Google Workspace for Education

Preventing and Mitigating Spam, Phishing, Malware, and Ransomware Checklist

Google Workspace for Education paid editions (<u>Education Standard</u>, <u>Teaching and Learning</u> <u>Upgrade</u>, and <u>Education Plus</u>) help you create an innovative learning environment with enterprise-grade tools that are customized for education. Here we'll provide guidance on actions you can take to help prevent and mitigate spam, phishing, malware, and ransomware.

Exploring Google Workspace for Education for the first time?

Connect with an expert and learn more <u>here</u>.

We recommend that Google Workspace administrators take some basic steps to help prevent unwanted emails, including:

- <u>Setting up email authentication</u> to protect organizational email
- Recommending that users in your organization manage spam with Gmail apps
- Customizing spam filter settings
- Protecting incoming mail against phishing and harmful software by turning on advanced phishing and malware protection
- Turning on <u>MTA Strict Transport Security</u> (MTA-STS) for your domain
- Enabling pre-delivery message scanning