# Google Accessibility Conformance Report

International edition, based on VPAT® Version 2.5Rev[1]

| | |
|---|---|
| Name of product/version: | TPU |
| Report date: | 18 April 2024 |
| Product description: | Web application |
| Contact information: | gcp-accessibility@google.com |
| Evaluation methods used: | The [W3C Website Accessibility Conformance Evaluation Methodology](#) (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers.<br><br>The following applications were used as part of the audit to identify potential accessibility issues:<br>● Desktop browsers: Chrome (NVDA), Chrome (JAWS), Firefox (JAWS), and Safari (VoiceOver)<br>● Assistive technologies: JAWS, NVDA, and VoiceOver<br>● Accessibility testing tools: Axe auditor, Axe DevTools and Colour Contrast Analyser |
| Applicable standards/guidelines: | This report covers the degree of conformance for the following accessibility standards/guidelines:<br>● [Web Content Accessibility Guidelines (WCAG) 2.0](#) Level A and AA<br>● [Web Content Accessibility Guidelines (WCAG) 2.1](#) Level A and AA<br>● [Web Content Accessibility Guidelines (WCAG) 2.2](#) Level A and AA<br>● [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#) |

---

[1] "Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

| | |
|---|---|
| | - [EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)](#) and [EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)](#) |

# Table of contents

# Terms

The terms used in the conformance level information are defined as follows:

**Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

**Partially supports**: Some functionality of the product does not meet the criterion.

**Does not support**: The majority of product functionality does not meet the criterion.

**Not applicable**: The criterion is not relevant to the product.

**Not evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

# WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services

- Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.2 Conformance Requirements.

## Table 1: Success Criteria, Level A

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.1.1 Non-text Content** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.1.1 (Web)<br>• 10.1.1.1 (Non-web document)<br>• 11.1.1.1.1 (Open Functionality Software)<br>• 11.1.1.1.2 (Closed Functionality Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs) | Partially Supports | Most non-text content has text alternatives or a text alternate that serves an equivalent purpose. The following exception exists:<br><br>• [NVDA, CHROME+JAWS, FIREFOX+JAWS, VO] A complex image does not have a long description to convey the information presented by the image, so people who are blind and/or use a screen reader will not be able to understand the information presented by the image. This occurs on the following page: Details Page - Monitoring Tab. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
|    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>   ● 501 (Web)(Software)<br>   ● 504.2 (Authoring Tool)<br>   ● 602.3 (Support Docs) | | |
| **1.2.1 Audio-only and Video-only (Prerecorded)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   ● 9.1.2.1 (Web)<br>   ● 10.1.2.1 (Non-web document)<br>   ● 11.1.2.1.1 (Open Functionality Software)<br>   ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)<br>   ● 11.8.2 (Authoring Tool)<br>   ● 12.1.2 (Product Docs)<br>   ● 12.2.4 (Support Docs)<br>Revised Section 508<br>   ● 501 (Web)(Software)<br>   ● 504.2 (Authoring Tool) | Not Applicable | Prerecorded audio-only files are not present. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
|     ● 602.3 (Support Docs) | | |
| **1.2.2 Captions (Prerecorded)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.2.2 (Web)<br>    ● 10.1.2.2 (Non-web document)<br>    ● 11.1.2.2 (Open Functionality Software)<br>    ● 11.1.2.2 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Not Applicable | Prerecorded videos are not present. |
| **1.2.3 Audio Description or Media Alternative (Prerecorded)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.2.3 (Web) | Not Applicable | Prerecorded videos are not present, so audio description is not required. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 10.1.2.3 (Non-web document)<br>• 11.1.2.3.1 (Open Functionality Software)<br>• 11.1.2.3.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | | |
| **1.3.1 Info and Relationships** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.3.1 (Web)<br>• 10.1.3.1 (Non-web document)<br>• 11.1.3.1.1 (Open Functionality Software)<br>• 11.1.3.1.2 (Closed | Partially Supports | Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. The following exceptions exist:<br><br>• [NVDA, CHROME+JAWS, FIREFOX+JAWS, VO] Some text that visually functions as a heading is not marked up as a heading, so the structure of the content is not properly conveyed to assistive technologies and people who are |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Software) – Informative only<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | blind and/or use a screen reader. This occurs on the following page: Create Page.<br>● [NVDA, FIREFOX+JAWS, VO] Some heading levels are out of order, so the structure of the content is not properly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following page: Create Page.<br>● A description list is not marked up properly, so the structure of the list is not properly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following page: Create Page.<br>● <dt> and <dd> elements must be contained by a <dl>, meaning assistive technologies may not understand the structure of the list. This occurs on the following page: Create Page.<br>● [NVDA, CHROME+JAWS, FIREFOX+JAWS, VO] Content is arranged visually like a data table, but it is not programmatically marked up as a table, so the table's structure and relationships are not conveyed to people who are blind and/or use a screen reader. This occurs on the following page: Details Page - Monitoring Tab. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.3.2 Meaningful Sequence** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.3.2 (Web)<br>&bull; 10.1.3.2 (Non-web document)<br>&bull; 11.1.3.2.1 (Open Functionality Software)<br>&bull; 11.1.3.2.2 (Closed Software) – Informative only<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Supports | The reading and navigation order is logical and intuitive. |
| **1.3.3 Sensory Characteristics** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.3.3 (Web)<br>&bull; 10.1.3.3 (Non-web document) | Supports | Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, visual location. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul><li>11.1.3.3 (Open Functionality Software)</li><li>11.1.3.3 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | | |
| **1.4.1 Use of Color** (Level A)<br><br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.1.4.1 (Web)</li><li>10.1.4.1 (Non-web document)</li><li>11.1.4.1 (Open Functionality Software)</li><li>11.1.4.1 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li></ul> | Supports | Color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
|     ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | | |
| **1.4.2 Audio Control** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.4.2 (Web)<br>    ● 10.1.4.2 (Non-web document)<br>    ● 11.1.4.2 (Open Functionality Software)<br>    ● 11.1.4.2 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Supports | A mechanism is provided to stop, pause, mute, or adjust volume for audio that automatically plays for more than 3 seconds. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.1.1 Keyboard** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.1.1 (Web)<br>● 10.2.1.1 (Non-web document)<br>● 11.2.1.1.1 (Open Functionality Software)<br>● 11.2.1.1.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Partially Supports | On most pages, all functionality is available using only the keyboard (unless that functionality cannot be accomplished in any known way using a keyboard). If shortcut keys and accesskeys present, some may conflict with existing browser and screen reader shortcuts, and some functionality based on custom gestures may not be available when a screen reader is turned on. The following exceptions exist:<br><br>● Multiple functions cannot be performed using only the keyboard, so people who use the keyboard alone to navigate and operate content cannot use these functions. This occurs on the following page: Details Page - Monitoring Tab. |
| **2.1.2 No Keyboard Trap** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.1.2 (Web)<br>● 10.2.1.2 (Non-web document) | Supports | Keyboard focus is never locked or trapped in a particular area, and the user is able to navigate to and from all navigable elements using only a keyboard. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul><li>11.2.1.2 (Open Functionality Software)</li><li>11.2.1.2 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | | |
| **2.1.4 Character Key Shortcuts** (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.2.1.4 (Web)</li><li>10.2.1.4 (Non-web document)</li><li>11.2.1.4.1 (Open Functionality Software)</li><li>11.2.1.4.2 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li></ul> | Supports | If a single character key shortcut exists, then the single character key shortcut can be turned off or remapped, or it is only active when the relevant user interface component is in focus. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| ● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | | |
| **2.2.1 Timing Adjustable** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.2.1 (Web)<br>● 10.2.2.1 (Non-web document)<br>● 11.2.2.1 (Open Functionality Software)<br>● 11.2.2.1 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Supports | If a time limit exists, the user is given options to turn off, adjust, or extend that time limit. |
| **2.2.2 Pause, Stop, Hide** (Level A)<br>Also applies to: | Partially Supports | On most pages where moving, blinking, scrolling, or auto-updating information is present, that information can be paused, |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| EN 301 549 Criteria<br>● 9.2.2.2 (Web)<br>● 10.2.2.2 (Non-web document)<br>● 11.2.2.2 (Open Functionality Software)<br>● 11.2.2.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | stopped, hidden, or otherwise controlled by the user. The following exception exists:<br><br>● The user cannot pause, stop, or hide moving or blinking content, so people who cannot read text quickly or track moving objects, have attention deficit disorders or other cognitive disabilities, or use a screen reader may not be able to read or understand the content. This occurs on the following page: List Page. |
| **2.3.1 Three Flashes or Below Threshold** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.3.1 (Web)<br>● 10.2.3.1 (Non-web document)<br>● 11.2.3.1 (Open Functionality Software)<br>● 11.2.3.1 (Closed Software) | Not Applicable | The tested application does not contain flashing content. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| ● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| **2.4.1 Bypass Blocks**<br>(Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.4.1 (Web)<br>● 10.2.4.1 (Non-web document) – Does not apply<br>● 11.2.4.1 (Open Functionality Software) – Does not apply<br>● 11.2.4.1 (Closed Software) – Does not apply<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508 | Supports | A method is provided to skip navigation and other page elements that are repeated across web pages. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul><li>501 (Web)(Software) – Does not apply to non-web software</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs) – Does not apply to non-web docs</li></ul> | | |
| **2.4.2 Page Titled** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.2.4.2 (Web)</li><li>10.2.4.2 (Non-web document)</li><li>11.2.4.2 (Open Functionality Software) - Does not apply</li><li>11.2.4.2 (Closed Software) – Does not apply</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul> | Supports | Pages have descriptive and informative titles. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| ● 602.3 (Support Docs) | | |
| **2.4.3 Focus Order** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.4.3 (Web)<br>● 10.2.4.3 (Non-web document)<br>● 11.2.4.3 (Open Functionality Software)<br>● 11.2.4.3 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Supports | The navigation order of interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability. |
| **2.4.4 Link Purpose (In Context)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.4.4 (Web) | Partially Supports | The purpose of most links can be determined from the link text alone or from the link text and its programmatic context.  However, the following exception exists: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul><li>10.2.4.4 (Non-web document)</li><li>11.2.4.4 (Open Functionality Software)</li><li>11.2.4.4 (Closed Software</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | | <ul><li>[NVDA, CHROME+JAWS, FIREFOX+JAWS, VO] The purpose of the link is not made clear by its text or the context provided by the content that immediately surrounds it, so people who are blind and/or use a screen reader will not know where the link goes. This occurs on the following page: Create Page.</li></ul> |
| **2.5.1 Pointer Gestures** (Level A 2.1 only) Also applies to: EN 301 549 Criteria<ul><li>9.2.5.1 (Web)</li><li>10.2.5.1 (Non-web document)</li><li>11.2.5.1 (Open Functionality Software)</li><li>11.2.5.1 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li></ul> | Supports | All functionality that can be operated with a pointer can be operated with single-point actions. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| ● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | | |
| **2.5.2 Pointer Cancellation** (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.5.2 (Web)<br>● 10.2.5.2 (Non-web document)<br>● 11.2.5.2 (Open Functionality Software)<br>● 11.2.5.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Supports | For functionality that can be operated using a single pointer, at least one of the following is true:<br><br>● The action is not triggered on the down event.<br>● The action triggers on the up event, and a mechanism is available to abort the function before completion or to undo the function after completion.<br>● The up-event reverses any outcome of the preceding down-event.<br>● Completing the function on the down-event is essential. |
| **2.5.3 Label in Name** (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.5.3 (Web)<br>● 10.2.5.3 (Non-web document) | Supports | For each user interface component that includes a visible text label, the accessible name matches (or includes) the visible text in the label. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul><li>11.2.5.3.1 (Open Functionality Software)</li><li>11.2.5.3.2 (Closed Software) – Informative only</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508 – Does not apply | | |
| **2.5.4 Motion Actuation** (Level A 2.1 only)<br>    Also applies to:<br>    EN 301 549 Criteria<ul><li>9.2.5.4 (Web)</li><li>10.2.5.4 (Non-web document)</li><li>11.2.5.4 (Open Functionality Software)</li><li>11.2.5.4 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508 – Does not apply | Supports | Functionality that can be triggered by device motion or user motion detected by a device can be disabled, and the functionality can be operated without using motion. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.1.1 Language of Page** (Level A) <br> Also applies to: <br> EN 301 549 Criteria <br> • 9.3.1.1 (Web) <br> • 10.3.1.1 (Non-web document) <br> • 11.3.1.1.1 (Open Functionality Software) <br> • 11.3.1.1.2 (Closed Software) <br> • 11.8.2 (Authoring Tool) <br> • 12.1.2 (Product Docs) <br> • 12.2.4 (Support Docs) <br> Revised Section 508 <br> • 501 (Web)(Software) <br> • 504.2 (Authoring Tool) <br> • 602.3 (Support Docs) | Supports | The language of each page is correct and can be determined programmatically. |
| **3.2.1 On Focus** (Level A) <br> Also applies to: <br> EN 301 549 Criteria <br> • 9.3.2.1 (Web) <br> • 10.3.2.1 (Non-web document) | Partially Supports | In most cases, when an element receives focus, a change in context (such as a substantial change to the page, the spawning of a pop-up window, or a change in focus) that may disorient the user does not occur. The following exception exists: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 11.3.2.1 (Open Functionality Software)<br>• 11.3.2.1 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | | • [Mac+VO] When an element receives keyboard focus, focus is automatically removed or redirected, so people who use a keyboard to navigate content (including screen reader users) may become confused or disoriented. This occurs on the following page: Details Page - Monitoring Tab. |
| **3.2.2 On Input** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.2.2 (Web)<br>• 10.3.2.2 (Non-web document)<br>• 11.3.2.2 (Open Functionality Software)<br>• 11.3.2.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs) | Supports | When a user inputs information or interacts with a control, it does not result in a substantial change to the page that could disorient the user unless the user is informed about the change ahead of time. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Revised Section 508<br>   ● 501 (Web)(Software)<br>   ● 504.2 (Authoring Tool)<br>   ● 602.3 (Support Docs) | | |
| **3.2.6 Consistent Help**<br>(Level A 2.2 only)<br>   EN 301 549 Criteria – Does not apply<br>   Revised Section 508 – Does not apply | Supports | Web pages that contain help mechanisms, have those mechanisms occur in the same order relative to other page content. |
| **3.3.1 Error Identification**<br>(Level A)<br>   Also applies to:<br>   EN 301 549 Criteria<br>   ● 9.3.3.1 (Web)<br>   ● 10.3.3.1 (Non-web document)<br>   ● 11.3.3.1.1 (Open Functionality Software)<br>   ● 11.3.3.1.2 (Closed Software)<br>   ● 11.8.2 (Authoring Tool)<br>   ● 12.1.2 (Product Docs)<br>   ● 12.2.4 (Support Docs)<br>   Revised Section 508 | Partially Supports | For most form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and describes the error. The following exception exists:<br><br>   ● [NVDA, CHROME+JAWS, FIREFOX+JAWS, VO] A form field with an error is not identified in the text error message or a text alternative for an image, and the error message with the field name is not programmatically associated with the form field (so it's announced when a screen reader user navigates to the field), so people who are blind and/or use a screen reader will not be able to identify in which form field the error occurred. This occurs on the |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | | following page: Details Page - Monitoring Tab. |
| **3.3.2 Labels or Instructions** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.3.3.2 (Web)</li><li>10.3.3.2 (Non-web document)</li><li>11.3.3.2 (Open Functionality Software)</li><li>11.3.3.2 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Partially Supports | For most form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is expected. The following exception exists:<br><br><ul><li>[NVDA, CHROME+JAWS, FIREFOX+JAWS, VO] Some visible Instructions for a form input field are not available for people who use assistive technology. This occurs on the following page: Details Page - Monitoring Tab.</li></ul> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.3.7 Redundant Entry** (Level A 2.2 only) <br> EN 301 549 Criteria – Does not apply <br> Revised Section 508 – Does not apply | Supports | All redundant required information is either auto-populated or meets the exemptions. |
| **4.1.1 Parsing** (Level A) <br> Also applies to: <br> EN 301 549 Criteria <br> ● 9.4.1.1 (Web) <br> ● 10.4.1.1 (Non-web document) <br> ● 11.4.1.1.1 (Open Functionality Software) <br> ● 11.4.1.1.2 (Closed Software) – Does not apply <br> ● 11.8.2 (Authoring Tool) <br> ● 12.1.2 (Product Docs) <br> ● 12.2.4 (Support Docs) <br> Revised Section 508 <br> ● 501 (Web)(Software) <br> ● 504.2 (Authoring Tool) <br> ● 602.3 (Support Docs) | Supports | For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **4.1.2 Name, Role, Value** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.4.1.2 (Web)</li><li>10.4.1.2 (Non-web document)</li><li>11.4.1.2.1 (Open Functionality Software)</li><li>11.4.1.2.2 (Closed Software) – Does not apply</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Does Not Support | The name, role, state, and value of most user interface components can be programmatically determined. The following exceptions exist:<br><br><ul><li>Some elements do not use supported ARIA attributes, meaning the attribute information may be inaccurate or ignored by users of assistive technologies. This occurs on the following page: List Page.</li><li>[NVDA, CHROME+JAWS, FIREFOX+JAWS, VO] When a button is pressed, its pressed state is not conveyed programmatically, so people who are blind and/or use a screen reader or other assistive technology will not be informed that the button is pressed. This occurs on the following page: Details Page - Monitoring Tab.</li><li>[NVDA, CHROME+JAWS, FIREFOX+JAWS, VO] In a table that can be sorted by column the sorted state (ascending/descending) of the table's columns is not conveyed to assistive technology or the state conveyed is incorrect, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the order in which the table's content is presents and whether that order is meaningful when interpreting the data's meaning. This occurs on the</li></ul> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | following page: Details Page - Monitoring Tab.<br>● [NVDA, CHROME+JAWS, FIREFOX+JAWS, VO] Multiple buttons do not have a programmatic role, so each button's role (usually button, but sometimes link or something else) is not conveyed to screen readers and other assistive technologies and will not be available to people who use those technologies. This occurs on the following page: Details Page - Monitoring Tab.<br>● [NVDA, CHROME+JAWS, FIREFOX+JAWS, VO] The content of a tooltip is not accessible to screen readers. This occurs on the following page: Details Page - Monitoring Tab.<br>● [NVDA, CHROME+JAWS, FIREFOX+JAWS, VO] An element does not have an attribute in its HTML code that will provide its programmatic state (such as ""checked""/""not checked"" or ""expanded""/collapsed) to assistive technology or the state assigned is not correct, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the current state of the element or how to interact with it. This occurs on the following page: Details Page - Details Tab. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
|  |  |  |

## Table 2: Success Criteria, Level AA

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| **1.2.4 Captions (Live)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.2.4 (Web)<br>● 10.1.2.4 (Non-web document)<br>● 11.1.2.4 (Open Functionality Software)<br>● 11.1.2.4 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Not Applicable | Live multimedia files with audio are not present, so synchronized captions are not required. |
| **1.2.5 Audio Description (Prerecorded)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.2.5 (Web)<br>● 10.1.2.5 (Non-web document) | Not Applicable | Prerecorded multimedia files are not present, so audio descriptions are not required. |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| ● 11.1.2.5 (Open Functionality Software)<br>● 11.1.2.5 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| **1.3.4 Orientation** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.3.4 (Web)<br>● 10.1.3.4 (Non-web document)<br>● 11.1.3.4 (Open Functionality Software)<br>● 11.1.3.4 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs) | Supports | Orientation of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality. |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| Revised Section 508 – Does not apply | | |
| **1.3.5 Identify Input Purpose** (Level AA 2.1 only)<br>    Also applies to:<br>    EN 301 549 Criteria<br>      ● 9.1.3.5 (Web)<br>      ● 10.1.3.5 (Non-web document)<br>      ● 11.1.3.5.1 (Open Functionality Software)<br>      ● 11.1.3.5.2 (Closed Software)<br>      ● 11.8.2 (Authoring Tool)<br>      ● 12.1.2 (Product Docs)<br>      ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Supports | The purpose for each input field that collects an individual's personal data is programmatically defined based on the WCAG list of Input Purposes for User Interface Components. |
| **1.4.3 Contrast (Minimum)** (Level AA)<br>    Also applies to:<br>    EN 301 549 Criteria<br>      ● 9.1.4.3 (Web)<br>      ● 10.1.4.3 (Non-web document) | Partially Supports | Most text and images of regular text have the required color contrast ratio with their backgrounds. The following exceptions exist:<br><br>    ● The color contrast ratio between text and its background is less than 4.5:1, so people who are colorblind or have low vision may have |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| ● 11.1.4.3 (Open Functionality Software)<br>● 11.1.4.3 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | difficulty reading the text. This occurs on the following page: Details Page - Monitoring Tab.<br>● The color contrast ratio between text placed over an image and that image is less than 4.5:1, so people who are colorblind or have low vision may have difficulty reading the text. This occurs on the following page: Details Page - Monitoring Tab. |
| **1.4.4 Resize text** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.4.4 (Web)<br>● 10.1.4.4 (Non-web document)<br>● 11.1.4.4.1 (Open Functionality Software)<br>● 11.1.4.4.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs) | Partially Supports | Most content is readable and functional when browser zoom is set to 200% of its initial size. The following exceptions exist:<br><br>● Content is lost, clipped, or obscured when the page is zoomed to 200%, so people who have low vision and need to enlarge text to read it may not have access to that content. This occurs on the following page: Details Page - Monitoring Tab.<br>● Functionality is lost when the page is zoomed to 200%, so people who have low vision and need to enlarge text to read it may not have access to this functionality. |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| • 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | | This occurs on the following page: Details Page - Monitoring Tab. |
| **1.4.5 Images of Text**<br>(Level AA)<br>    Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.5 (Web)<br>• 10.1.4.5 (Non-web document)<br>• 11.1.4.5.1 (Open Functionality Software)<br>• 11.1.4.5.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | When content can be presented visually using only text, an image of text is not used to present that text. |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| **1.4.10 Reflow** (Level AA 2.1 only)<br>    Also applies to:<br>    EN 301 549 Criteria<br>      ● 9.1.4.10 (Web)<br>      ● 10.1.4.10 (Non-web document)<br>      ● 11.1.4.10 (Open Functionality Software)<br>      ● 11.1.4.10 (Closed Software)<br>      ● 11.8.2 (Authoring Tool)<br>      ● 12.1.2 (Product Docs)<br>      ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Partially Supports | The content of most pages is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide. The following exception exists:<br><br>● When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some information or functionality is lost meaning the information or functionality is not available to people with low vision who increase the size of text and other content using the browser zoom. This occurs on the following page: Details Page - Monitoring Tab. |
| **1.4.11 Non-text Contrast** (Level AA 2.1 only)<br>    Also applies to:<br>    EN 301 549 Criteria<br>      ● 9.1.4.11 (Web)<br>      ● 10.1.4.11 (Non-web document)<br>      ● 11.1.4.11 (Open Functionality Software)<br>      ● 11.1.4.11 (Closed Software) | Partially Supports | Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. The following exceptions exist:<br><br>● The visual boundaries of some interactive elements (like a radio button or input fields) do not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| ● 11.8.2 (Authoring Tool) <br> ● 12.1.2 (Product Docs) <br> ● 12.2.4 (Support Docs) <br> Revised Section 508 – Does not apply | | have difficulty perceiving the boundaries of the interactive element. This occurs on the following page: Details Page - Monitoring Tab. <br> ● An icon (or part of the icon required to understand its content) does not have a 3:1 color contrast ratio with the background or adjacent colors, so people who are colorblind or have low vision may not be able understand the information presented by the icon. This occurs on the following page: Details Page - Monitoring Tab. <br> ● An image or graphic (like a chart) or part of the image/graphic required to understand its content does not have a 3:1 color contrast ratio with the background or adjacent colors, so people who are colorblind or have low vision may not be able understand the information presented by the image/graphic. This occurs on the following page: Details Page - Monitoring Tab. |
| **1.4.12 Text Spacing** (Level AA 2.1 only) <br> Also applies to: <br> EN 301 549 Criteria <br> ● 9.1.4.12 (Web) <br> ● 10.1.4.12 (Non-web document) | Supports | The spacing between letters, words, lines of text and paragraphs can be adjusted with no loss of content or functionality. |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| • 11.1.4.12 (Open Functionality Software)<br>• 11.1.4.12 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | | |
| **1.4.13 Content on Hover or Focus** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.13 (Web)<br>• 10.1.4.13 (Non-web document)<br>• 11.1.4.13 (Open Functionality Software)<br>• 11.1.4.13 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Partially Supports | In most cases when additional content is triggered by pointer hover or keyboard focus, that additional content can be dismissed and hovered over, and the content persists until the user dismisses it. The following exceptions exist:<br><br>• Content that appears on mouse hover or keyboard focus (such as tooltips, drop-down menus, or popups) is not dismissible, so it obscures all or part of the original content on the page. This occurs on the following page: Details Page - Monitoring Tab.<br>• Content that appears on mouse hover (such as tooltips, drop-down menus, or popups) disappears when the mouse pointer is moved over that content, meaning people with disabilities, especially people |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| | | with low vision who need to magnify text, may not be able to read the additional content. This occurs on the following page: Details Page - Monitoring Tab. |
| **2.4.5 Multiple Ways** (Level AA)<br><br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.4.5 (Web)<br>● 10.2.4.5 (Non-web document) – Does not apply<br>● 11.2.4.5 (Open Functionality Software) – Does not apply<br>● 11.2.4.5 (Closed Software) – Does not apply<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software) – Does not apply to non-web software<br>● 504.2 (Authoring Tool) | Supports | Multiple ways are available to find other pages on the site. |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| ● 602.3 (Support Docs) – Does not apply to non-web docs | | |
| **2.4.6 Headings and Labels** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.4.6 (Web)<br>● 10.2.4.6 (Non-web document)<br>● 11.2.4.6 (Open Functionality Software)<br>● 11.2.4.6 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Partially Supports | Most headings and labels for form and interactive controls are informative. The following exceptions exist:<br><br>● [NVDA, CHROME+JAWS, FIREFOX+JAWS, VO] Multiple controls have identical programmatic labels but different functionality, and there is no programmatic context, so people who are blind and/or use a screen reader will not know or may be confused or misled about what each control does. This occurs on the following pages: Create Page; Details Page - Monitoring Tab.<br>● [NVDA, CHROME+JAWS] A programmatic label for a control or form input field does not convey the purpose of the control or input, so people who are blind and/or use a screen reader may not understand what the control does or what data to enter. This occurs on the following page: Details Page - Monitoring Tab. |
| **2.4.7 Focus Visible** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria | Partially Supports | In most cases, it is visually apparent which page element is currently |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| <ul><li>9.2.4.7 (Web)</li><li>10.2.4.7 (Non-web document)</li><li>11.2.4.7 (Open Functionality Software)</li><li>11.2.4.7 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | | receiving keyboard focus. The following exception exists:<br><br><ul><li>An interactive element (such as a link, button, or form input) does not have a visual focus indicator, so sighted people who use a keyboard to navigate content will not know when that element is receiving focus. This occurs on the following page: Details Page - Monitoring Tab.</li></ul> |
| **2.4.11 Focus Not Obscured (Minimum)** (Level AA 2.2 only)<br>    EN 301 549 Criteria – Does not apply<br>    Revised Section 508 – Does not apply | Supports | When a user interface component receives keyboard focus, the component is not entirely hidden due to author-created content. |
| **2.5.7 Dragging Movements** (Level AA 2.2 only)<br>    EN 301 549 Criteria – Does not apply<br>    Revised Section 508 – Does not apply | Supports | All functionality that uses a dragging movement for operation can be achieved by a single pointer without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author. |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| **2.5.8 Target Size (Minimum)** (Level AA 2.2 only)<br>　　EN 301 549 Criteria – Does not apply<br>　　Revised Section 508 – Does not apply | Partially Supports | The size of the target for most clickable controls is at least 24 by 24 CSS pixels, except where the target size is determined by the user agent; there is a different control with equivalent functionality; the target is inline with text; the presentation of the target is essential to the function or otherwise exempted under the rule; or each control is spaced such that a 24-pixel circle placed around the bounding box of the control will not intersect any similar circle for another control. The following exception exists:<br><br>　● A target's hit area does not meet minimum 24x24 pixel size or spacing making it difficult for users with hand tremors and those who have difficulty with fine motor movement to activate them accurately. This occurs on the following page: List Page. |
| **3.1.2 Language of Parts** (Level AA)<br>　　Also applies to:<br>　　EN 301 549 Criteria<br>　　● 9.3.1.2 (Web)<br>　　● 10.3.1.2 (Non-web document)<br>　　● 11.3.1.2 (Open Functionality Software) – Does not apply<br>　　● 11.3.1.2 (Closed Software) – Does not apply | Supports | The language of each section of content that is different from the default language of the page is correctly identified and can be determined programmatically. |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| ● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| **3.2.3 Consistent Navigation** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.3.2.3 (Web)<br>● 10.3.2.3 (Non-web document) – Does not apply<br>● 11.3.2.3 (Open Functionality Software) – Does not apply<br>● 11.3.2.3 (Closed Software) – Does not apply<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508 | Supports | Navigation patterns that are repeated on web pages are presented in the same relative order each time they appear and do not change order when navigating through the site. |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| • 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | | |
| **3.2.4 Consistent Identification** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.2.4 (Web)<br>• 10.3.2.4 (Non-web document) – Does not apply<br>• 11.3.2.4 (Open Functionality Software) – Does not apply<br>• 11.3.2.4 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software) | Supports | Labels, names, and text alternatives for content that have the same functionality across multiple web pages are consistently identified. |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| – Does not apply to non-web software<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) – Does not apply to non-web docs | | |
| **3.3.3 Error Suggestion** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.3.3.3 (Web)<br>● 10.3.3.3 (Non-web document)<br>● 11.3.3.3 (Open Functionality Software)<br>● 11.3.3.3 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Supports | If input errors are automatically detected, suggestions are provided in text for correcting the input in a timely and accessible manner before the data is submitted to the server. |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| **3.3.4 Error Prevention (Legal, Financial, Data)** (Level AA)<br>    Also applies to:<br>    EN 301 549 Criteria<br>      ● 9.3.3.4 (Web)<br>      ● 10.3.3.4 (Non-web document)<br>      ● 11.3.3.4 (Open Functionality Software)<br>      ● 11.3.3.4 (Closed Software)<br>      ● 11.8.2 (Authoring Tool)<br>      ● 12.1.2 (Product Docs)<br>      ● 12.2.4 (Support Docs)<br>    Revised Section 508<br>      ● 501 (Web)(Software)<br>      ● 504.2 (Authoring Tool)<br>      ● 602.3 (Support Docs) | Supports | If the user can change or delete legal transactions, financial transactions, student exam responses, or data transactions that are unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed. |
| **3.3.8 Accessible Authentication (Minimum)** (Level AA 2.2 only)<br>    EN 301 549 Criteria – Does not apply<br>    Revised Section 508 – Does not apply | Supports | A cognitive function test is not required in any step of an authentication process. |
| **4.1.3 Status Messages** (Level AA 2.1 only) | Partially Supports | In most cases, status messages can be programmatically determined and |

| Criteria | Conformance Level | Remarks and explanations |
|---|---|---|
| Also applies to:<br>EN 301 549 Criteria<br>● 9.4.1.3 (Web)<br>● 10.4.1.3 (Non-web document)<br>● 11.4.1.3 (Open Functionality Software)<br>● 11.4.1.3 (Closed Software) – Does not apply<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | | presented by assistive technologies without receiving focus. The following exceptions exist:<br><br>● [NVDA, CHROME+JAWS, FIREFOX+JAWS, VO] Some status messages are not automatically announced by the screen reader, so people who are blind and/or use a screen reader or other assistive technology may completely miss the status messages or they may not hear them in a timely fashion. This occurs on the following pages: List Page; Details Page - Monitoring Tab. |

## Table 3: Success Criteria, Level AAA

Notes: Not evaluated

# Revised Section 508 Report

## Chapter 3: Functional Performance Criteria (FPC)

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| 302.1 Without Vision | Web: Partially Supports | Web: Most functionality is usable without vision. Exceptions are noted in:<br>● 1.1.1 Non-Text Content<br>● 1.3.1 Info and Relationships<br>● 2.1.1 Keyboard<br>● 2.2.2 Pause, Stop, Hide<br>● 2.4.4 Link Purpose (in context)<br>● 2.4.6 Headings and Labels<br>● 3.2.1 On Focus<br>● 3.3.1 Error Identification<br>● 4.1.2 Name, Role, Value |
| 302.2 With Limited Vision | Web: Partially Supports | Web: Most functionality is usable with limited vision. Exceptions are noted in:<br>● 1.1.1 Non-Text Content<br>● 1.3.1 Info and Relationships<br>● 1.4.3 Contrast (minimum)<br>● 1.4.4 Resize Text<br>● 2.1.1 Keyboard<br>● 2.2.2 Pause, Stop, Hide<br>● 2.4.4 Link Purpose (in context)<br>● 2.4.6 Headings and Labels<br>● 2.4.7 Focus Visible<br>● 3.2.1 On Focus<br>● 3.3.1 Error Identification<br>● 3.3.2 Labels or Instructions<br>● 4.1.2 Name, Role, Value |
| 302.3 Without Perception of Color | Web: Partially Supports | Web: Most functionality is usable without perception of color. Exceptions are noted in:<br>● 1.4.3 Contrast (minimum) |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| | | ● 3.3.1 Error Identification |
| 302.4 Without Hearing | Web: Partially Supports | Web: Most functionality is usable without hearing. Exceptions are noted in:<br>● 1.1.1 Non-Text Content |
| 302.5 With Limited Hearing | Web: Partially Supports | Web: Most functionality is usable with limited hearing. Exceptions are noted in:<br>● 1.1.1 Non-Text Content |
| 302.6 Without Speech | Web: Not Applicable | Web: The product does not require the use of speech. |
| 302.7 With Limited Manipulation | Web: Partially Supports | Web: Most functionality is usable with limited manipulation and does not require fine motor control or simultaneous manual operations. Exceptions are noted in:<br>● 2.1.1 Keyboard<br>● 2.2.2 Pause, Stop, Hide<br>● 2.4.4 Link Purpose (in context)<br>● 2.4.6 Headings and Labels<br>● 2.4.7 Focus Visible<br>● 3.2.1 On Focus<br>● 4.1.2 Name, Role, Value |
| 302.8 With Limited Reach and Strength | Web: Supports | Web: All functionality is usable with limited reach and strength. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Web: Partially Supports | Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in:<br>● 1.1.1 Non-Text Content<br>● 1.3.1 Info and Relationships |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| | | <ul><li>2.1.1 Keyboard</li><li>2.2.2 Pause, Stop, Hide</li><li>2.4.4 Link Purpose (in context)</li><li>2.4.6 Headings and Labels</li><li>2.4.7 Focus Visible</li><li>3.2.1 On Focus</li><li>3.3.1 Error Identification</li><li>3.3.2 Labels or Instructions</li><li>4.1.2 Name, Role, Value</li></ul> |

# Chapter 4: Hardware

Notes: Not applicable. The product is not a hardware product.

# Chapter 5: Software

Notes: Google TPU is a web application, so its compliance with some of this chapter's criteria is dependent on the accessibility features available in the browser and operating system used to access this application.

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.2 section | See information in WCAG 2.2 section |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Supports | |
| 502.2.2 No Disruption of Accessibility Features | Supports | |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Partially Supports | The name, role, and/or value of most user interface components can be programmatically determined. |
| 502.3.2 Modification of Object Information | Supports | Most states and properties that can be set by the user are capable of being set programmatically, including through assistive technology. |
| 502.3.3 Row, Column, and Headers | Partially Supports | For objects in most of the data tables, the occupied rows and columns, and any headers associated with those rows or columns, are |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
|  |  | programmatically determinable. |
| 502.3.4 Values | Supports | Current values, and any set or range of allowable values associated with an object, are programmatically determinable. |
| 502.3.5 Modification of Values | Supports | Values that can be set by the user are capable of being set programmatically, including through assistive technology. |
| 502.3.6 Label Relationships | Partially Supports | Most relationships where a component that has as a label for another component, or of being labeled by another component, are programmatically determinable. |
| 502.3.7 Hierarchical Relationships | Partially Supports | Most hierarchical (parent-child) relationships that a component has as a container for, or being contained by, another component are programmatically determinable. |
| 502.3.8 Text | Supports | The content of text objects, text attributes, and the boundary of text rendered to the screen, are programmatically determinable. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| 502.3.9 Modification of Text | Supports | All text that can be set by the user is capable of being set programmatically, including through assistive technology. |
| 502.3.10 List of Actions | Supports | For objects, a list of all actions that can be executed on that object are programmatically determinable. |
| 502.3.11 Actions on Objects | Supports | The application allows assistive technology to programmatically execute all available actions on objects. |
| 502.3.12 Focus Cursor | Supports | The application exposes information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components. |
| 502.3.13 Modification of Focus Cursor | Supports | All focus, text insertion point, and selection attributes that can be set by the user can be set programmatically, including using assistive technology. |
| 502.3.14 Event Notification | Supports | Automatic updates and status messages are automatically announced by assistive technologies. |
| 502.4 Platform Accessibility Features | Supports | The application does not have independent |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
|  |  | accessibility features. It utilizes the accessibility features of the browser and operating system used to access it. |
| 503 Applications | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Supports | The application permits user preferences from platform settings for color, contrast, font type, font size, and focus cursor. |
| 503.3 Alternative User Interfaces | Not Applicable |  |
| 503.4 User Controls for Captions and Audio Description | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Supports | The application has controls for captions and they are located in the proper level inside the player. |
| 503.4.2 Audio Description Controls | Not Applicable |  |
| 504 Authoring Tools | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter "not applicable") | Not Applicable |  |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable |  |
| 504.2.2 PDF Export | Not Applicable |  |
| 504.3 Prompts | Not Applicable |  |
| 504.4 Templates | Not Applicable |  |

# Chapter 6: Support Documentation and Services

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| *602 Support Documentation* | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports | |
| 602.3 Electronic Support Documentation | Partially Supports | Most of the electronic support documentation is WCAG accessible, but there are exceptions around 1.4.3 link color contrast. |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not applicable | |
| *603 Support Services* | | |
| 603.2 Information on Accessibility and Compatibility Features | Supports | |
| 603.3 Accommodation of Communication Needs | Supports | |

# EN 301 549 Report

## Chapter 4: Functional Performance Statements (FPS)

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.2.1 Usage without vision | Web: Partially Supports | Web: Most functionality is usable without vision. Exceptions are noted in:<br>● 1.1.1 Non-Text Content<br>● 1.3.1 Info and Relationships<br>● 2.1.1 Keyboard<br>● 2.2.2 Pause, Stop, Hide<br>● 2.4.4 Link Purpose (in context)<br>● 2.4.6 Headings and Labels<br>● 3.2.1 On Focus<br>● 3.3.1 Error Identification<br>● 4.1.2 Name, Role, Value<br>● 4.1.3 Status Messages |
| 4.2.2 Usage with limited vision | Web: Partially Supports | Web: Most functionality is usable with limited vision. Exceptions are noted in:<br>● 1.1.1 Non-Text Content<br>● 1.3.1 Info and Relationships<br>● 1.4.3 Contrast (minimum)<br>● 1.4.4 Resize Text<br>● 1.4.10 Reflow<br>● 1.4.11 Non-Text Contrast<br>● 2.1.1 Keyboard<br>● 2.2.2 Pause, Stop, Hide<br>● 2.4.4 Link Purpose (in context)<br>● 2.4.6 Headings and Labels<br>● 2.4.7 Focus Visible<br>● 3.2.1 On Focus<br>● 3.3.1 Error Identification<br>● 3.3.2 Labels or Instructions<br>● 4.1.2 Name, Role, Value<br>● 4.1.3 Status Messages |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.2.3 Usage without perception of colour | Web: Partially Supports | Web: Most functionality is usable without perception of color. Exceptions are noted in:<br>● 1.4.3 Contrast (minimum)<br>● 1.4.11 Non-Text Contrast<br>● 3.3.1 Error Identification<br>● 4.1.3 Status Messages |
| 4.2.4 Usage without hearing | Web: Partially Supports | Web: Most functionality is usable without hearing. Exceptions are noted in:<br>● 1.1.1 Non-Text Content<br>● 4.1.3 Status Messages |
| 4.2.5 Usage with limited hearing | Web: Partially Supports | Web: Most functionality is usable with limited hearing. Exceptions are noted in:<br>● 1.1.1 Non-Text Content<br>● 4.1.3 Status Messages |
| 4.2.6 Usage without vocal capability | Web: Not Applicable | Web: The product does not require the use of speech. |
| 4.2.7 Usage with limited manipulation or strength | Web: Partially Supports | Web: Most functionality is usable with limited manipulation and does not require fine motor control or simultaneous manual operations. Exceptions are noted in:<br>● 2.1.1 Keyboard<br>● 2.2.2 Pause, Stop, Hide<br>● 2.4.4 Link Purpose (in context)<br>● 2.4.6 Headings and Labels<br>● 2.4.7 Focus Visible<br>● 3.2.1 On Focus<br>● 4.1.2 Name, Role, Value<br>● 4.1.3 Status Messages |
| 4.2.8 Usage with limited reach | Web: Partially Supports | Web: Most functionality is usable with limited reach and strength. Exceptions are noted in: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | ● 4.1.3 Status Messages |
| 4.2.9 Minimize photosensitive seizure triggers | Web: Partially Supports | Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in:<br>● 1.1.1 Non-Text Content<br>● 1.3.1 Info and Relationships<br>● 2.1.1 Keyboard<br>● 2.2.2 Pause, Stop, Hide<br>● 2.4.4 Link Purpose (in context)<br>● 2.4.6 Headings and Labels<br>● 2.4.7 Focus Visible<br>● 3.2.1 On Focus<br>● 3.3.1 Error Identification<br>● 3.3.2 Labels or Instructions<br>● 4.1.2 Name, Role, Value<br>● 4.1.3 Status Messages |
| 4.2.10 Usage with limited cognition | Web: Partially Supports | Web: Most functionality is usable without vision. Exceptions are noted in:<br>● 1.1.1 Non-Text Content<br>● 1.3.1 Info and Relationships<br>● 2.1.1 Keyboard<br>● 2.2.2 Pause, Stop, Hide<br>● 2.4.4 Link Purpose (in context)<br>● 2.4.6 Headings and Labels<br>● 3.2.1 On Focus<br>● 3.3.1 Error Identification<br>● 4.1.2 Name, Role, Value<br>● 4.1.3 Status Messages |
| 4.2.11 Privacy | Web: Supports | The Google TPU webpages do not provide any privacy features. |

# Chapter 5: Generic Requirements

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *5.1 Closed functionality* | Heading cell – no response required | Heading cell – no response required |
| *5.1.2 General* | Heading cell – no response required | Heading cell – no response required |
| 5.1.2.1 Closed functionality | See 5.2 through 13 | See information in 5.2 through 13 |
| 5.1.2.2 Assistive technology | See 5.1.3 through 5.1.6 | See information in 5.1.3 through 5.1.6 |
| *5.1.3 Non-visual access* | Heading cell – no response required | Heading cell – no response required |
| 5.1.3.1 General | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.2 Auditory output delivery including speech | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.3 Auditory output correlation | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.4 Speech output user control | Not applicable | The product does not contain functionality limited by characteristics that prevent a |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | user from attaching, installing, or using assistive technology. |
| 5.1.3.5 Speech output automatic interruption | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.6 Speech output for non-text content | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.7 Speech output for video information | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.8 Masked entry | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.9 Private access to personal data | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.10 Non-interfering audio output | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.11 Private listening | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 5.1.3.12 Speaker volume | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.13 Volume reset | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.14 Spoken languages | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.15 Non-visual error identification | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology. |
| 5.1.4 Functionality closed to text enlargement | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from enlarging text. |
| 5.1.5 Visual output for auditory information | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.1.5 Visual output for auditory information. |
| *5.1.6 Operation without keyboard interface* | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 5.1.6.1 Closed functionality | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface. |
| 5.1.6.2 Input focus | Not applicable | The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface. |
| 5.2 Activation of accessibility features | Supports | The product's documented accessibility features for specific needs can be activated without relying on a method that does not support that need. |
| 5.3 Biometrics | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.3 Biometrics. |
| 5.4 Preservation of accessibility information during conversion | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.4 Preservation of accessibility information during conversion. |
| *5.5 Operable parts* | Heading cell – no response required | Heading cell – no response required |
| 5.5.1 Means of operation | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation. |
| 5.5.2 Operable parts discernibility | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *5.6 Locking or toggle controls* | Heading cell – no response required | Heading cell – no response required |
| 5.6.1 Tactile or auditory status | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.1 Tactile or auditory status. |
| 5.6.2 Visual status | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.2 Visual status. |
| 5.7 Key repeat | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.7 Key repeat. |
| 5.8 Double-strike key acceptance | Not applicable | The criterion is not relevant to the product. The product does not have a feature relevant to 5.8 Double-strike key acceptance. |
| 5.9 Simultaneous user actions | Supports | The product does not require simultaneous user actions. The product is compatible with system settings for sequential key presses, such as Sticky Keys. |

## Chapter 6: ICT with Two-Way Voice Communication

Notes: Not applicable. The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

## Chapter 7: ICT with Video Capabilities

Notes: Not Applicable. TPU does not contain any multimedia.

## Chapter 8: **Hardware**

Notes: Not applicable. The product is not a hardware product.

## Chapter 9: [Web](#)

Reference the WCAG 2.2 Report for related issues, minus the issues for WCAG 2.2, which are out of scope for EN 301 549 guidelines:

2.4.11
2.5.7
2.5.8
3.2.6
3.3.7
3.3.8

## Chapter 10: Non-Web Documents

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **10.0 General (informative)** | Heading cell – no response required | Heading cell – no response required |
| **10.1.1.1 through 10.4.1.3** | See WCAG 2.2 section | See information in WCAG 2.2 section |
| 10.5 Caption positioning | Not Applicable | |
| 10.6 Audio description timing | Not Applicable | |

## Chapter 11: **Software**

Notes: Not applicable. The product is a web application and does not have authoring tool functionality.

## Chapter 12: [Documentation and Support Services](#)

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **12.1 Product documentation** | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features | Supports | |
| 12.1.2 Accessible documentation | Partially Supports | The documentation for this product has known accessibility issues, documented in the WCAG section of the document. However, these issues do not fully prevent a user with disabilities from accessing the support documentation and understanding it. |
| **12.2 Support Services** | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Supports | |
| 12.2.3 Effective communication | Not applicable | |
| 12.2.4 Accessible documentation | Supports | |

## Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not applicable. The product does not provide relay or emergency service access.

# Legal disclaimer

*© 2023 Google LLC. As of the date of its publication indicated in the information table at the beginning of this Conformance Report, this Conformance Report represents the current view of Google regarding information about the subject Google product as outlined in the ITI's "VPAT® International Edition Version 2.4Rev." Google cannot guarantee that any information in this Conformance Report will remain accurate after such date of publication, but Google works continuously to monitor the accessibility of its products and provide updates from time to time. Any modification or customization to the subject product may render some or all of this Conformance Report to become inapplicable. This Conformance Report is provided "as is" and for informational purposes only.*