

Google Education - Gemini Accessibility Conformance Report

International Edition, based on VPAT® Version 2.5

Name of product/version:	Google Education - Gemini
Report date:	December 2025
Product description:	Web application
Contact information:	vpat-questions@google.com
Evaluation methods used:	The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers. The following applications were used as part of the audit to identify potential accessibility issues: • Desktop browsers: Windows/Chrome • Assistive technologies: NVDA • Accessibility testing tools: Axe DevTools Pro, Axe Auditor, Color Contrast Analyzer
Applicable standards/guidelines:	This report covers the degree of conformance for the following accessibility standard/guidelines: • Web Content Accessibility Guidelines 2.0 Level A and Level AA • Web Content Accessibility Guidelines 2.1 Level A and Level AA • Web Content Accessibility Guidelines 2.2 Level A and Level AA • Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018

¹ “Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI)

- [EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 \(2019-11\)](#) And [EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 \(2021-03\)](#)

Tested Pages

- Add from Drive
- Adding Files
- Analyze Photos
- Audio Overview
- Change Models
- Create and Use a Gem
- Deep Research Report
- Delete a Custom Gem
- Edit a Gem's Instructions
- Edit and Regenerate response
- Export Canvas to Google Docs
- Find and Open Gem List
- Generate a Draft in Canvas
- Generate and Copy Code
- Guided Learning
- Image Generation
- Import Code
- Interact with a Pre-made Gem
- Manage Chats
- Manage Sharing Settings
- New chat
- Options menu
- Prompt from Microphone
- Quiz
- Recently Added PDF File
- Refine Content
- Rename a Gem
- Reopen Prior chat
- Search Past Chats
- Share a Gem
- Video Generation

In addition to the pages listed above, the following components that appear on multiple pages were tested as part of the audit:

- Header
- Left Navigation

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services.
- Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, the criteria are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: Most non-text content has text alternatives or a text alternative that serves an equivalent purpose. The following exceptions exist: • An image does not have a text alternative, so people who are blind and/or use a screen reader will not be able to access the information available in the image, and if it is an active image, will not understand its function. This occurs on the following page: Quiz. • An active image has a text alternative that does not convey the same purpose as the

Criteria	Conformance Level	Remarks and Explanations
		image. People who are blind and/or use a screen reader will be given different information than sighted users. This occurs on the following page: Image Generation.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: Prerecorded audio-only and video-only files are not present.
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Web: Partially Supports	Web: Most prerecorded multimedia files have text-based synchronized captions. The following exception exists: • Captions are not provided for media that includes audio and video, so the information provided by the audio track is not available to people who

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		are deaf or hard of hearing. This occurs on the following page: Video Generation.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: Most prerecorded multimedia files, containing essential information that is only conveyed visually, have either a full-text alternative describing the important visual details or an audio description track. The following exception exists: • No text or audio description available for multimedia content. This occurs on the following page: Video Generation.
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. The following exceptions exist: • Some text that visually functions as a heading is not marked up as a heading, so the structure of the content is not properly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on

Criteria	Conformance Level	Remarks and Explanations
		the following pages: Guided Learning; Add from Drive; Recently Added PDF File; Edit a Gem's Instructions; Interact with a Pre-made Gem. - Some heading levels are out of order, so the structure of the content is not properly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following pages: Reopen Prior chat; Deep Research Report; Add from Drive. - An element's programmatic role requires one or more child element(s) but the child element(s) is/are missing, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose or content of the element or its related content. This occurs on the following page: Add from Drive.
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web)	Web: Partially Supports	Web: The reading and navigation order of most

Criteria	Conformance Level	Remarks and Explanations
• 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		content is logical and intuitive. The following exceptions exist: • The screen reader skips and does not announce informative static content (text or images), so the intended meaning of the content will be lost or changed for people who are blind and/or use a screen reader. This occurs on the following page: Share a gem; Manage sharing settings • The correct reading order of dynamically changing content is not programmatically determinable by screen readers, so people who are blind and/or use a screen reader may not be made aware of new or changed content that is dynamically added to a page. This occurs on the following pages: New chat; Options menu; Edit and Regenerate response; Change Models; Prompt from Microphone; Adding Files; Add from Drive; Analyze Photos; Import Code; Recently Added PDF File; Generate a Draft in Canvas; Refine

Criteria	Conformance Level	Remarks and Explanations
		Content - Export Canvas to Google Docs; Deep Research Report; Generate and Copy Code; Image Generation; Video Generation; Guided Learning; Audio Overview; Quiz; Find and Open Gem List. Some visually hidden content is announced by a screen reader, so people who are blind and/or use a screen reader may be misled or confused when hearing content that is not intended to be part of the reading order on the page. This occurs in the following component: Left Navigation.
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, and visual location.

Criteria	Conformance Level	Remarks and Explanations
<u>1.4.1 Use of Color</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: For most content, color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements. The following exceptions exist: • Color is used as the only method to convey the state (such as "checked," "pressed," or "selected") of a control, so that information will not be available to people who are colorblind and people who are blind and/or use a screen reader. This occurs on the following page: Share a Gem. • Color is used as the only method to convey information so that information will not be available to people who are colorblind and people who are blind and/or use a screen reader. This occurs on the following page: Quiz.
<u>1.4.2 Audio Control</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software)	Web: Supports	Web: A mechanism is provided to stop, pause, mute, or adjust volume for audio that automatically plays for more than 3 seconds.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: On most pages, all functionality is available using only the keyboard (unless that functionality cannot be accomplished in any known way using a keyboard). If shortcut keys and access keys are present, some may conflict with existing browser and screen reader shortcuts, and some functionality based on custom gestures may not be available when a screen reader is turned on. The following exceptions exist: • Multiple functions cannot be performed using only the keyboard, so people who use the keyboard alone to navigate and operate content cannot use these functions. This occurs in the following components: Left Navigation; Header and following pages: Share a gem; Manage sharing settings; Generate a Draft in Canvas; Refine Content; Generate a

Criteria	Conformance Level	Remarks and Explanations
		Draft in Canvas; New chat; Add from Drive. The content in a scrollable region cannot be accessed using a keyboard, so people who use a keyboard to navigate will not be able to view this content. This occurs on the following page: Quiz.
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: Keyboard focus is never locked or trapped in a particular area, and the user can navigate to and from all navigable elements using only a keyboard.
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Supports	Web: If a single-character key shortcut exists, then the single-character key shortcut can be turned off or remapped, or it is only active when the relevant user interface component is in focus.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: In most cases, when a time limit exists, the user is given an option to turn off, adjust, or extend the time limit. The following exception exists: • Some content visually appears and disappears with no ability to adjust how long the content is visible, potentially preventing people who are blind, have low vision, or have mobility or cognitive disabilities from locating or reading the content. This occurs in the following component: Header and following pages: Edit and Regenerate response; Manage Chats; Generate a Draft in Canvas; Options menu.
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Supports	Web: Moving, blinking, scrolling, or auto-updating information can be paused, stopped, hidden, or otherwise controlled by the user.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1(Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: The tested application does not contain flashing content.
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) - Does not apply • 11.2.4.1 (Open Functionality Software) - Does not apply • 11.2.4.1 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: Supports	Web: A method is provided to skip navigation and other page elements that are repeated across web pages.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.2 Page Titled</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Pages have descriptive and informative titles.
<u>2.4.3 Focus Order</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: The navigation order of most interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability. The following exceptions exist: • The focus order is not logical and presents content in an order that misrepresents its meaning or operability, so people who use a keyboard, switch control, or other assistive technology to navigate content may become disoriented or confused. This occurs on the following pages: Adding Files; Add from Drive; Analyze Photos; Import Code; Create

Criteria	Conformance Level	Remarks and Explanations
		and Use a Gem; Edit a Gem's Instructions; Find and Open Gem List; Create and Use a Gem; Edit a Gem's Instructions. ● Keyboard focus or touch screen swiping goes to multiple elements that are hidden or empty, so people who use the keyboard to navigate content (including screen reader users) may become disoriented or confused. This occurs in the following component: Left Navigation and following page: Edit and Regenerate response. ● When a modal closes, keyboard focus is not returned to the control that opened the modal or to another logical location, so people who use the keyboard to navigate content (including screen reader users) may become disoriented on the page. This occurs on the following pages: Share a Gem; Manage Chats; Manage Sharing Settings.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: The purpose of most links can be determined from the link text alone or from the link text and its programmatic context. The following exception exists: • Multiple links have identical link text but different destinations, and the context provided by the content that immediately surrounds each link does not provide any clarification, so people who are blind and/or use a screen reader will not know or may be confused about where each link goes. This occurs on the following page: Find and Open Gem List.
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: All functionality that can be operated with a pointer can be operated with single-point actions.
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2)	Web: Supports	Web: For functionality that can be operated using a single

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		pointer, at least one of the following is true: • The action is not triggered on the down event. • The action triggers on the up event, and a mechanism is available to abort the function before completion or to undo the function after completion. • The up-event reverses any outcome of the preceding down-event. • Completing the function on the down-event is essential.
<u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3 (Open Functionality Software) • 11.2.5.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: For most user interface components that include visible text labels, the accessible name matches (or includes) the visible text in the label. The following exception exists: • The accessible name of multiple interactive elements (such as links, buttons, or form inputs) does not contain the visible label, so people who use speech input to navigate and operate content will not be able to access those elements. This occurs on the following pages: Options menu; Generate a Draft in Canvas; Refine

Criteria	Conformance Level	Remarks and Explanations
		Content; Deep Research Report.
<u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Functionality that can be triggered by device motion or user motion detected by a device can be disabled, and the functionality can be operated without using motion.
<u>3.1.1 Language of Page</u> (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: The language of each page is correct and can be determined programmatically.
<u>3.2.1 On Focus</u> (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software)	Web: Supports	Web: When an element receives focus, a change in context (such as a substantial change to the page, the spawning of a pop-up window, or a change in focus) that may

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		disorient the user does not occur.
<u>3.2.2 On Input</u> (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: In most cases, when a user inputs information or interacts with a control, it does not result in a substantial change to the page that could disorient the user, or the user is informed about the change ahead of time. The following exception exists: • When a user enters text in an input field or selects a checkbox or radio button, a new window unexpectedly opens, so people who have cognitive disabilities and others may be confused or disoriented. This occurs on the following page: Find and Open Gem List.
<u>3.2.6 Consistent Help</u> (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: On web pages that contain help features (including human or automated contact options or self-help options), those features occur in the same order relative to other page content unless the user changes that order.

Criteria	Conformance Level	Remarks and Explanations
<u>3.3.1 Error Identification</u> (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: For form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and describes the error.
<u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: For most form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is expected. The following exceptions exist: • The labels for some form fields are missing, so each field's purpose is not clear. This occurs on the following pages: Share a Gem; Manage Sharing Settings; Edit and Regenerate response; Manage Sharing Settings. • Select or dropdown control missing a visible label. This occurs on the following pages: Change Models;

Criteria	Conformance Level	Remarks and Explanations
		Generate a Draft in Canvas; Refine Content.
<u>3.3.7 Redundant Entry</u> (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: If information previously entered by, or provided to, the user is required to be entered again in the same process, that information is either automatically populated or available for the user to select unless the previously entered information is no longer valid or re-entering the information is essential or required to ensure security.
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: The name, role, state, and/or value of most, if not all, user interface components cannot be programmatically determined. The following issues exist: • A button does not have a programmatic name, so its name (such as "Submit" or "Cancel") is not conveyed to screen readers and other assistive technologies and will not be available to people who use those technologies. This occurs on the following page: Refine Content. • An iframe does not have a programmatic title that is conveyed to assistive technology, so

Criteria	Conformance Level	Remarks and Explanations
		people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose or content of the iframe without browsing its content. This occurs on the following page: Add from Drive. • The content of multiple tooltips cannot be accessed using a screen reader, so people who are blind and others who use a screen reader will not be able to read this content. This occurs on the following pages: Add from Drive; Find and Open Gem List. An element that appears and functions like a combo box does not have the required attributes in its HTML code needed to provide its programmatic role, name, state, and other properties to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or content of the element or how to interact with it. This occurs on the following page: New chat; Edit and Regenerate response; Prompt from Microphone; Adding Files; Add from Drive; Analyze Photos; Import Code;

Criteria	Conformance Level	Remarks and Explanations
		Recently Added PDF File; Generate a Draft in Canvas; Refine Content; Export Canvas to Google Docs; Deep Research Report; Generate and Copy Code; Image Generation; Video Generation; Guided Learning; Audio Overview; Quiz • • An element has an invalid attribute in its HTML code that is intended to provide its programmatic role, name, state, or another property to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or content of the element or how to interact with it. This occurs in the following component: Left Navigation. • A breadcrumb region is missing one or more required attributes in its HTML code that provides its programmatic role, name, state, or another property to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be

Criteria	Conformance Level	Remarks and Explanations
		able to understand the name, purpose, or current state of the region and its contents or how to interact with the region and contents. This occurs on the following page: Add from Drive. • An element that appears and functions like a site navigation menu or application menu does not have the required attributes in its HTML code needed to provide the programmatic role, name, state, and other properties for the menu and/or its options to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or content of the menu and its options or how to interact with them. This occurs on the following page: New chat. • Multiple elements are missing one or more required attributes in their HTML code that would provide that element's programmatic role, name, state, or

Criteria	Conformance Level	Remarks and Explanations
		another property to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or content of each element or how to interact with it. This occurs on the following page: Add from Drive. • The HTML code for a link or button is nested inside the code of another link or button, so assistive technologies may not be able to determine the function of the element. This occurs on the following pages: Create and Use a Gem; Edit a Gem's Instructions; Interact with a Pre-made Gem. • An element does not have an attribute in its HTML code that will provide its programmatic state (such as "checked"/"not checked") to assistive technology or the state assigned is not correct, so people who are blind and/or use a screen reader or other assistive technology may not be able to

Criteria	Conformance Level	Remarks and Explanations
		understand the current state of the element or how to interact with it. This occurs on the following page: Options menu. State: Expand/collapse state of the element is missing or incorrect. This occurs on the following pages: Deep Research Report; Generate a Draft in Canvas; Refine Content

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	Web: Live multimedia files with audio are not present, so synchronized captions are not required.

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: Prerecorded multimedia files are not present, so audio descriptions are not required.
<u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Orientation of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality.
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5 (Open Functionality Software) • 11.1.3.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Supports	Web: The purpose for each input field that collects an individual's personal data is programmatically defined based on the WCAG list of Input Purposes for User Interface Components.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Web: Most text and images of regular text have the required color contrast ratio with their backgrounds. The following exceptions exist: - The color contrast ratio between text and its background is less than 4.5:1 (or less than 3:1 for large text), so people who are colorblind or have low vision may have difficulty reading the text. This occurs on the following pages: Generate and Copy Code; Edit a Gem's Instructions; Create and Use a Gem. - The color contrast ratio between text and its background is less than 4.5:1, so people who are colorblind or have low vision may have difficulty reading the text. This occurs on the following page: Recently Added PDF File. - The color contrast ratios on hover or focus between the text labels of some controls and their background are less than 4.5:1, so

Criteria	Conformance Level	Remarks and Explanations
		people who are colorblind or have low vision may have difficulty reading the text label of each control. This occurs on the following pages: Options menu; Recently Added PDF File; New chat; Edit and Regenerate response; Prompt from Microphone; Adding Files; Add from Drive; Analyze Photos; Import Code; Recently Added PDF File; Generate a Draft in Canvas; Export Canvas to Google Docs; Deep Research Report • The color contrast ratio between placeholder text in an input and the input's background is less than 4.5:1, so people who are colorblind or have low vision may have difficulty reading the placeholder text. This occurs on the following page. Create and Use a Gem; Edit a Gem's Instructions
<u>1.4.4 Resize text</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document)	Web: Partially Supports	Web: Most content is readable and functional when browser zoom is set to 200% of its

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		initial size. The following exceptions exist: • Content is lost, clipped, or obscured when the page is zoomed to 200%, so people who have low vision and need to enlarge text to read it may not have access to that content. This occurs on the following pages: Deep Research Report; Quiz. • Functionality is lost when the page is zoomed to 200%, so people who have low vision and need to enlarge text to read it may not have access to this functionality. This occurs on the following pages: Recently Added PDF File; Generate a Draft in Canvas; Refine Content; Manage Chats.
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports	Web: When content can be presented visually using only text, an image of text is not used to present that text.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
<u>1.4.10 Reflow</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10.1 (Open Functionality Software) • 11.1.4.10.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: The content of most pages is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide. The following exception exists: • When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content or functionality becomes unavailable, so people with low vision who increase the size of text and other content using the browser zoom will not be able to access all of the page's content and/or functionality. This occurs on the following pages: Options menu; Generate a Draft in Canvas; Refine Content; Deep Research Report; Edit a Gem's Instructions; Create and Use a Gem; Interact with a Pre-made Gem; New chat; Edit and Regenerate response; Prompt from

Criteria	Conformance Level	Remarks and Explanations
		Microphone; Adding Files; Add from Drive; Analyze Photos; Import Code; Recently Added PDF File; Generate a Draft in Canvas; Export Canvas to Google Docs; Deep Research Report; Generate and Copy Code; New chat Options menu; Edit and Regenerate response; Prompt from Microphone; Adding Files; Add from Drive; Analyze Photos; Import Code; Recently Added PDF File; Generate a Draft in Canvas; Refine Content; Export Canvas to Google Docs; Deep Research Report; Generate and Copy Code; Image Generation; Video Generation; Guided Learning; Audio Overview; Quiz; Create and Use a Gem; Edit a Gem's Instructions
<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool)	Web: Partially Supports	Web: Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. The following exceptions exist:

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		• The visual boundaries of some interactive elements (like a radio button or input fields) do not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty in perceiving the boundaries of the interactive element. This occurs on the following pages: Audio Overview; Create and Use a Gem; Edit a Gem's Instructions; Video Generation; Deep Research Report; Search Past Chats; Quiz. • The focus indicators of some interactive elements (like buttons or input fields) do not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving when each interactive element is receiving focus. This occurs on the following pages: New chat; Edit and Regenerate response; Prompt from Microphone; Adding Files; Add from Drive;

Criteria	Conformance Level	Remarks and Explanations
		Analyze Photos; Import Code; Recently Added PDF File; Generate a Draft in Canvas; Export Canvas to Google Docs; Deep Research Report; Generate and Copy Code; Edit and Regenerate response; Share a Gem; Add from Drive; Recently Added PDF File; Options menu; New chat; Manage Sharing Settings; Share a Gem; Manage Sharing Settings. • The indicator for the state of an interactive element (like a checkbox or radio button) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty in perceiving the state of the interactive element. This occurs on the following page: Reopen Prior chat. • Some icons (or parts of an icon required to understand its content) do not have a 3:1 color contrast ratio with the background or adjacent colors, so people who are colorblind or have

Criteria	Conformance Level	Remarks and Explanations
		low vision may not be able to understand the information presented by each icon. This occurs on the following pages: Recently Added PDF File; Deep Research Report; Generate a Draft in Canvas; Refine Content
<u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: For most content, the spacing between letters, words, lines of text, and paragraphs can be adjusted with no loss of content or functionality. The following exception exists: • When text spacing is adjusted to help people with vision, reading, and/or cognitive disabilities, some content cannot be seen because it is cut off. This occurs on the following page: Generate a Draft in Canvas.
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool)	Web: Partially Supports	Web: In most cases, when additional content is triggered by pointer hover or keyboard focus, that additional content can be dismissed and hovered over, and the content persists until the user dismisses it. The following exceptions exist: • Content that appears on mouse hover or

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		keyboard focus (such as tooltips, drop-down menus, or popups) is not dismissible, so it obscures all or part of the original content on the page. This occurs on the following pages: Share a Gem; Manage Sharing Settings; Add from Drive; Recently Added PDF File • Content that appears on mouse hover (such as tooltips, drop-down menus, or popups) disappears when the mouse pointer is moved over that content, meaning people with disabilities, especially people with low vision who need to magnify text, may not be able to read the additional content. This occurs on the following pages: Share a Gem; Manage Sharing Settings; Add from Drive.
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) - Does not apply • 11.2.4.5 (Open Functionality Software) - Does not apply • 11.2.4.5 (Closed Software) - Does not apply	Web: Supports	Web: Multiple ways are available to find other pages on the site.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs		
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: Most headings and labels for form and interactive controls are informative. The following exceptions exist: • Multiple buttons have identical programmatic labels but different functionality, and there is no programmatic context, so people who are blind and/or use a screen reader will not know or may be confused or misled about what each button does. This occurs on the following pages: Manage Chats; Video Generation; Edit and Regenerate response; Options menu; Generate a Draft in Canvas; Image Generation; Manage Sharing Settings. • Multiple programmatic labels for controls or form input fields do not convey the purpose of the control or input, so

Criteria	Conformance Level	Remarks and Explanations
		people who are blind and/or use a screen reader may not understand what a control does or what data to enter. This occurs in the following component: Left Navigation and following pages: Deep Research Report; Add from Drive.
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: In most cases, it is visually apparent which page element is currently receiving keyboard focus. The following exception exists: • Multiple interactive elements (such as links, buttons, or form inputs) do not have a visual focus indicator, so sighted people who use a keyboard to navigate content will not know when those elements are receiving focus. This occurs in the following component: Header and following pages: Share a gem; Manage Sharing Settings; Add from Drive.
<u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: When a user interface component receives keyboard focus, the component is not

Criteria	Conformance Level	Remarks and Explanations
		entirely hidden due to author-created content.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: All functionality that uses a dragging movement can be achieved by a single pointer without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: The size of the target for each clickable control is at least 24 by 24 CSS pixels, except where the target size is determined by the user agent; there is a different control with equivalent functionality; the target is in line with text; the presentation of the target is essential to the function or otherwise exempted under the rule; or each control is spaced such that a 24-pixel circle placed around the bounding box of the control will not intersect any similar circle for another control.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) - Does not apply • 11.3.1.2 (Closed Software) - Does not apply	Web: Supports	Web: The language of each section of content that is different from the default language of the page is correctly identified and can be determined programmatically.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) - Does not apply • 11.3.2.3 (Open Functionality Software) - Does not apply • 11.3.2.3 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs	Web: Supports	Web: Navigation patterns that are repeated on web pages are presented in the same relative order each time they appear and do not change order when navigating through the site.
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) - Does not apply • 11.3.2.4 (Open Functionality Software) - Does not apply • 11.3.2.4 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Supports	Web: Labels, names, and/or text alternatives for content that have the same functionality across multiple web pages are consistently identified.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) - Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) - Does not apply to non-web docs		
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: If input errors are automatically detected, suggestions are provided in text for correcting the input in a timely and accessible manner before the data is submitted to the server.
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: If the user can change or delete legal transactions, financial transactions, student exam responses, or data transactions that are unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed.

Criteria	Conformance Level	Remarks and Explanations
<u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process unless either another method is available that does not rely on a cognitive function test; help is available to assist the user in completing the test; or the test is to recognize objects or identify non-text content the user provided to the website.
<u>4.1.3 Status Messages</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) - Does not apply • 11.4.1.3 (Open Functionality Software) - Does not apply • 11.4.1.3 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: In most cases, status messages can be programmatically determined and presented by assistive technologies without receiving focus. The following exception exists: • Some status messages are not automatically announced by the screen reader, so people who are blind and/or use a screen reader or other assistive technology may completely miss the status messages, or they may not hear them in a timely fashion. This occurs on the following pages: Search Past Chats; Prompt from Microphone; Image Generation; Generate a Draft in Canvas; Quiz; Audio Overview; Add

Criteria	Conformance Level	Remarks and Explanations
		from Drive; Adding Files; Add from Drive; Analyze Photos; Import Code; Generate a Draft in Canvas; Refine Content; Export Canvas to Google Docs; Deep Research Report; Generate and Copy Code; Image Generation; Video Generation; Guided Learning; Audio Overview; Quiz; Deep Research Report; Rename a Gem; Recently Added PDF File.

Table 3: Success Criteria, Level AAA

Notes: Not Applicable. Website was not audited for WCAG 2.2 AAA conformance.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Partially Supports	Web: Most functionality is usable without vision. Exceptions are noted in: • 1.1.1 Non-text Content • 1.2.3 Audio Description or Media Alternative (Prerecorded) • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 1.4.1 Use of Color • 2.1.1 Keyboard • 2.2.1 Timing Adjustable • 2.4.3 Focus Order • 2.4.4 Link Purpose (In Context) • 2.4.6 Headings and Labels • 3.2.2 On Input • 4.1.2 Name, Role, Value
302.2 With Limited Vision	Web: Partially Supports	Web: Most functionality is usable with limited vision. Exceptions are noted in: • 1.1.1 Non-text Content • 1.2.3 Audio Description or Media Alternative (Prerecorded) • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 1.4.1 Use of Color • 1.4.3 Contrast (Minimum) • 1.4.4 Resize text • 2.1.1 Keyboard • 2.2.1 Timing Adjustable • 2.4.3 Focus Order • 2.4.4 Link Purpose (In Context) • 2.4.6 Headings and Labels • 2.4.7 Focus Visible • 3.2.2 On Input • 3.3.2 Labels or Instructions • 4.1.2 Name, Role, Value
302.3 Without Perception of Color	Web: Partially Supports	Web: Most functionality is usable without perception of color. Exceptions are noted in:

		• 1.4.1 Use of Color • 1.4.3 Contrast (Minimum)
302.4 Without Hearing	Web: Partially Supports	Web: Most functionality is usable without hearing. Exceptions are noted in: • 1.2.2 Captions (Prerecorded)
302.5 With Limited Hearing	Web: Partially Supports	Web: Most functionality is usable with limited hearing. Exceptions are noted in: • 1.2.2 Captions (Prerecorded)
302.6 Without Speech	Web: Supports	Web: All functionality is usable without speech.
302.7 With Limited Manipulation	Web: Partially Supports	Web: Most functionality is usable with limited manipulation and does not require fine motor control or simultaneous manual operations. Exceptions are noted in: • 2.1.1 Keyboard • 2.2.1 Timing Adjustable • 2.4.3 Focus Order • 2.4.4 Link Purpose (In Context) • 2.4.6 Headings and Labels • 2.4.7 Focus Visible • 4.1.2 Name, Role, Value
302.8 With Limited Reach and Strength	Web: Supports	Web: All functionality is usable with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially Supports	Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in: • 1.1.1 Non-text Content • 1.2.2 Captions (Prerecorded) • 1.2.3 Audio Description or Media Alternative (Prerecorded) • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 1.4.1 Use of Color • 2.1.1 Keyboard • 2.2.1 Timing Adjustable • 2.4.3 Focus Order • 2.4.4 Link Purpose (In Context)

		• 2.4.6 Headings and Labels • 2.4.7 Focus Visible • 3.2.2 On Input • 3.3.2 Labels or Instructions • 4.1.2 Name, Role, Value
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Chapter 4: Hardware

Notes: Not applicable. The product is not a hardware product.

Chapter 5: Software

Notes: Google Docs is a web application, so its compliance with some of this chapter's criteria is dependent on the accessibility features available in the browser and operating system used to access this application.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.2 section	See information in WCAG 2.2 section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Web: Not Applicable	Web: The website or application is not platform software, so this requirement does not apply.
502.2.2 No Disruption of Accessibility Features	Web: Supports	Web: The website or application does not disrupt platform (browser and OS) features that are defined in the platform documentation as accessibility features
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Web: Partially Supports	Web: The role, state(s), properties, boundary, name, and

		description of most objects can be programmatically determined, so those attributes can be perceived and conveyed by assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
502.3.2 Modification of Object Information	Web: Partially Supports	Web: For most objects that allow the user to set their respective properties and/or state, the act of setting a property or state is available programmatically, so that it can be perceived and performed using assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
502.3.3 Rows, Column, and Headers	Web: Supports	Web: When a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology.
502.3.4 Values	Web: Partially Supports	Web: For most objects that have a current value or have a set or range of values associated with the object, the value(s) are available programmatically, so

		they can be perceived and conveyed by assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
502.3.5 Modification of Values	Web: Partially Supports	Web: For most objects that allow the user to set or modify their value, the act of setting a value is available programmatically, so that it can be perceived and performed using assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
502.3.6 Label Relationships	Web: Partially Supports	Web: For most elements that act as a label for another element and elements that are labeled by another element, the labeling relationship is programmatically determinable, so it can be perceived and conveyed by assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
502.3.7 Hierarchical Relationships	Web: Partially Supports	Web: For most elements that have a parent-child relationship, those relationships are programmatically determinable, so they can be perceived by assistive technology.

		Exceptions are noted in: • 1.3.1 Info and Relationships
502.3.8 Text	Web: Partially Supports	Web: Most text, text attributes (such as whether text is static or editable), and text boundaries are programmatically determinable, so they can be perceived and conveyed by assistive technology. Exceptions are noted in: • 1.3.1 Info and Relationships
502.3.9 Modification of Text	Web: Supports	Web: When text can be set by the user (such as by typing in an input field), the act of adding or modifying text is available programmatically, so that it can be perceived and performed using assistive technology.
502.3.10 List of Actions	Web: Supports	Web: When one or more actions may be performed on an element, all of those actions are programmatically determinable, so that each action can be perceived and conveyed by assistive technology.
502.3.11 Actions on Objects	Web: Partially Supports	Web: For most of the elements on which one or more actions may be performed, all of those actions are

		available programmatically, so that each action can be performed using assistive technology. Exceptions are noted in: • 2.1.1 Keyboard
502.3.12 Focus Cursor	Web: Partially Supports	Web: On most pages, the position and content of the focus indicator, text insertion point, and/or text selector are programmatically determinable, so that focus position and content can be perceived and conveyed by assistive technology. Exceptions are noted in: • 2.4.7 Focus Visible
502.3.13 Modification of Focus Cursor	Web: Supports	Web: When the focus indicator, text insertion point, and/or text selector indicator can be modified, the modifications are programmatically determinable, so they can be performed by assistive technology.
502.3.14 Event Notification	Web: Partially Supports	Web: In most cases, status messages relevant to user interactions are available to, and presented by, assistive technology. Exceptions are noted in: • 4.1.3 Status Messages

502.4 Platform Accessibility Features	Web: Not Applicable	Web: The website or application is not platform software, so this requirement does not apply.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Web: Not Applicable	Web: The website or application is not a native software application to apply user preferences
503.3 Alternative User Interfaces	Web: Not Applicable	Web: The website or application does not offer an alternative user interface.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Web: Not Applicable	Web: The website or application does not contain media with an audio component that has closed captions.
503.4.2 Audio Description Controls	Web: Not Applicable	Web: The website or application does not contain media with a video component that offers audio descriptions.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing	See WCAG 2.2 section	See information in WCAG 2.2 section
504.2.1 Preservation of Information Provided for Accessibility	Web: Not Applicable	Web: The website or application is not an authoring tool.

504.2.2 PDF Export	Web: Not Applicable	Web: The website or application is not an authoring tool.
504.3 Prompts	Web: Partially Supports	Web: In most instances, in its capacity as an authoring tool, the website or application prompts content creators to make the content accessible during or after creation, so the information necessary to make portions of the content accessible may be added, and that content will be available to some people with disabilities.
504.4 Templates	Web: Not Applicable	Web: The website or application is not an authoring tool.

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
601 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Web: Not Applicable	Web: Documentation is not provided for the website or application.
602.3 Electronic Support Documentation	See WCAG 2.2 section	See information in WCAG 2.2 section

602.4 Alternate Formats for Non-Electronic Support Documentation	Web: Not Applicable	Web: Documentation is not provided for the website or application.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Web: Not Applicable	Web: Support services are not provided for the website or application.
603.3 Accommodation of Communication Needs	Web: Not Applicable	Web: Support services are not provided for the website or application.

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Partially Supports	Web: Most functionality is usable without vision. Exceptions are noted in: • 1.1.1 Non-text Content • 1.2.3 Audio Description or Media Alternative (Prerecorded) • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 1.4.1 Use of Color • 2.1.1 Keyboard • 2.2.1 Timing Adjustable • 2.4.3 Focus Order • 2.4.4 Link Purpose (In Context) • 2.4.6 Headings and Labels • 3.2.2 On Input • 4.1.2 Name, Role, Value • 4.1.3 Status Messages
4.2.2 Usage with limited vision	Web: Partially Supports	Web: Most functionality is usable with limited vision. Exceptions are noted in:

		• 1.1.1 Non-text Content • 1.4.1 Use of Color • 1.4.3 Contrast (Minimum) • 1.4.4 Resize text • 1.4.10 Reflow • 1.4.11 Non-text Contrast • 1.4.12 Text Spacing • 1.4.13 Content on Hover or Focus • 2.1.1 Keyboard • 2.2.1 Timing Adjustable • 2.4.3 Focus Order • 2.4.4 Link Purpose (In Context) • 2.4.6 Headings and Labels • 2.4.7 Focus Visible • 3.2.2 On Input • 3.3.2 Labels or Instructions • 4.1.2 Name, Role, Value
4.2.3 Usage without perception of colour	Web: Partially Supports	Web: Most functionality is usable without perception of color. Exceptions are noted in: • 1.4.1 Use of Color • 1.4.3 Contrast (Minimum) • 1.4.11 Non-Text Contrast
4.2.4 Usage without hearing	Web: Partially Supports	Web: Most functionality is usable without

		hearing. Exceptions are noted in: • 1.1.1 Non-text Content • 1.2.2 Captions (Prerecorded) • 2.2.1 Timing Adjustable
4.2.5 Usage with limited hearing	Web: Partially Supports	Web: Most functionality is usable with limited hearing. Exceptions are noted in: • 1.2.2 Captions (Prerecorded) • 2.2.1 Timing Adjustable
4.2.6 Usage with no or limited vocal capability	Web: Supports	Web: All functionality is usable without speech or other vocal output.
4.2.7 Usage with limited manipulation or strength	Web: Partially Supports	Web: Most functionality is usable by people with limited manipulation and does not require manipulation, simultaneous action, or hand strength. Exceptions are noted in: • 2.1.1 Keyboard • 2.2.1 Timing Adjustable • 2.4.3 Focus Order • 2.4.4 Link Purpose (In Context) • 2.4.6 Headings and Labels • 2.4.7 Focus Visible • 2.5.3 Label in Name • 3.2.2 On Input

		4.1.2 Name, Role, Value
4.2.8 Usage with limited reach	Web: Partially Supports	Web: Most functionality is usable by people with limited reach. Exceptions are noted in: 2.5.3 Label in Name
4.2.9 Minimize photosensitive seizure triggers	Web: Supports	Web: All functionality may be operated in a mode that minimizes the potential for triggering photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Web: Partially Supports	Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in: 1.4.12 Text Spacing 1.4.13 Content on Hover or Focus 2.2.1 Timing Adjustable 2.4.3 Focus Order 2.4.4 Link Purpose (In Context) 2.4.6 Headings and Labels 2.4.7 Focus Visible 3.2.2 On Input

		• 3.3.2 Labels or Instructions • 4.1.3 Status Messages
4.2.11 Privacy	Web: Supports	Web: Where the product provides features for accessibility, it maintains the privacy of people who use these features at the same level as other users.

Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.2 Auditory output delivery including speech	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.3 Auditory output correlation	Web: Not Applicable	Web: The product does not have closed functionality.

5.1.3.4 Speech output user control	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.5 Speech output automatic interruption	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.6 Speech output for non-text content	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.7 Speech output for video information	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.8 Masked entry	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.9 Private access to personal data	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.10 Non-interfering audio output	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.11 Private listening volume	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.12 Speaker volume	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.13 Volume reset	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.14 Spoken languages	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.3.15 Non-visual error identification	Web: Not Applicable	Web: The product does not have closed functionality.

5.1.3.16 Receipts, tickets, and transactional outputs	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.4 Functionality closed to text enlargement	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.5 Visual output for auditory information	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Web: Not Applicable	Web: The product does not have closed functionality.
5.1.7 Access without speech	Web: Not Applicable	Web: The product does not have closed functionality.
5.2 Activation of accessibility features	Web: Not Applicable	Web: The product's does not have documented accessibility features for specific needs can be activated
5.3 Biometrics	Web: Not Applicable	Web: The product does not use biometric forms of user identification or control. All functionality is accessible through standard input methods (keyboard, mouse, UI).
5.4 Preservation of accessibility information during conversion	Web: Not Applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.4 Preservation of accessibility

		information during conversion.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Web: Not Applicable	Web: The product has only non-mechanical operable parts, such as on-screen buttons, which do not require grasping, pinching, or twisting of the wrist to operate.
5.5.2 Operable parts discernibility	Web: Not Applicable	Web: The product has only non-mechanical operable parts, such as on-screen buttons, which do not require grasping, pinching, or twisting of the wrist to operate.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Web: Not Applicable	Web: Tactile or auditory status is not included in the product.
5.6.2 Visual status	Web: Not Applicable	Web: Visual status of controls isn't discernible in the product
5.7 Key repeat	Web: Not Applicable	Web: Key repeat functionality is not found in the product.
5.8 Double-strike key acceptance	Web: Not Applicable	Web: Double -strike key acceptance is not found in the product.
5.9 Simultaneous user actions	Web: Not Applicable	Web: The product does not require simultaneous user actions for core functionality. All actions triggered by key

		combinations are also available via the graphical user interface using mouse or sequential keyboard navigation.
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Chapter 6: ICT with Two-Way Voice Communication

Notes: Web: Not Applicable. The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication

Chapter 7: ICT with Video Capabilities

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Web: Partially Supports	Web: The website or application allows the user to display captions if they are available for most videos that have synchronized audio. Exceptions are noted in:
7.1.2 Captioning synchronization	Web: Not Applicable	Web: The website or application does not contain video that has synchronized audio.
7.1.3 Preservation of captioning	Web: Not Applicable	Web: The website or application does not transmit, convert, or record video that has synchronized audio.
7.1.4 Captions characteristics	Web: Not Applicable	Web: The website or application does not

		contain video that has synchronized audio.
7.1.5 Spoken subtitles	Web: Not Applicable	Web: The website or application does not contain video that has synchronized audio.
7.2.1 Audio description playback	Web: Partially Supports	Web: The website or application allows the user to play audio description if it is available for most videos that have synchronized audio. Exceptions are noted in:
7.2.2 Audio description synchronization	Web: Not Applicable	Web: The website or application does not contain video that has synchronized audio.
7.2.3 Preservation of audio description	Web: Not Applicable	Web: The website or application does not transmit, convert, or record video that has synchronized audio.
7.3 User controls for captions and audio description	Web: Not Applicable	Web: The website or application does not contain media with an audio component that has closed captions or media with a video component that has audio description.

Chapter 8: [Hardware](#)

Notes: Not applicable. The product is not a hardware product.

Criteria	Conformance Level	Remarks and Explanations
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8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not Applicable	The product is not a hardware product.
8.1.3 Colour	Not Applicable	The product is not a hardware product.
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not Applicable	The product is not a hardware product.
8.2.1.2 Incremental volume control	Not Applicable	The product is not a hardware product.
8.2.2.1 Fixed-line devices	Not Applicable	The product is not a hardware product.
8.2.2.2 Wireless communication devices	Not Applicable	The product is not a hardware product.
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not Applicable	The product is not a hardware product.
8.3.2.2 Unobstructed low forward reach	Not Applicable	The product is not a hardware product.
8.3.2.3.1 Clear space	Not Applicable	The product is not a hardware product.
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	The product is not a hardware product.
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	The product is not a hardware product.
8.3.2.4 Knee and toe clearance width	Not Applicable	The product is not a hardware product.
8.3.2.5 Toe clearance	Not Applicable	The product is not a hardware product.
8.3.2.6 Knee clearance	Not Applicable	The product is not a hardware product.

8.3.3.1 Unobstructed high side reach	Not Applicable	The product is not a hardware product.
8.3.3.2 Unobstructed low side reach	Not Applicable	The product is not a hardware product.
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not Applicable	The product is not a hardware product.
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not Applicable	The product is not a hardware product.
8.3.4.1 Change in level	Not Applicable	The product is not a hardware product.
8.3.4.2 Clear floor or ground space	Not Applicable	The product is not a hardware product.
8.3.4.3.2 Forward approach	Not Applicable	The product is not a hardware product.
8.3.4.3.3 Parallel approach	Not Applicable	The product is not a hardware product.
8.3.5 Visibility	Not Applicable	The product is not a hardware product.
8.3.6 Installation instructions	Not Applicable	The product is not a hardware product.
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	The product is not a hardware product.
8.4.2.1 Means of operation of mechanical parts	Not Applicable	The product is not a hardware product.
8.4.2.2 Force of operation of mechanical parts	Not Applicable	The product is not a hardware product.
8.4.3 Keys, tickets and fare cards	Not Applicable	The product is not a hardware product.
8.5 Tactile indication of speech mode	Not Applicable	The product is not a hardware product.

Clause 9: [Web](#)

Notes: The ICT covered by this report is a web application. As such, its accessibility requirements are covered in the WCAG 2.2 section.

Chapter 10: [Non-web Documents](#)

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.2 section	See information in WCAG 2.2 section
10.5 Caption positioning	Web: Not Applicable	
10.6 Audio description timing	Web: Not Applicable	

Chapter 11: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.2 section	See information in WCAG 2.2 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17

11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.5 Object information	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.6 Row, column, and headers	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.7 Values	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.8 Label relationships	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.9 Parent-child relationships	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.10 Text	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.11 List of available actions	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.12 Execution of available actions	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.13 Tracking of focus and selection attributes	Web: Not Applicable	Web: This criterion is not applicable to the product

11.5.2.14 Modification of focus and selection attributes	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.15 Change notification	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.16 Modifications of states and properties	Web: Not Applicable	Web: This criterion is not applicable to the product
11.5.2.17 Modifications of values and text	Web: Not Applicable	Web: This criterion is not applicable to the product
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Web: Not Applicable	Web: This criterion is not applicable to the product
11.6.2 No disruption of accessibility features	Web: Not Applicable	Web: This criterion is not applicable to the product
11.7 User preferences	Web: Not Applicable	Web: This criterion is not applicable to the product
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Web: Not Applicable	Web: This criterion is not applicable to the product
11.8.3 Preservation of accessibility information in transformations	Web: Not Applicable	Web: This criterion is not applicable to the product

11.8.4 Repair assistance	Web: Not Applicable	Web: This criterion is not applicable to the product
11.8.5 Templates	Web: Not Applicable	Web: This criterion is not applicable to the product

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Web: Not Applicable	Web: Documentation is not provided for the website or application.
12.1.2 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Web: Not Applicable	Web: Support services are not provided for the website or application.
12.2.3 Effective communication	Web: Not Applicable	Web: Support services are not provided for the website or application.
12.2.4 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not applicable. The product does not provide relay or emergency service access.

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