

Certificate



Certificate number: 2016-004a

Certified by EY CertifyPoint since: April 15, 2016

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015, the Information Security Management System as defined and implemented by

Google LLC*

located in Mountain View, California, United States of America is compliant with the requirements as stated in the standard:

ISO/IEC 27017:2015

Issue date of certificate: April 13, 2018

Re-issue date of certificate: November 27, 2019

Expiration date of certificate: April 13, 2021

Last certification cycle expiration date: April 14, 2018

EY CertifyPoint will, according to the certification agreement dated April 8, 2019, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

**The certification is applicable for the assets, services and locations as described in the scoping section on the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability, v1, dated September 24, 2019.*

A blue ink signature of J. Sehgal.

J. Sehgal | Director, EY CertifyPoint

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Scope for certificate 2016-004a

The scope of this ISO/IEC 27017:2015 certification is bounded by the following G Suite products and their offerings as listed below, along with the data contained or collected by those offerings.

- Admin Console
- Calendar
- Classroom
- Cloud Identity
- Cloud Search
- Contacts
- Docs
- Drive
- Forms
- Gmail
- Google+
- Groups
- Hangouts
- Hangouts Chat
- Hangouts Meet
- Hire
- Jamboard
- Keep
- Mobile Device Management
- Sheets
- Sites
- Slides
- Talk
- Tasks
- Vault
- Voice

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The following locations are in scope:

Data Centers:

- Arcola (VA), United States of America
- Ashburn (1) (VA), United States of America
- Ashburn (2) (VA), United States of America
- Ashburn (3) (VA), United States of America
- Atlanta (1) (GA), United States of America
- Atlanta (2) (GA), United States of America
- Changhua, Taiwan
- Clarksville (TN), United States of America
- Council Bluffs (1) (IA), United States of America
- Council Bluffs (2) (IA), United States of America
- Dublin, Ireland
- Eemshaven, Groningen, the Netherlands
- Frankfurt (1), Hesse, Germany
- Frankfurt (2), Hesse, Germany
- Ghlin, Hainaut, Belgium
- Hamina, Finland
- Hong Kong, Hong Kong
- Koto-ku, Tokyo, Japan
- Lenoir (NC), United States of America
- London (1), United Kingdom
- London (2), United Kingdom
- Los Angeles (CA), United States of America
- Moncks Corner (SC), United States of America
- Montreal, Quebec, Canada
- Mumbai, India
- Osaka, Japan
- Osasco, Brazil
- Pryor Creek (OK), United States of America
- Quilicura, Santiago, Chile
- Salt Lake City (UT), United States of America
- Seoul, South Korea
- Sydney (1), NSW, Australia
- Sydney (2), NSW, Australia
- The Dalles (1) (OR), United States of America
- The Dalles (2) (OR), United States of America
- Wenya, Singapore
- Widows Creek (AL), United States of America
- Zurich, Switzerland

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Offices:

- Aarhus, Denmark
- Accra, Ghana
- Addison (TX), United States of America
- Alameda (CA), United States of America
- Amsterdam, The Netherlands
- Ann Arbor (MI), United States of America
- Atlanta (GA), United States of America
- Auckland, New Zealand
- Austin (TX), United States of America
- Athens, Greece
- Bangalore, India
- Bangkok, Thailand
- Beijing, China
- Bellevue (WA), United States of America
- Belo Horizonte, Brazil
- Berlin, Germany
- Birmingham (AL), United States of America
- Bogota, Colombia
- Bothell (WA), United States of America
- Boulder (CO), United States of America
- Bratislava, Slovakia
- Brussels, Belgium
- Bucharest, Romania
- Budapest, Hungary
- Buenos Aires, Argentina
- Cambridge (MA), United States of America
- Cebu City, Philippines
- Chapel Hill (NC), United States of America
- Chicago (IL), United States of America
- Copenhagen, Denmark
- Council Bluffs (IA), United States of America
- Detroit (MI), United States of America
- Dubai, UAE
- Dublin, Ireland
- Durham (NC), United States of America
- Edmonton, Canada
- Eemshaven, The Netherlands
- Frankfurt, Germany
- Ghlin, Belgium
- Goleta (CA), United States of America
- Grenoble, France
- Gurgaon, India
- Haifa, Israel
- Hamburg, Germany
- Hamina, Finland
- Helsinki, Finland
- Hong Kong, Hong Kong
- Hyderabad, India
- Irvine (CA), United States of America
- Istanbul, Turkey
- Johannesburg, South Africa
- Kansas City (MO), United States of America
- Kiev, Ukraine
- Kirkland (WA), United States of America
- Kitchener, Canada
- Krakow, Poland
- Kuala Lumpur, Malaysia
- Lagos, Nigeria

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Offices (continued):

- Lenoir (NC), United States of America
- Lisbon, Portugal
- Lithia Springs (GA), United States of America
- Livermore, United States of America
- London, United Kingdom
- Los Angeles (CA), United States of America
- Madison (WI), United States of America
- Madrid, Spain
- Manchester, United Kingdom
- Manila, Philippines
- Melbourne, Australia
- Mexico City, Mexico
- Miami (FL), United States of America
- Milan, Italy
- Moncks Corner (SC), United States of America
- Montreal, Canada
- Moscow, Russia
- Mountain View (CA), United States of America
- Mumbai, India
- Munich, Germany
- Nairobi, Kenya
- Nashville (TN), United States of America
- New Taipei City, Taiwan
- New York (NY), United States of America
- Osaka, Japan
- Oslo, Norway
- Palo Alto (CA), United States of America
- Paris, France
- Pittsburgh (PA), United States of America
- Playa Vista (CA), United States of America
- Portland (OR), United States of America
- Prague, Czech Republic
- Princeton (NJ), United States of America
- Pryor Creek (OK), United States of America
- Redmond (WA), United States of America
- Redwood City (CA), United States of America
- Reston (VA), United States of America
- Rome, Italy
- Salt Lake City (UT), United States of America
- San Bruno (CA), United States of America
- San Diego (CA), United States of America
- San Francisco (CA), United States of America
- San Jose (CA), United States of America
- Santiago, Chile
- Sao Paulo, Brazil
- Seattle (WA), United States of America
- Seoul, Korea
- Shanghai, China
- Singapore, Singapore
- South Jakarta, Indonesia
- South San Francisco (CA), United States of America
- Stockholm, Sweden
- Sunnyvale (CA), United States of America
- Sydney, Australia
- Tainan, Taiwan

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Offices (continued):

- Taipei, Taiwan
- Taoyuan, Taiwan
- Tel Aviv, Israel
- The Dalles (OR), United States of America
- Thornton (CO), United States of America
- Tokyo, Japan
- Toronto, Canada
- Vienna, Austria
- Vilnius, Lithuania
- Warsaw, Poland
- Washington, United States of America
- Wroclaw, Poland
- Zagreb, Croatia
- Zhubei City, Taiwan
- Zurich, Switzerland

The Information Security Management System (ISMS) is centrally managed out of the Google LLC headquarters in Mountain View, California, United States of America. The ISMS mentioned in the above scope is restricted as defined in the 'Google Cloud Services Information Security Management System (ISMS) Implementation Manual' (formal ISMS location listing document), version 2.1, signed on September 25, 2019, by the Director, Engineering Compliance.

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