

# Google for Education Services Offer Asia Pacific

As a K-12 school or higher education organization based in Malaysia you may be eligible to get no cost or low cost support services from Matrix Connexion Sdn Bhd when you buy Chrome Education Upgrade or Google Workspace for Education Plus edition. We are the Google Cloud Premier Partner, certified for Google Workspace, Google Workspace Enterprise for Education, Chrome Enterprise, & Google Cloud Platform.

We also recognized as the key focus premier Google Cloud partner in Malaysia as well as SEA region, we will continue do our best and upskill ourselves to serve our customer better for the coming years. Matrix Connexion Sdn Bhd is an authorized provider of Google Workspace Deployment services in Malaysia under the Google for Education Services Offer (GSO) Asia Pacific promotion.

## Program Terms and Conditions

### GSO credit & Tiers

GSO credits are awarded based on the number of eligible licenses that the customer has purchased. Credits are redeemed with GSO partners for a range of services. All credits must be redeemed by November 30.

	Chrome Education Upgrade	Google Workspace Plus	GSO credits
0	50-99	250-999	15
1	100-199	1000-1999	30
2	200-499	2000-4999	60
3	500-999	5000-9999	120
4	1000-1999	10000-19999	240
5	2000-4999	20000-49999	360
6	>5000	>50000	720
N	30-499+	n/a	60

## A few steps to get started

- 1 Complete your purchase**  
 Proof of purchase is required (via invoice or purchase order)
- 2 Choose from 4 service categories**  
<https://edu.google.com/promotional-offers/>  
 Review the service categories: Chrome Deployment, Google Workspace Deployment, Educator Training, or Data Analytics.
- 3 Submit your application form.**  
 Select Matrix Connexion as your preferred service partner, if available. If not, pick from the list of available partners in your area.  
  
 Google Workspace for Education Plus  
[goo.gle/gso-ws](http://goo.gle/gso-ws)  
  
 Chrome Education Upgrade  
[goo.gle/gso-ceu](http://goo.gle/gso-ceu)
- 4 Redeem services with Matrix Connexion.**  
 A Google representative confirms eligibility and GSO credits available via email. Customers work with Matrix Connexion to develop a service plan. Redeem services by November 30.

## General Terms

This Google for Education Services Promotional Offer ("Offer") is offered by Google and subject to these Terms and Conditions. "Google" has the meaning given at <https://cloud.google.com/terms/google-entity>.

## General Terms

The sale and use of Google Workspace for Education Plus and Chrome Education Upgrade (“Eligible Products”) are subject to the applicable terms of service between Google and customer (“Product Terms”). Unless stated otherwise herein, words with capital letters under these Terms and Conditions have the same definition as given to them under the Product Terms.

A Google for Education partner (“Service Provider”) will deliver a set of approved training and support services (“Services”) for customers to receive subject to Customer’s purchase of Eligible Products. Services will fall into one of four categories: Educator Training, Chrome Deployment, Google Workspace Deployment, or Data Analytics.

Such Service Provider is fully responsible for the Services. Customers may need to enter into a separate agreement with the Service Provider to receive the Services.

This Offer is valid from January 1 to December 31 each year (“Promotion Period”), while the relevant services are still available. All Services awarded to customers need to be redeemed by November 30.

Google may, at any time and with (5) days written notice to customers or Service Providers,

- (i) change these Terms and Conditions, except for material changes; or
- (ii) terminate the Offer.

## Eligibility

This offer is available to K-12 schools, Higher Education organizations (or equivalent educational organizations in each respective country) or consortia in Australia, Cambodia, Hong Kong, Korea, India, Indonesia, Malaysia, Mongolia, New Zealand, Pakistan, Philippines, Singapore, Taiwan, Thailand, Vietnam that purchased Google Workspace for Education Plus or Chrome Education Upgrade at the minimum order under these Terms and Conditions within the Promotion Period. Additional markets may be added as necessary.

‘Consortia’ are defined as entities (Ministries, Boards, Associations, Dioceses, etc.) and may combine member-school orders for joint qualification of services.

This Offer is subject to availability.

Services must be redeemed by November 30 of the same year of the Purchase Date.

Only 1 order of net-new Google Workspace for Education Plus per year per customer is eligible for the Offer.

Only 1 order of Chrome Education Upgrade per year per customer is eligible for the Offer.

An ‘order’ is defined as the sum of all purchases of an eligible product by the customer during the 60 days before applying during the Promotion Period.

## Chrome Education Upgrade Qualifications

### For K-12 or equivalent

A “New Customer” is any K-12 Customer with 30 or fewer Chrome Education Upgrades purchased and/or deployed within their school or organization at the time of their purchase.

A 50-unit minimum order of Chrome Education Upgrades is required for all returning existing Chrome customers (more than 30 previously purchased and/or deployed at the time of purchase).

### For Higher Education

A 50-unit minimum order of Chrome Education Upgrades is required to qualify.

## Google Workspace for Education Plus qualifications

A net-new order of Google Workspace for Education Plus is defined for both K-12 and Higher Education as: a first-time purchase of full-domain Google Workspace for Education Plus licenses.

A minimum order of 250 net-new licences of Google Workspace for Education Plus edition is required to qualify for both K-12 and Higher Education.

Renewals of G Suite Enterprise for Education or Google Workspace for Education Plus subscriptions do not qualify.

Full Domain Licensing requires the purchase of individual licenses for all students/faculty/staff in the school/organization, which may equate to more than the required minimum purchase.

Consortia may only combine member-school first-time purchases of Full Domain Google Workspace for Education Plus licenses.

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## Matrix Connexion Menu of Services

Service Category	Standard Services	GSO credits
Workspace Deployment	Advance Admin Security	10
	Administration Overview	20
	Endpoint Management Roll-Out Planning	20
	Roll-Out Planning Workshop	20
	Admin Training L1	40
	Admin Training L2	20
	Health Check & Annual Maintenance	50
	Deployment Design, Prep & Kick-Start	60