Google Workspace for Education

Preventing and Investigating Abuse and Inappropriate Content Checklist

Google Workspace for Education paid editions (Education Standard, Teaching and Learning Upgrade, and Education Plus) help you create an innovative learning environment with enterprise-grade tools that are customized for education. Here we’ll provide guidance on actions you can take to help prevent and investigate abuse and inappropriate content.

Exploring Google Workspace for Education for the first time?
Connect with an expert and learn more here.

We recommend that Google Workspace administrators take some basic steps to help prevent abuse, including:

- Enable Data Loss Prevention (DLP) for Gmail and Drive. DLP gives you control over what content users can share, and prevents unintended exposure of sensitive information such as credit card numbers or identity numbers.
- Review these best practices to improve the security of your administrator accounts, and follow this security checklist when applying settings across your Workspace apps. You can also use Security Health to monitor the configuration of your security settings and get recommendations based on best practices.
- Set admin privileges to protect user privacy
- Maintain data security after a user leaves your institution
- Set up rules to be notified of specific activity within your domain
- Implement login protections to help prevent unauthorized access or attacks on user accounts
- If you use a third-party CASB, follow these guidelines for integrating with Google Workspace