

Gemini in Workspace Accessibility Conformance Report

International Edition, Based on VPAT® Version 2.5Rev

Product Information

- **Name of Product/Version:** Gemini in Workspace
- **Report Date:** October 8, 2025
- **Product Description:** Web Application
- **Contact Information:** vpat-questions@google.com

Evaluation Methods Used

The [W3C Website Accessibility Conformance Evaluation Methodology](#) (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers.

The following applications were used as part of the audit to identify potential accessibility issues:

- Desktop browsers: Chrome
- Assistive technologies: NVDA
- Accessibility testing tools: axe DevTools Pro, axe Auditor, Color Contrast Analyzer

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

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Tested Pages

- Gemini - Simple Conversation (Sheets)
- Gemini - Using a Suggested prompt (Sheets)
- Gemini - Copy (Sheets)
- Gemini - Conversation History Context (Sheets)
- Gemini - Using a link as context for a message (Sheets)
- Gemini - Suggestion Prompt (Sheets)
- Gemini - Response Sources (Sheets)
- Create Image and generate additional ones (Sheets)
- See what Gemini can do - application specific (Sheets)
- Gemini - Simple Conversation (Drive)
- Gemini - Conversation via Add Source (Drive)
- Gemini - Add more source docs and query (Drive)
- Gemini - More preformed queries from a prompt (Drive)
- Create Image and generate additional ones (Drive)
- Clear your recent Chat Gemini history and ask for more suggestions using more options (Drive)

- See what Gemini can do - application specific (Drive)
- Gemini - Simple Conversation (Slides)
- Gemini - Using a Suggested prompt (Slides)
- Gemini - Copy (Slides)
- Gemini - Conversation History Context (Slides)
- Gemini - Using a link as context for a message (Slides)
- Gemini - Suggestion Prompt (Slides)
- Gemini - Response Sources (Slides)
- Image Suggestions (Slides)
- Clear your recent Chat Gemini history and ask for more suggestions using more options (Slides)
- See what Gemini can do - application specific (Slides)
- Gemini - Simple Conversation (Docs)
- Gemini - Using a Suggested prompt (Docs)
- Gemini - Copy (Docs)
- Gemini - Conversation History Context (Docs)
- Gemini - Using a link as context for a message (Docs)
- Gemini - Use expand/collapse on long responses (Docs)
- Gemini - Response Sources (Docs)
- Create Image and generate additional ones (Docs)
- Inline Prompt Editing (Docs)
- Clear your recent Chat Gemini history and ask for more suggestions using more options (Docs)
- See what Gemini can do - application specific (Docs)
- Gemini - Simple Conversation (Gmail)
- Gemini - Using a Suggested prompt (Gmail)
- Gemini - Copy (Gmail)
- Gemini - Conversation History Context (Gmail)
- Gemini - Using a link as context for a message (Gmail)
- Gemini - Response Sources (Gmail)
- Image Suggestion (No user prompt image generation) (Gmail)
- Inline Prompt Editing (Gmail)
- Gemini - Feedback (Gmail)
- Gemini - General Feedback (Gmail)
- Clear your recent Chat Gemini history and ask for more suggestions using more options (Gmail)

- Gemini - Simple Conversation (Chat)
- Gemini - Use a Suggested prompt and insert it and send it (Chat)
- Chat Web Copy (Chat)
- Gemini - Conversation History Context (Chat)
- Gemini - Pasting Links into Prompt Input (not applicable to Gmail) (Chat)
- Gemini - Using a link as context for a message (Chat)
- Gemini - Use Show more or show less suggestion (Chat)
- Create Image and generate additional ones (Chat)
- Inline Prompt Editing (Chat)
- Gemini - Summary Feedback (Chat)
- Clear your recent Chat Gemini history and ask for more suggestions using more options (Chat)
- Gemini - Summarize a file that is present in Chat Message stream (Chat)
- Review Gemini summaries for chat conversations in Home (Chat)
- Access unread conversation summaries in Chat (Chat)
- Generate Document (Docs)
- Write something new with Gemini in Docs (Docs)
- Rewrite text with Gemini in Docs (Docs)
- Use Gemini to generate an image (Docs)
- Use Gemini to generate a cover image (Docs)
- Generate a Summary with Gemini (Docs)
- Help Me Write (Gmail)
- Refine a Draft (Gmail)
- Contextual Smart Reply (Gmail)
- Automatic Translations in Chat (Chat)
- Side Panel Help me Create a Table (AI Enhanced Tables) (Sheets)
- Summarize this table (Sheets)
- Open Drive Viewer (Drive)
- Drive Viewer Ask questions & get answers (Drive)
- Drive Viewer Sources (Drive)
- Drive Viewer Automatic Summary (Drive)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services
- Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: Most non-text content has text alternatives or a text alternative that serves an equivalent purpose. The following exceptions exist: • A decorative image is not hidden from screen readers, so people who are blind and/or use a screen reader will have to navigate through unnecessary and duplicative text. This occurs on the following page: Generate Document. • An image does not have a text alternative, so people who are blind and/or use a screen reader will not be able to access the information available in the image, and if it is an active image, will not understand its function. This occurs on many Docs, Chat, and Gmail pages. • An image does not have a text alternative, so people who are blind and/or use a screen reader will not be able to access the information available in the image, and if it is an active image, will not

Criteria	Conformance Level	Remarks and Explanations
		understand its function. This occurs on the following page: Create Image and generate additional ones.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: Prerecorded audio-only files are not present.
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software)	Web: Not Applicable	Web: Prerecorded videos are not present.

Criteria	Conformance Level	Remarks and Explanations
11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	Web: Prerecorded videos are not present, so the audio description is not required.
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web)	Web: Partially Supports	Web: Most, if not all, information, structure, and relationships conveyed through presentation can be programmatically determined or are

Criteria	Conformance Level	Remarks and Explanations
• 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) – Informative only • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		available in text. The following issues exist: • A heading level is out of order, so the structure of the content is not properly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on most pages. • A block of text is marked up as a heading but is not a heading, so the structure of the content is misrepresented to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following page: Inline Prompt Editing. • Text that visually functions as a heading is not marked up as a heading, so the structure of the content is not properly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following pages: Review Gemini summaries for chat conversations in Home; Gemini - Using a link as context for a message; Access unread

Criteria	Conformance Level	Remarks and Explanations
		conversation summaries in Chat; Side Panel Help me Create a Table (AI Enhanced Tables). • Content that is visually presented as a list is not marked up as a list, so the presence and structure of the list are not conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following pages: Review Gemini summaries for chat conversations in Home; Gemini - Use Show more or show less suggestion; Access unread conversation summaries in Chat; Contextual Smart Reply. • Content that does not visually function as a list is marked up as a list, so the structure of the page is misrepresented to people who are blind and/or use a screen reader or other assistive technology. This occurs on some Gmail pages. • A block of content has inappropriate semantic markup, so its meaning, structure, or

Criteria	Conformance Level	Remarks and Explanations
		relationships are misrepresented to people who are blind and/or use a screen reader. This occurs on the following page: Gemini - Use a Suggested prompt and insert it and send it. • Some information, structure, and/or relationships are only presented visually but not conveyed programmatically, so context provided to sighted users is not available to people who are blind. This occurs on some Chat and Docs pages. • An element's programmatic role requires one or more child element(s) but the child element(s) is/are missing, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose or content of the element or its related content. This occurs on most pages.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria	Web: Partially Supports	Web: The reading and navigation order of most content is logical and intuitive. The following exceptions exist:

Criteria	Conformance Level	Remarks and Explanations
● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) – Informative only ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		● The screen reader skips and does not announce informative static content (text or images), so the intended meaning of that content will be lost or changed for people who are blind and/or use a screen reader. This occurs on many Gmail and Drive pages.
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, and visual location.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: For most, if not all, content, Use of alternates to color is widely supported across Gemini in Workspace. The following issues exist: • Color is used as the only method to convey the state (such as "checked," "pressed," or "selected") of a control, so that information will not be available to people who are colorblind and people who are blind and/or use a screen reader. This occurs on most pages. • Color is the only visual method used to identify a link, and a link text's contrast ratio with the color of the surrounding text is less than 3:1, so people who are colorblind or have low vision may not be able to identify the link. This occurs on the following page: Automatic Translations in Chat.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web)	Web: Supports	Web: A mechanism is provided to stop, pause, mute, or adjust volume for audio that automatically plays for more than 3 seconds.

Criteria	Conformance Level	Remarks and Explanations
• 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: On most pages, all functionality is available using only the keyboard (unless that functionality cannot be accomplished in any known way using a keyboard). If shortcut keys and access keys are present, some may conflict with existing browser and screen reader shortcuts, and some functionality based on custom gestures may not be available when a screen reader is turned on. The following exceptions exist: • An action cannot be performed when using a screen reader, so people who are blind and others who use a screen reader cannot perform this action. This occurs on the following page:

Criteria	Conformance Level	Remarks and Explanations
		Image Suggestion (No user prompt image generation). • A function cannot be performed using only the keyboard, so people who use the keyboard alone to navigate and operate content cannot use this function. This occurs on many pages.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Keyboard focus is never locked or trapped in a particular area, and the user can navigate to and from all navigable elements using only a keyboard.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Web: Supports	Web: If a single-character key shortcut exists, then the single-character key shortcut can be turned off or remapped, or it is only active when the

Criteria	Conformance Level	Remarks and Explanations
9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		relevant user interface component is in focus.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Timing and time limit adjustment is well-supported across Gemini in Workspace. The following issues exist: Some content visually appears and disappears with no ability to adjust how long the content is visible, potentially preventing people who are blind, have low vision, or have mobility or cognitive disabilities from locating or reading the content. This occurs on most pages.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web)	Web: Supports	Web: On pages, where moving, blinking, scrolling, or auto-updating information is present, that information

Criteria	Conformance Level	Remarks and Explanations
10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		can be paused, stopped, hidden, or otherwise controlled by the user.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	Web: The tested application does not contain flashing content.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: A method is provided to skip navigation and other page elements that are repeated across web pages.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool)	Web: Supports	Web: Pages have descriptive and informative titles.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: The navigation order of most interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability. The following exceptions exist: • Keyboard focus is lost or misplaced as a result of user interaction or content update, or refresh, so people who use the keyboard to navigate content (including screen reader users) will become disoriented. This occurs on the following pages: Create Image and generate additional ones; Create Image and generate additional ones. • Keyboard focus is not moved to a modal when the modal opens, so people who use the keyboard to navigate content (including screen reader users) may not be able to use the

Criteria	Conformance Level	Remarks and Explanations
		modal, and in some cases may not know it is present on the page. This occurs on the following page: Rewrite text with Gemini in Docs. • The focus order is not logical and presents content in an order that misrepresents its meaning or operability, so people who use a keyboard, switch control, or other assistive technology to navigate content may become disoriented or confused. This occurs on the following pages: Create Image and generate additional ones; Generate a Summary with Gemini. • When a modal closes, keyboard focus is not returned to the control that opened the modal or to another logical location, so people who use the keyboard to navigate content (including screen reader users) may become disoriented on the page. This occurs on the following pages: Image Suggestions; Drive Viewer Ask questions & get answers.

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: The purpose of each link can be determined from the link text alone or from the link text and its programmatic context.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: All functionality that can be operated with a pointer can be operated with single-point actions.

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: For functionality that can be operated using a single pointer, at least one of the following is true: ● The action is not triggered on the down event. ● The action triggers on the up event, and a mechanism is available to abort the function before completion or to undo the function after completion. ● The up-event reverses any outcome of the preceding down-event. ● Completing the function on the down-event is essential.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) – Informative only ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: For most user interface components that include visible text labels, the accessible name matches (or includes) the visible text in the label. The following exceptions exist: ● The accessible name of an interactive element (such as a link, button, or form input) does not contain the visible label, so people who use speech input to navigate and operate content will not be able to access the element. This occurs on the following pages: Help Me Write;

Criteria	Conformance Level	Remarks and Explanations
		Drive Viewer Ask questions & get answers. An interactive element (such as a link, button, or form input) does not have an accessible name because its visible label is not programmatically associated with the element, so people who use speech input to navigate and operate content will not be able to access the element. This occurs on many Docs pages.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Functionality that can be triggered by device motion or user motion detected by a device can be disabled, and the functionality can be operated without using motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria	Web: Supports	Web: The language of each page is correct and can be determined programmatically.

Criteria	Conformance Level	Remarks and Explanations
● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: When an element receives focus, a change in context (such as a substantial change to the page, the spawning of a pop-up window, or a change in focus) that may disorient the user does not occur.

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: In most cases, when a user inputs information or interacts with a control, it does not result in a substantial change to the page that could disorient the user, or the user is informed about the change ahead of time. The following exceptions exist: ● When a user changes the setting of a user interface control (such as entering text in an input field or selecting a checkbox or radio button), it results in an unanticipated context change (such as opening a new window, moving focus to another element, or submitting a form), so people who have cognitive disabilities and others may be confused or disoriented. This occurs on the following page: Gemini - Use a Suggested prompt and insert it and send it.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document)	Web: Partially Supports	Web: For most form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and describes the error. The following exceptions exist:

Criteria	Conformance Level	Remarks and Explanations
• 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		• A form field with an error is not identified in the text error message or a text alternative for an image, and the error message with the field name is not programmatically associated with the form field (so it is announced when a screen reader user navigates to the field), so people who are blind and/or use a screen reader will not be able to identify in which form field the error occurred. This occurs on most pages. • An error for a form input (such as a text input field, radio button, select dropdown, or checkbox) is not identified with a text error message or a text alternative for an image, so people who are blind and/or use a screen reader will not be made aware that an error has occurred. This occurs on the following pages: Side Panel Help me Create a Table (AI Enhanced Tables); Summarize this table; Drive Viewer Ask questions & get answers; Drive

Criteria	Conformance Level	Remarks and Explanations
		Viewer Automatic Summary; Gemini-Wide (Docs).
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: For most, if not all, form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form, so that users know what input data is expected. The following issues exist: • The label of an element is not persistent (always visible on the page), so the element's purpose may be difficult to discover. This occurs on most pages. • The label for a form field is missing, so the field's purpose is not clear. This occurs on the following pages: Use Gemini to generate a cover image; Write something new with Gemini in Docs; Rewrite text with Gemini in Docs; Use Gemini to generate an image. • Select or dropdown control missing a visible label. This occurs on the following page: Help Me Write.

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508	Web: Partially Supports	Web: The name, role, state, and/or value of most, if not all, user interface components cannot be programmatically determined. The following issues exist: ● A button does not have a programmatic name, so its name (such as "Submit" or "Cancel") is not conveyed to screen readers and other assistive technologies and will not be available to people who use those technologies. This

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		occurs on the following page: Contextual Smart Reply. • A button does not have a programmatic role, so its role (usually button, but sometimes link or something else) is not conveyed to screen readers and other assistive technologies and will not be available to people who use those technologies. This occurs on the following pages: Use Gemini to generate a cover image; Write something new with Gemini in Docs; Open Drive Viewer. • A button does not have a programmatic role and name, so its role (usually button, but sometimes link or something else) and its name (such as "Submit" or "Cancel") are not conveyed to screen readers and other assistive technologies and will not be available to people who use those technologies. This occurs on the following page: Gemini - Conversation via Add Source. • When a button is pressed, its pressed state is not conveyed

Criteria	Conformance Level	Remarks and Explanations
		programmatically, so people who are blind and/or use a screen reader or other assistive technology will not be informed that the button is pressed. This occurs on most pages. • An element does not have an attribute in its HTML code that will provide its programmatic role to assistive technology or the role assigned is not correct (like assigning a button the role of "checkbox"), so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or content of the element or how to interact with it. This occurs on most Chat pages. • The programmatic state of an element that reveals or hides content ("expanded" or "collapsed") is missing or is used incorrectly, so people who are blind and/or use a screen reader or other assistive technology will not be informed of the current state of the element or the state will be

Criteria	Conformance Level	Remarks and Explanations
		misrepresented. This occurs on some Chat and Docs pages. - For an element that allows a user either to select or not select a single option (like a checkbox or radio buttons) or to select from among 2 or more options (like a select dropdown), the state (such as checked/unchecked or selected/not selected) is not conveyed to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose of the element, the options available, and whether the element or an option is currently checked. This occurs on the following pages: Gemini - Summary Feedback; Use Gemini to generate a cover image; Use Gemini to generate an image; Automatic Translations in Chat. - The HTML code for a link or button is nested inside the code of another link or button, so assistive technologies may not be able to determine the

Criteria	Conformance Level	Remarks and Explanations
		function of the element. This occurs on the following page: Image Suggestion (No user prompt image generation). • An element functions as if it has two programmatic roles, so one or both roles may be incorrectly conveyed to people who are blind and/or use a screen reader or other assistive technology, since assistive technology can convey only one role for any single element. This occurs on the following page: Gemini - Using a Suggested prompt. • An iframe does not have a programmatic title that is conveyed to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose or content of the iframe without browsing its content. This occurs on the following page: Automatic Translations in Chat. • An element's HTML code has syntax errors, so people who are blind and/or use a screen

Criteria	Conformance Level	Remarks and Explanations
		reader or other assistive technology may not be able to understand the name, purpose, or content of the element or how to interact with it. This occurs on the following page: Automatic Translations in Chat. • An element is missing a required attribute in its HTML code that provides its programmatic role, name, state, or other property to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or content of the element or how to interact with it. This occurs on the following page: Refine a Draft. • A custom user interface component is not compatible with assistive technologies, so people who use assistive technology will not be able to interact with it. This occurs on the following page: Gemini - Use a Suggested prompt and insert it and send it.

Criteria	Conformance Level	Remarks and Explanations
		• An element has an invalid attribute in its HTML code that is intended to provide its programmatic role, name, state, or another property to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or content of the element or how to interact with it. This occurs on the following page: Generate Document. • An element does not have an attribute in its HTML code that will provide its programmatic state (such as "checked"/"not checked") to assistive technology or the state assigned is not correct, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the current state of the element or how to interact with it. This occurs on the following page: Help Me Write. • An element with a "link," "button," or "menu item" role is

Criteria	Conformance Level	Remarks and Explanations
		missing or has an incorrect programmatic name, so people who are blind and/or use a screen reader or other assistive technology may not be able to determine the name of the element and may not understand its purpose or content or how to interact with it. This occurs on the following pages: Create Image and generate additional ones.; Image Suggestion (No user prompt image generation); Create Image and generate additional ones; Image Suggestions. • A form input element does not have a programmatic name, so people who are blind and/or use a screen reader or other assistive technology may not be able to determine the name of the element and may not understand its purpose or how to interact with it. This occurs on the following page: Write something new with Gemini in Docs.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: Live multimedia files with audio are not present, so synchronized captions are not required.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Not Applicable	Web: Prerecorded multimedia files are not present, so audio descriptions are not required.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Orientation of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports	Web: The purpose for each input field that collects an individual's personal data is programmatically defined based on the WCAG list of Input Purposes for User Interface Components.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: Most text and images of regular text have the required color contrast ratio with their backgrounds. The following issues exist: • The color contrast ratio between placeholder text in an input and the input's background is less than 4.5:1, so people who are colorblind or have low vision may have difficulty reading the placeholder text. This occurs on the following pages: Use Gemini to generate a cover image; Generate Document; Write something new with Gemini in Docs; Rewrite text with Gemini in Docs; Use Gemini to generate an image; Help Me Write. • The color contrast ratio between text and its background is less than 4.5:1, so people who are colorblind or have low vision may have difficulty reading the text. This occurs on most pages.

Criteria	Conformance Level	Remarks and Explanations
		The color contrast ratio on hover or focus between a control's text label and its background is less than 4.5:1, so people who are colorblind or have low vision may have difficulty reading the text label of the control. This occurs on most pages.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Web: Most content is readable and functional when browser zoom is set to 200% of its initial size. The following exceptions exist: - Content is lost, clipped, or obscured when the page is zoomed to 200%, so people who have low vision and need to enlarge text to read it may not have access to that content. This occurs on the following pages: Image Suggestions; Generate Document; Help Me Write; Contextual Smart Reply; Drive Viewer Ask questions & get answers; Drive Viewer Automatic Summary. - Functionality is lost when the page is zoomed to 200%, so people who have low vision and need to enlarge text to read it

Criteria	Conformance Level	Remarks and Explanations
		may not have access to this functionality. This occurs on some Drive and Sheets pages.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: When content can be presented visually using only text, an image of text is not used to present that text.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs)	Web: Does not Support	Web: The content of most, if not all, pages is not viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide. The following issues exist: ● When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content does not fit horizontally, so it cannot be viewed without

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 – Does not apply		scrolling. People with low vision who increase the size of text and other content using the browser zoom may have difficulty accessing the content that can only be seen by horizontal scrolling. This occurs on many Chat, Docs, and Slides pages. - When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content or functionality becomes unavailable, so people with low vision who increase the size of text and other content using the browser zoom will not be able to access all of the page's content and/or functionality. This occurs on some Docs, Drive, and Sheets pages. - When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content overlaps and cannot be seen or understood, so the overlapping content is not available to people with low

Criteria	Conformance Level	Remarks and Explanations
		vision who increase the size of text and other content using the browser zoom. This occurs on the following pages: Generate Document; Refine a Draft.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Most boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. The following issues exist: ● The visual boundary of an interactive element (like a radio button or input field) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty in perceiving the boundaries of the interactive element. This occurs on the following pages: Write something new with Gemini in Docs; Rewrite text with Gemini in Docs; Automatic Translations in Chat. ● The indicator for the state of an interactive element (like a checkbox or radio button) does not have a 3:1 color contrast

Criteria	Conformance Level	Remarks and Explanations
		ratio with the background, so people who are colorblind or have low vision may have difficulty in perceiving the state of the interactive element. This occurs on many Gmail, Drive, Sheets, and Slide pages. • An image or graphic (like a chart) or part of the image/graphic required to understand its content does not have a 3:1 color contrast ratio with the background or adjacent colors, so people who are colorblind or have low vision may not be able to understand the information presented by the image/graphic. This occurs on many Chat and Docs pages. • The focus indicator of an interactive element (like a button or input field) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving when the interactive element is receiving focus. This occurs on many Gmail and Docs pages.

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: For most content, the spacing between letters, words, lines of text, and paragraphs can be adjusted with no loss of content or functionality. The following exceptions exist: ● When text spacing is adjusted to help people with vision, reading, and/or cognitive disabilities, some content cannot be seen because it is cut off. This occurs on the following page: Generate Document. ● When text spacing is adjusted to help people with vision, reading, and/or cognitive disabilities, some or all of the content cannot be read because it overlaps with other content. This occurs on the following page: Gemini - Using a Suggested prompt.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document)	Web: Partially Supports	Web: In most cases, when additional content is triggered by pointer hover or keyboard focus, that additional content can be dismissed and hovered over, and the content persists until the user dismisses it. The following exceptions exist:

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		• Content that appears on mouse hover or keyboard focus (such as tooltips, drop-down menus, or popups) is not dismissible, so it obscures all or part of the original content on the page. This occurs on some Docs, Gmail, and Drive pages. • Content that appears on mouse hover (such as tooltips, drop-down menus, or popups) disappears when the mouse pointer is moved over that content, meaning people with disabilities, especially people with low vision who need to magnify text, may not be able to read the additional content. This occurs on the following pages: Help Me Write; Open Drive Viewer.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply	Web: Supports	Web: Multiple ways are available to find other pages on the site.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: Most headings and/or labels for form and interactive controls are informative. The following issues exist: • A programmatic label for a control or form input field does not convey the purpose of the control or input, so people who are blind and/or use a screen reader may not understand what the control does or what data to enter. This occurs on some Docs, Drive, Sheets, and Slides pages. • A heading does not describe the content that follows it accurately, so people who are blind and/or use a screen reader and people with

Criteria	Conformance Level	Remarks and Explanations
		cognitive disabilities may be misled about the organization and structure of the page. This occurs on some Gmail and Drive pages. Multiple buttons have identical programmatic labels but different functionality, and there is no programmatic context, so people who are blind and/or use a screen reader will not know or may be confused or misled about what each button does. This occurs on most pages.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Partially Supports	Web: In most cases, it is visually apparent which page element is currently receiving keyboard focus. The following exceptions exist: An interactive element (such as a link, button, or form input) does not have a visual focus indicator, so sighted people who use a keyboard to navigate content will not know when that element is receiving focus. This occurs on the following pages: Write something new with Gemini in Docs; Side Panel

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		Help me Create a Table (AI Enhanced Tables). The visual focus indicator for an interactive element (such as a link, button, or form input) is not visible, so sighted people who use a keyboard to navigate content will not know when that element is receiving focus. This occurs on the following pages: Use Gemini to generate a cover image; Use Gemini to generate an image.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Web: On most pages, the language of each section of content that is different from the default language of the page is correctly identified and can be determined programmatically. The following exceptions exist: A portion of content on a page that is in a different language from the rest of the content on the page is not programmatically assigned the language for that portion of content, so screen readers may mispronounce that part of the content. This occurs on some Chat and Docs pages.

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: Navigation patterns that are repeated on web pages are presented in the same relative order each time they appear and do not change order when navigating through the site.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply	Web: Supports	Web: Labels, names, and/or text alternatives for content that have the same functionality across multiple web pages are consistently identified.

Criteria	Conformance Level	Remarks and Explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Web: In most cases, if input errors are automatically detected, suggestions are provided in text for correcting the input in a timely and accessible manner before the data is submitted to the server. The following exceptions exist: A form field's error message does not suggest how to correct the error, so users may have difficulty determining how to complete the form successfully. This occurs on some Chat pages.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria	Web: Supports	Web: If the user can change or delete legal transactions, financial transactions, student exam responses, or data transactions that are

Criteria	Conformance Level	Remarks and Explanations
● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: In most cases, status messages can be programmatically determined and presented by assistive technologies without receiving focus. The following exceptions exist: ● A status message is not automatically announced by the screen reader, so people who are blind and/or use a screen reader or other assistive technology may completely miss the status message, or they may not hear it in a timely fashion. This occurs on some Docs, Chat, Gmail, and Drive pages.

Table 3: Success Criteria, Level AAA

Notes: Not evaluated. Gemini in Workspace was not assessed for WCAG 2.1 Level AAA conformance.

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Partially Supports	Web: Most functionality is usable without vision. Exceptions are noted in: • 1.1.1 Non-Text Content • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 1.4.1 Use of Color • 2.1.1 Keyboard • 2.2.1 Timing Adjustable • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 3.1.2 Language of Parts • 3.2.2 On Input • 3.3.1 Error Identification • 3.3.3 Error Suggestion • 4.1.2 Name, Role, Value
302.2 With Limited Vision	Web: Partially Supports	Web: Most functionality is usable with limited vision. Exceptions are noted in:

Criteria	Conformance Level	Remarks and Explanations
		• 1.1.1 Non-Text Content • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 1.4.1 Use of Color • 1.4.3 Contrast (minimum) • 1.4.4 Resize Text • 2.1.1 Keyboard • 2.2.1 Timing Adjustable • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 2.4.7 Focus Visible • 3.1.2 Language of Parts • 3.2.2 On Input • 3.3.1 Error Identification • 3.3.2 Labels or Instructions • 3.3.3 Error Suggestion • 4.1.2 Name, Role, Value
302.3 Without Perception of Color	Web: Partially Supports	Web: Most functionality is usable without perception of color. Exceptions are noted in: • 1.4.1 Use of Color • 1.4.3 Contrast (minimum) • 3.3.1 Error Identification
302.4 Without Hearing	Web: Partially Supports	Web: Most functionality is usable without hearing. Exceptions are noted in: • 1.1.1 Non-Text Content • 3.1.2 Language of Parts

Criteria	Conformance Level	Remarks and Explanations
302.5 With Limited Hearing	Web: Partially Supports	Web: Most functionality is usable with limited hearing. Exceptions are noted in: • 1.1.1 Non-Text Content • 3.1.2 Language of Parts
302.6 Without Speech	Web: Not Applicable	Web: The product does not require the use of speech.
302.7 With Limited Manipulation	Web: Partially Supports	Web: Most functionality is usable with limited manipulation and does not require fine motor control or simultaneous manual operations. Exceptions are noted in: • 2.1.1 Keyboard • 2.2.1 Timing Adjustable • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 2.4.7 Focus Visible • 3.3.3 Error Suggestion • 4.1.2 Name, Role, Value
302.8 With Limited Reach and Strength	Web: Supports	Web: All functionality is usable with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially Supports	Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with

Criteria	Conformance Level	Remarks and Explanations
		assistive technology. Exceptions are noted in: • 1.1.1 Non-Text Content • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 1.4.1 Use of Color • 2.1.1 Keyboard • 2.2.1 Timing Adjustable • 2.2.2 Pause, Stop, Hide • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 2.4.7 Focus Visible • 3.1.2 Language of Parts • 3.2.2 On Input • 3.3.1 Error Identification • 3.3.2 Labels or Instructions • 3.3.3 Error Suggestion • 4.1.2 Name, Role, Value

Chapter 4: [Hardware](#)

Notes: Not applicable. The product is not a hardware product.

Chapter 5: [Software](#)

Notes: Gemini in Workspace is a web application, so its compliance with some of this chapter's criteria is dependent on the accessibility features available in the browser and operating system used to access this application.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section	See information in WCAG 2.1 section
11.8.2 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Web: Not Applicable	Web: The website or application is not platform software, so this requirement does not apply.
502.2.2 No Disruption of Accessibility Features	Web: Supports	Web: The website or application does not disrupt platform (browser and OS) features that are defined in the platform documentation as accessibility features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Web: Partially Supports	Web: The role, state(s), properties, boundary, name, and description of most objects can be programmatically determined, so those attributes can be perceived and conveyed by assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
502.3.2 Modification of Object Information	Web: Partially Supports	Web: For most objects that allow the user to set their respective properties and/or state, the act of setting a property or state is available programmatically, so that it can be

Criteria	Conformance Level	Remarks and Explanations
		perceived and performed using assistive technology. Exceptions are noted in: 4.1.2 Name, Role, Value
502.3.3 Row, Column, and Headers	Web: Supports	Web: When a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology.
502.3.4 Values	Web: Partially Supports	Web: For most objects that have a current value or have a set or range of values associated with the object, the value(s) are available programmatically, so they can be perceived and conveyed by assistive technology. Exceptions include: 4.1.2 Name, Role, Value
502.3.5 Modification of Values	Web: Partially Supports	Web: For most objects that allow the user to set or modify their value, the act of setting a value is available programmatically, so that it can be perceived and performed using assistive technology. Exceptions include: 4.1.2 Name, Role, Value

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Web: Partially Supports	Web: For most elements that act as a label for another element and elements that are labeled by another element, the labeling relationship is programmatically determinable, so it can be perceived and conveyed by assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
502.3.7 Hierarchical Relationships	Web: Supports	Web: When a page contains elements that have a parent-child relationship, those relationships are programmatically determinable, so they can be perceived by assistive technology. Exceptions include: • 1.3.1 Info and Relationships
502.3.8 Text	Web: Supports	Web: The content of text objects, text attributes, and the boundary of text rendered to the screen, are programmatically determinable.
502.3.9 Modification of Text	Web: Supports	Web: All text that can be set by the user is capable of being set programmatically, including through assistive technology.
502.3.10 List of Actions	Web: Supports	Web: For objects, a list of all actions that can be executed on that object are programmatically determinable.

Criteria	Conformance Level	Remarks and Explanations
502.3.11 Actions on Objects	Web: Partially Supports	Web: For most of the elements on which one or more actions may be performed, all of those actions are available programmatically, so that each action can be performed using assistive technology. Exceptions include: • 2.1.1 Keyboard
502.3.12 Focus Cursor	Web: Supports	Web: The application exposes information and mechanisms necessary to track focus, text insertion point, and selection attributes of most user interface components.
502.3.13 Modification of Focus Cursor	Web: Supports	Web: All focus, text insertion point, and selection attributes that can be set by the user can be set programmatically, including using assistive technology.
502.3.14 Event Notification	Web: Partially Supports	Web: In most cases, status messages relevant to user interactions are available to, and presented by, assistive technology. Exceptions are noted in: • 4.1.3 Status Messages
502.4 Platform Accessibility Features	Web: Supports	Web: The application does not have independent accessibility features. It utilizes the accessibility features of

Criteria	Conformance Level	Remarks and Explanations
		the browser and operating system used to access it.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Web: Not Applicable	Web: The website or application is not a native software application to apply user preferences.
503.3 Alternative User Interfaces	Web: Not Applicable	Web: The website or application does not offer an alternative user interface.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Web: Not Applicable	Web: The website or application does not contain media with an audio component that has closed captions and is in the same level as the volume adjustment control.
503.4.2 Audio Description Controls	Web: Not Applicable	Web: The website or application does not contain media with a video component that does not offer audio descriptions in the same level as the volume adjustment as it is completely missing an audio description control.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.1 section	See information in WCAG 2.1 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Web: Supports	Web: In its capacity as an authoring tool, the website or application preserves accessibility information when converting content from one format to another, so some or all of the information in the original format necessary to make portions of the content accessible is provided in the new format, and this content will be available to people with disabilities.
504.2.2 PDF Export	Web: Supports	Web: In its capacity as an authoring tool, the website or application preserves accessibility information when converting content to a PDF file, so information in the original format necessary to make portions of the content accessible is provided in the PDF file, and this content will be available to people with disabilities.
504.3 Prompts	Web: Does Not Support	Web: In most, if not all, instances in its capacity as an authoring tool, the website or application does not prompt content creators to make the content accessible during or after creation, so the information necessary to make portions of the content accessible may not be added and that

Criteria	Conformance Level	Remarks and Explanations
		content will not be available to some people with disabilities. Examples include in the following page: Image suggestions in Gemini side panel and many pages in Doc's web, Sheets web, Slides web and Sites web
504.4 Templates	Web: Supports	Web: In its capacity as an authoring tool, the website or application provides templates that allow the creation of accessible content, so content created using these templates will include content that will be accessible to people with disabilities.

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance level	Remarks and explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Web: Not Applicable	Web: Support documentation for this product exists but is verified in

Criteria	Conformance level	Remarks and explanations
		another Accessibility Conformance Report.
602.3 Electronic Support Documentation	Web: Not Applicable	Web: Documentation is not provided for the website or application.
602.4 Alternate Formats for Non-Electronic Support Documentation	Web: Not Applicable	Web: Support documentation for this product exists but is verified in another Accessibility Conformance Report.
<u>603 Support Services</u>		
603.2 Information on Accessibility and Compatibility Features	Web: Not Applicable	Web: Support Services for this product exists but is verified in another Accessibility Conformance Report.
603.3 Accommodation of Communication Needs	Web: Not Applicable	Web: Support Services for this product exists but is verified in another Accessibility Conformance Report.

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Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Partially Supports	Web: Most functionality is usable without vision. Exceptions are noted in: • 1.1.1 Non-Text Content • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 1.4.1 Use of Color • 2.1.1 Keyboard • 2.2.1 Timing Adjustable • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 3.1.2 Language of Parts • 3.2.2 On Input • 3.3.1 Error Identification • 3.3.3 Error Suggestion • 4.1.2 Name, Role, Value • 4.1.3 Status Messages
4.2.2 Usage with limited vision	Web: Partially Supports	Web: Most functionality is usable with limited vision. Exceptions are noted in: • 1.1.1 Non-Text Content • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 1.4.1 Use of Color • 1.4.3 Contrast (minimum) • 1.4.4 Resize Text • 1.4.10 Reflow • 1.4.11 Non-Text Contrast • 1.4.12 Text Spacing

Criteria	Conformance Level	Remarks and Explanations
		• 1.4.13 Content on Hover or Focus • 2.1.1 Keyboard • 2.2.1 Timing Adjustable • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 2.4.7 Focus Visible] • 3.1.2 Language of Parts • 3.2.2 On Input • 3.3.1 Error Identification • 3.3.2 Labels or Instructions • 3.3.3 Error Suggestion • 4.1.2 Name, Role, Value
4.2.3 Usage without perception of color	Web: Partially Supports	Web: Most functionality is usable without perception of color. Exceptions are noted in: • 1.4.1 Use of Color • 1.4.3 Contrast (minimum) • 1.4.11 Non-Text Contrast • 3.3.1 Error Identification
4.2.4 Usage without hearing	Web: Partially Supports	Web: Most functionality is usable without hearing. Exceptions are noted in: • 1.1.1 Non-Text Content • 3.1.2 Language of Parts
4.2.5 Usage with limited hearing	Web: Partially Supports	Web: Most functionality is usable with limited hearing. Exceptions are noted in:

Criteria	Conformance Level	Remarks and Explanations
		• 1.1.1 Non-Text Content • 3.1.2 Language of Parts
4.2.6 Usage without vocal capability	Web: Not Applicable	Web: The product does not require the use of speech or other vocal output.
4.2.7 Usage with limited manipulation or strength	Web: Partially Supports	Web: Most functionality is usable by people with limited manipulation and does not require manipulation, simultaneous action, or hand strength. Exceptions are noted in: • 1.4.13 Content on Hover or Focus • 2.1.1 Keyboard • 2.2.1 Timing Adjustable • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 2.4.7 Focus Visible • 2.5.3 Label in Name • 3.3.3 Error Suggestion • 4.1.2 Name, Role, Value
4.2.8 Usage with limited reach	Web: Supports	Web: All functionality is usable by people with limited reach. Exceptions are noted in: • 1.4.13 Content on Hover or Focus • 2.5.3 Label in Name

Criteria	Conformance Level	Remarks and Explanations
4.2.9 Minimize photosensitive seizure triggers	Web: Supports	Web: All functionality may be operated in a mode that minimizes the potential for triggering photosensitive seizures.
4.2.10 Usage with limited cognition	Web: Partially Supports	Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in: • 1.1.1 Non-Text Content • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 1.4.1 Use of Color • 1.4.10 Reflow • 1.4.12 Text Spacing • 1.4.13 Content on Hover or Focus • 2.1.1 Keyboard • 2.2.1 Timing Adjustable • 2.2.2 Pause, Stop, Hide • 2.4.3 Focus Order • 2.4.6 Headings and Labels • 2.4.7 Focus Visible] • 2.5.3 Label in Name • 3.1.2 Language of Parts] • 3.2.2 On Input • 3.3.1 Error Identification] • 3.3.2 Labels or Instructions

Criteria	Conformance Level	Remarks and Explanations
		• 3.3.3 Error Suggestion • 4.1.2 Name, Role, Value • 4.1.3 Status Messages
4.2.11 Privacy	Web: Supports	Web: The Gemini in Workspace web pages do not provide any privacy features

Chapter 5: [Generic Requirements](#)

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching,

Criteria	Conformance Level	Remarks and Explanations
		installing, or using assistive technology.
5.1.3.2 Auditory output delivery including speech	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.3 Auditory output correlation	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.4 Speech output user control	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.5 Speech output automatic interruption	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.6 Speech output for non-text content	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching,

Criteria	Conformance Level	Remarks and Explanations
		installing, or using assistive technology.
5.1.3.7 Speech output for video information	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.8 Masked entry	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.9 Private access to personal data	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.10 Non-interfering audio output	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.11 Private listening	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching,

Criteria	Conformance Level	Remarks and Explanations
		installing, or using assistive technology.
5.1.3.12 Speaker volume	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.13 Volume reset	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.14 Spoken languages	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.15 Non-visual error identification	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.16 Receipts, tickets, and transactional outputs	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching,

Criteria	Conformance Level	Remarks and Explanations
		installing, or using assistive technology.
5.1.4 Functionality closed to text enlargement	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from enlarging text.
5.1.5 Visual output for auditory information	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.1.5 Visual output for auditory information.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.
5.1.6.2 Input focus	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.
5.2 Activation of accessibility features	Web: Supports	Web: The product supports activation of an accessibility feature.

Criteria	Conformance Level	Remarks and Explanations
5.3 Biometrics	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.3 Biometrics.
5.4 Preservation of accessibility information during conversion	Web: Supports	Web: The product preserves accessibility information when converting content from one format to another, so some or all of the information in the original format necessary to make portions of the content accessible is provided in the new format, and this content will be available to people with disabilities.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.
5.5.2 Operable parts discernibility	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.

Criteria	Conformance Level	Remarks and Explanations
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.1 Tactile or auditory status.
5.6.2 Visual status	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.2 Visual status.
5.7 Key repeat	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.7 Key repeat.
5.8 Double-strike key acceptance	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.8 Double-strike key acceptance.
5.9 Simultaneous user actions	Web: Supports	Web: The product does not require simultaneous user actions. The product is compatible with system settings for sequential key presses, such as Sticky Keys.

Chapter 6: ICT with Two-Way GMail Communication

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Web: Not Applicable	The product does not have two-way voice communication.
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Web: Not Applicable	The product does not have two-way voice communication.
6.2.1.2 Concurrent Gmail and text	Web: Not Applicable	The product does not have two-way voice communication.
6.2.2.1 Visually distinguishable display	Web: Not Applicable	The product does not have two-way voice communication.
6.2.2.2 Programmatically determinable send and receive direction	Web: Not Applicable	The product does not have two-way voice communication.
6.2.2.3 Speaker identification	Web: Not Applicable	The product does not have two-way voice communication.
6.2.2.4 Visual indicator of Audio with RTT	Web: Not Applicable	The product does not have two-way voice communication.

Criteria	Conformance Level	Remarks and Explanations
6.2.3 Interoperability	Web: Not Applicable	The product does not have two-way voice communication.
6.2.4 RTT responsiveness	Web: Not Applicable	The product does not have two-way voice communication.
6.3 Caller ID	Web: Not Applicable	The product does not have two-way voice communication.
6.4 Alternatives to Gmail-based services	Web: Not Applicable	The product does not have two-way voice communication.
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Web: Not Applicable	
6.5.3 Frame rate	Web: Not Applicable	
6.5.4 Synchronization between audio and video	Web: Not Applicable	
6.5.5 Visual indicator of audio with video	Web: Not Applicable	
6.5.6 Speaker identification with video (sign language) communication	Web: Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Chapter 7: [ICT with Video Capabilities](#)

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Web: Not Applicable	Web: The website or application does not contain video that has synchronized audio.
7.1.2 Captioning synchronization	Web: Not Applicable	Web: The website or application does not contain video that has synchronized audio.
7.1.3 Preservation of captioning	Web: Not Applicable	Web: The website or application does not transmit, convert, or record video that has synchronized audio.
7.1.4 Captions characteristics	Web: Not Applicable	Web: The website or application does not contain video that has synchronized audio.

Criteria	Conformance Level	Remarks and Explanations
7.1.5 Spoken subtitles	Web: Not Applicable	Web: The website or application does not contain video that has synchronized audio.
7.2.1 Audio description playback	Web: Not Applicable	Web: The website or application does not contain video that has synchronized audio.
7.2.2 Audio description synchronization	Web: Not Applicable	Web: The website or application does not contain an audio description control.
7.3 User controls for captions and audio description	Web: Not Applicable	Web: The website or application does not contain media with an audio component that has closed captions or media with a video component that has audio description.

Chapter 8: [Hardware](#)

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Web: Not Applicable	The product is not a hardware product.
8.1.3 Color	Web: Not Applicable	The product is not a hardware product.

Criteria	Conformance Level	Remarks and Explanations
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Web: Not Applicable	The product is not a hardware product.
8.2.1.2 Incremental volume control	Web: Not Applicable	The product is not a hardware product.
8.2.2.1 Fixed-line devices	Web: Not Applicable	The product is not a hardware product.
8.2.2.2 Wireless communication devices	Web: Not Applicable	The product is not a hardware product.
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Web: Not Applicable	The product is not a hardware product.
8.3.2.2 Unobstructed low forward reach	Web: Not Applicable	The product is not a hardware product.
8.3.2.3.1 Clear space	Web: Not Applicable	The product is not a hardware product.
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Web: Not Applicable	The product is not a hardware product.
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Web: Not Applicable	The product is not a hardware product.
8.3.2.4 Knee and toe clearance width	Web: Not Applicable	The product is not a hardware product.
8.3.2.5 Toe clearance	Web: Not Applicable	The product is not a hardware product.
8.3.2.6 Knee clearance	Web: Not Applicable	The product is not a hardware product.
8.3.3.1 Unobstructed high side reach	Web: Not Applicable	The product is not a hardware product.

Criteria	Conformance Level	Remarks and Explanations
8.3.3.2 Unobstructed low side reach	Web: Not Applicable	The product is not a hardware product.
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Web: Not Applicable	The product is not a hardware product.
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Web: Not Applicable	The product is not a hardware product.
8.3.4.1 Change in level	Web: Not Applicable	The product is not a hardware product.
8.3.4.2 Clear floor or ground space	Web: Not Applicable	The product is not a hardware product.
8.3.4.3.2 Forward approach	Web: Not Applicable	The product is not a hardware product.
8.3.4.3.3 Parallel approach	Web: Not Applicable	The product is not a hardware product.
8.3.5 Visibility	Web: Not Applicable	The product is not a hardware product.
8.3.6 Installation instructions	Web: Not Applicable	The product is not a hardware product.
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Web: Not Applicable	The product is not a hardware product.
8.4.2.1 Means of operation of mechanical parts	Web: Not Applicable	The product is not a hardware product.
8.4.2.2 Force of operation of mechanical parts	Web: Not Applicable	The product is not a hardware product.
8.4.3 Keys, tickets and fare cards	Web: Not Applicable	The product is not a hardware product.
8.5 Tactile indication of speech mode	Web: Not Applicable	The product is not a hardware product.

Chapter 9: [Web](#)

Notes: The ICT covered by this report is a web application. As such, its accessibility requirements are covered in the [WCAG 2.1 section](#).

Chapter 10: [Non-Web Documents](#)

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.1 section	See information in WCAG 2.1 section
10.5 Caption positioning	Web: Not Applicable	
10.6 Audio description timing	Web: Not Applicable	

Chapter 11: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG 2.1 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Web: Not Applicable	Web: The Product is not an assistive technology.
11.5.2.5 Object information	Web: Partially Supports	Web: The role, states, properties, boundary, name, and description of most objects can be programmatically determined, so those attributes can be perceived and conveyed by assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value

Criteria	Conformance Level	Remarks and Explanations
11.5.2.6 Row, column, and headers	Web: Supports	Web: In all instances when a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology.
11.5.2.7 Values	Web: Partially Supports	Web: For most objects that have a current value or have a set or range of values associated with the object, the value is available programmatically, so it can be perceived and conveyed by assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
11.5.2.8 Label relationships	Web: Partially Supports	Web: For most elements that act as a label for another element and elements that are labeled by another element, the labeling relationship is programmatically determinable, so it can be perceived and conveyed by assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
11.5.2.9 Parent-child relationships	Web: Supports	Web: For all elements that have a parent-child relationship, those relationships are programmatically determinable, so they can be perceived by assistive technology.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.10 Text	Web: Partially Supports	Web: Most text, text attributes (such as whether text is static or editable), and text boundaries are programmatically determinable, so they can be perceived and conveyed by assistive technology. Exceptions are noted in: • 1.3.2 Meaningful Sequence
11.5.2.11 List of available actions	Web: Partially Supports	Web: For most objects programmatic role information and actions are programmatically determinable, so they can be conveyed by assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
11.5.2.12 Execution of available actions	Web: Partially Supports	Web: For most of the elements on which one or more actions may be performed, all of those actions are available programmatically, so that each action can be performed using assistive technology. Exceptions include: • 2.1.1 Keyboard Navigation
11.5.2.13 Tracking of focus and selection attributes	Web: Supports	Web: Users can track focus, select items, and insert focus into editable text.
11.5.2.14 Modification of focus and selection attributes	Web: Supports	Web: Users are not prevented from programmatically modifying user interface elements involved with text editing.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.15 Change notification	Web: Partially Supports	Web: Most Status messages relevant to user interactions are available to, and presented by, assistive technology. Exceptions are noted in: • 4.1.3 Status Message
11.5.2.16 Modifications of states and properties	Web: Partially Supports	Web: For most objects that allow the user to set or modify its states or properties, modifications can be made using assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
11.5.2.17 Modifications of values and text	Web: Partially Supports	Web: For most objects that have a current value and text or have a set or range of value associated with the objects, the values and text is available programmatically, so it can be conveyed by assistive technology. Exceptions are noted in: • 4.1.2 Name, Role, Value
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Web: Not Applicable	Web: The product is not platform software, so this clause does not apply.
11.6.2 No disruption of accessibility features	Web: Supports	Web: The product does not disrupt platform features that are defined in the platform documentation as accessibility features.

Criteria	Conformance Level	Remarks and Explanations
11.7 User preferences	Web: Supports	Web: The website or application allows users to set or modify color, contrast, font type and size, and focus cursor.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Web: Supports	Web: In its capacity as an authoring tool, the website or application allows accessible content creation.
11.8.3 Preservation of accessibility information in transformations	Web: Supports	Web: In its capacity as an authoring tool, the website or application preserves accessibility information when converting content from one format to another, so some or all of the information in the original format necessary to make portions of the content accessible is provided in the new format, and this content will be available to people with disabilities.

Criteria	Conformance Level	Remarks and Explanations
11.8.4 Repair assistance	Web: Does Not Support	Web: In its capacity as an authoring tool, the website or application does not prompt content creators to make the content accessible during or after creation, so the information necessary to make portions of the content accessible may be added and that content will be available to some people with disabilities. Examples include in the following pages: Image suggestions in Gemini side panel and many pages in Doc's, Sheets, Slides and Sites
11.8.5 Templates	Web: Supports	Web: In its capacity as an authoring tool, the website or application provides at least one template that allows the creation of accessible content, so content created using the template(s) will include content that will be accessible to people with disabilities.

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Web: Not applicable	Web: Documentation is not provided for the website or application.
12.1.2 Accessible documentation	Web: Not applicable	Web: Documentation is not provided for the website or application.
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Web: Not Evaluated	Web: Support services are not provided for the website or application.
12.2.3 Effective communication	Web: Not applicable	Web: Support services are not provided for the website or application.
12.2.4 Accessible documentation	Web: Not applicable	Web: Documentation is not provided by support services for the website or application.

Chapter 13: ICT Providing Relay or Emergency Service Access

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Web: Not Applicable	The product does not provide relay or emergency services.
13.1.3 Sign relay services	Web: Not Applicable	The product does not provide relay or emergency services.
13.1.4 Lip-reading relay services	Web: Not Applicable	The product does not provide relay or emergency services.
13.1.5 Captioned telephony services	Web: Not Applicable	The product does not provide relay or emergency services.
13.1.6 Speech to speech relay services	Web: Not Applicable	The product does not provide relay or emergency services.
13.2 Access to relay services	Web: Not Applicable	The product does not provide relay or emergency services.
13.3 Access to emergency services	Web: Not Applicable	The product does not provide relay or emergency services.

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