

Certificate



Certificate number: 2016-004d

Certified by EY CertifyPoint since: December 18, 2018

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015, the Information Security Management System as defined and implemented by

Google LLC*

located in Mountain View, California, United States of America is compliant with the requirements as stated in the standard:

ISO/IEC 27017:2015

Issue date of certificate: May 3, 2021

Expiration date of certificate: May 14, 2024

Last certification cycle expiration date: May 15, 2021

EY CertifyPoint will, according to the certification agreement dated April 8, 2019, perform surveillance audits and acknowledge the certificate until the expiration date noted above or the expiration of the corresponding ISO/IEC 27001:2013 certification with certificate number 2012-001e.

**The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability dated February 19, 2021.*

DocuSigned by:

Jatin Sehgal
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03 May 2021 | 8:11:06 PM CEST

J. Sehgal | Director, EY CertifyPoint

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Scope for certificate 2016-004d

The scope of this ISO/IEC 27017:2015 certification is bounded by the following product area and its offering(s) as listed below, along with the data contained or collected by those offering(s).

Chrome

- Chrome Services
 - Chrome Enterprise Upgrade
 - Chrome Education Upgrade
 - Chrome Nonprofit Upgrade
 - Chromebook Enterprise
- Chrome Sync

The following locations are in scope:

Data Centers:

- | | |
|---|--|
| ➤ Arcola (VA), United States of America | ➤ Hamina, Finland |
| ➤ Ashburn (1) (VA), United States of America | ➤ Henderson (NV), United States of America |
| ➤ Ashburn (2) (VA), United States of America | ➤ Hong Kong (1), Hong Kong |
| ➤ Ashburn (3) (VA), United States of America | ➤ Hong Kong (2), Hong Kong |
| ➤ Atlanta (1) (GA), United States of America | ➤ Jakarta, Indonesia |
| ➤ Changhua, Taiwan | ➤ Koto-ku (1), Tokyo, Japan |
| ➤ Clarksville (TN), United States of America | ➤ Koto-ku (2), Tokyo, Japan |
| ➤ Council Bluffs (1) (IA), United States of America | ➤ Las Vegas (NV), United States of America |
| ➤ Council Bluffs (2) (IA), United States of America | ➤ Leesburg (VA), United States of America |
| ➤ Delhi, India | ➤ Lenoir (NC), United States of America |
| ➤ Dublin, Ireland | ➤ London (1), United Kingdom |
| ➤ Eemshaven, Groningen, The Netherlands | ➤ London (2), United Kingdom |
| ➤ Frankfurt (1), Hesse, Germany | ➤ London (3), United Kingdom |
| ➤ Frankfurt (2), Hesse, Germany | ➤ London (4), United Kingdom |
| ➤ Frankfurt (4), Hesse, Germany | ➤ London (5), United Kingdom |
| ➤ Frankfurt (5), Hesse, Germany | ➤ London (6), United Kingdom |
| ➤ Frankfurt (6), Hesse, Germany | ➤ Los Angeles (CA), United States of America |
| ➤ Ghlin, Hainaut, Belgium | ➤ Melbourne, Victoria, Australia |
| | ➤ Middenmeer, Noord-Holland, The Netherlands |
| | ➤ Midlothian (TX), United States of America |

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Data Centers (continued):

- Moncks Corner (SC), United States of America
- Montreal, Quebec, Canada
- Mumbai, India
- New Albany (OH), United States of America
- Osaka, Japan
- Osasco, Brazil
- Papillion (NE), United States of America
- Pryor Creek (OK), United States of America
- Quilicura, Santiago, Chile
- Salt Lake City (UT), United States of America
- Seoul, South Korea
- Sydney (1), NSW, Australia
- Sydney (2), NSW, Australia
- Sydney (3), NSW, Australia
- The Dalles (1) (OR), United States of America
- The Dalles (2) (OR), United States of America
- Toronto, Ontario, Canada
- Vinhedo, Brazil
- Warsaw (1), Poland
- Warsaw (2), Poland
- Wena, Singapore
- Widows Creek (AL), United States of America
- Zurich, Switzerland

Offices:

- Aarhus, Denmark
- Accra, Ghana
- Addison (TX), United States of America
- Amsterdam, The Netherlands
- Ann Arbor (MI), United States of America
- Athens, Greece
- Atlanta (GA), United States of America
- Auckland, New Zealand
- Austin (TX), United States of America
- Bangalore, India
- Bangkok, Thailand
- Beijing, China
- Bellevue (WA), United States of America
- Belo Horizonte, Brazil
- Berlin, Germany
- Beverly Hills (CA), United States of America
- Bogota, Colombia
- Boston (MA), United States of America
- Bothell (WA), United States of America
- Boulder (CO), United States of America
- Brisbane, Australia
- Brussels, Belgium
- Bucharest, Romania
- Budapest, Hungary
- Buenos Aires, Argentina
- Cairo, Egypt
- Calgary, Alberta, Canada
- Cambridge (MA), United States of America
- Cebu City, Philippines
- Chapel Hill (NC), United States of America
- Charlotte (NC), United States of America
- Chicago (IL), United States of America
- Copenhagen, Denmark

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Offices (continued):

- Detroit (MI), United States of America
- Dubai, UAE
- Dublin, Ireland
- Durham (NC), United States of America
- Edmonton, Canada
- Frankfurt, Germany
- Goleta (CA), United States of America
- Grenoble, France
- Gurgaon, India
- Haifa, Israel
- Hamburg, Germany
- Helsinki, Finland
- Hong Kong, Hong Kong
- Hyderabad, India
- Irvine (CA), United States of America
- Istanbul, Turkey
- Johannesburg, South Africa
- Kansas City (MO), United States of America
- Kiev, Ukraine
- Kirkland (WA), United States of America
- Kitchener, Canada
- Krakow, Poland
- Kuala Lumpur, Malaysia
- Lagos, Nigeria Mulliners Towers
- Lima, Peru
- Lisbon, Portugal
- Livermore (CA), United States of America
- London, United Kingdom
- Los Angeles (CA), United States of America
- Madison (WI), United States of America
- Madrid, Spain
- Manchester, United Kingdom
- Manila, Philippines
- Melbourne, Australia
- Mexico City, Mexico
- Miami (FL), United States of America
- Milan, Italy
- Minneapolis (MN), United States of America
- Montreal, Québec, Canada
- Moscow, Russia
- Mountain View (CA), United States of America
- Mumbai, India
- Munich, Germany
- Nairobi, Kenya Purshottam Place
- Nashville (TN), United States of America
- New Taipei City, Taiwan
- New York (NY), United States of America
- Osaka, Japan
- Oslo, Norway
- Ottawa, Ontario, Canada
- Palo Alto (CA), United States of America
- Paris, France
- Pittsburgh (PA), United States of America
- Playa Vista (CA), United States of America
- Portland (OR), United States of America
- Prague, Czech Republic
- Princeton (NJ), United States of America
- Pune, India
- Redmond (WA), United States of America
- Redwood City (CA), United States of America
- Reston (VA), United States of America
- Rome, Italy

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Offices (continued):

- Salt Lake City (UT), United States of America
- San Bruno (CA), United States of America
- San Diego (CA), United States of America
- San Francisco (CA), United States of America
- San Jose (CA), United States of America
- Santa Cruz (CA), United States of America
- Santiago, Chile
- Sao Paulo, Brazil
- Seattle (WA), United States of America
- Seoul, South Korea
- Shanghai, China
- Shenzhen, China
- Singapore, Singapore
- South Jakarta, Indonesia
- South San Francisco (CA), United States of America
- Stockholm, Sweden
- Sunnyvale (CA), United States of America
- Sydney, Australia
- Tainan City, Taiwan
- Taipei, Taiwan
- Taoyuan, Taiwan
- Tel Aviv, Israel
- Thornton (CO), United States of America
- Tokyo, Japan
- Toronto, Canada
- Vancouver, Canada
- Vienna, Austria
- Vilnius, Lithuania
- Warsaw, Poland
- Washington, D.C. United States of America
- Wroclaw, Poland
- Zagreb, Croatia
- Zhubei City, Taiwan
- Zurich, Switzerland

The ISMS is centrally managed out of the Google LLC headquarters in Mountain View, California, United States of America. The ISMS mentioned in the above scope is restricted as defined in the 'Google Cloud Services Information Security Management System (ISMS) Implementation Manual' (formal ISMS location listing document), reviewed on February 19, 2021, by the Director, Engineering Compliance.

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