Text is resizable to 200% throughout the Google Forms web application without a

Criteria	Conformance level	Remarks and explanations
		loss of content or functionality.
1.4.5 Images of Text	Supports	The Google Forms web application does not contain images of text.
2.4.5 Multiple Ways	Supports	The Google Forms web application has multiple ways of locating screens in the application.
2.4.6 Headings and Labels	Supports	Headings and labels are descriptive throughout the Google Forms web application.
2.4.7 Focus Visible	Partially supports	<p>The Google Forms web application has a visible indication of focus throughout, with some exceptions:</p> <ul style="list-style-type: none"> ● There is no visible indication of focus when non-interface elements receive keyboard focus. ● There is no visible indication of focus on currently selected tabs.

Criteria	Conformance level	Remarks and explanations
		<ul style="list-style-type: none"> Focus can go to content masked behind modal dialogs.
3.1.2 Language of Parts	Not applicable	The Google Forms web application does not contain text with a change in language.
3.2.3 Consistent Navigation	Supports	The Google Forms web application has a consistent navigation mechanism.
3.2.4 Consistent Identification	Supports	The Google Forms web application components are identified consistently.
3.3.3 Error Suggestion	Supports	Google Forms does indicate required fields.
3.3.4 Error Prevention (Legal, Financial, Data)	Not applicable	Use of the Google Forms web application does not inherently cause legal commitments or financial transactions to occur.

Table 3: Web Content Accessibility Guidelines (WCAG) 2.0 Success Criteria, Level AAA

Criteria	Conformance level	Remarks and explanations
1.2.6 Sign Language (Prerecorded)	Not evaluated	
1.2.7 Extended Audio Description (Prerecorded)	Not evaluated	
1.2.8 Media Alternative (Prerecorded)	Not evaluated	
1.2.9 Audio-only (Live)	Not evaluated	
1.4.6 Contrast Enhanced	Not evaluated	
1.4.7 Low or No Background Audio	Not evaluated	
1.4.8 Visual Presentation	Not evaluated	
1.4.9 Images of Text (No Exception) Control	Not evaluated	
2.1.3 Keyboard (No Exception)	Not evaluated	
2.2.3 No Timing	Not evaluated	
2.2.4 Interruptions	Not evaluated	
2.2.5 Re-authenticating	Not evaluated	

Criteria	Conformance level	Remarks and explanations
2.3.2 Three Flashes	Not evaluated	
2.4.8 Location	Not evaluated	
2.4.9 Link Purpose (Link Only)	Not evaluated	
2.4.10 Section Headings	Not evaluated	
3.1.3 Unusual Words	Not evaluated	
3.1.4 Abbreviations	Not evaluated	
3.1.5 Reading Level	Not evaluated	
3.1.6 Pronunciation	Not evaluated	
3.2.5 Change on Request	Not evaluated	
3.3.5 Help	Not evaluated	
3.3.6 Error Prevention (All)	Not evaluated	

Revised Section 508 Report

Section 508 Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance level	Remarks and explanations
302.1 Without Vision	Partially supports	The Google Forms web application provides the correct name, role, state, and other important accessibility information for most interface elements.
302.2 With Limited Vision	Supports	The Google Forms web application can be used with limited vision.
302.3 Without Perception of Color	Partially supports	The Google Forms web application can be used without color perception, with the minor exception of information in tooltips related to bar charts for grid questions.
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	

Criteria	Conformance level	Remarks and explanations
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially supports	<p>The Google Forms web application is usable by people with limited manipulation, with a minor exception:</p> <ul style="list-style-type: none"> ● Tooltips for bar charts in responses cannot be displayed using the keyboard - alone.
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Section 508 Chapter 4: Hardware

Notes: Google Forms is not a hardware product.

Criteria	Conformance level	Remarks and explanations
402 Closed Functionality		
<i>402.1 General</i>		
<i>402.2 Speech-Output Enabled</i>		
402.2.1 Information Displayed On-Screen	Not applicable	
402.2.2 Transactional Outputs	Not applicable	
402.2.3 Speech Delivery Type and Coordination	Not applicable	
402.2.4 User Control	Not applicable	
402.2.5 Braille Instructions	Not applicable	
<i>402.3 Volume</i>		
402.3.1 Private Listening	Not applicable	
402.3.2 Non-private Listening	Not applicable	

Criteria	Conformance level	Remarks and explanations
402.4 Characters on Display Screens	Not applicable	
402.5 Characters on Variable Message Signs	Not applicable	
403 Biometrics		
403.1 General	Not applicable	
404 Preservation of Information Provided for Accessibility		
404.1 General	Not applicable	
405 Privacy		
405.1 General	Not applicable	
406 Standard Connections		
406.1 General	Not applicable	
407 Operable Parts		
407.2 Contrast	Not applicable	
<i>407.3 Input Controls</i>		

Criteria	Conformance level	Remarks and explanations
407.3.1 Tactilely Discernible	Not applicable	
407.3.2 Alphabetic Keys	Not applicable	
407.3.3 Numeric Keys	Not applicable	
407.4 Key Repeat	Not applicable	
407.5 Timed Response	Not applicable	
407.6 Operation	Not applicable	
407.7 Tickets, Fare Cards, and Keycards	Not applicable	
<i>407.8 Reach, Height and Depth</i>		
407.8.1 Vertical Reference Plane	Not applicable	
407.8.1.1 Vertical Plane for Side Reach	Not applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not applicable	
407.8.2 Side Reach	Not applicable	
407.8.2.1 Unobstructed Side Reach	Not applicable	

Criteria	Conformance level	Remarks and explanations
407.8.2.2 Obstructed Side Reach	Not applicable	
407.8.3 Forward Reach	Not applicable	
407.8.3.1 Unobstructed Forward Reach	Not applicable	
407.8.3.2 Obstructed Forward Reach	Not applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not applicable	
408 Display Screens		
408.2 Visibility	Not applicable	
408.3 Flashing	Not applicable	
409 Status Indicators		
409.1 General	Not applicable	
410 Color Coding		

Criteria	Conformance level	Remarks and explanations
410.1 General	Not applicable	
411 Audible Signals		
411.1 General	Not applicable	
412 ICT with Two-Way Voice Communication		
<i>412.2 Volume Gain</i>		
412.2.1 Volume Gain for Wireline Telephones	Not applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not applicable	
<i>412.3 Interference Reduction and Magnetic Coupling</i>		
412.3.1 Wireless Handsets	Not applicable	
412.3.2 Wireline Handsets	Not applicable	
412.4 Digital Encoding of Speech	Not applicable	
412.5 Real-Time Text Functionality	Not applicable	

Criteria	Conformance level	Remarks and explanations
412.6 Caller ID	Not applicable	
412.7 Video Communication	Not applicable	
413 Closed Caption Processing Technologies		
413.1.1 Decoding and Display of Closed Captions	Not applicable	
413.1.2 Pass-Through of Closed Caption Data	Not applicable	
414 Audio Description Processing Technologies		
414.1.1 Digital Television Tuners	Not applicable	
414.1.2 Other ICT	Not applicable	
415 User Controls for Captions and Audio Descriptions		
415.1.1 Caption Controls	Not applicable	
415.1.2 Audio Description Controls	Not applicable	

Section 508 Chapter 5: Software

Criteria	Conformance level	Remarks and explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	Refer to the WCAG 2.0 section.	Refer to the WCAG 2.0 section.
502 Interoperability with Assistive Technology		
502.2.1 User Control of Accessibility Features	Not applicable	
502.2.2 No Disruption of Accessibility Features	Not applicable	
<i>502.3 Accessibility Services</i>		
502.3.1 Object Information	Not applicable	
502.3.2 Modification of Object Information	Not applicable	
502.3.3 Row, Column, and Headers	Not applicable	
502.3.4 Values	Not applicable	
502.3.5 Modification of Values	Not applicable	

Criteria	Conformance level	Remarks and explanations
502.3.6 Label Relationships	Not applicable	
502.3.7 Hierarchical Relationships	Not applicable	
502.3.8 Text	Not applicable	
502.3.9 Modification of Text	Not applicable	
502.3.10 List of Actions	Not applicable	
502.3.11 Actions on Objects	Not applicable	
502.3.12 Focus Cursor	Not applicable	
502.3.13 Modification of Focus Cursor	Not applicable	
502.3.14 Event Notification	Not applicable	
502.4 Platform Accessibility Features	Not applicable	
503 Applications		
503.2 User Preferences	Not applicable	

Criteria	Conformance level	Remarks and explanations
503.3 Alternative User Interfaces	Not applicable	
<i>503.4 User Controls for Captions and Audio Description</i>		
503.4.1 Caption Controls	Not applicable	
503.4.2 Audio Description Controls	Not applicable	
504 Authoring Tools		
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Supports	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	
504.2.2 PDF Export	Not applicable	
504.3 Prompts	Supports	
504.4 Templates	Supports	

Section 508 Chapter 6: Support Documentation and Services

Criteria	Conformance level	Remarks and explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Supports	The documentation for Google Forms lists and explains how to use the accessibility and compatibility features of the product. See https://support.google.com/docs/answer/3527854 .
602.3 Electronic Support Documentation	Partially supports	The documentation mostly complies with WCAG 2.0 A/AA, but some content does not provide the correct state information, such as expanded/collapsed disclosure widgets.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	All necessary documentation for Google Forms is provided electronically.
603 Support Services		

Criteria	Conformance level	Remarks and explanations
603.2 Information on Accessibility and Compatibility Features	Not applicable	The Google Disability Support team can answer questions about the accessibility of Google Forms.
603.3 Accommodation of Communication Needs	Supports	The Google Disability Support team can answer questions about the accessibility of Google Forms through various support channels.

Legal disclaimer

© 2019 Google LLC. As of the date of its publication indicated in the information table at the beginning of this Conformance Report, this Conformance Report represents the current view of Google regarding information about the subject Google product as outlined in the ITI's "VPAT® 2.2 Revised Section 508 Edition Version 1.0." Google cannot guarantee that any information in this Conformance Report will remain accurate after such date of publication, but Google works continuously to monitor the accessibility of its products and provide updates from time to time. Any modification or customization to the subject product may render some or all of this Conformance Report to become inapplicable. This Conformance Report is provided "as is" and for informational purposes only.