

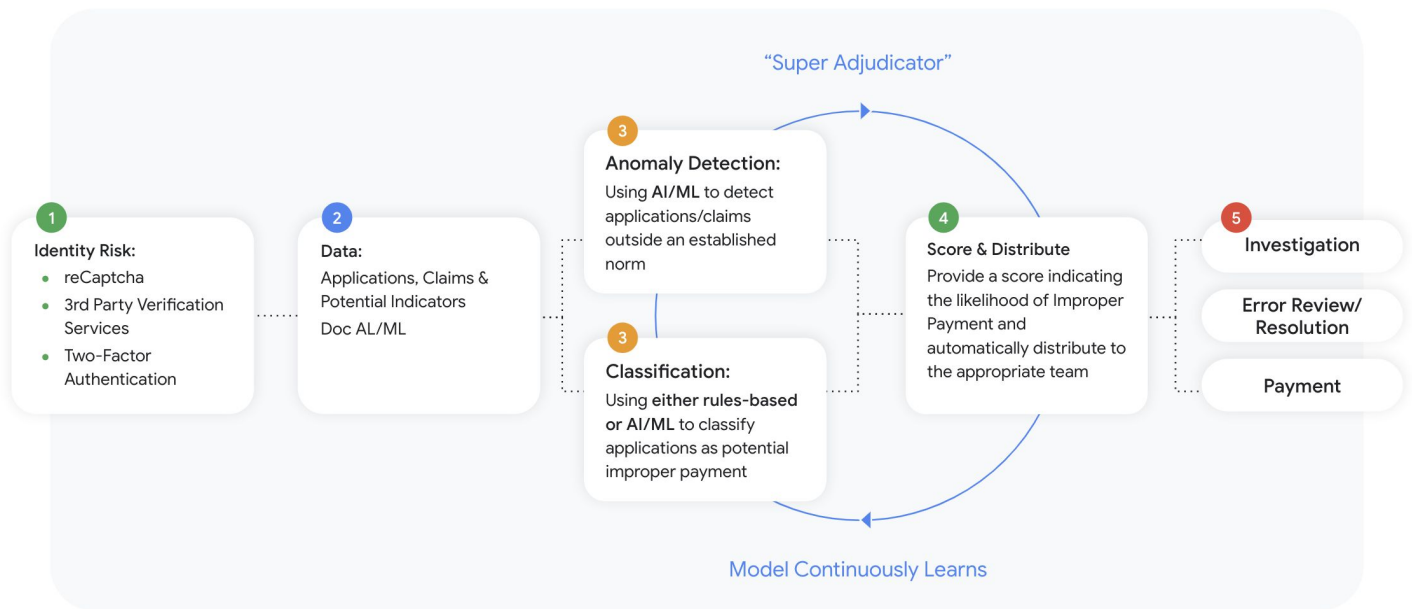
Unemployment Insurance

Leverage AI/ML to Reduce Improper Payments & Fraud

Federal and state agencies have issued an estimated **\$560 billion** in one-time cash payments, unemployment and pandemic assistance to those impacted by COVID-19. As of mid-August, more than 60 million constituents have applied for unemployment, overwhelming state staff and systems. As the number of constituents applying for assistance continues at unprecedented levels, improper payments will also increase as a result of bad actors, deceit, and errors.

Google Cloud is aiding the efforts of states and local agencies to **identify and prioritize improper payments, before funds are distributed** thwarting fraud, honest mistakes, and supporting distributing aid to the constituents truly in need. Additionally, the scalable and rapid to deploy environment helps agencies manage huge caseloads and the backlog of claims states continue to face. Google’s Big Data Analytics & AI/ML capabilities enable states to process vast amounts of data at scale and **accelerate the distribution of claims quickly, efficiently, and accurately.**

Google’s Improper Payment & Fraud Solution



Outcomes & Benefits

Reduce	Expedite	Validate	Improved	Reduce	Reduce
Improper Payments & Fraud	Claims Adjudication	Identity Using Multi Dimensional Analysis	Claimant User Experience	Current Claims Backlog	Call Center Volume

Top governments and agencies modernizing the employment and benefits experience with Google Cloud.

